

Indian Health Service, Office of Information Technology, National Patient Reporting System National Data Warehouse Data Collection Survey

Survey Monkey link to be sent to participants once one approved:

<https://www.surveymonkey.com/r/NV22FLL>

Screenshots of the Data Collection Survey as seen in the Survey Monkey Tool:

NPIRS Operational Analysis Technology Data Call 2015

REQUIRED OMB INFORMATION:
Indian Health Service (IHS) FY15 NPIRS Operational Analysis Technology Data Call

Form Approved
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NPIRS Operational Analysis Technology Data Call 2015

Personal information is only needed in the event that you would like to be contacted regarding identified issues or concerns.

1. Please provide your name (optional)

2. Please provide your business email address (optional)

3. Please provide your business phone number (optional)

4. In order to improve our understanding of your issues or concerns, may we contact you for additional information if needed?

Yes
 No

5. What is your organization's affiliation?

Federal IHS
 Direct Tribal
 Urban
 Other

If other (please specify)

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Capabilities and Functions

6. How frequently do you normally contact or access the National Data Warehouse (including sending files, accessing the marts, reports, its data, or requesting information or data)?

- Once a year or less
- Quarterly
- Monthly
- Weekly
- Daily
- Other

If other (please specify)

7. In your interaction with the National Data Warehouse (NDW), what processes if any have you seen used to assess user or customer satisfaction? Select all that apply.

- Customer satisfaction surveys
- Follow-up emails
- Follow-up phone calls
- Minutes from user group meetings
- Results from customer focus groups
- None or not aware of any
- Other (please specify)

If other (please specify)

8. How satisfied are you with the information, data, reporting, and tools provided to you from the NDW?

	Very satisfied	Satisfied	Moderately satisfied	Unsatisfied	Very unsatisfied	N/A
Access to reports	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability of reports	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of data within reports	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to General Data Mart	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to other Data Marts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality/completeness of data in the NDW/marts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ad-hoc/self determined queries	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Information provided on the NDW Website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Special data requests and reports	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Security of data	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Thinking about your responses, please provide comments expressing your satisfaction or dissatisfaction with the NDW. What are you most satisfied with and/or what are the problems contributing to your dissatisfaction with the NDW?

9. Does the information, data, reporting, and tools provided by the NDW meet your functionality and/or performance expectations?

	Very satisfied	Satisfied	Moderately satisfied	Unsatisfied	Very unsatisfied	N/A
Access to Reports	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability of reports	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to General Data Mart	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to other Data Marts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ad-hoc/self determined queries	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Response time in report display or queries	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Navigation and information provided on the NDW Website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Thinking about your responses, please provide comments expressing your opinion on functionality and performance. What are you most satisfied with and/or what are the problems contributing to your dissatisfaction?

10. Should the NDW be modernized or improved?

Yes	Partially	No	Unknown
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you responded "Yes" or "Partially" please provide ideas or comments on additional functionality or performance enhancements.


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11. How satisfied are you with the overall NDW, considering both strengths and weaknesses?

	Very satisfied	Satisfied	Moderately satisfied	Unsatisfied	Very unsatisfied
Efficiency	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Effectiveness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Maintainability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Productivity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reliability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Security	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Providing the most cost-beneficial solution	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Technologically current	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Innovation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Support of the Agency mission	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Customer satisfaction	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Thinking about your responses, please provide ideas or comments for additional functionality or performance enhancements that would improve your rating of the NDW.

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Thank you for taking the survey

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