



AFN Now Registration Questionnaire Inbox X

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Ivanti Service Desk <ivanti@afn-now.vsecorp.com>

to me

From: ivanti@afn-now.vsecorp.com

To: amyroversit@gmail.com

CC:

BCC:

Subject: AFN Now Registration Questionnaire

Hi Karyssa Keithley,

Thank you for registering for the AFN Now application. Please complete this brief questionnaire to tell us about your experience registering for the application.

[Click here to complete the Registration Questionnaire](#)

Thank you,

AFN Now Service Desk Team

Reply

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AFN|NOW SATISFACTION SURVEY

OMB CONTROL NUMBER: 0704-0553

OMB EXPIRATION DATE: XX/XX/XXXX

RCS: DD-PA-XXXX

AGENCY DISCLOSURE NOTICE

The public reporting burden for this collection of information, OMB 0704-0553, is estimated to average five minutes per survey response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or burden reduction suggestions to the Department of Defense, Washington Headquarters Services, at whs.mc-alex.esd.mbx.dd-dod-information-collections@mail.mil. Respondents should be aware that notwithstanding any other provision of law, no person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently valid OMB control number.

PURPOSE: To collect end-user feedback on the AFN|now application registration process, platform content, application functionality, and service desk experience.

AFN Now Registration Questionnaire

Thank you for registering for the AFN Now application. Please complete this brief questionnaire to tell us about your experience registering for the application. Required questions are marked with an asterisk.

Start survey

AFN Now Registration Questionnaire

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1.1 How long did it take you to complete the registration for the AFN Now App? *

- 5 - 15 minutes
- 15 - 30 minutes
- 30 - 60 minutes
- More than an hour

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2.1 Did you experience any issues registering for the AFN Now service? *

- Yes
- No

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3.1 If you answered yes above, please provide a brief description of the issue you experienced.

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4.1 Did you experience any issues downloading the AFN Now App? *

- Yes
- No

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5.1 If you answered yes above, please provide a brief description of the issue you experienced.

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6.1 Who is your internet service provider?

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7.1 What kind of internet connection are you using to access the AFN Now App? (Check all that apply)

- Ethernet Connection (Wired)
- Wireless Connection (Wi-Fi)
- Cellular Connection

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8.1 What is the advertised download speed of your internet connection?

- 0 - 5Mbps
- 50 - 40 Mbps
- 40 - 100 Mbps
- 100 - 500 Mbps
- 500 - 1000 Mbps
- Prefer not to answer / Do not know

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9.1 What type of device(s) are you using to stream the AFN Now App? (Check all that apply)

- Android Phone
- Apple iPhone
- Apple iPad
- Computer
- Tablet (using Android OS)
- Fire TV (Amazon)
- Roku
- PlayStation
- Xbox
- Smart TV
- Other

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10.1 What operating system does your mobile device use?

- iOS
- Android
- Windows
- Other

AFN Now Registration Questionnaire

Thank you for completing the AFN Now Registration Questionnaire. Your input will help us make this application better.