

## **SUPPORTING STATEMENT**

Notice of Employee Rights under National Labor Relations Act Complaint Process  
OMB Control Number 1245-0004

The Department of Labor, Office of Labor-Management Standards requests an extension without change for the information collection currently approved under OMB Control Number 1245-0004.

### **A. JUSTIFICATION**

- 1. Explain the circumstances that make the collection of information necessary. Identify any legal or administrative requirements that necessitate the collection. Attach a copy of the appropriate section of each statute and regulation mandating or authorizing the collection of information.**

President Obama signed Executive Order 13496 (E.O. 13496) on January 30, 2009, requiring certain Government contractors and subcontractors to post notices informing their employees of their rights as employees under Federal labor laws. The Order also provides the text of contractual provisions that Federal Government contracting departments and agencies must include in every Government contract, except for collective bargaining agreements and contracts for purchases under the Simplified Acquisition Threshold.

The contractual provisions require contractors and subcontractors to post a notice, created by the Secretary of Labor, informing employees of their rights under the National Labor Relations Act. The notice also provides a list of activities that are illegal under the Act. The notice concludes with a general description of the remedies to which employees may be entitled if these rights have been violated and contact information for further information about those rights and remedies, as well as enforcement procedures.

The clause also requires contractors to include the same clause in their nonexempt subcontracts and purchase orders, and describes generally the sanctions, penalties, and remedies that may be imposed if the contractor fails to satisfy its obligations under the Order and the clause.

The regulatory provisions implementing E.O. 13496 (29 CFR part 471) include the language of the required notices, and they explain posting and contractual requirements, the complaint process, the investigatory process, and sanctions, penalties, and remedies that may be imposed if the contractor or subcontractor fails to comply with its obligations under the Order. Specifically, 29 CFR part 471.11 provides for the Department's acceptance of written complaints alleging that a contractor doing business with the Federal government has failed to post the notice required by this rule. The section establishes that no special complaint form is required, but that complaints must be in writing. In addition, written complaints must contain certain information,

including the name, address and telephone number of the person submitting the complaint, and the name and address of the Federal contractor alleged to have violated this rule. This section establishes that written complaints may be submitted either to OFCCP or OLMS, and the contact information for each agency is contained in this subsection.

**2. Indicate how, by whom, and for what purpose the information is to be used. Except for a new collection, indicate the actual use the agency has made of the information received from the current collection.**

An employee of a covered contractor may file a complaint alleging that the contractor has failed to post the employee notice as required by the Executive Order and this part; and/or has failed to include the employee notice clause in subcontracts or purchase orders. Complaints may be filed with the Office of Labor-Management Standards (OLMS) or the Office of Federal Contract Compliance Programs (OFCCP) at 200 Constitution Avenue, NW., Washington, DC 20210, or with any OLMS or OFCCP field office. The complaints that are filed with the Department may be the basis for initiating an investigation into a federal contractor for noncompliance with aspects of E.O. 13496.

E.O. 13496 advances the Administration's goal of promoting economy and efficiency of Federal government procurement by ensuring that workers employed in the private sector as a result of Federal government contracts are informed of their rights to engage in union activity and collective bargaining. Knowledge of such basic statutory rights promotes stable labor-management, thus reducing costs to the Federal government.

Pursuant to E.O. 13496, the purpose of the regulation is to mandate that government contractors and subcontractors post a notice informing their employees of their rights under Federal labor law. A PDF of the Notice, "Employee Rights Under the National Labor Relations Act," is included with this OMB submission.

**3. Describe whether, and to what extent, the collection of information involves the use of automated, electronic, mechanical, or other technological collection techniques or other forms of information technology, e.g., permitting electronic submission of responses, and the basis for the decision for adopting this means of collection. Also, describe any consideration of using information technology to reduce burdens.**

In accordance with the Government Paperwork Elimination Act (GPEA), the Notice to Employees poster is available for downloading at <https://www.dol.gov/agencies/olms/poster/labor-rights-federal-contractors> or by sending a request to [OLMS-Public@dol.gov](mailto:OLMS-Public@dol.gov).

As stated in Item 1, 29 CFR part 471.11 requires employees to submit complaints in writing, and such complaints must contain certain information, including the name,

address and telephone number of the person submitting the complaint, and the name and address of the Federal contractor alleged to have violated this rule. This section establishes that written complaints may be submitted either to OFCCP or OLMS, and the contact information for each agency is contained in this subsection. To reduce burden, the Department will allow complaints to be submitted via email.

