

The TSA Modernization Act (Division K of Pub. L. 115-254; Oct. 5, 2018) requires TSA to develop a plan to improve intelligence information sharing with State and local transportation entities. This voluntary annual survey will assist TSA's Intelligence & Analysis team to evaluate the effectiveness of information sharing. Please do not include any personally identifiable information (PII) for questions with open text boxes for explanations. We look forward to your feedback!

### FY2022 Survey Questions

1. Intelligence information provided by TSA's Intelligence & Analysis helps my organization to accomplish its mission and objectives. \*
  - a. Strongly Disagree, Disagree, Somewhat Disagree, Neither, Somewhat Agree, Agree, Strongly Agree
  
2. Has the quality or quantity of intelligence information over the past 12 months improved, decreased, or stayed the same? \*
  - a. Decreased  
If selected: Has the quality of intelligence information provided by TSA's Intelligence & Analysis to your organization decreased over the past 12 months? \*
    - i. Decreased Somewhat, Decreased Slightly, Stayed the Same  
Has the quantity of intelligence information provided by TSA's Intelligence & Analysis to your organization improved over the past 12 months? \*
    - ii. Decreased Somewhat, Decreased Slightly, Stayed the Same
  - b. Stayed the same
  - c. Improved  
If selected: Has the quality of intelligence information provided by TSA's Intelligence & Analysis to your organization improved over the past 12 months? \*
    - i. Stayed the Same, Improved Slightly, Improved Somewhat, Improved Tremendously  
Has the quantity of intelligence information provided by TSA's Intelligence & Analysis to your organization improved over the past 12 months? \*
    - ii. Stayed the Same, Improved Slightly, Improved Somewhat, Improved Tremendously
  
3. How frequently have you interacted with TSA's Intelligence & Analysis during the past 12 months? \*
  - a. Daily, Weekly, Bi-weekly, Monthly, Yearly
  
4. The frequency of interaction with TSA's Intelligence & Analysis meets your organization's intelligence needs. \*
  - a. Strongly Disagree, Disagree, Somewhat Disagree, Neither, Somewhat Agree, Agree, Strongly Agree

**Paperwork Reduction Act Statement:** TSA is collecting this information to improve information sharing solicitation. The public burden for this voluntary collection of information is estimated to be approximately 9 minutes. An agency may not conduct or sponsor, and persons are not required to respond to a collection of information, unless it displays a valid OMB control number. The OMB control number assigned to this collection is 1652-0058, which expires 09/30/2022. Send comments regarding this burden estimate or collection to: TSA-11, Attention: PRA 1652-0058, TSA Office of Intelligence and Analysis (I&A) Annual Customer Satisfaction Survey, 6595 Springfield Center Drive, Springfield, VA 20598-6011.

5. Do you need to interact more or less frequently? \*
  - a. More Frequently
  - b. Less Frequently
  
6. Would you like to receive more intelligence information for your mission? \*
  - a. Yes/No?
  - b. If Yes, from which: Aviation, Cyber, unmanned aircraft system (UAS), Pipeline, Freight Rail, Mass Transit/Passenger Rail, Highway Motor Carrier?
  - c. Any specific intelligence or information gaps or other pertinent topics you would like TSA Intelligence & Analysis office to address?
  - d. If Yes, please specify:
  
7. What is your preferred product type? \*
  - a. Transportation Intelligence Note (TIN) (multiple pages), Quick Look (1 page), Infographic/Slide, Other (Explain)
  
8. Do any barriers exist which prevent you from accessing and sharing either classified and unclassified intelligence products from TSA's Intelligence & Analysis with those who have a need to know within your organization?
  - a. Yes/No
  - b. If yes, please specify:
  
9. What is your preferred information sharing engagement to access information? \*
  - a. In-person TSA HQ brief, In-person field brief, Virtual/Telephonic brief, ADIAC or SISC biweekly WEBEX briefing, recurring multiagency webinars, Other (explain)
  
10. Have you been made sufficiently aware of opportunities to attend TSA Intelligence & Analysis-hosted classified briefings at TSA HQ or various field locations?
  - a. Yes/No
  
11. What is your preferred information sharing network to access information? \*
  - a. Classified Local Area Network (C-LAN), Homeland Security Data Network (HSDN), Homeland Security Information Network (HSIN), Intel Source, Sage, Commercial Intel Source
  
12. Are you a Stakeholder or Partner? \*
  - a. Component of the Department of Homeland Security; Federal Intelligence Community; Other Federal (non-Intelligence Community); State, Local, Tribal, Territorial; Foreign Engagement; Industry: Air Cargo; Airport; Freight Rail; Highway/Motor Carrier; Mass Transit/Passenger Rail; Original Equipment Manufacturers; Passenger Air; Pipeline; Other (Explain)

13. Would you be willing to participate in a follow up conversation about your feedback? If so, please provide the following: Name, Organization, Contact Telephone Number, E-mail Address

\* Indicates required response