



Direct Deposit

Office of Management & Budget
(OMB) Screen Package (December 2021)

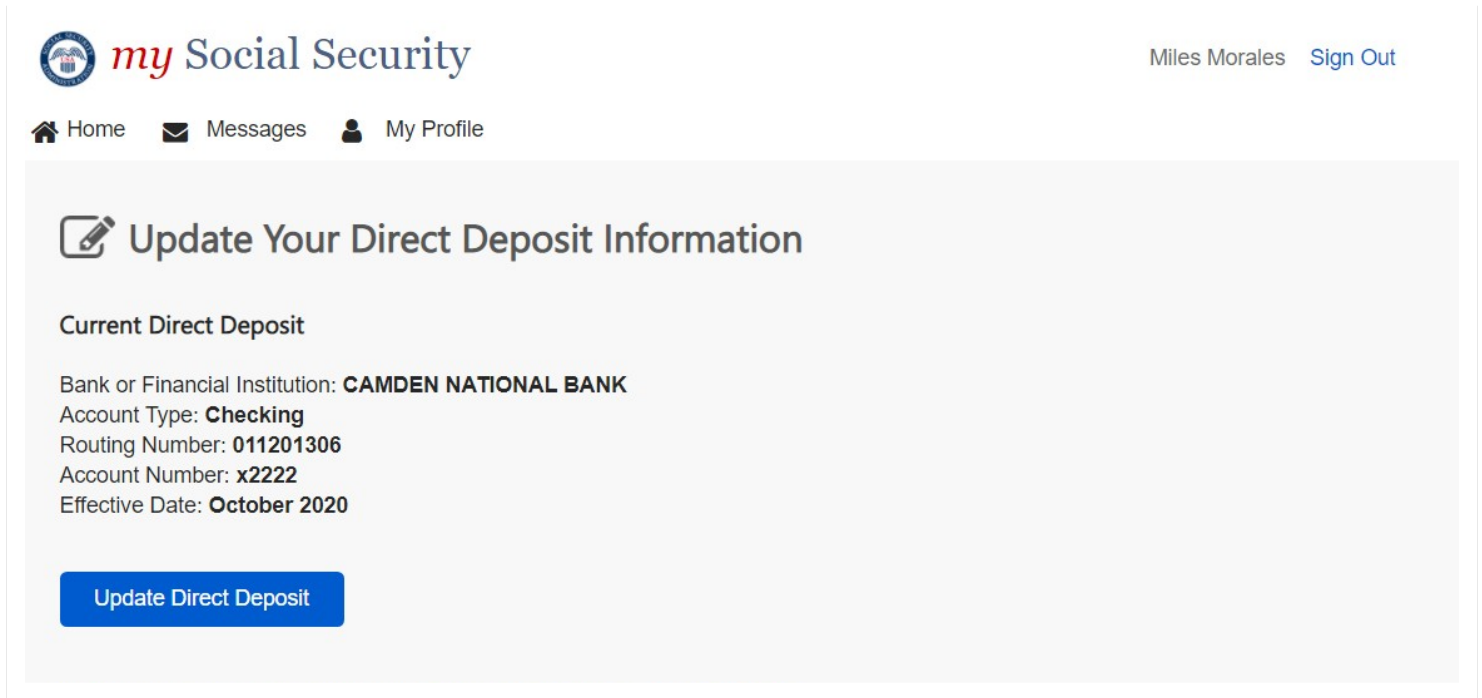
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1.0 Direct Deposit Landing Page

1.1 Update Your Direct Deposit Information

This screen will appear when a customer has an existing direct deposit account on file.



