RCE Report Card
[MONTH] 2022

Objectives

	Month 2	Month 4	Month 6
70% of RCE Clients attending an RCE Visit within 72 hours of referral			

Process Metrics

	Month 2		Month 4		Month 6		TOTAL	
	N	%	N	%	N	%	N	%
Number of RCE Clients Referred								
By internal CTR Counselor								
By external CTR Counselor								
By self-referral								
RCE Client Characteristics								
Newly diagnosed with HIV								
New to HIV care								
Returning to HIV care								
Number of RCE Clients Who Received an RCE Visit Within…								
0-24 hours of referral								
25-72 hours of referral								
RCE Visit Components Received								
Introduction with RCE Concierge								
Brief intake								
Financial assistance/benefits Discussion								
Meeting with an HIV care provider								
Laboratory tests								
Referral to wraparound services								

Evaluation Metrics

	Month 2		Month 4		Month 6		TOTAL	
	N	%	N	%	N	%	N	%
RCE Clients attending second appointment								

Narrative Report

➜ **What went well during this reporting period?**

RTI Feedback

Internal Feedback

➜ **What didn't go well during this reporting period? What improvements could be made?**

RTI Feedback

Internal Feedback

➜ **What actionable steps can your clinic take in the next 2 months to…**
- Increase the number of eligible RCE clients who are reached through the RCE program?
- See more RCE clients within 72 hours of referral?
- Make referrals to wraparound services at the RCE Visit?
- Ensure RCE clients receive a confirmatory viral load test?
- Improve the RCE intake process?
- Improve the client's overall experience?

RTI Feedback

Internal Feedback