

JUSTIFICATION FOR NO MATERIAL/NONSUBSTANTIVE CHANGE

DOI Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery OMB Control Number 1090-0011

This nonsubstantive change request submission is in response to Interior's updates to the Suite of Questions previously submitted with the 2021 renewal of this collection.

- The Suite of Questions were updated to remove specific references to bureaus/offices and to categorize the questions to make it more useable by the bureaus/offices when developing their submissions. Additionally, we assigned a unique alpha-numeric designation for each question to make it easier for the bureau/office and Departmental ICCOs to verify the questions used in the request are from the approved Suite of Questions.
- We also updated the associated "1090-0011 Fast Track Clearance - Guidelines for Submission" to notify users of the requirement to use the approved Suite of Questions.
- Finally, we updated the Supporting Statement A to clarify submissions under this generic clearance should be limited to no more than 15 questions (with a maximum of 2 open-ended questions) and should take no longer than 10-15 minutes to complete.

We made no other changes to the previously submitted information.