

Hotline Form - General Inquiry for the HUD Secretary

Screenshots as of 12/2/21

1. From the HUD Contact Us page on the agency website the public will click on a link to submit an inquiry to the HUD Secretary and will be taken to the page below to review the disclaimer and enter a captcha image before being directed to the inquiry submission form.

The screenshot shows the top of a web page with a dark blue header containing the U.S. Department of Housing and Urban Development logo and name. Below the header is a white box with a blue border containing the following text:

To submit your general inquiry for the HUD Secretary, please review the disclaimer below and enter the CAPTCHA image below to be directed to the inquiry submission form.

DISCLAIMER - U.S. Department of Housing and Urban Development

You are accessing a U.S. Federal Government computer system intended to be solely accessed by individual users expressly authorized to access the system by the U.S. Department of Housing and Urban Development. Usage may be monitored, recorded, and/or subject to audit. For security purposes and in order to ensure that the system remains available to all expressly authorized users, the U.S. Department of Housing and Urban Development monitors the system to identify unauthorized users. Anyone using this system expressly consents to such monitoring and recording. Unauthorized use of this information system is prohibited and subject to criminal and civil penalties. Except as expressly authorized by the U.S. Department of Housing and Urban Development, unauthorized attempts to access, obtain, upload, modify, change, and/or delete information on this system are strictly prohibited and are subject to criminal prosecution under 18 U.S.C § 1030, and other applicable statutes, which may result in fines and imprisonment. For purposes of this system, unauthorized access includes, but is not limited to:

Any access by an employee or agent of a commercial entity, or other third party, who is not the individual user, for purposes of commercial advantage or private financial gain (regardless of whether the commercial entity or third party is providing a service to an authorized user of the system); and any access in furtherance of any criminal or tortious act in violation of the Constitution or laws of the United States or any State. If system monitoring reveals information indicating possible criminal activity, such evidence may be provided to law enforcement personnel.

The screenshot shows a CAPTCHA form with a blue header labeled "CAPTCHA". Below the header is the instruction: "Enter the text shown in the image. Letters are case-sensitive." The image shows the text "sb17bn" in a blue, stylized font on a light blue background with small white dots. Below the image is a white text input field with a blue border. To the right of the input field are two small icons: a refresh icon and a accessibility icon. Below the input field is a grey "Ok" button.

2. Submission Form – On this form the user will have the ability to upload any supporting documentation and enter information about what they are seeking and contact details. Upon submission the user will be presented with a confirmation message.

HUD eCase Portal

Hotline Form - General Inquiry for the HUD Secretary

Screenshots as of 12/2/21

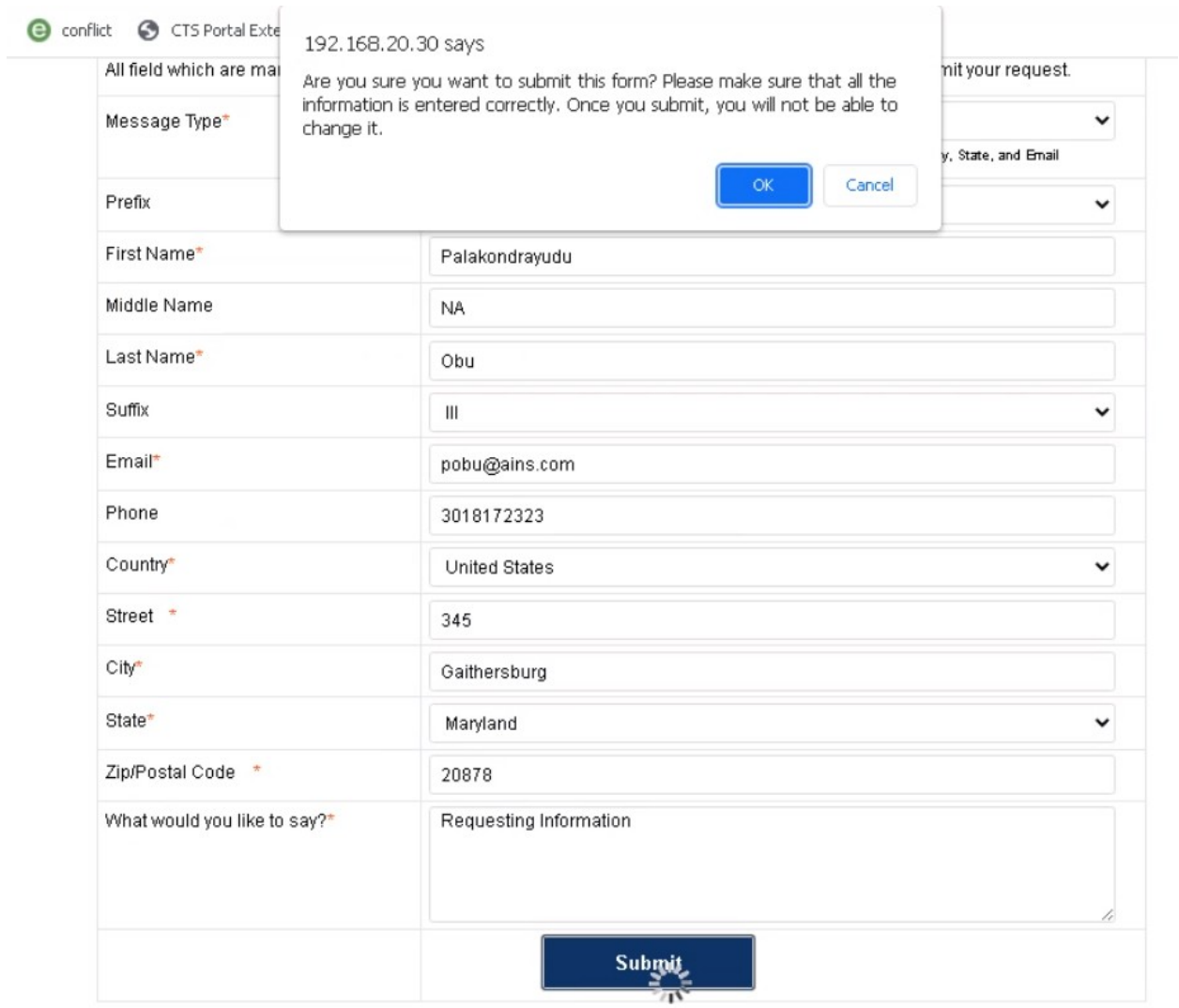
Hotline Form - General Inquiry for the HUD Secretary

