

[MM DD, YYYY LETTER SENT]

Dear [RECIPIENT]:

On behalf of the Centers for Medicare & Medicaid Services, part of the U.S. Department of Health and Human Services, NORC at the University of Chicago is undertaking an important national study called the Medicare Current Beneficiary Survey (MCBS). This research project is designed to provide information on the health care experiences of Medicare eligible persons across America. We collect urgently needed information about:

- The health problems of people on Medicare,
- The types of medical care they receive, and
- The cost and affordability of the care and medicine they need.

We are interviewing Medicare beneficiaries in selected areas throughout the United States, including your community, as part of a national random sample for the MCBS. NORC interviewers will contact selected beneficiaries in your community by phone starting in late July. **We wanted to inform your organization of this research project as we have found that some people selected to be interviewed have called organizations such as yours for details about our survey.**

The safety and privacy of these selected beneficiaries is our greatest priority. Be assured that participation in this study by your residents is completely voluntary and that our interviewers will adhere to the strictest professional standards. NORC is one of the oldest and most prestigious social survey research organizations in the nation. We have been conducting nationwide surveys for over 70 years, during which we have earned a reputation for research that is scientifically sound and in the public interest.

If you have any questions or would like more information on the study or NORC, please visit:

- Our Study Page on the Centers for Medicaid and Medicare Services website at [CMS.gov/mcbs](https://www.cms.gov/mcbs)
- Our MCBS Respondent Website at mcbs.norc.org
- Our NORC Respondent Care Center at [norc.org/WorkingWithNORC](https://www.norc.org/WorkingWithNORC)

You may also contact me directly at 1-800-387-0258 or e-mail me at kemp-ella@norc.org.

Sincerely,



Ella Kemp
MCBS Field Production Manager
NORC Senior Field Manager

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