

Form

Attachment B1 Patient Survey: Baseline
Q3 intro text

Attachment B1 Patient Survey: Baseline
Q38

Attachment B2 Patient Survey: Follow-up
Q5b.

Attachment B2 Patient Survey: Follow-up
Q7b.

Attachment B2 Patient Survey: Follow-up
Q9b.

Attachment B2 Patient Survey: Follow-up
Q17

Attachment B2 Patient Survey: Follow-up
Q18

Attachment B2 Patient Survey: Follow-up
Q19

Attachment B2 Patient Survey: Follow-up
Q20

Attachment B2 Patient Survey: Follow-up
Q24

Attachment E1 Provider Interview Guide
Q1

Attachment E1 Provider Interview Guide
Q2 and Q3

Attachment E1 Provider Interview Guide
Q4

Attachment E1 Provider Interview Guide
Q5

Attachment E1 Provider Interview Guide
Q7

Attachment E1 Provider Interview Guide
Q8

Attachment E1 Provider Interview Guide
Questions about communication between
providers and nurses

Current Question/Item

Recently you visited your Emory provider and participated in a falls risk screening. Our records indicate that visit took place on XX/XX/XXXX. Please answer the following questions, thinking about your life in the 12 months before that visit.

N/A adding additional question

Q5b. What kind of medical attention did you receive? Please select all that apply.

1. Emergency Medical Services (EMT, Ambulance)
2. Emergency Room Visit
3. Urgent Care Visit
4. Doctor's Office Visit
5. Admitted to Hospital
77. Don't know
99. Prefer not to Answer

Q7b. What kind of medical attention did you receive? Please select all that apply.

1. Emergency Medical Services (EMT, Ambulance)
2. Emergency Room Visit
3. Urgent Care Visit
4. Doctor's Office Visit
5. Admitted to Hospital
77. Don't know
99. Prefer not to Answer

Q9b. What kind of medical attention did you receive? Please select all that apply.

- 1. Emergency Medical Services (EMT, Ambulance)
- 2. Emergency Room Visit
- 3. Urgent Care Visit
- 4. Doctor's Office Visit
- 5. Admitted to Hospital
- 77. Don't know
- 99. Prefer not to Answer

Since the last time you took this survey, have you done any of the following:

Q17. Gone to physical therapy?

- 1 Yes
- 2 No
- 77 Don't know
- 99 Prefer not to Answer

Since the last time you took this survey, have you done any of the following:

Q18. Gone to occupational therapy?

- 1 Yes
- 2 No
- 77 Don't know
- 99 Prefer not to Answer

Since the last time you took this survey, have you done any of the following:

Q19. Have you visited an eye doctor?

1 Yes

2 No

77 Don't know

99 Prefer not to Answer

Since the last time you took this survey, have you done any of the following:

Q20. Have you visited a foot doctor?

1 Yes

2 No

77 Don't know

99 Prefer not to Answer

Q24. [multiple selection]

IF SURV_NUM=1 DISPLAY: Since the Emory visit, have you participated in Tai Chi, Matter of Balance, or some other exercise either in person or online?

ELSE DISPLAY: Since the last time you took this survey, have you participated in Tai Chi, Matter of Balance, or some other exercise?

1. Tai Chi
2. Matter of Balance
3. Other Exercise
77. Don't know
99. Prefer not to Answer

1. How do you know whether you should use the fall prevention intervention with a patient?

Prompts: Does the operations manager tell you at the beginning of the day? Does a nurse inform you?

2. For patients that are assigned to the fall prevention intervention, can you please walk us through a typical patient visit?

- a. How is this different from your patient visits for patients that don't receive a fall prevention intervention?
- b. How is decision making about falls prevention different for those that receive the falls prevention intervention compared to those who do not?
- c. Prior to this study, did you discuss fall prevention with your patients?

N/A Added new question

5. Can you describe any challenges you have experienced while addressing fall risks identified by the nurse?

- a. Integrating the STEADI intervention into the patient visit?
- b. Entering data into the EHR?
- c. Changing your workflow?

7. What aspect of the risk assessment information is most challenging to implement? Which is least challenging?

8. On a typical visit, how long does it take you to go through the risk assessment summary provided by the nurse?
- a. How long is a typical visit for patients not assigned to STEADI?

The next set of questions asks about the patient hand off from the STEADI nurse to provider.

13. Can you please describe what happens during the patient hand off from the STEADI nurse?

Prompts and/or follow-up questions:

- a. What information is relayed during the hand off?
- b. How does the nurse walk through the summary of risk assessment recommendations?
- i. Is that summary shared electronically? Verbally? By paper chart? Some combination?

ii. How do you know what referral, actions, or discussions are needed for the following recommendations:

- (1) Physical therapy
- (2) Community-based exercise
- (3) Ophthalmology or optometry
- (4) Podiatry
- (5) Medication management
- (6) Orthostatic hypotension
- (7) Management of comorbidities associated with fall risk
- (8) Vitamin D

14. How long does the hand off of the patient and risk assessment information usually take

Requested Change

Recently you had a primary care appointment with your Emory provider and completed a falls risk screening questionnaire. Our records indicate that visit took place on [FILL DATE FROM SAMPLE FILE]. Throughout this survey we are going to refer to this visit, which may have occurred over telemedicine or in person at an Emory facility. Please answer the following questions, thinking about your life in the 12 months before that visit.