Screenshots as of 12/2/21

General Inquiry for the HUD Secretary	
Privacy Policy	
Upload Any Supporting Documentation	
<input type="text"/> <input type="button" value="Select"/>	
Note: 1. Maximum allowed file(s) size is 25 MB. 2. Allowed file types: bmp, csv, doc, docx, eps, gif, jpg, jpeg, mp3, mp4, ppt, pptx, pdf, png, psd, psp, rtf, tif, txt, xls, xlsx, wpd, wp5, zip	
Inquiry Details	
All field which are marked with an asterisk (*) are required fields and must be completed in order to submit your request.	
Message Type*	<input type="text"/> <input type="button" value="v"/> <small>Note: If you select the homeless option, you will be required to enter only your City, State, and Email</small>
Prefix	<input type="text"/> <input type="button" value="v"/>
First Name*	<input type="text" value="Enter Full First Name"/>
Middle Name	<input type="text" value="Enter Middle Name"/>
Last Name*	<input type="text" value="Enter Full Last Name"/>
Suffix	<input type="text"/> <input type="button" value="v"/>
Email*	<input type="text" value="Enter Email Address"/>
Phone	<input type="text" value="Enter area code + number (ex. 000-000-0000)"/>
Country*	<input type="text" value="United States"/> <input type="button" value="v"/>
Street *	<input type="text" value="Enter StreetAddress and Apartment Number"/>
City*	<input type="text" value="Enter City"/>
State*	<input type="text"/> <input type="button" value="v"/>
Zip/Postal Code *	<input type="text" value="Enter Zip Code"/>
What would you like to say?*	<input type="text" value="Describe the nature of your concern(s)."/>
<input type="button" value="Submit"/>	

HUD eCase Portal
Hotline Form - General Inquiry for the HUD Secretary
Screenshots as of 12/2/21

3. The confirmation message will advise that the form can't be modified after submission.



The screenshot shows a web form titled "Hotline Form - General Inquiry for the HUD Secretary" with a confirmation dialog box overlaid. The dialog box, titled "192.168.20.30 says", contains the text: "Are you sure you want to submit this form? Please make sure that all the information is entered correctly. Once you submit, you will not be able to change it." and has "OK" and "Cancel" buttons.

The form fields are as follows:

All field which are ma	
Message Type*	
Prefix	
First Name*	Palakondrayudu
Middle Name	NA
Last Name*	Obu
Suffix	III
Email*	pobu@ains.com
Phone	3018172323
Country*	United States
Street *	345
City*	Gaithersburg
State*	Maryland
Zip/Postal Code *	20878
What would you like to say?*	Requesting Information
<input type="submit" value="Submit"/>	

4. Upon successful submission a confirmation prompt will be displayed. Clicking OK will return the user to the Contact Us page of the HUD website.

HUD eCase Portal

Hotline Form - General Inquiry for the HUD Secretary

Screenshots as of 12/2/21

Your request has been successfully submitted to the Office of the Executive Secretariat.

OK