The screenshot shows the 'my Social Security' user interface. At the top left is the logo and the text 'my Social Security'. At the top right, the user's name 'Miles Morales' and a 'Sign Out' link are visible. Below the logo, there are navigation links for 'Home', 'Messages', and 'My Profile'. The main content area is titled 'Update Your Direct Deposit Information' with a pencil icon. Underneath, it displays the 'Current Direct Deposit' information: 'Bank or Financial Institution: CAMDEN NATIONAL BANK', 'Account Type: Checking', 'Routing Number: 011201306', 'Account Number: x2222', and 'Effective Date: October 2020'. A blue button labeled 'Update Direct Deposit' is positioned at the bottom of this section.

 **my Social Security**

Miles Morales [Sign Out](#)

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Update Your Direct Deposit Information

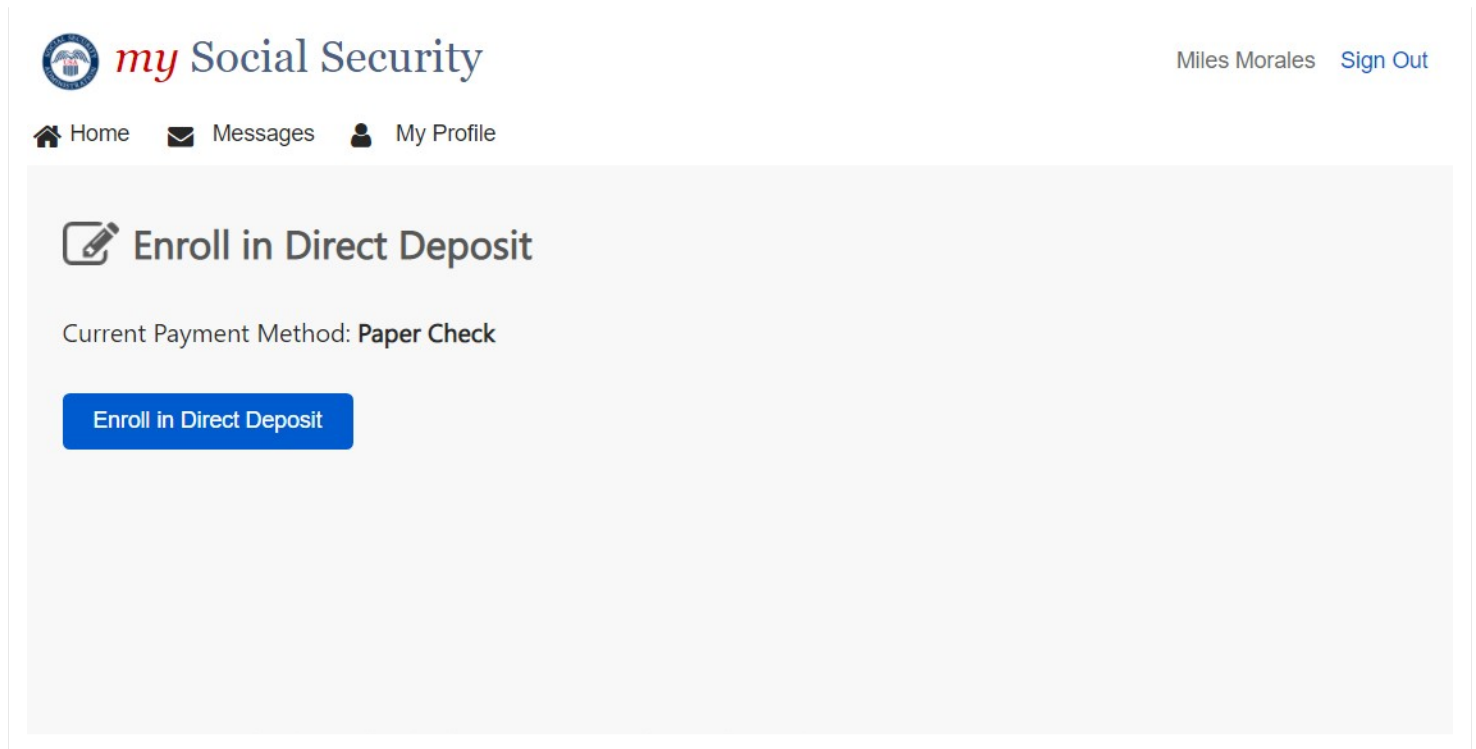
Current Direct Deposit

Bank or Financial Institution: **CAMDEN NATIONAL BANK**
Account Type: **Checking**
Routing Number: **011201306**
Account Number: **x2222**
Effective Date: **October 2020**

[Update Direct Deposit](#)

1.2 Enroll in Direct Deposit

This screen will appear when a customer who currently receives a paper check initiates direct deposit enrollment.




