## FHWA Mobile Asphalt Technology Center (MATC) Customer Satisfaction Listening Calls

## Questions to be Used

- 1. Have you heard about the FHWA Mobile Asphalt Technology Center?
- 2. What is your perception of the MATC and how can we make this service better?
- 3. When it comes to asphalt, what are some of the top priorities and initiatives your organization or you personally are focused on/concerned about?
- 4. How do you search for information on issues with asphalt materials and construction (on the net search, by topic area, by typing in questions, etc.)?
- 5. Are there additional initiatives MATC could pursue to better help/serve their stakeholders?