NWIS-Web User Satisfaction Survey

The USGS is collecting this information subject to the Paperwork Reduction Act (44 U.S.C. 3501) to understand the users of NWIS-Web to improve existing and new products and tools. Your response is voluntary, and we will not share the results publicly. We may not conduct or sponsor, and an individual is not required to respond to a collection of information, unless it displays a currently valid OMB Control Number. OMB has reviewed and approved this survey and assigned OMB Control Number 1090-0011.

1. This survey is intended for current users of the National Water Information System often referred to as NWIS-Web. Are you a current user of NWIS-Web?
   a. Yes
   b. No
2. How often do you use NWIS-Web?
   a. Every day
   b. A few times a week
   c. About once a week
   d. A few times a month
   e. Less than once a month
   f. Other (please specify)
3. Do you use NWIS-Web in a personal or professional capacity?
   a. Personal
   b. Professional
   c. Both
4. **If** [inserted] You indicated that you use NWIS-Web in a personal capacity. Which of the following options best describe the personal interest or issue you are seeking information about when using NWIS-Web? (Please select all that apply)
   a. Personal or family safety
   b. Recreational use (boating, fishing, swimming, etc.)
   c. Local water issues (drinking water, flooding, pollution, etc.)
   d. Local environmental resource use (lake associations, hunt clubs, home-owners' associations, etc.)
   e. Personal curiosity
   f. Other (please specify)
5. **If** [inserted] you indicated that you use NWIS-Web in a professional capacity, which option best describes your primary professional duties? (Please select one)
   a. Research (any organizational category e.g. academic, governmental, private consulting, or non-profit, etc.)
   b. Teaching - Higher Education
   c. Teaching - K-12
   d. Policymaking
   e. Emergency Management
   f. Managing environmental resources
   g. Environmental advocacy
   h. Collecting field data
   i. Other (please specify)

6. Which of the following options best describe the ways that you currently use NWIS-Web? (Please select all that apply)
   a. Access and/or download data within the application
   b. Access and/or download geospatial data within the application
   c. Access data through web services
   d. Data processing or analysis – Data visualizations (graphs, maps, etc.)
   e. View or get notifications of current conditions
   f. Decision support
   g. Background research
   h. Find/learn about new data sources
   i. Disseminating data that I, or my team, collected
   j. Other (please specify)
7. How satisfied are you with NWIS-Web?
   a. Extremely satisfied
   b. Somewhat satisfied
   c. Neither satisfied nor dissatisfied
   d. Somewhat dissatisfied
   e. Extremely dissatisfied
8. Which of the following best describes the scale of the data that you work with most often? (Please select all that apply)
   a. Site level
   b. Local level (several sites near each other)
   c. County level
   d. State level
   e. Watershed level
   f. National level
9. Which of the following best describes the age of the data that you use most often? (Please select all that apply)
   a. Real-time to past 24 hours (most recent)
   b. 1 day to 1 month ago (recent)
   c. 1 month to 1 year ago (less recent)
   d. More than one year ago (historical)
10. What city or town do you live in?
    a. Open answer
11. What is your age?
    a. Under 18
    b. 18-29
    c. 30-49
    d. 50-69
    e. 70+
12. The USGS is very interested in learning more about how we can improve our tools and information for our users. Would you be willing to talk more with us or participate in usability studies?
    a. No
    b. Maybe

c. Yes

13. Please provide your contact information so that we may reach you to let you know about upcoming opportunities to provide in-depth feedback about our web-based applications and tools or participate in usability testing. – Name – Email address