Thank you for taking the time to complete this Office of Information Technology (OIT) RPMS training needs assessment. Results will be communicated to the Area Training Coordinators and used to help determine the annual training schedule.

Demographic Information

* 1. Please select your Area.

[   ]

[   ]

* 2. With which IHS/Tribal/Urban (I/T/U) organization are you affiliated?

[   ]

* 3. What is the role that most closely describes your position? Please select all that apply.

☐ Area Business Office Staff (Contract Health Service, Patient Registration, etc.)

☐ Area Clinical Application Coordinator (CAC) / Clinical Informaticist

☐ Area Information Systems Coordinator

☐ Area Laboratory Consultant

☐ Area Privacy Coordinator

☐ Area Program Consultant

☐ Area Quality Assurance/Process Improvement professional (QA/PI)

☐ Area Training Coordinator

☐ Area Utilization Review

☐ Auditor/Data Analyst

☐ Community Health Representative

☐ Facility Business Office Staff (Contract Health Service, Patient Registration, etc.)

☐ Facility Clinical Applications Coordinator (CAC)/Clinical Informaticist

☐ Facility Health Information Management (HIM) (Coders, Techs, Supervisors, Managers/ Medical Records Staff)

☐ Facility Healthcare Administrator/ Manager

☐ Facility Healthcare Provider (Physician, Nurse, Pharmacist, Behavioral Health, Lab, etc.)

☐ Facility Information System Coordinator/ Specialist

☐ Facility QA/ PI

☐ Facility Utilization Review

☐ Other (please specify)

[   ]

Clinical Applications

* 4. Would you like to provide input on the need for Clinical application training topics?

  ◯ Yes

  ◯ No

Clinical Applications

Please rate the Clinical applications training need for you, your facility and/or your Area.

* 5. Behavioral Health System- Data Entry Part 1- Overview and Individual Visit Entry: Focuses on navigating, accessing patient information and documenting individual visits in the RPMS Behavioral Health System.

- ◯ Not needed
- ◯ Somewhat needed
- ◯ Needed
- ◯ No opinion

* 6. Behavioral Health System- Data Entry Part 2- Group Entry, Intake, and Case Management: Focuses on the Group, Intake and Case Management functionalities of the RPMS Behavioral Health System.

- ◯ Not needed
- ◯ Somewhat needed
- ◯ Needed
- ◯ No opinion

* 7. Behavioral Health System- Data Entry Part 3- Treatment Plans, Suicide Reporting Form and Administrative/Community Activities: Focuses on treatment plans, the Suicide Reporting Form and administrative/community activities in the RPMS Behavioral Health System.

- ◯ Not needed
- ◯ Somewhat needed
- ◯ Needed
- ◯ No opinion

* 8. Behavioral Health System- Manager Utilities and Reports Overview: Focuses on manager utilities and reports in the RPMS Behavioral Health System.

- ◯ Not needed
- ◯ Somewhat needed
- ◯ Needed
- ◯ No opinion

* 9. Diabetes Management System: Teaches students to establish and maintain a diabetes register, generate reports, perform ad hoc retrievals of data, set up taxonomies and execute an automated diabetes audit.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

* 10. Diabetes Management System- Office Hours: Provides a brief topic specific presentation followed by an open forum for DMS questions and answers.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

* 11. Understanding the Electronic Dental Record (EDR) Interface: Provides participants with an overview of the EDR interface, including the type of data that is transmitted between Dentrix and RPMS and how the interface works. Focuses on understanding and troubleshooting issues with the Ensemble EDR interface and includes a question/answer forum.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

* 12. Health Information Management (HIM) /VistA Imaging Quality Monitoring of Scanned Images: Teaches participants the quality functions and reports in VistA of scanned documents. Quality standards and destruction methods required by federal regulations before the destruction of scanned images will be reviewed. Provides instructions on the use of the VistA Imaging Quality Assurance Utility review and report, required security keys and who in HIM should be performing and how often.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

* 13. iCare- A Population Management Tool: Designed to teach participants about the unique features and functionalities of iCare that include Care Management Event Tracking (CMET), Human Immunodeficiency Virus (HIV) Management System and Improving Patient Care.

- ◯ Not needed
- ◯ Somewhat needed
- ◯ Needed
- ◯ No opinion

* 14. iCare- Nuts and Bolts I: Part 1 of a 2-part beginning level iCare training series that demonstrates iCare features and functionality, initial user set-up/access, application navigation, population identification, user preferences selection and custom panel layouts/views of patient data to identify patient care needs.

