OMB CONTROL NUMBER: 0704-0553

OMB EXPIRATION DATE: XX/XX/XXXX

**AGENCY DISCLOSURE NOTICE**

The public reporting burden for this collection of information, 0704-0553, is estimated to average 5 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or burden reduction suggestions to the Department of Defense, Washington Headquarters Services, at whs.mc-alex.esd.mbx.dd-dod-information-collections@mail.mil. Respondents should be aware that notwithstanding any other provision of law, no person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently valid OMB control number.

IPPS-A Survey Question Pool

Case number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_

Please rate your overall satisfaction with the support you received to resolve your case

* Very Satisfied
* Satisfied
* Dissatisfied
* Very Dissatisfied

I am satisfied with the timeliness of the updates received regarding my case

* Very Satisfied
* Satisfied
* Dissatisfied
* Very Dissatisfied

I am satisfied with the resolution of my case

* Very Satisfied
* Satisfied
* Dissatisfied
* Very Dissatisfied

I am satisfied with the timeliness of the resolution of my case

* Very Satisfied
* Satisfied
* Dissatisfied
* Very Dissatisfied

Use of the IPSP-A Knowledgebase was

* Very Helpful
* Helpful
* Not Helpful
* Not applicable

Please provide any additionally information you would like to share in the field below (Please do not include any Personally Identifiable Information):