**4. Describe efforts to identify duplication. Show specifically why any similar information already available cannot be used or modified for use for the purposes described in Item A.2 above.**

Information reported pursuant to this information collection is not available from other government agencies and no duplication is possible, as only the Department can receive complaints pursuant to E.O. 13496 or otherwise enforce the Order. To avoid duplication, the regulations implementing the Order do not include contractors that employ workers exclusively governed by the Railway Labor Act (RLA), as it requires a similar posting of employee labor rights under that Act.

**5. If the collection of information impacts small businesses or other small entities, describe any methods used to minimize burden.**

This information collection does not have a significant economic impact on a substantial number of small entities.

**6. Describe the consequence to federal program or policy activities if the collection is not conducted or is conducted less frequently, as well as any technical or legal obstacles to reducing burden.**

The collection of information is vital to ensure that the Department can effectively enforce part 471 and E.O. 13496.

**7. Explain any special circumstances that would cause an information collection to be conducted in a manner:**

- **requiring respondents to report information to the agency more often than quarterly;**
- **requiring respondents to prepare a written response to a collection of information in fewer than 30 days after receipt of it;**
- **requiring respondents to submit more than an original and two copies of any document;**
- **requiring respondents to retain records, other than health, medical, government contract, grant-in-aid, or tax records for more than three years;**

- **in connection with a statistical survey, that is not designed to produce valid and reliable results that can be generalized to the universe of study;**
- **requiring the use of a statistical data classification that has not been reviewed and approved by OMB;**
- **that includes a pledge of confidentiality that is not supported by authority established in statute or regulation, that is not supported by disclosure and data security policies that are consistent with the pledge, or which unnecessarily impedes sharing of data with other agencies for compatible confidential use; or**
- **requiring respondents to submit proprietary trade secret, or other confidential information unless the agency can demonstrate that it has instituted procedures to protect the information's confidentiality to the extent permitted by law.**

There is no specified frequency to this collection of information. However, the information collection involves the submission of complaints from employees of Federal contractors and subcontractors involving violations of E.O. 13496 and 29 CFR part 471. These potential violations could occur at any given time, and, as such, the Department could receive employee complaints at any time.

- 8. If applicable, provide a copy and identify the data and page number of publication in the *Federal Register* of the agency's notice, required by 5 CFR 1320.8(d), soliciting comments on the information collection prior to submission to OMB. Summarize public comments received in response to that notice and describe actions taken by the agency in response to these comments. Specifically address comments received on cost and hour burden.**

**Describe efforts to consult with persons outside the agency to obtain their views on the availability of data, frequency of collection, the clarity of instructions and recordkeeping, disclosure, or reporting format (if any), and on the data elements to be recorded, disclosed, or reported.**

**Consultation with representatives of those from whom information is to be obtained or those who must compile records should occur at least once every 3 years -- even if the collection of information activity is the same as in prior periods. There may be circumstances that may preclude consultation in a specific situation. These circumstances should be explained.**

The Department published a notice seeking public comment on the extension of this information collection request implementing the E.O. 13496 employee complaint process. The notice published on March 30, 2022, providing for a 60-day comment period. See 87 FR 18397.

**9. Explain any decision to provide any payment or gift to respondents, other than re-numeration of contractors or grantees.**

No payments or gifts are provided to respondents.

**10. Describe any assurance of confidentiality provided to respondents and the basis for the assurance in statute, regulation, or agency policy. (Note: If the submission will serve as Joint ICR and Privacy Impact Assessment per OMB Memorandum 03-22, Section II.D, the relevant justification shall be included as part of the agency's response to this Item)**

Although it is agency policy not to comment on any investigation, no assurances of confidentiality are provided.

Employee complaints are generally not disclosed to the public, pursuant to FOIA Exemptions 7(C) and 7(D), 5 U.S.C. § 552(b)(7).

**11. Provide additional justification for any questions of a sensitive nature, such as sexual behavior and attitudes, religious beliefs, and other matters that are commonly considered private. This justification should include the reasons why the agency considers the questions necessary, the specific uses to be made of the information, the explanation to be given to persons from whom the information is requested, and any steps to be taken to obtain their consent.**

There are no sensitive questions pertaining to attitudes, beliefs, or sexual behavior.

