



# RCE Report Card

## [MONTH] 2022



### Objectives

	Month 2	Month 4	Month 6
70% of RCE Clients attending an RCE Visit within 72 hours of referral			

### Process Metrics

	Month 2		Month 4		Month 6		TOTAL	
	N	%	N	%	N	%	N	%
<b>Number of RCE Clients Referred</b>								
By internal CTR Counselor								
By external CTR Counselor								
By self-referral								
<b>RCE Client Characteristics</b>								
Newly diagnosed with HIV								
New to HIV care								
Returning to HIV care								
<b>Number of RCE Clients Who Received an RCE Visit Within...</b>								
0-24 hours of referral								
25-72 hours of referral								
<b>RCE Visit Components Received</b>								
Introduction with RCE Concierge								
Brief intake								
Financial assistance/benefits Discussion								
Meeting with an HIV care provider								
Laboratory tests								
Referral to wraparound services								

### Evaluation Metrics

	Month 2		Month 4		Month 6		TOTAL	
	N	%	N	%	N	%	N	%
RCE Clients attending second appointment								

Public reporting burden of this collection of information is estimated to average 15 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to CDC/ATSDR Reports Clearance Officer; 1600 Clifton Road NE, MS D-74, Atlanta, Georgia 30333; Attn: OMB-PRA (0920-New)

## Narrative Report

### →What went well during this reporting period?

RTI Feedback

Internal Feedback

### →What didn't go well during this reporting period? What improvements could be made?

RTI Feedback

Internal Feedback

### →What actionable steps can your clinic take in the next 2 months to...

- Increase the number of eligible RCE clients who are reached through the RCE program?
- See more RCE clients within 72 hours of referral?
- Make referrals to wraparound services at the RCE Visit?
- Ensure RCE clients receive a confirmatory viral load test?
- Improve the RCE intake process?
- Improve the client's overall experience?

RTI Feedback

Internal Feedback