- ◯ Not needed
- ◯ Somewhat needed
- ◯ Needed
- ◯ No opinion

* 15. iCare- Nuts and Bolts II: Part 2 of a 2-part beginning level iCare training series expanding on panel creation, documenting reminder notifications, managing site parameters and taxonomies, entering/editing patient data/Text Integration Utility (TIU) notes in the patient record and identifying patient care needs and areas for improvement.

- ◯ Not needed
- ◯ Somewhat needed
- ◯ Needed
- ◯ No opinion

* 16. iCare- Care Management Event Tracking (CMET) Part I: Part 1 of a 2-part CMET series demonstrating the mechanics/workflow of electronically tracking/managing breast, cervical, colon, liver and skeletal-related events.

- ◯ Not needed
- ◯ Somewhat needed
- ◯ Needed
- ◯ No opinion

* 17. iCare- Care Management Event Tracking (CMET) Part II: Part 2 of a 2-part CMET series expanding on setting up CMET site parameters/user preferences, batch processing normal pap smears and mammograms and managing CMET data.

- ( ) Not needed
- ( ) Somewhat needed
- ( ) Needed
- ( ) No opinion

* 18. iCare- Office Hours: An open forum for iCare questions and answers.

- ( ) Not needed
- ( ) Somewhat needed
- ( ) Needed
- ( ) No opinion

* 19. Immunization Data Exchange (BYIM): This session will provide instruction on the use of the new functionality added as a result of the 2015 Edition certification.

- ( ) Not needed
- ( ) Somewhat needed
- ( ) Needed
- ( ) No opinion

* 20. Immunization Tracking System (BI): This session will provide instruction on the use of the new functionality added as a result of the 2015 Edition certification.

- ( ) Not needed
- ( ) Somewhat needed
- ( ) Needed
- ( ) No opinion

* 21. Laboratory Informaticist: Focuses on the use and integration of data, information, knowledge and technology involved with clinical laboratory testing to improve outcomes and provides RPMS Laboratory Informaticist the knowledge and skills to configure and maintain their database in addition to understanding the Laboratory Information System workflow.

- ( ) Not needed
- ( ) Somewhat needed
- ( ) Needed
- ( ) No opinion

* 22. RPMS Suicide Reporting Form (SRF): Provides the background and purpose of the SRF including entering a suicide event data into the RPMS Behavioral Health System and Electronic Health Record (EHR). Will also demonstrate local RPMS SRF reports.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

* 23. VistA Imaging- VistARad, DICOM Gateways, and the Background Processor: A coordinated session with the VA CLIN3 team. Focuses on how to set up, maintain and troubleshoot for the VistARad, DICOM Gateways and the Background Processor applications.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

* 24. VistA Imaging- Clinical Capture and Clinical Display: Designed for new and veteran users for configuration of Clinical Capture and Display workstations and will include set up, troubleshooting and quality assurance utility.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

* 25. Women's Health, Prenatal, iCare and CMET- Office Hours: An open forum for Women's Health, Prenatal, iCare and CMET questions and answers.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

Practice Management Applications

* 26. Would you like to provide input on the need for Practice Management application training topics?

  ◯ Yes

  ◯ No

Practice Management Applications

Please rate the Practice Management applications training need for you, your facility and/or your Area.

* 27. Accounts Receivable: Focuses on creating/editing/finalizing collection batches, posting payments/adjustments/refunds, patient statements, debt letters, managing aged receivables and reports.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

* 28. Accounts Receivable- Collection Batches: Overviews adding and maintaining the collection points, creating a Collection Batch, editing the collection batch using the Collections Entry option and the Edit Treasury Deposit Number (ETDN) /Intra-governmental Payment and Collection System Number option and how to finalize the collection batch for posting.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

* 29. Accounts Receivable- Debt Letters: Overviews setting up, generating and working with debt letters.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

* 30. Accounts Receivable- Patient Prepayments: Overviews entering a patient payment into the Accounts Receivable application using the prepayment option, as well as batching that payment and posting to a bill.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

* 31. Accounts Receivable- Patient Statements: Overviews setting up statements and printing an entire statement run, a single statement and recreating a statement run.

- ( ) Not needed
- ( ) Somewhat needed
- ( ) Needed
- ( ) No opinion

* 32. Accounts Receivable- Posting Payments and Adjustments, Flat Rate Posting: Overviews posting payments and adjustments as well as using the Flat Rate Posting option.

