

NCI/Office of Communications and Public Liaison

APPENDIX 1B

LIVE HELP QUESTIONS

Live Help Questions

Questions can be found at:

<https://livehelp.cancer.gov/ci/documents/detail/5/2/12/218a56af55ca6c4f61a9e9e09420e475cb004c0e>

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Public reporting burden: Public reporting burden for this collection of information is estimated to average 2 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing burden, to: NIH, Project Clearance Branch, 6705 Rockledge Drive, MSC 7974, Bethesda, MD 20892-7974, ATTN: PRA (0925-0208)

Thank you for using the National Cancer Institute's LiveHelp Service. The following questions help us to evaluate our program and see whom we are serving. Your participation is optional and all your answers will be kept private, under the privacy act. Thank you in advance for answering these questions and for using our service. For more information about the confidentiality of this survey, please [click here](#).

What is your age?
 Select to add age
 I do not want to answer this question

What is your Gender?
 Male
 Female
 I do not want to answer this question

Which of These Categories Best Describes You?
 Hispanic or Latino
 Not Hispanic or Latino
 I do not want to answer this question

Which of These Categories Best Describes You? You can select more than one:
 American Indian or Alaska Native
 Asian
 Black or African American
 Native Hawaiian or Other Pacific Islander
 White
 I do not want to answer this question

What is the Highest Level of Education You Have Completed?

Live Help Questions

Demographic Survey Questions

What is your age?

- Select to add age (text box)
- I do not want to answer this question

What is your Gender?

- Male
- Female
- I do not want to answer this question

Which of These Categories Best Describes You?

- Hispanic or Latino
- Not Hispanic or Latino
- I do not want to answer this question

Which of These Categories Best Describes You? You can select more than one:

- American Indian or Alaska Native
- Asian
- Black or African American
- Native Hawaiian or Other Pacific Islander
- White
- I do not want to answer this question

What Is the Highest Level of Education You Have Completed?

- Grade school
- Some high school
- High school graduate
- Some college
- College graduate
- Post-graduate
- I do not want to answer this question

Is There a Place You Usually Go to When You are Sick or Need Advice About Your Health?

Live Help Questions

- Yes
- No
- Don't Know
- I do not want to answer this question

What Kind of Place Do You Go Most Often?

- A doctor's office
- A clinic, health center, or hospital clinic
- The emergency room, or
- Some other place
- No one place
- I do not want to answer this question

In the Last 12 Months, Did You Have Any Kind of Healthcare Coverage, Including Health Insurance, Prepaid Plans Such As HMOs or Government Plans Such as Medicare?

- Yes
- No
- Don't know
- I do not want to answer this question

Would You Say You Had This Coverage During All 12 Months or Less Than 12 Months?

- All 12 months
- Less than 12 months
- Don't know
- I do not want to answer this question

Which Type of Coverage Did You Have?

- Was it public, such as Medicare, Medicaid, or other government plans?
- Was it private, such as an HMO, Blue Cross, Kaiser, Aetna?
- Or, was it both public and private?
- Valid skip
- Don't know
- I do not want to answer this question

Live Help Questions

What Was Your Total Household Income from All Sources Before Taxes Last Year? Just Stop Me When I Get to the Right Category

- Less than \$10,000
- \$10,000 to \$19,000
- \$20,000 to \$29,000
- \$30,000 to \$39,000
- \$40,000 to \$59,000
- \$60,000 to \$79,000
- \$80,000 or more
- Don't know
- I do not want to answer this question

Including Yourself, How Many People Living in Your Household are Supported by This Total Household Income?

- Select this option to enter the total (text box)
- Don't know
- I do not want to answer this question