

Request for Approval under the “Generic Clearance for the Collection of Routine Customer Feedback” (OMB Control Number: 2125-0628)

TITLE OF INFORMATION COLLECTION:

Comment Card. Pavement Preservation Webinar Series Evaluations

PURPOSE:

Just for the use of myself and the presenter of the webinar to have an idea of how the participants felt about participating in the webinar.

DESCRIPTION OF RESPONDENTS:

State highway and local agencies, industry, suppliers, consultants, and academia or any person interested in maintaining and preserving good pavement condition.

TYPE OF COLLECTION: (Check one)

- Customer Comment Card/Complaint Form
- Usability Testing (e.g., Website or Software)
- Focus Group

- Customer Satisfaction Survey
- Small Discussion Group
- Other: Webinar

CERTIFICATION:

I certify the following to be true:

1. The collection is voluntary.
2. The collection is low-burden for respondents and low-cost for the Federal Government.
3. The collection is non-controversial and does not raise issues of concern to other federal agencies.
4. The results are not intended to be disseminated to the public.
5. Information gathered will not be used for the purpose of substantially informing influential policy decisions.
6. The collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the future.

Name: Jason Dietz

To assist review, please provide answers to the following question:

Personally Identifiable Information:

1. Is personally identifiable information (PII) collected? Yes No
2. If Yes, will any information that is collected be included in records that are subject to the Privacy Act of 1974? Yes No

3. If Yes, has an up-to-date System of Records Notice (SORN) been published? [] Yes [X] No

Gifts or Payments:

Is an incentive (e.g., money or reimbursement of expenses, token of appreciation) provided to participants? [] Yes [X] No

BURDEN HOURS

Category of Respondent	No. of Respondents	Participation Time	Burden
Federal, State and local governments	60	3 minutes	3
Private Sector	30	3 minutes	1.5
Totals	90		4.5

FEDERAL COST: The estimated annual cost to the Federal government is ___\$0.00_____

If you are conducting a focus group, survey, or plan to employ statistical methods, please provide answers to the following questions:

The selection of your targeted respondents

1. Do you have a customer list or something similar that defines the universe of potential respondents and do you have a sampling plan for selecting from this universe?
[] Yes [X] No

If the answer is yes, please provide a description of both below (or attach the sampling plan)? If the answer is no, please provide a description of how you plan to identify your potential group of respondents and how you will select them?

Evaluations are provided at the end of the webinar and participants participation is voluntary.

Administration of the Instrument

1. How will you collect the information? (Check all that apply)
 [X] Web-based or other forms of Social Media
 [] Telephone
 [] In-person
 [] Mail
 [] Other, Explain
2. Will interviewers or facilitators be used? [] Yes [X] No