The screenshot displays the user interface for the 'my Social Security' portal. At the top left is the logo, which includes the Social Security Administration seal and the text 'my Social Security'. On the top right, the user's name 'Miles Morales' and a 'Sign Out' link are visible. Below the header is a navigation bar with icons and labels for 'Home', 'Messages', and 'My Profile'. The main content area features a large heading 'Enroll in Direct Deposit' accompanied by a pencil icon. Below this heading, it states 'Current Payment Method: Paper Check'. A prominent blue button labeled 'Enroll in Direct Deposit' is positioned below the text.


2.0 Entering Direct Deposit Information

2.1 Your Direct Deposit Information


This screen will appear for all users who continue with their update or enrollment of direct deposit.

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Your Direct Deposit Information

 **Bank Account Ownership** For your protection, you must own or co-own the bank account to participate.

Are you the owner or co-owner of a bank account that you would like to setup for Direct Deposit?


Yes

No

[Continue](#)

2.2 Customer is the Owner or Co-Owner of a Bank Account

This screen will appear if a customer selects “yes” from screen 2.1.

Miles Morales [Sign Out](#)

[Home](#) [Messages](#) [My Profile](#)

Your Direct Deposit Information

Enter your bank account information below.

***Account Information:** [Where can I find this?](#)

***Account Type** ***Routing Number** ***Account Number**

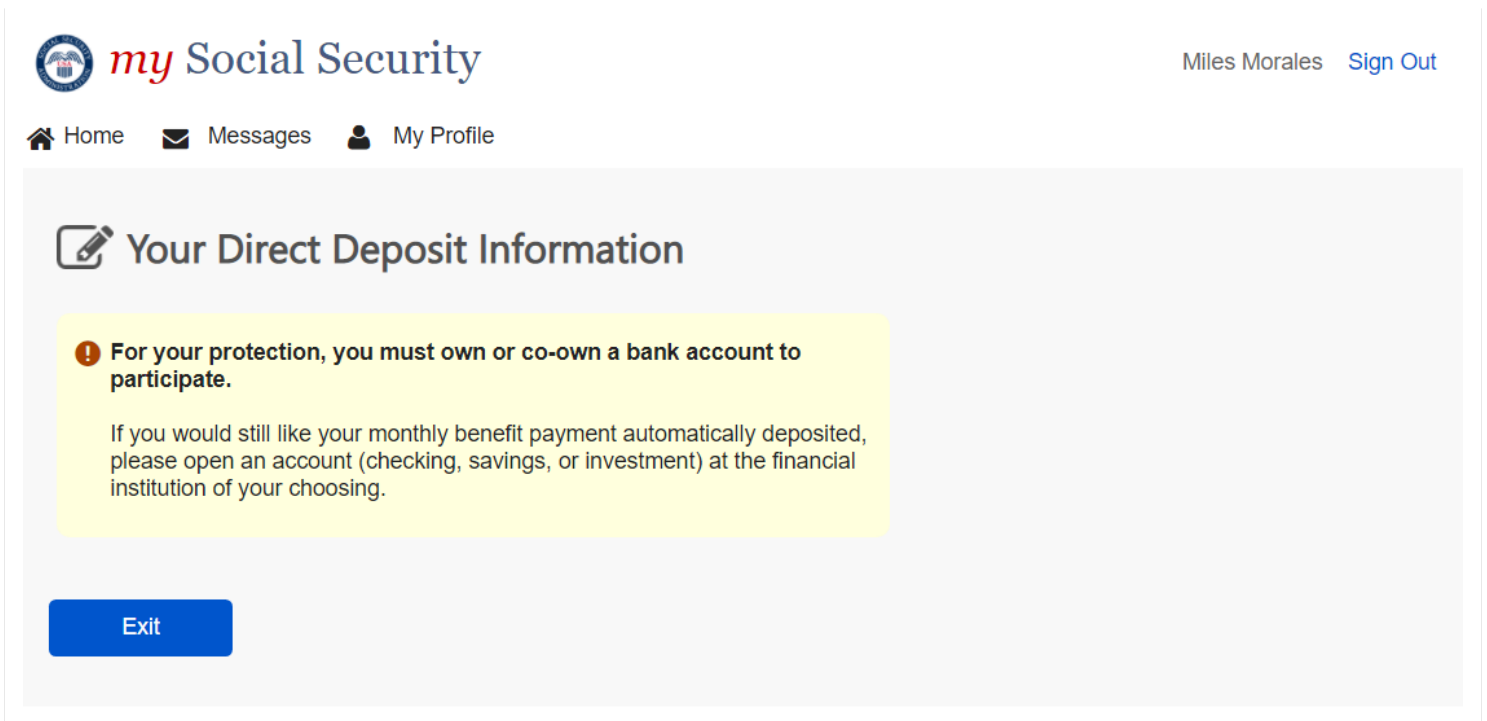
When do you want this change to take effect?