- ( ) Not needed
- ( ) Somewhat needed
- ( ) Needed
- ( ) No opinion

* 33. Accounts Receivable- Processing Electronic Remittance Advice (ERA) (835) Files: Overviews the loading and processing an 835 file in RPMS.

- ( ) Not needed
- ( ) Somewhat needed
- ( ) Needed
- ( ) No opinion

* 34. Accounts Receivable- Software Updates: Overviews software updates (patches) released over the past year.

- ( ) Not needed
- ( ) Somewhat needed
- ( ) Needed
- ( ) No opinion

* 35. Accounts Receivable/Third Party Billing- Basic: Focuses on the third party revenue cycle including discussion of claims generations, adding/editing insurance information, editing/approving/managing claims, discussing various posting scenarios, managing aged receivables and presenting commonly used reports.

- ( ) Not needed
- ( ) Somewhat needed
- ( ) Needed
- ( ) No opinion

* 36. Accounts Receivable/Third Party Billing- Key Business Office Reports: Overviews key business office reports in both Third Party Billing and Accounts Receivable used in day-to-day business operations.

- ( ) Not needed
- ( ) Somewhat needed
- ( ) Needed
- ( ) No opinion

* 37. Contract Health Services Management System: Covers the automated document and fiscal management system, shared patient/vendor data files and commitment register of obligated and paid Contract Health Services funds.

- ( ) Not needed
- ( ) Somewhat needed
- ( ) Needed
- ( ) No opinion

* 38. Practice Management Application Suite (PMAS) Admit Discharge Transfer GUI (BPRM): Overviews the Admit Discharge Transfer (ADT) workspace. Includes admitting, transferring and discharging a patient. Users are guided through the settings module for ADT and learn to generate and print reports related to ADT.

- ( ) Not needed
- ( ) Somewhat needed
- ( ) Needed
- ( ) No opinion

* 39. Practice Management Application Suite Office Hours (BPRM). Ask the PMAS Expert your questions. This is a question and answer session.

- ( ) Not needed
- ( ) Somewhat needed
- ( ) Needed
- ( ) No opinion

* 40. Practice Management Application Suite Patient Registration GUI (BPRM): Overviews the registration workspace. Includes registering a new patient, editing an existing patient, entering and sequencing insurance information and reviewing reports.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

* 41. Practice Management Application Suite Scheduling GUI (BPRM): Overviews the Scheduling workspace. Includes creating a new appointment, editing existing appointments, creating an appointment for a nonregistered patient, working with the waitlist and reviewing reports.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

* 42. Practice Management Application Suite Scheduling GUI- Settings and Availability (BPRM): Overviews scheduling settings, clinic parameters and configuration. Includes creating new clinics, adding availability, editing availability and creating patient letters.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

* 43. Patient Registration (AG): Designed to teach the fundamentals including adding/editing a new patient, entering and sequencing insurance information and printing routine reports.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

* 44. Pharmacy Point of Sale (ABSP): Designed to teach the fundamentals including adding/editing ABSP insurers, working rejections, processing manual claims and printing routine reports.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

* 45. Referred Care Information System (RCIS): Provides instruction on automating the clinical and administrative management of all referred care, including in-house referrals, referrals to other Indian Health Services facilities and referrals to outside contract providers.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

* 46. Third Party Billing: Focuses on editing/approving/managing claims, discussing secondary billing, printing paper claims, creating electronic claim files and overviewing reports.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

* 47. Third Party Billing- Fee Schedules: Overviews fee schedules.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

* 48. Third Party Billing- Secondary Billing: Overviews the secondary billing page Coordination of Benefits (COB) in the Third Party Billing claim editor for both electronic and paper export modes.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

* 49. Third Party Billing- Software Updates: Overviews software updates (patches) released over the past year.

- ( ) Not needed
- ( ) Somewhat needed
- ( ) Needed
- ( ) No opinion

* 50. Third Party Billing- Insurer Setup and Maintenance: Overviews insurer set up in Third Party Billing and explains required fields for electronic billing.

- ( ) Not needed
- ( ) Somewhat needed
- ( ) Needed
- ( ) No opinion

* 51. Third Party Billing- Setting up Electronic Clearinghouses for 837 Files: Overviews setting up the electronic clearinghouse functionality in RPMS.

- ( ) Not needed
- ( ) Somewhat needed
- ( ) Needed
- ( ) No opinion

* 52. Third Party Billing- 837 Segment Overrides and Form Locator Overrides: Overviews setting up 837 segment overrides and paper claim form locator overrides in Table Maintenance.