**12. Provide estimates of the hour burden of the collection of information. The statement should:**

- **Indicate the number of respondents, frequency of response, annual hour burden, and an explanation of how the burden was estimated. Unless directed to do so, agencies should not conduct special surveys to obtain information on which to base hour burden estimates. Consultation with a sample (fewer than 10) of potential respondents is desirable. If the hour burden on respondents is expected to vary widely because of differences in activity, size, or complexity, show the range of estimated hour burden, and explain the reasons for the variance. Generally, estimates should not include burden hours for customary and usual business practices.**
- **If this request for approval covers more than one form, provide separate hour burden estimates for each form.**
- **Provide estimates of annualized cost to respondents for the hour burdens for collections of information, identifying and using**

**appropriate wage rate categories. The cost of contracting out or paying outside parties for information collection activities should not be included here. Instead, this cost should be included in Item 14.**

The burden discussion below pertains only to the burden associated with the employee complaints that employees may file with the Department alleging that a contractor or subcontractor has failed to comply with the requirements of the E.O. 13496 regulations at 29 C.F.R. part 471. This is because the notice requirement<sup>1</sup> and the information collection related to investigations<sup>2</sup> are not subject to the PRA.

For the burden hour estimate for employees filing complaints, we estimate, based on the experience of the Office of Federal Contract Compliance Programs (OFCCP) administering other laws applicable to Federal contractors, that it will take an average of 1.28 hours for such a complainant to compose a complaint containing the necessary information and to send that complaint to the Department. This number is also consistent with the burden estimate for filing a complaint under E.O. 13201 and the now-revoked part 470 regulations.

As a result of its experience implementing E.O. 13201, the Department had initially estimated in its final rule implementing the E.O. 13496 regulations that it would receive a total of 50 employee complaints in any given year, which is significantly larger than the estimate contained in its most recent PRA submission for E.O. 13201. In a prior Extension of Information Request, the Department lowered its complaint estimates to 25 and 10, since the Department had received just two employee complaints. Since 2019, the Department has received one complaint. However, the Department maintains the estimate of ten complaints for this renewal.

Below is a summary of the reporting and recordkeeping burden hours associated with this collection of information.

Activity	No. of Respondents	No. of Responses per Respondent	Total Responses	Average Burden (Hours)	Total Burden (Hours)	Hourly Wage Rate	Monetized Value of the Cost Burden
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<sup>1</sup> The notice is not a collection of information as defined by the PRA because the Department supplies the poster and permits contractors and subcontractors to make and post exact duplicate copies thereof. See 5 CFR 1320.3(c)(2).

<sup>2</sup> The regulations impose certain burdens on the contractor associated with cooperating with an investigation into failure to comply with the requirements of 29 CFR part 471 as the result of a complaint or in connection with a compliance evaluation. The regulations implementing the PRA exempt any information collection requirements imposed by an administrative agency during the conduct of an administrative action against specific individuals or entities. See 5 CFR 1320.4.

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Employee Complaints	10	1	10	1.28	12.8	\$31.31	\$400.77
<b>Unduplicated Total</b>	<b>10</b>	<b>1</b>	<b>10</b>		<b>13 (Rounded in ROCIS)</b>	<b>\$31.31</b>	<b>\$400.77</b>

The Department calculated the estimates of annualized cost to respondents for the hour burdens for this collection of information. Specifically, it used data from the Bureau of Labor Statistics (BLS) monthly publication the Employment Situation, Summary Table B. (December 2021; <https://www.bls.gov/news.release/pdf/empisit.pdf>) to calculate the cost of these burden hours for the employee complaints. The publication indicates that the average seasonally adjusted hourly earnings on private non-farm payrolls for all workers were \$31.31 per hour. We therefore estimate that the cost to a complainant for the 1.28 hours necessary to file a complaint under E.O. 13496 will be approximately \$40.08 (\$31.31 x 1.28). We further estimate, as stated above, that 10 individual complaints will be filed each year. Therefore, we project that this collection of information will impose on employees for the 1.28 hours necessary to file a complaint a total annual cost burden of \$400.80 (\$40.08 per complaint x 10 complaints).

