## CERTIFICATION

## Request for Approval under the “Generic Clearance for the Collection of Routine Customer Feedback” (OMB Control Number: 0579-0377)

**TITLE OF INFORMATION COLLECTION:** Discussion Group: PPQ Citrus Nursery Stock Protocol (CNSP) - SLT

**PURPOSE:**

To gather feedback from State government agriculture partners on their experience with applying the citrus nursery stock protocol to assess the usefulness, and identify gaps, with the USDA/APHIS/PPQ CNS protocol.

**DESCRIPTION OF RESPONDENTS**:

State agriculture officials.

**TYPE OF COLLECTION:** (Check one)

[ ] Customer Comment Card/Complaint Form [ ] Customer Satisfaction Survey

[ ] Usability Testing (e.g., Website or Software [ X ] Small Discussion Group

[ ] Focus Group [ ] Other: \_\_\_\_\_\_\_\_\_\_\_\_\_\_

**CERTIFICATION:**

I certify the following to be true:

1. The collection is voluntary.
2. The collection is low-burden for respondents and low-cost for the Federal Government.
3. The collection is non-controversial and does not raise issues of concern to other federal agencies.
4. The results are not intended to be disseminated to the public.
5. Information gathered will not be used for the purpose of substantially informing influential policy decisions.
6. The collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the future.

Name: Kathy Slaga, PPQ PPD, (612) 336-3354

**Personally Identifiable Information**

1. Is personally identifiable information (PII) collected? [ ] Yes [ X ] No
2. If Yes, will any information that is collected be included in records that are subject to the Privacy Act of 1974? [ ] Yes [ ] No
3. If Yes, has an up-to-date System of Records Notice been published? [ ] Yes [ ] No

**Gifts or Payments**

Is an incentive (e.g., money or reimbursement of expenses, token of appreciation) provided to participants? [ ] Yes [ X ] No

**BURDEN HOURS**

|  |  |  |  |
| --- | --- | --- | --- |
| **Category of Respondent**  | **No. of Respondents** | **Participation Time** | **Burden** |
| State government agriculture officials | 15 | 1 hour | 15 hrs |
| **Totals** | **15** |  | **15 hrs** |

**FEDERAL COST:** The estimated annual cost to the Federal government is $1,000.

**Selection of Targeted Respondents**

Do you have a customer list or something similar that defines the universe of potential respondents and do you have a sampling plan for selecting from this universe?

[ X ] Yes [ ] No

PPQ has a contact list of State government agriculture officials (partners) from the citrus growing states of Alabama, Florida, Georgia, Louisiana, Arizona, Texas, and California.

**Administration of the Instrument**

1. How will you collect the information? (Check all that apply)

[ X ] Web-based or other forms of Social Media

[ X ] Telephone

[ ] In-person

[ ] Mail

[ ] Other, Explain email or survey monkey

1. Will interviewers or facilitators be used? [ X ] Yes [ ] No

The State government agriculture partners will be invited to participate in a small discussion group interview to obtain information related to their experiences with applying the citrus nursery stock protocol and to assess its usefulness and gaps.