- ( ) Not needed
- ( ) Somewhat needed
- ( ) Needed
- ( ) No opinion

* 53. Third Party Billing- 837 Files/ Understanding the Structure and Working Rejections: Overviews the 837 file structure as well as explains payer rejections.

- ( ) Not needed
- ( ) Somewhat needed
- ( ) Needed
- ( ) No opinion

* 54. Third Party Billing- Creating 837 Files and Printing Paper Claims: Overviews creating and exporting 837 electronic claim files as well as printing paper claims.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

* 55. Third Party Billing- Claim Editor/ Editing and Approving Claims: Overviews the different functions available in the Third Party Billing claim editor including correcting errors and warnings.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

Data Entry and Management, Reports and Measures

* 56. Would you like to provide input on the need for Data Entry and Management, Reports and Measures training topics?

- ◯ Yes
- ◯ No

Data Entry and Management, Reports and Measures

Please rate the Data Entry and Management, Reports and Measures training need for you, your facility and/or your Area.

* 57. Clinical Quality Measures (CQM): Provides an understanding of the evolving use of CQMs and the new IHS RPMS CQMs available.

  ◯ Not needed

  ◯ Somewhat needed

  ◯ Needed

  ◯ No opinion

* 58. Health Information Management (HIM) Data Capture Office Hours Series: provides basic and advanced aspects of RPMS data capture workflows, such as Patient Care Component (PCC), Electronic Health Record (EHR), Electronic Dental Record (EDR), etc. Presentations and demonstrations are intended for PCC Managers, HIM Supervisors, HIM Leads, Coding Specialist, other HIM personnel, Informaticists and other stakeholders that needs a refresher in data capture processes.

  ◯ Not needed

  ◯ Somewhat needed

  ◯ Needed

  ◯ No opinion

* 59. Patient Care Component (PCC)- Outputs: Participants learn to navigate PCC reports.

  ◯ Not needed

  ◯ Somewhat needed

  ◯ Needed

  ◯ No opinion

* 60. QMAN/VGEN/Reporting: Instruction on selecting, running and formatting ad hoc searches/reports. Training provided on capturing/exporting PCC data to Patient Care programs.

  ◯ Not needed

  ◯ Somewhat needed

  ◯ Needed

  ◯ No opinion

* 61. Resource and Patient Management System (RPMS) Administrator- Journaling and Database Backup: RPMS Administrators learn journaling and database functions.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

* 62. Resource and Patient Management (RPMS) Administrator- Taskman Management: Site managers learn to successfully configure and schedule Taskman.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

* 63. Resource and Patient Management System (RPMS) Administrator- Troubleshooting: RPMS Administrators learn troubleshooting techniques using Healthshare and RPMS utilities.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

* 64. Resource and Patient Management System (RPMS) Administrator- Bootcamp: Designed to provide Site Managers with the knowledge and skills to build and manage their facility's RPMS system.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

Electronic Health Record (EHR) Applications

* 65. Would you like to provide input on the need for EHR application training topics?

◯ Yes

◯ No

EHR Applications

Please rate the EHR applications training need for you, your facility and/or your Area.

* 66. Advanced Text Integration Utilities (TIU): Provides an in-depth look at TIU.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

* 67. Bar Code Medication Administration (BCMA)- End User Training and Go-Live: The primary purpose of this BCMA training activity is to address Nursing and Pharmacy processes and issues as well as the necessary collaborative effort involved to implement and effectively use the BCMA application with a main objective being to document medication administration activities and reduce medication errors.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

* 68. Drug File Optimization for ePrescribing, Consolidated Mail Outpatient Pharmacy (CMOP) and Bar Code Medication Administration (BCMA): Provides Informaticists with the fundamentals for developing, implementing, maintaining, troubleshooting, identifying issues and supporting ePrescribing, CMPO and BCMA. Participants learn to safely and effectively order, dispense and administer medication as well as update for different manufacturers, new products, shortages and non-formulary medications.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

* 69. Electronic Health Record (EHR) and Bar Code Medication Administration (BCMA) Configuration and End-to-End Testing Deployment: Instruction on EHR configuration and test optimization for hospitals in the process of implementing BCMA bedside scanning. Emphasis is placed on safe medication administration processes.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

* 70. EHR and BCMA for Hospitals Configuration and Test: Newly approved I/T/U Hospitals as well as CAC Informaticists learn inpatient activities such as: Emergency Department, Day Surgery, Inpatient, Obstetrics, Lab, Radiology, Pharmacy or Ancillary Services with the intent to produce a complete end product ready for end-to-end testing and deployment.

