

Case Closed email-

Subject: IPPS-A IT Help Center Case #{{Case ID}} Closed

Please do not reply via email, instead follow the instructions below.

{{Customer Name}}:

Case Summary: {{Case Summary}}

Case Resolution: {{Case Resolution Description}}

Your case #{{Case ID}} has been closed. If you have further concerns or believe that the case should not be closed, please use the steps below to review case details and reopen the case within 7 days if needed.

Provide your feedback by following the below steps:

Click on the link below enter your case number and complete the Customer Satisfaction survey:

[Click Here for survey](#)

Respectfully,
IPPS-A Service Desk

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