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| --- | --- |
| INBOUND | If inbound, else go to TW |
| INTERVIEWER NOTE: SELECT LOOKUP ON CATI-CMS MENU AND READ BELOW TEXT.]  Thank you for calling The Ask U.S. Panel. My name is [FI Name]. So that I can assist you, would you please tell me if you have access to your Ask U.S. Panel PIN found on the mailings you have received?  [INTERVIEWER NOTE: IF PIN KNOWN ASK: “Great. What is your pin?”  [INTERVIEWER NOTE: IF PIN UNKNOWN: “That’s okay. Would you tell me your mailing address to help me assist you instead?”  [INTERVIEWER NOTE: ENTER CASE INFORMATION IN TO APPROPRIATE LOOKUP FIELD. AFTER SUCCESFULLY LOOKING UP THE CASE, EXIT LOOKUP AND ENTER PRODUCTION ON CATI-CMS MENU AND ENTER THE CASE ID TO START THE INTERVIEW.] | |
|  |  |
| NOTE | The PIN is found approximately halfway down the page in bold in the Invitation Letter and Reminder Latter that were sent to the respondent. |
| **TW** | |
| ASK | All respondents |
| what do you want to do?  <1> CONTINUE WITH THIS CASE [SELECT FOR OUTBOUND]  <2> REVIEW RECORD OF EVENTS  <3> VIEW ROSTER OR NUMBERS AND NAMES  <4> REVIEW/ENTER CASE LEVEL COMMENT  <6> SAVE THE CURRENT CASE; GET ANOTHER CASE OR EXIT CATI-CMS  <7> SCHEDULE A CALLBACK  <9> CALL-IN CASE [SELECT FOR INBOUND]  <17> GO TO SYMPHONY | |
| NEXT | 1: AUTO\_DIAL  2: CASE HISTORY  3: ROSTER LINES  4: CASE COMMENTS  6: EXIT CASE  7: SCHEDULER  9: CALL\_IN  17: CASETOOLS  90: SPECIAL OPTIONS |
| NOTE |  |

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| **AUTODIAL** | |
| ASK | If TW=1 |
| <1> AUTOMATICALLY DIAL THE NUMBER  <2> DO NOT DIAL THE NUMBER, RETURN TO TW  <3> TEST/TRAIN ONLY  <9> CALL-IN CASE (SELECT FOR INBOUND) | |
| NEXT | 1: SCREENER\_INTRO (WITH DIALER)  2: TW  3: SCREENER\_INTRO (NO DIALER)  9: CALL\_IN |
| NOTE |  |

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| **CALL\_IN** | |
| ASK | If TW=9 or AUTODIAL=9 |
| [PROGRAMMER NOTE: IF NAME<>BLANK, FILL WITH “[NAME] or”  Thank you. Am I speaking with a member of the household that is 18 years of age or older?  <1> YES, SPEAKING WITH SUBJECT OR OTHER HOUSEHOLD MEMBER  <2> NO, SOMEONE ELSE | |
| NEXT | 1: If Screener caseID go to SCREENER\_INTRO, else go to BASELINE\_INTRO1  2: EARLYEND |
| NOTE |  |
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| **EARLYEND** | |
| ASK | If CALL\_IN=2 |
| Thank you for your time. You are not currently eligible for Ask U.S. Panel pilot. I hope you have a great day.  Goodbye. | |
| NEXT | EXIT CASE |
| NOTE | Sets status 1320: pending ineligible |
| **SCREENER\_INTRO** | |
| ASK | If CALL\_IN=1 and Screener caseID; else go to BASELINEINTRO\_1 |
| [PROGRAMMER NOTE: IF CALL\_IN=1, SHOW “Thank you.”]  [PROGRAMMER NOTE: IF TW <>9, SHOW “Hello, my name is [FI NAME].”]  Our records indicate that you or someone in your household may be eligible to participate in the Ask U.S. Panel led by the U.S. Census Bureau. The panel consists of individuals and households living across the U.S. that have agreed to be contacted and invited to participate in surveys led by the U.S. Census Bureau and other statistical agencies.  These questions will take approximately 5 minutes to complete. [IF EARLY BIRD DATE HAS NOT PASSED: As a token of appreciation, you will receive $5 for completing this short screener.]  Would you like to complete the screener to determine your eligibility?  <1> YES  <2> NO, WISHES TO RESCHEDULE  <3> NO, REFUSES TO PARTICIPATE | |
| NEXT | 1: Open Screener  2: RESCHEDULE  3: PREREF |
| NOTE |  |