- ( ) Not needed
- ( ) Somewhat needed
- ( ) Needed
- ( ) No opinion

* 71. EHR/Clinical Reminders Office Hours: Provide guidance, clinical workflow analysis and troubleshooting skills for EHR/Clinical Reminder processes or problems/errors. Promote the importance of the Clinical Informatics Role within the IHS Health Care environment. Provide training as needed.

- ( ) Not needed
- ( ) Somewhat needed
- ( ) Needed
- ( ) No opinion

* 72. RPMS EHR Informatics Series- Data Management and Analysis: Covers the process for extracting and analyzing data from RPMS EHR.

- ( ) Not needed
- ( ) Somewhat needed
- ( ) Needed
- ( ) No opinion

* 73. EHR for the Emergency Department: Provides Informaticists with the necessary skills to manage an emergency department in RPMS EHR.

- ( ) Not needed
- ( ) Somewhat needed
- ( ) Needed
- ( ) No opinion

* 74. EHR for Health Information Management (HIM) Health Informatics: HIM professionals and Health Informaticists learn to manage RPMS EHR within their facility. Skills focus on the technical aspects of RPMS EHR as it pertains to HIM.

- ( ) Not needed
- ( ) Somewhat needed
- ( ) Needed
- ( ) No opinion

* 75. EHR Optimization for Prenatal Care: Informaticists learn the skills to effectively manage RPMS EHR applications as they apply to prenatal care.

- ( ) Not needed
- ( ) Somewhat needed
- ( ) Needed
- ( ) No opinion

* 76. Emergency Department (ED) Dashboard- Office Hours: An open forum for ED questions and answers.

- ( ) Not needed
- ( ) Somewhat needed
- ( ) Needed
- ( ) No opinion

* 77. Integrated Behavioral Health: Informaticists learn the skills to effectively manage behavioral health issues in RPMS EHR.

- ( ) Not needed
- ( ) Somewhat needed
- ( ) Needed
- ( ) No opinion

* 78. Pharmacy Informaticist: Focuses on the use and integration of data, information, knowledge and technology involved with medication use processes to improve outcomes and provides RPMS Pharmacy Informaticist skills paramount for safeguarding the processes impacting medication administration.

- ( ) Not needed
- ( ) Somewhat needed
- ( ) Needed
- ( ) No opinion

* 79. RPMS/EHR Office Hours: An open forum for RPMS and EHR questions and answers.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

* 80. Understanding Medication Management's Impact on EHR for the Informaticist: Targeted towards all EHR Informaticists, providing the knowledge and skills required for optimization and maintenance.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

* 81. RPMS EHR Informatics Series - Fundamentals and Foundations: This course will provide Clinical Informaticists an overview of the RPMS packages and skills required for Basic EHR maintenance. Participants will be equipped with the knowledge, skills, and abilities to fully utilize the EHR, instruct other clinicians in EHR use, and utilize the basic tools necessary for maintenance.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

* 82. RPMS EHR Informatics Series- Advanced Informatics Processes and Skills: This course will provide Clinical Informaticists an in-depth knowledge of the RPMS packages and skills required for RPMS EHR maintenance. Participants will be equipped with the knowledge, skills, and abilities to fully utilize the EHR, instruct other clinicians in EHR use, and utilize more advanced tools necessary for maintenance.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

* 83. RPMS EHR Policy Orders: Management of Standing Orders, Policy Orders, Order Sets, & Protocols within the RPMS Electronic Health Record (EHR) are confusing and challenging. The Centers for Medicare & Medicaid Services (CMS) requires that these orders be dated, timed, and authenticated (42 CFR § 482.24 – Condition of participation: Medical record services). This course will compare and contrast EHR Policy Orders, Standing Orders, Policy Orders, Order Sets, Protocols, & Nurse Initiated Protocols within the RPMS EHR environment and delineate the process for configuring these orders from beginning to end.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

* 84. Electronic Prescribing for Controlled Substances (EPCS) Office Hours: The EPCS application will deliver required changes to RPMS-EHR to achieve certification with the Drug Enforcement Administration (DEA) to allow electronic prescribing of all controlled substances to internal pharmacies using RPMS Pharmacy Package as well as electronic prescriptions transmitted to external pharmacies via Surescripts.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

* 85. Clinical Documentation Improvement Strategies: Provides strategies to facilitate the accurate representation of patient clinical status translating into quality coded data, reports, report cards, reimbursement, public health data and disease tracking and trending.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

* 86. Would you like to provide input on the need for RPMS Network training topics?

