FORM APPROVED: OMB NO. 0917-0036
Expiration Date: X/XX/2019
See OMB Statement below.


1. How easy was it to request what you needed from Web Services?
   1. Very Easy
   2. Easy
   3. Difficult
   4. Very Difficult
2. Was the wait time to receive service acceptable?
   1. Wait time was too long.
   2. Wait time was acceptable.
   3. Wait time was shorter than expected.
3. Did you receive the product or service that you expected?
   1. Yes
   2. No
   3. Partially
   4. If you answered "No" or "Partially," what could we do to improve the outcome?
      1. Comment Box
4. Did you feel you were appropriately involved and informed as work progressed?
   1. Yes
   2. No
   3. Partially
   4. If you answered "No" or "Partially," please explain.
      1. Comment Box
5. Do you have any specific recommendations for us to improve our current process?
   1. Comment Box