

## **AGENCY DISCLOSURE NOTICE**

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### **Department of Defense and American Red Cross Pilot Program Survey Questions — DRAFT**

#### **Informed Consent**

You are being invited to participate in a research study. Your participation in this study is completely voluntary. We will keep all information provided to us confidential and will not share any identifying information with anyone outside of the Department of Defense (DOD) and the American Red Cross (ARC). The DOD and ARC are jointly conducting a three-year Network of Support Pilot Program to determine how to help extended family members and friends of service members better understand military life.

This study will help the DOD and ARC understand the reach of the American Red Cross Hero care network and the effectiveness of the information disseminated through the DOD Military OneSource Friends & Family Connection eNewsletter to provide a greater understanding of military life, military career progression and resources available to service members and their families at various stages of military life.”

#### **1) How would you describe your relationship to your service member? I am their:**

Parent  
Fiancé/Partner  
Other family member (grandparent, brother/sister, aunt, uncle, cousin, etc.)  
Friend  
Other

#### **2) Please indicate your level of satisfaction with the Friends & Family Connection eNewsletter (Please check one)**

Very satisfied  
Satisfied  
Dissatisfied  
Very dissatisfied  
N/A

#### **3) How did the information you received in the Friends & Family Connection eNewsletter compare to your expectations? (Please check one)**

Exceeded expectations  
Met expectations  
Somewhat met expectations  
Did not meet expectations  
N/A

**4) Do you feel the Friends & Family Connection eNewsletter has helped you to better understand military life? (Please check one)**

Not at all  
A little bit  
Somewhat  
Very much  
N/A

**5) Have you shared any information or resources from the Friends & Family Connection eNewsletter with your service member? (Please check one)**

Yes  
No  
N/A

**6) If yes, what types of information did you share? (Fill in the blank)**  
(Please do not include any personally identifiable information (PII))

**7) As a result of reading the Friends & Family Connection eNewsletter, I: (Please check all that apply)**

Better understand military life  
Better understand my service member's military career progression  
Learned about resources and support services available  
Shared information with someone I know  
Utilized a new resource  
N/A

**8) What do you want to see more of in future editions of the Friends & Family Connection eNewsletter? (Please check all that apply)**

Deployment  
Aspects of daily life and routine  
Military career milestones and progression  
Financial resources  
Mental health resources  
Resources for potential challenges and stressors for service members  
Resources for potential challenges and stressors for family and friends of service members  
Other: \_\_\_\_\_(Please do not include any personally identifiable information)

**9) How did you learn about this eNewsletter? (Please check all that apply)**

American Red Cross Hero Care Network call center

American Red Cross Hero Care Network email

My service member

A friend or other family member

MilitaryOneSource.mil website

Military OneSource call center

Military OneSource social media

Other: \_\_\_\_\_(Please do not include any personally identifiable information)

**10) The Friends & Family Connection eNewsletter is created by Military OneSource, a Department of Defense program that serves as a 24/7 gateway to information, resources, and confidential help for military members and their families through online resources, tools, and non-medical counseling. Based on what you know about Military OneSource, how likely are you to recommend Military OneSource as a resource to your service member? (Please check one)**

Very likely

Likely

Unlikely

Very unlikely

N/A; I'm not familiar with Military OneSource