**13. Provide an estimate of the total annual cost burden to respondents or record-keepers resulting from the collection of information. (Do not include the cost of any hour burden shown in Items A.12 and A.14).**

- **The cost estimate should be split into two components: (a) a total capital and start-up cost component (annualized over its expected useful life); and (b) a total operation and maintenance and purchase of services component. The estimates should take into account costs associated with generating, maintaining, and disclosing or providing the information. Include descriptions of methods used to estimate major cost factors including system and technology acquisition, expected useful life of capital equipment, the discount rate(s), and the time period over which costs will be incurred. Capital and start-up costs include, among other items, preparations for collecting information such as purchasing computers and software; monitoring, sampling, drilling and testing equipment; and record storage facilities.**
- **If cost estimates are expected to vary widely, agencies should present ranges of cost burdens and explain the reasons for the variance. The cost of purchasing or contracting out information collection services should be a part of this cost burden estimate. In developing cost burden estimates, agencies may consult with a sample of respondents**

**(fewer than 10), utilize the 60-day pre-OMB submission public comment process and use existing economic or regulatory impact analysis associated with the rulemaking containing the information collection, as appropriate.**

- **Generally, estimates should not include purchases of equipment or services, or portions thereof, made: (1) prior to October 1, 1995, (2) to achieve regulatory compliance with requirements not associated with the information collection, (3) for reasons other than to provide information or keep records for the government, or (4) as part of customary and usual business or private practices.**

The Department estimates the total capital/start-up costs per respondent for the burden hours associated with this collection of information is \$0.62. We estimate that the cost to a complainant to file a complaint under E.O. 13496 will include the costs associated with the mailing itself: \$0.62 (\$0.58 standard-sized, rectangular envelopes postage in January 2022<sup>3</sup> + \$0.03 envelope + \$0.01 for paper). (Although employees will submit many if not all complaints via email, the Department assumes, conservatively, that it will receive all via mail.) We further estimate, as stated above, that 10 individual complaints will be filed each year. Therefore, we project that this collection of information will impose on employees a total capital/startup cost of \$6.20 (\$0.62 per complaint x 10 complaints).

RESPONDENT COST ESTIMATES

	Respondents	Burden Cost	Total Cost
EMPLOYEE COMPLAINTS	10 x	\$0.62 =	\$6.20

**14. Provide estimates of annualized cost to the Federal Government. Also, provide a description of the method used to estimate cost, which should include quantification of hours, operational expenses (such as equipment, overhead, printing, and support staff), and any other expense that would not have been incurred without this collection of information. Agencies also may aggregate cost estimates from Items A.12, A.13, and A.14 in a single table.**

The cost to the Department to implement this information collection is the burden required to process each employee complaint. The Department estimates that it will take a staff member (at GS-12, Step 10) approximately 20 minutes to process each employee complaint. Utilizing the 2022 GS Salary Table from the Office of Personnel Management ([https://www.opm.gov/policy-data-oversight/pay-leave/salaries-wages/salary-tables/pdf/2022/GS\\_h.pdf](https://www.opm.gov/policy-data-oversight/pay-leave/salaries-wages/salary-tables/pdf/2022/GS_h.pdf)), the Department took one third of the average hourly

<sup>3</sup> See: <https://www.usps.com/business/prices.htm>.



rate for GS-12, Step 10 (\$42.55), which results in approximately \$14.18 per complaint filed. This also results in an agency total cost of \$141.80 (\$14.18 multiplied by the estimated 10 complaints received per year).

**15. Explain the reasons for any program changes or adjustments.**

The Department made no changes to its estimate for the number of complaints received and associated burden hours.

**16. For collections of information whose results will be published, outline plans for tabulation, and publication. Address any complex analytical techniques that will be used. Provide the time schedule for the entire project, including beginning and ending dates of the collection of information, completion of report, publication dates, and other actions.**

This item is not applicable to this information collection request.

**17. If seeking approval to not display the expiration date for OMB approval of the information collection, explain the reasons that display would be inappropriate.**

There are no forms associated with this information collection on which to display expiration date.

**18. Explain each exception to the certification statement in ROCIS.**

The Department of Labor is not seeking any exceptions to the certification requirements.

**B. COLLECTIONS OF INFORMATION EMPLOYING STATISTICAL METHODS**

This information collection does not employ statistical methods.