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| **PREREF** | |
| ASK | If SCREENER\_INTRO=3 |
| INTERVIEWER: SPECIFY THE STRENGTH OF THE REFUSAL.  <1> MILD  <2> FIRM  <3> HOSTILE | |
| NEXT | REFUSAL\_DESCRIPTION |
| NOTE |  |

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| --- | --- |
| **REFUSAL\_DESCRIPTION** | |
| ASK | After PREREF |
| INTERVIEWER: DESCRIBE WHAT HAPPENED DURING THE REFUSAL. (CHECK ALL THAT APPLY.)  <1> HUNG UP BEFORE INTRO  <2> HUNG UP DURING INTRO (BEFORE AFFILIATION)  <3> HUNG UP DURING INTRO (AFTER AFFILIATION)  <4> “TOO BUSY” / “NO TIME”  <5> “NOT INTERESTED”  <6> ASKED ABOUT PURPOSE OF THE STUDY  <7> ASKED HOW LONG SURVEY WILL TAKE  <8> ASKED HOW WE GOT TELEPHONE NUMBER | |
| NEXT | Code as pending or final refusal depending on refusal history and strength |
| NOTE |  |

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| **BASELINE\_INTRO1** | |
| ASK | If CALL\_IN=1 and Baseline caseID |
| Thank you. Our records indicate that you or someone in your household has completed the Ask U.S. Panel pilot screener and provided information suggesting that you are eligible to participate in the Ask U.S. Panel. The Ask U.S. Panel is a large nationally representative survey panel led by the U.S. Census Bureau. The purpose of the panel is to track public opinion on a variety of topics. The panel consists of individuals and households living across the U.S. that have agreed to be contacted and invited to participate in surveys led by the U.S. Census Bureau and other statistical agencies.  To complete your enrollment in the panel, we need to collect some information from you. These questions will take approximately 20 minutes of your time to answer. If you complete the panel enrollment survey you will receive $20 as a token of our appreciation. If you choose to join the panel, you will also have the chance to receive an additional payment for participating in an upcoming Ask U.S. Panel survey. Would you like to begin your enrollment survey now?  <1> YES  <2> NO, WISHES TO SCHEDULE A CALL-BACK AT A LATER TIME  <3> NO, REFUSES TO PARTICIPATE | |
| NEXT | 1: Open Baseline  2: RESCHEDULE  3: PREREF |
| NOTE |  |

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| **RESCHEDULE** | |
| ASK | If SCREENER\_INTRO =2 or  if BASELINE\_INTRO1 = 2 |
| I understand and am happy to schedule a time to call you back to complete the questionnaire.  [IF PHONE KNOWN] So that I can make sure to call you at the correct number, could you verify that the best number to reach you will be **[fill: Phone]?**  [IF PHONE UNKNOWN] What is the best phone number to reach you on? INTERVIEWER: Click NO TO OPEN ROSTERLINES SCREEN  <1> YES - SET APPOINTMENT  <2> NO - OPEN ROSTERLINES | |
| NEXT | 1: SET APPOINTMENT  2: CHECK/ADD ROSTERLINE |
| NOTE |  |

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| **THANK\_EVT** | |
| ASK | After RESCHEDULE (rosterlines/setting appointment) |
| Thank you for your time and for your interest in the Ask U.S. Panel pilot. I hope you have a great day.  Goodbye. | |
| NEXT | Exit |
| NOTE |  |

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| **ANSPROMPT1** | |
| ASK | If dial result is answering machine |
| Hello, my name is [TI NAME]. I’m calling on behalf of the Ask U.S. Panel. The Ask U.S. Panel is a large nationally representative survey panel led by the U.S. Census Bureau to track public opinion on a variety of topics. I’m calling today to ask that you submit the survey information in the next week if possible. Please call us back at 866-558-0774 if you need your username and password resent or to receive more information about the survey.  Thank you for your time and for your interest in the Ask U.S. Panel pilot. I hope you have a great day.  Goodbye.  <1> LEFT MESSAGE  <2> SOMEONE PICKED UP  <3> UNABLE TO LEAVE MESSAGE | |
| NEXT | 1: Answering machine status, exit  2: Go to appropriate INTRO screen  3: Ring-no-answer status, exit |
| NOTE |  |