Q38. You previously indicated that you were able to have someone available to help you participate in an at-home falls risk assessment. Is this person someone who:

- 01 Lives in your home
- 02 A friend or family member who does not live in your home
- 03 A home health care worker
- 04 Other
- 77 Don't Know
- 99 Prefer not to Answer

Q5b. What kind of medical attention did you receive? Please select all that apply.

- 1. Emergency Medical Services (EMT, Ambulance)
- 2. Emergency Room Visit
- 3. Urgent Care Visit
- 4. Doctor's Office Visit In-person
- 5. Doctor's Visit over Telemedicine
- 6. Admitted to Hospital
- 77. Don't know
- 99. Prefer not to Answer

Q7b. What kind of medical attention did you receive? Please select all that apply.

- 1. Emergency Medical Services (EMT, Ambulance)
- 2. Emergency Room Visit
- 3. Urgent Care Visit
- 4. Doctor's Office Visit In-person
- 5. Doctor's Visit over Telemedicine
- 6. Admitted to Hospital
- 77. Don't know
- 99. Prefer not to Answer

Q9b. What kind of medical attention did you receive? Please select all that apply.

1. Emergency Medical Services (EMT, Ambulance)
2. Emergency Room Visit
3. Urgent Care Visit
4. Doctor's Office Visit In-person
5. Doctor's Visit over Telemedicine
6. Admitted to Hospital
77. Don't know
99. Prefer not to Answer

Since the last time you took this survey, have you done any of the following:

Q17. Gone to physical therapy?

- 1 Yes (go to Q17a)
- 2 No (go to Q18)
- 77 Don't know (go to Q18)
- 99 Prefer not to answer (go to Q18)

Q17a. Did you receive physical therapy:

1. Over telemedicine
2. In-person
3. Both in person and telemedicine

Since the last time you took this survey, have you done any of the following:

Q18. Gone to occupational therapy?

- 1 Yes (go to Q18a)
- 2 No (go to Q19)
- 77 Don't know (go to Q19)
- 99 Prefer not to Answer (go to Q19)

Q18a. Did you receive occupational therapy:

1. Over telemedicine
2. In-person
3. Both in person and telemedicine

Since the last time you took this survey, have you done any of the following:

Q19. Visited an eye doctor?

1 Yes (go to Q19a)

2 No (go to Q20)

77 Don't know (go to Q20)

99 Prefer not to Answer (go to Q20)

Q19a. Did you visit an eye doctor:

1. Over telemedicine

2. In-person

3. Both in person and telemedicine

Since the last time you took this survey, have you done any of the following:

Q20. Visited a foot doctor?

1 Yes (go to Q20a)

2 No (go to Q21)

77 Don't know (go to Q21)

99 Prefer not to Answer (go to Q21)

Q20a. Did you visit an eye doctor:

1. Over telemedicine

2. In-person

3. Both in person and telemedicine

Q24. [multiple selection]

IF SURV_NUM=1 DISPLAY: Since the Emory visit, have you participated in Tai Chi, Matter of Balance, or some other exercise either in person or online?

ELSE DISPLAY: Since the last time you took this survey, have you participated in Tai Chi, Matter of Balance, or some other exercise?

1. Tai Chi (ask Q24a)
2. Matter of Balance (ask Q24b)
3. Other Exercise (go to Q25)
77. Don't know (go to Q25)
99. Prefer not to Answer (go to Q25)

Q24a Did participate in Tai Chi:

- Online
- In-person
- Both in person and online

Q24b Did you participate in Matter of Balance:

- Online
- In-person
- Both in person and online

1. How do you know whether you should implement the fall prevention intervention with a patient?

Prompts: Does the Medical Assistant tell you before seeing a patient manager tell you at the beginning of the day? Were you given a schedule? Flag in Tonic? Does a nurse inform you?

2. For patients that are assigned to the fall prevention intervention, can you please walk us through a typical patient visit?

- a. How is this different from your patient visits for patients that don't receive a fall prevention intervention?
 - b. How is decision making about falls prevention different for those that receive the falls prevention intervention compared to those who do not?
3. Prior to this study, did you discuss fall prevention with your patients?

4. Has COVID-19 affected the way you think about falls prevention in your practice?

5. Can you describe any challenges you have experienced while addressing fall risks identified by the STEADI nurse?

- a. Integrating the STEADI intervention into the patient visit?
- b. Entering data into the EHR?
- c. Changing your workflow?

7. Does conducting appointments via telemedicine complicate or facilitate using information from STEADI to implement the falls prevention decisions you make?

8. On a typical visit, how long does it take you to go through the risk assessment summary with the patient provided by the nurse?
- How long is a typical visit for patients not assigned to STEADI?

The next set of questions asks about communication with the STEADI nurse regarding the STEADI patient.

13. How is STEADI assessment information relayed to you (from the STEADI nurse)?
- Electronically (via EHR)? Verbally (on the phone)? Some combination?
 - What STEADI information is relayed during the hand off?
 - Are STEADI recommendations discussed via e-mail or phone? If so, how and when are they discussed?
 - How long does reviewing the STEADI information usually take?