Starting with my payment in December 2022


Starting with my payment in January 2023

2.3 Customer is not the Owner or Co-Owner of a Bank Account

This screen will appear if a customer selects “no” from screen 2.1.



The screenshot shows the 'my Social Security' website interface. At the top left is the logo and the text 'my Social Security'. At the top right, the user's name 'Miles Morales' and a 'Sign Out' link are visible. Below the header is a navigation bar with 'Home', 'Messages', and 'My Profile' options. The main content area is titled 'Your Direct Deposit Information' and features a yellow warning box with an exclamation mark icon. The warning text states: 'For your protection, you must own or co-own a bank account to participate. If you would still like your monthly benefit payment automatically deposited, please open an account (checking, savings, or investment) at the financial institution of your choosing.' At the bottom left of the main content area is a blue 'Exit' button.

 **my Social Security**

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Your Direct Deposit Information


! For your protection, you must own or co-own a bank account to participate.

If you would still like your monthly benefit payment automatically deposited, please open an account (checking, savings, or investment) at the financial institution of your choosing.


[Exit](#)

3.0 Review of Direct Deposit Information

This screen will appear after a user enters their bank account information and selects "Continue" from screen 2.2.


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Your Direct Deposit Information

Review the answers you provided.
If you need to make any changes, select "Edit".

 **New Direct Deposit Information** [Edit](#)


Bank or Financial Institution: **SECOND NATIONAL BANK**
Account Type: **Checking**
Routing Number: **854963258**
Account Number: **3333333333333333**

Effective Date: **October 2022**


[Submit](#)

4.0 Confirmation

This screen will appear when a user clicks "Submit" from screen 3.0.

Miles Morales [Sign Out](#)
[Home](#) [Messages](#) [My Profile](#)

Your Direct Deposit Information

 **Your Direct Deposit information has been updated.**

- We'll confirm your update with a letter before any payment appears in your account.
- Please do not close your old account until a payment is deposited into your new one.

Current Direct Deposit	Pending Direct Deposit
Bank or Financial Institution: CAMDEN NATIONAL BANK Account Type: Checking Routing Number: 011201306 Account Number: x2222	Bank or Financial Institution: SECOND NATIONAL BANK Account Type: Checking Routing Number: 854963258 Account Number: x3333 Effective Date: October 2022

[Exit](#)