WebTMA Survey

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Form Approved:
OMB Form No.: 0917-_____
Expiration Date: _____

This survey is intended for all IHS Facilities Management staff, maintenance and biomed staff at the Area Offices and Service Units, that use WebTMA. The intent is to get a better understanding of how the system is utilized. It should take less than 10 minutes to complete the survey. Please direct any questions to Richard.Wermers@ihs.gov.

1. In which Area do you work?

◯ Albuquerque Area

◯ Bemidji Area

◯ Billings Area

◯ California Area

◯ Great Plains Area

◯ Nashville Area

◯ Oklahoma City Area

◯ Phoenix Area

◯ Portland Area

If you work at a Service Unit, please indicate which one.

[   ]

2. What is your field of work?

[   ]

3. Are you experiencing difficulties accessing TMA?

[   ]

If yes, how frequently and what types of issues?

[   ]

4. Do you use WebTMA-Go (with IPad)?

If no, why not?

5. How often do you use the following modules?

	Routinely	Occasionally	Never	Unfamiliar with this function of TMA
medTester Interface	○	○	○	○
iServiceDesk/Requesters (Work Order Request)	○	○	○	○
Executive Dashboard	○	○	○	○
Time Management (Work Order)	○	○	○	○
Contract Management	○	○	○	○
Project Management	○	○	○	○
Auto Attendant	○	○	○	○
General Inspections	○	○	○	○
IT Service Management	○	○	○	○
Key Management	○	○	○	○
Materials Management	○	○	○	○
mobileTMA	○	○	○	○
Room Inspections	○	○	○	○

6. Would you use any of the following modules if they were made available?

	Yes/No
BIM (Building Information Modeling) Interface	
Capital Planning	
Custodial Management	

7. Please provide any additional comments regarding the TMA Computerized Maintenance Management System you may have.