

Frequently Asked Questions about the Patient Reported Indicator Survey

What is the Patient Reported Indicator Survey?

The Centers for Medicare & Medicaid Services are conducting a one-time special survey called the Patient Reported Indicator Survey (PaRIS) about your experiences with the healthcare system. The PaRIS survey is part of an international collaboration planned by the Organization for Economic Cooperation and Development (OECD) and is being conducted throughout the world, not just in the US! The PaRIS survey will provide information about the outcomes of care that matter most to people and how users of health services experience care. Policy makers will use the responses from the US and other countries to understand how health systems are addressing the needs of patients.

Why should I participate in this survey?

Your answers will help CMS and international policy makers understand how health systems around the world are performing and how they could be improved. You will be contributing to a world-wide effort to improve health care.

How is this different from the MCBS interview?

Unlike the MCBS, the responses collected as part of the PaRIS interview will be combined with responses from countries all over the world. Some of the PaRIS questions may sound similar to questions you already answered during your regular MCBS interview. We need to ask them again so that everyone around the world are asked the exact same questions.

Will my participation or lack of participation affect my Medicare benefits?

Your participation is voluntary and will not affect your Medicare benefits.

How do I know my information is confidential?

The information you provide will be kept private to the extent permitted by law, as prescribed by the Privacy Act of 1974. The information you give will only be used for research and statistical purposes.

Who should I contact with questions?

For questions or to schedule an interview, please call NORC toll free at 1-844-777-2151 or email at mcbs@norc.org. If you have questions about your rights as a research participant, please call the IRB Administrator toll free at 1-866-309-0542.