○ Yes

○ No

RPMS Network

Please rate the RPMS Network topics training need for you, your facility and/or your Area.

* 87. Health Information Exchange (HIE)- Administrator: Provides in depth training on the HIE Auditing and User applications. Discusses its usage, policies and reviews HIE Administrative and User roles and responsibilities.

  ◯ Not needed

  ◯ Somewhat needed

  ◯ Needed

  ◯ No opinion

* 88. Health Information Exchange (HIE)- User: Detailed overview of IHS HIE and eHealth Exchange and related policies. Includes training to use HIE to view IHS and eHealth exchange data.

  ◯ Not needed

  ◯ Somewhat needed

  ◯ Needed

  ◯ No opinion

* 89. Master Patient Index (MPI)- Administrator: Provides detailed training on the MPI Administrator and User application, its usage, workflow process and policies and reviews MPI related roles and responsibilities.

  ◯ Not needed

  ◯ Somewhat needed

  ◯ Needed

  ◯ No opinion

* 90. Master Patient Index (MPI) and Health Information Exchange (HIE) - Simplified Authentication Solution (SAS) E1 and D1 Registration: Focuses on Federal, Tribal and Urban user's registration process for MPI and HIE using the E1 (Secondary Active Directory) and D1 Active Directory.

  ◯ Not needed

  ◯ Somewhat needed

  ◯ Needed

  ◯ No opinion

* 91. Master Patient Index (MPI) and Health Information Exchange (HIE) - Technical Installation and Configuration: Provides guidance and information on onboarding with MPI and HIE and the configuration steps and requirements.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

* 92. Master Patient Index (MPI) - User: Detailed overview of the MPI User application, Data Quality Manager (DQM) and related MPI user responsibilities and policies.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

* 93. Personal Health Record (PHR)- Area Administrator: Focuses on the PHR Admin portal, Area Administrator role, responsibilities, and policies for PHR.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

* 94. Personal Health Record (PHR)- Registrar: Provides training on the PHR Admin and User portal on how to use the applications and register patients to see their personal health record.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

* 95. Personal Health Record (PHR) - Service Unit/Facility Administrator: Focuses on the PHR Admin portal, related policies, and the facility Administrator roles and responsibilities for PHR.

○ Not needed

○ Somewhat needed

○ Needed

○ No opinion

* 96. RPMS Direct- Area Administrator: Provides instruction on RPMS Direct administrative and user applications, related policies, and functionality. Further understanding of administrator roles and responsibilities will be provided.

- ◯ Not needed
- ◯ Somewhat needed
- ◯ Needed
- ◯ No opinion

* 97. RPMS Direct- Message Agent and User: Teaches RPMS Direct Users application (Webmail) functionality. Also covers policies, use cases, and workflows to be leveraged by RPMS Direct users.

- ◯ Not needed
- ◯ Somewhat needed
- ◯ Needed
- ◯ No opinion

* 98. RPMS Direct- Patient Secure Messaging and Electronic Transition of Care: Provides guidance on setting up RPMS Direct to send Patient Secure messages, send electronic Transitions of Care (ToC) for referrals and understand ToC measures.

- ◯ Not needed
- ◯ Somewhat needed
- ◯ Needed
- ◯ No opinion

* 99. RPMS Direct- Service Unit/Facility Administrator: Focuses on the RPMS Direct administrative application, functionality, policies and the facility administrator roles and responsibilities.

- ◯ Not needed
- ◯ Somewhat needed
- ◯ Needed
- ◯ No opinion

Training Needs Feedback

100. Please enter five (5) RPMS Training topics not accounted for, that you need in priority order with your highest priority topic listed first. Include the objective for topic-as able.

First priority

Second priority

Third priority

Fourth priority

Fifth priority

101. Did you know that you may view recorded RPMS training modules in the RPMS Training Repository (https://ihs.cosocloud.com/rpms-tr/event/event_info.html)? The link may contain material that is not accessible to everyone.

○ Yes

○ No

102. Did you know that you may access RPMS training materials on-demand from IHS.GOV (https://www.ihs.gov/rpms/training/course-materials/)?

○ Yes

○ No

103. Please add all additional comments here: