# **Third-Party Servicer Data Collection**

# An official website of the United States government. Here's how you know Help Center Federal Student Aid KNOWLEDGE CENTER V TRAINING V FINANCIAL AID DELIVERY V TITLE IV PROGRAM ELIGIBILITY V PARTNER CONNECT SERVICES V

## Third-Party Servicer Inquiry Form

The Third-Party Servicer Inquiry form is an OMB-approved data collection tool utilized to obtain information needed to validate third-party servicer information reported to the Department by institutions, as well as to collect additional information from third-party servicers needed for effective oversight.

A third-party servicer is an entity or individual that administers any aspect of an institution's participation in the Title IV programs, including, but not limited to, services and functions necessary:

- · For the institution to remain eligible to participate in the Title IV programs,
- To determine a student's eligibility for Title IV funds,
- To account for Title IV funds,
- To deliver Title IV funds to students, or
- To perform any other aspect of the administration of the Title IV programs.

# Third-Party Servicer Inquiry Form

Entities or individuals that meet the definition of a third-party servicer are required to submit the Third-Party Servicer Inquiry Form to the Department. Third-party servicers are required to update information provided on the Third-Party Servicer Inquiry Form within 10 days of the date that:

- The servicer changes its name:
- · The servicer changes the address or contact information for its primary location or additional location;
- The servicer adds or terminates a contract with an eligible Title IV institution; or
- · The servicer buys, sells, or merges with another third-party servicer.

### Help From Third-Party Servicer Oversight Group

For help with completing the Third-Party Servicer Inquiry Form, please contact the Third-Party Servicer Oversight Group.

For issues with your user ID or password, contact Partner Connect Customer Support via the Help Center.

Third-Party Servicer Oversight Group FSAPC3rdpartyserviceroversight@ed.gov 816-268-0543.

## Resources

TPS Inquiry Form in PDF

Preview the TPS Inquiry Form here. Note: If the PDF comes up blank, please click the Refresh button twice. (This is a known bug with this Web

Submit Annual Compliance Audits

### **Additional Information**

#### Paperwork Reduction Statement

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco

### Privacy Act Disclosure Notice

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco

### KNOWLEDGE CENTER

Knowledge Center Home FSA Handbook Knowledge Center FAQ

### TRAINING

Training Resources FSA Training Conference Financial Aid Toolkit

### FINANCIAL AID DELIVERY

Application & Verification Calculating Awards & Packaging Origination & Disbursement Campus-Based Processing Return of Title IV Funds National Student Loan Data System (NSLDS) Reconciliation & Closeout Default Prevention & Management

### TITLE IV PROGRAM ELIGIBILITY

Title IV Participation Application Maintain Eligibility Audit Submission Appeals Reports

# STUDENT, PARENT, BORROWER ACCOUNTS

Account Search Date Range Search Record ID Search

### PARTNER PROFILE

Partner Search

### MORE INFO

About This Site Data Center Help Center Feedback Center Important Dates

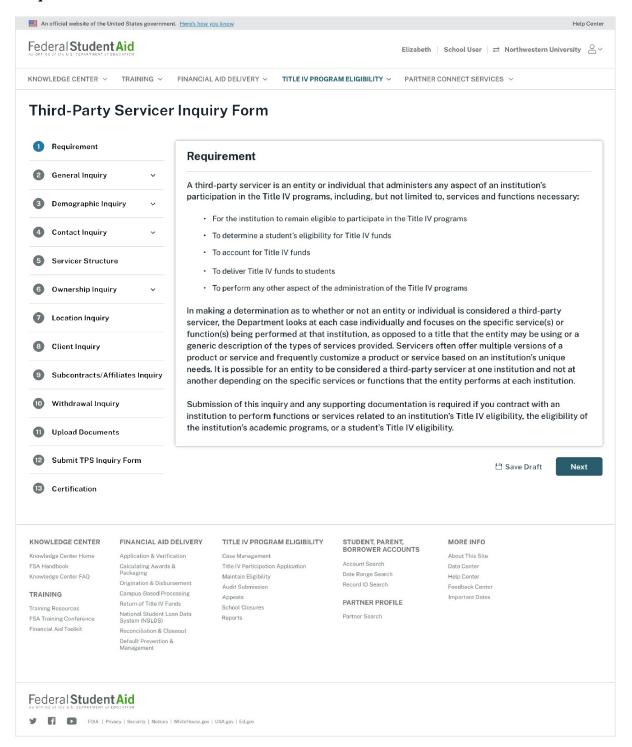
## Federal Student Aid



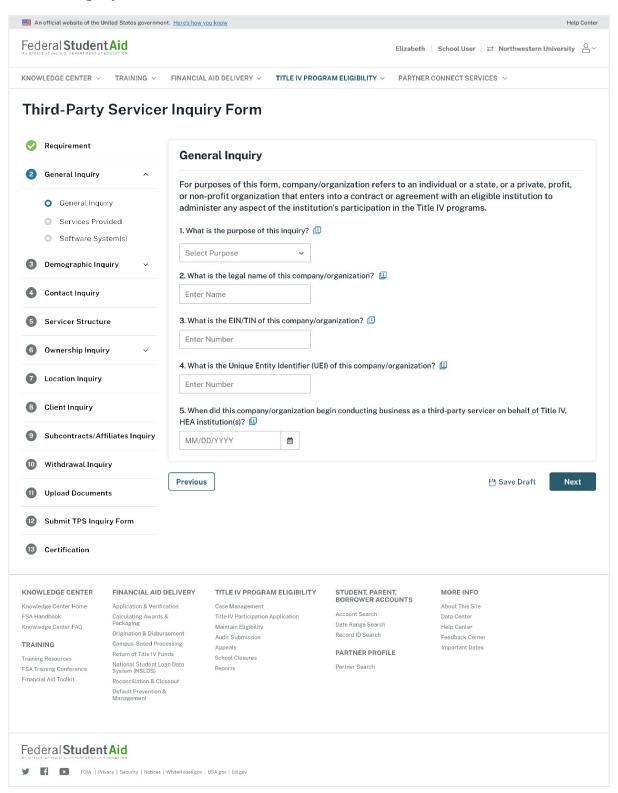


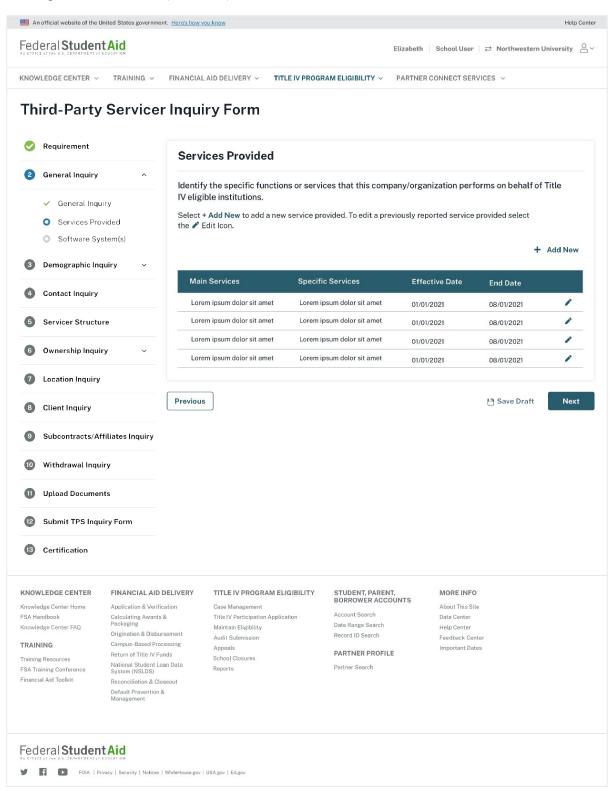
FOIA | Privacy | Security | Notices | WhiteHouse.gov | USA.gov | Ed.gov

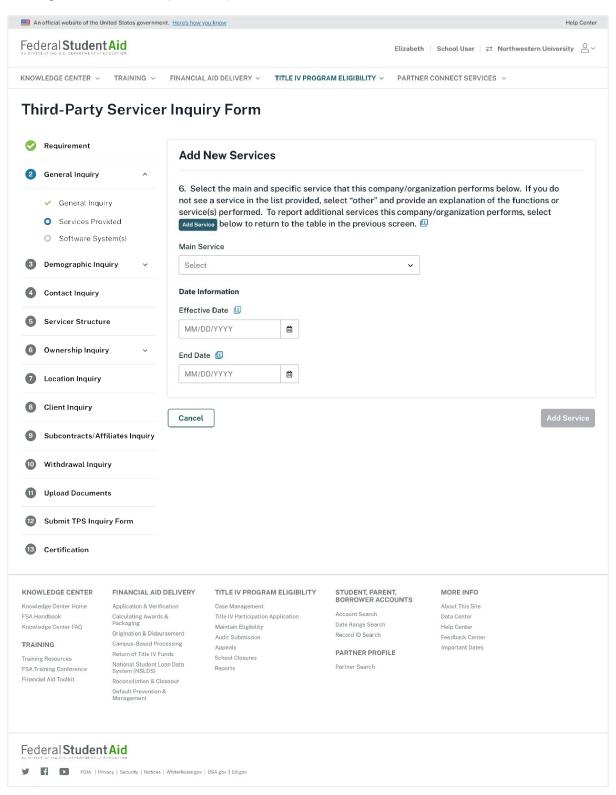
# Requirement

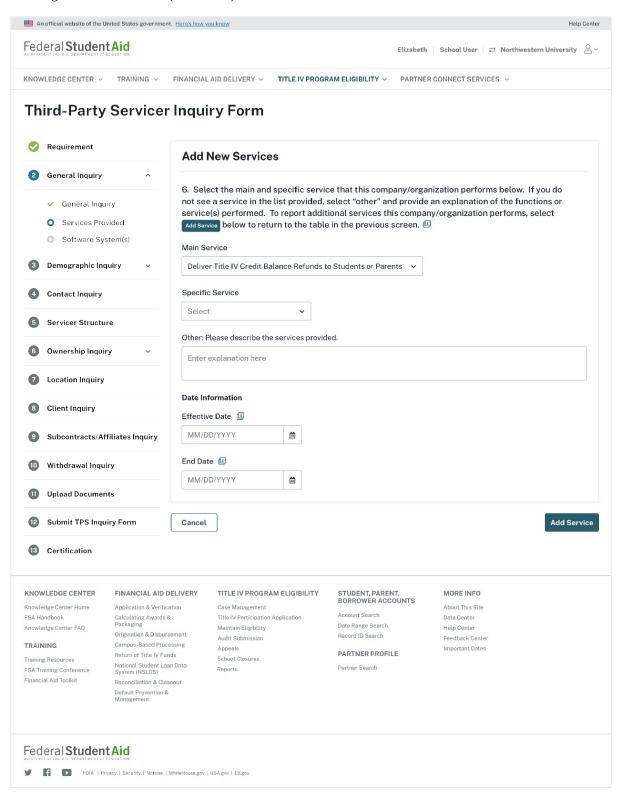


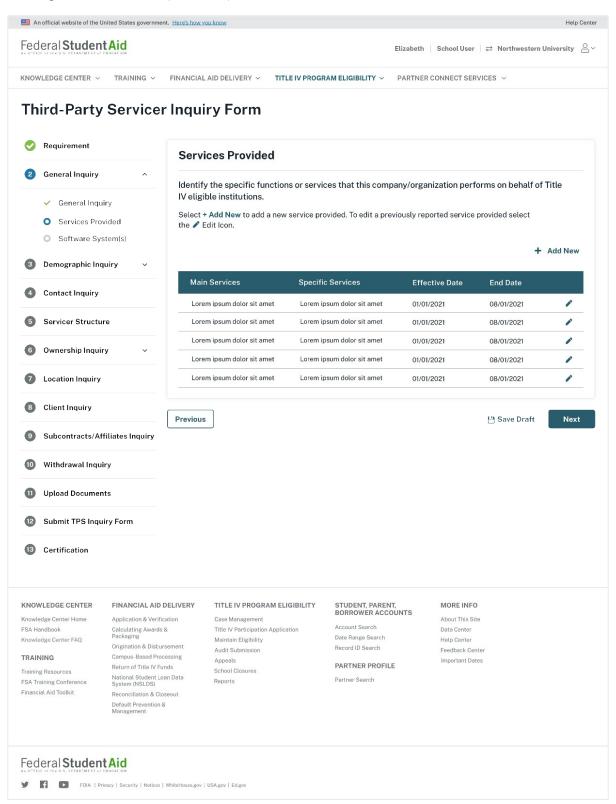
# **General Inquiry**

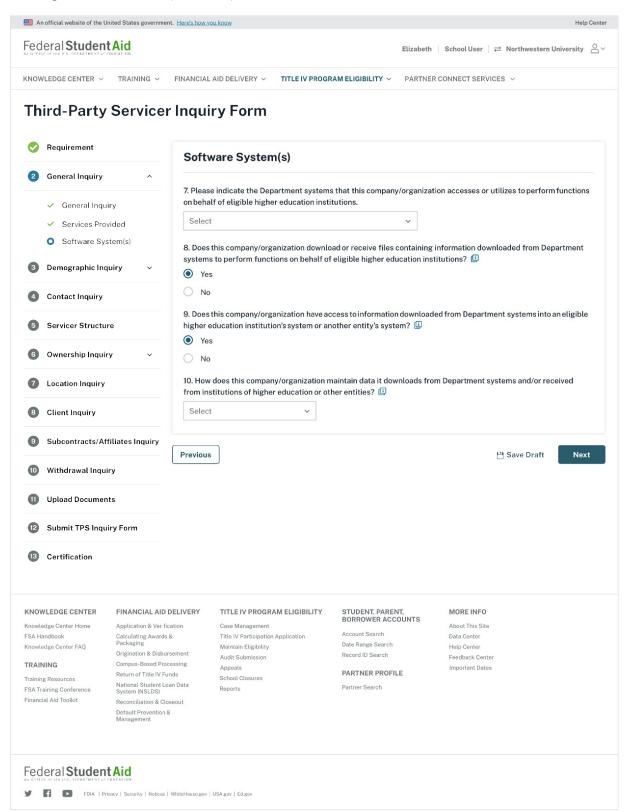


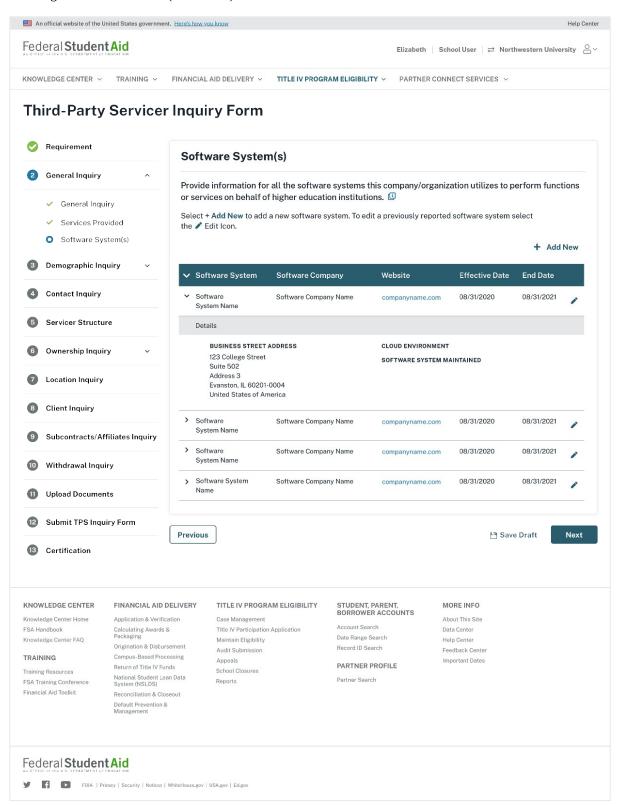


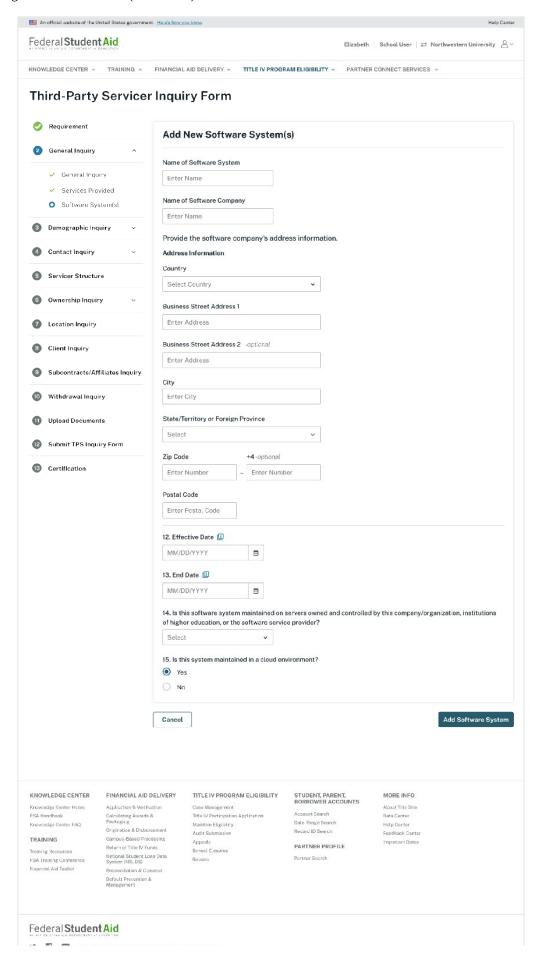




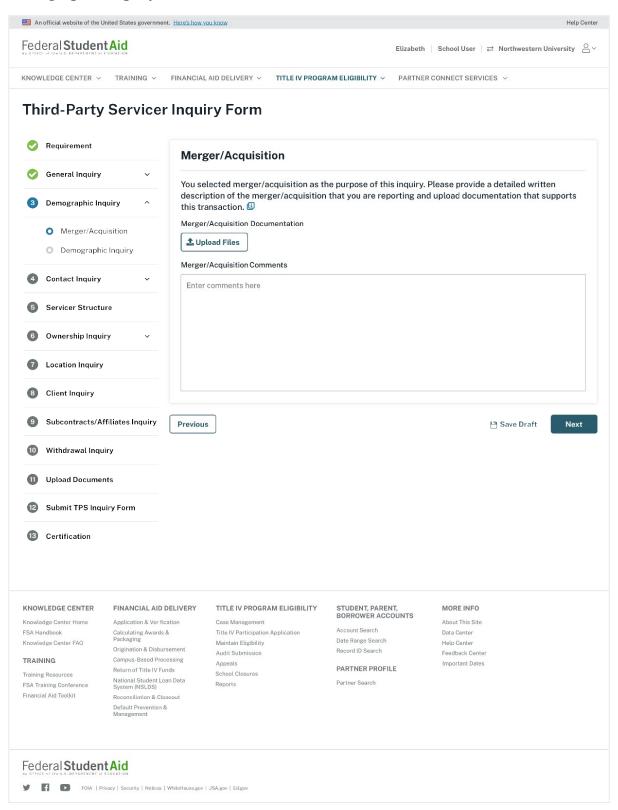


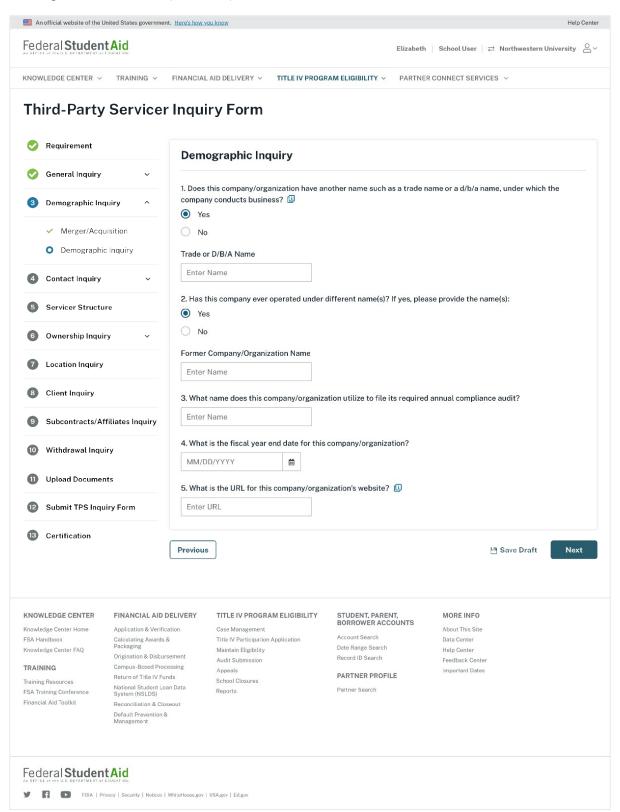




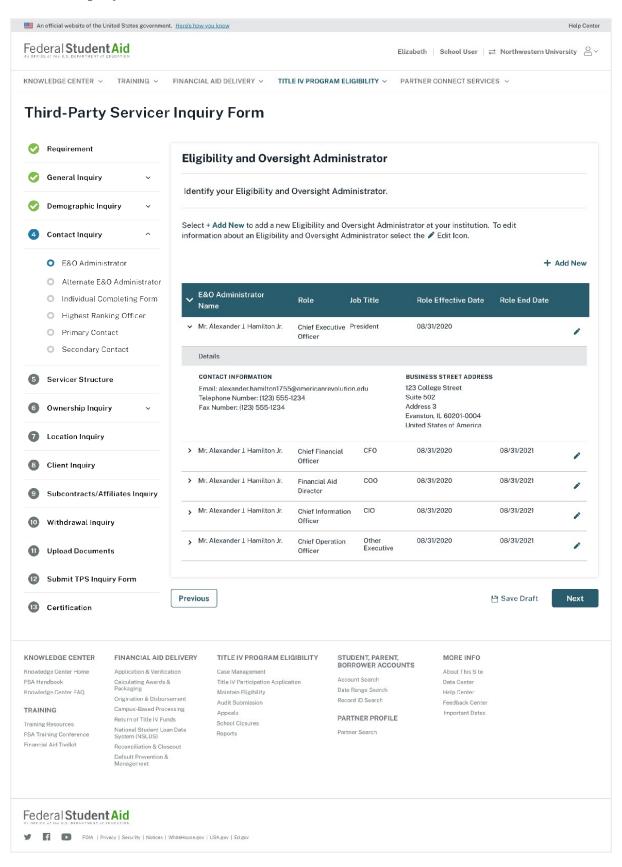


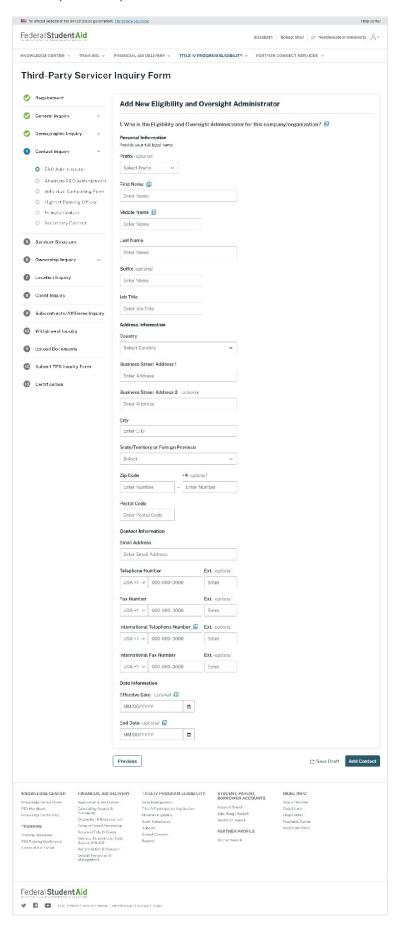
# **Demographic Inquiry**

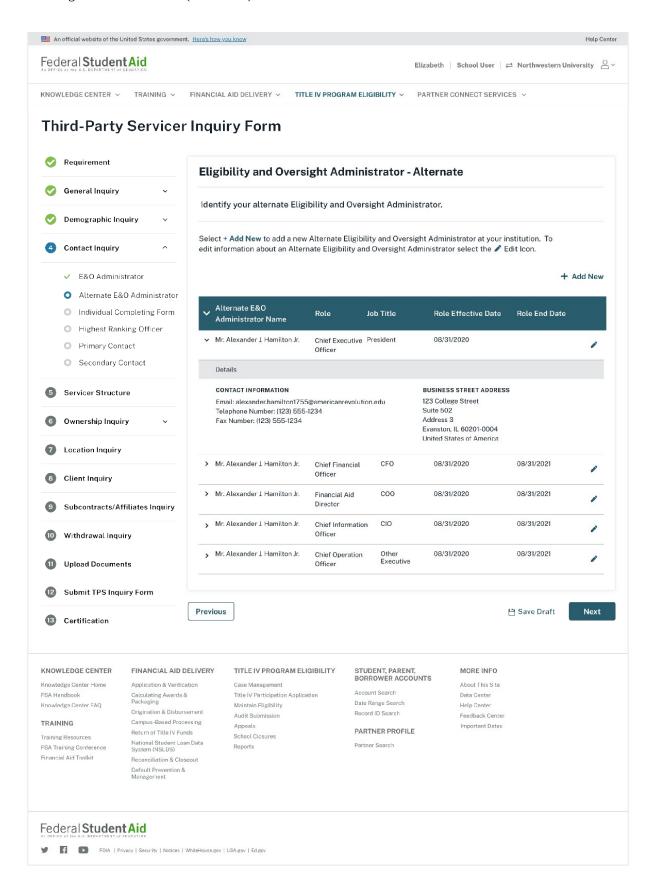


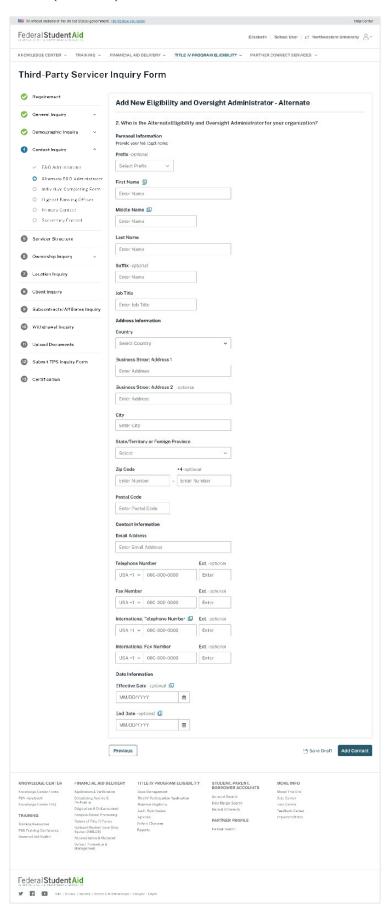


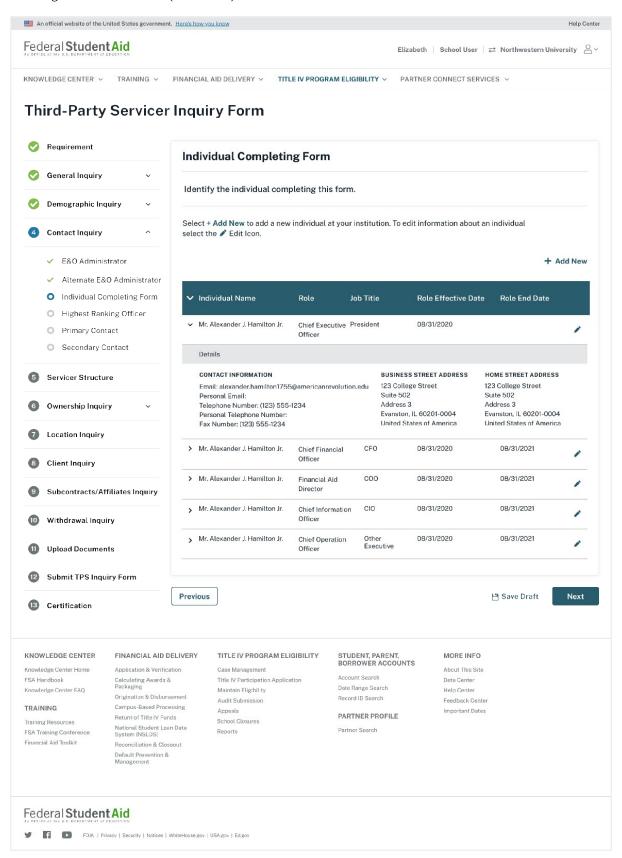
# **Contact Inquiry**

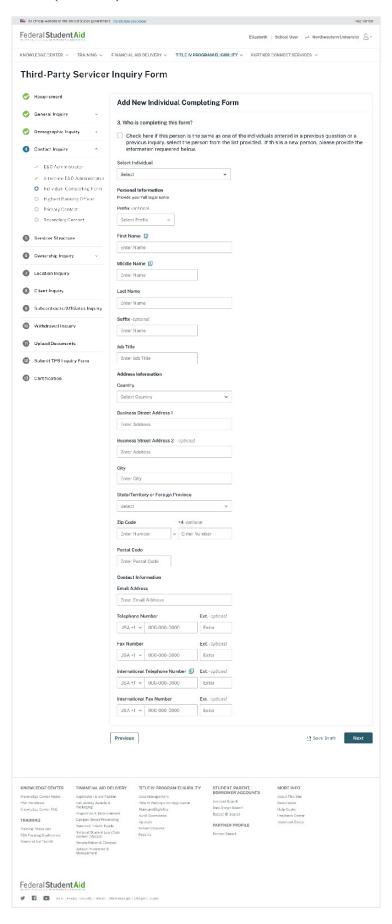


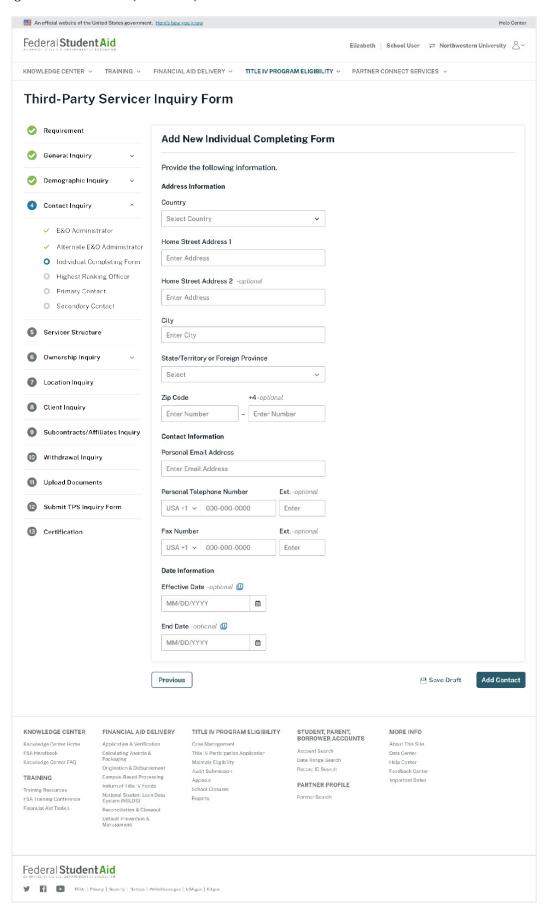


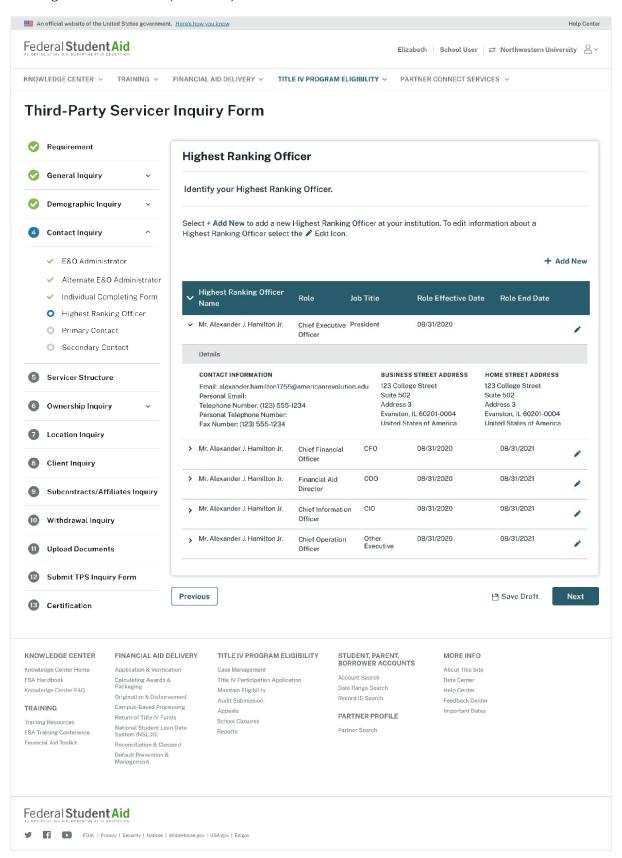


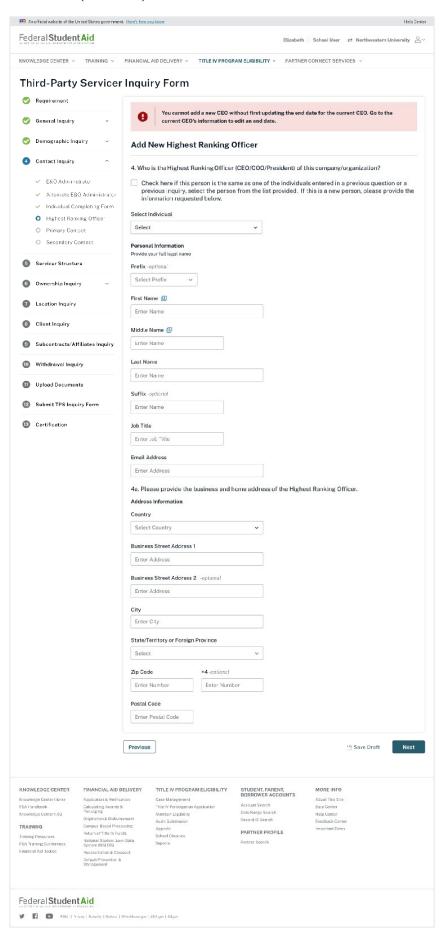


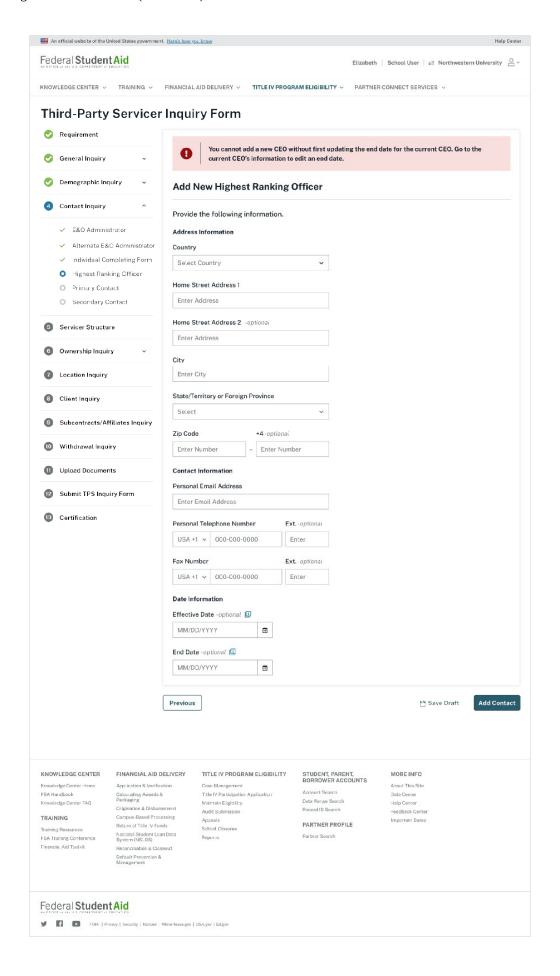


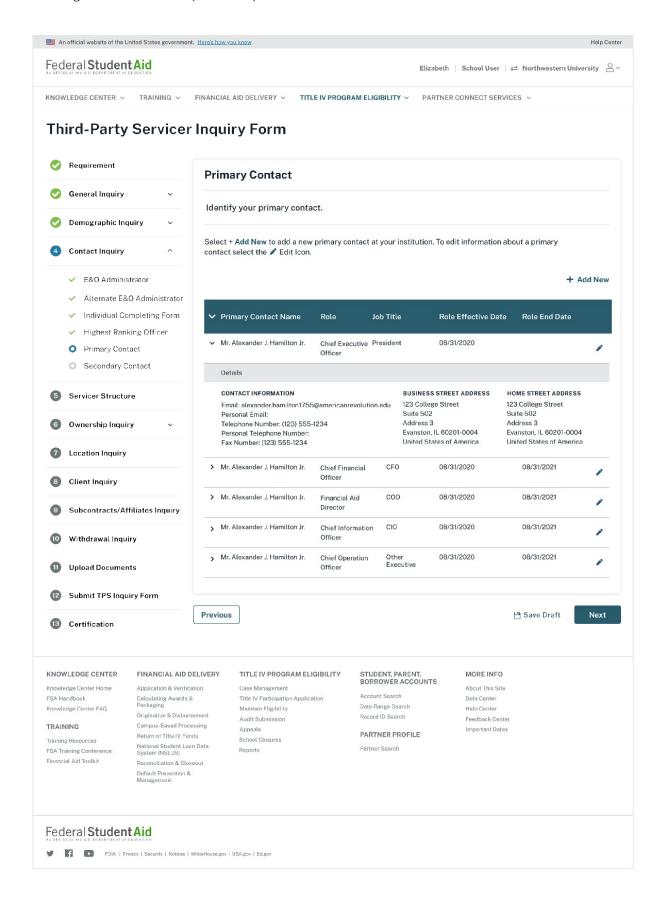


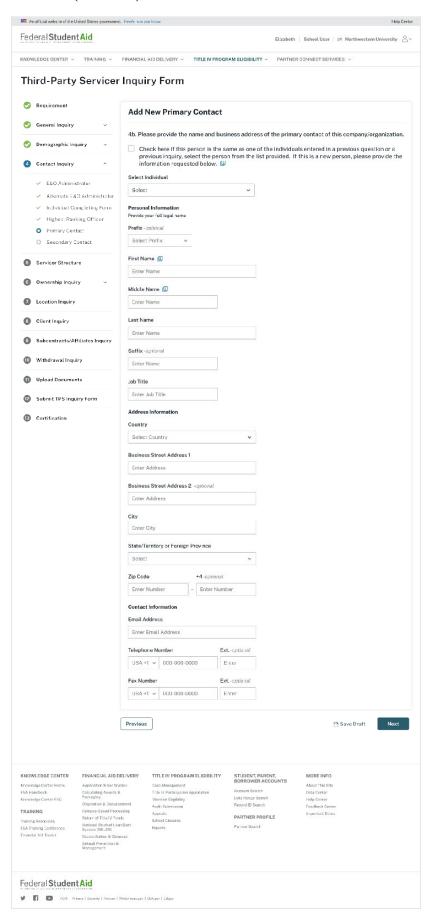


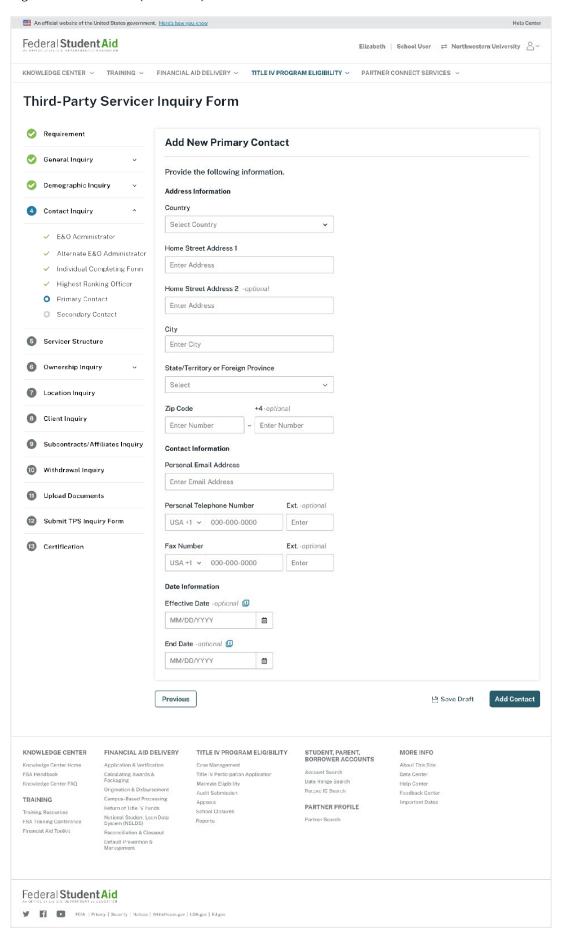


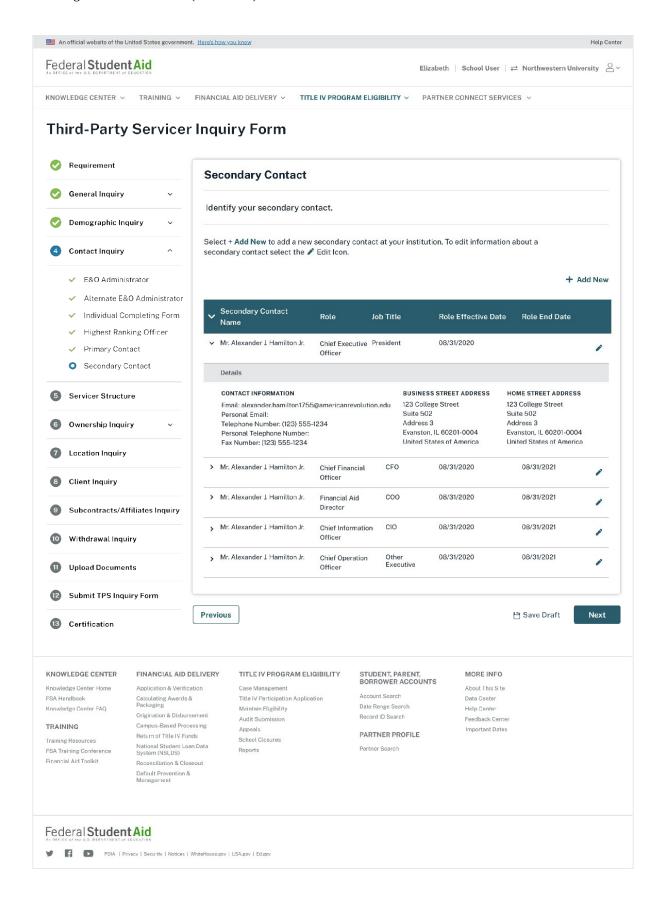


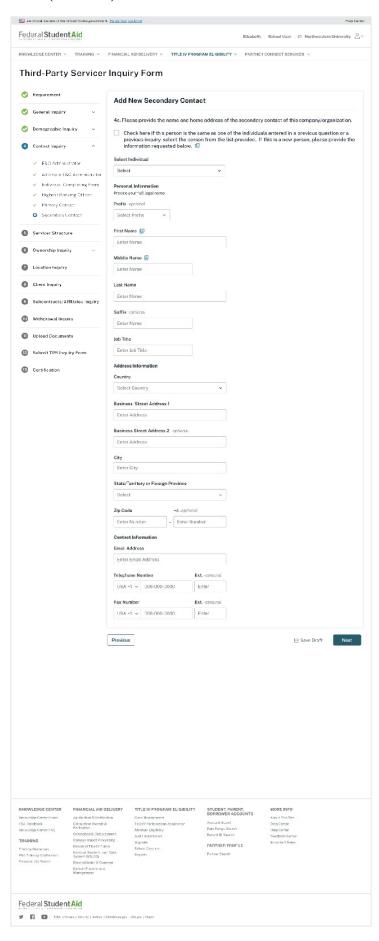


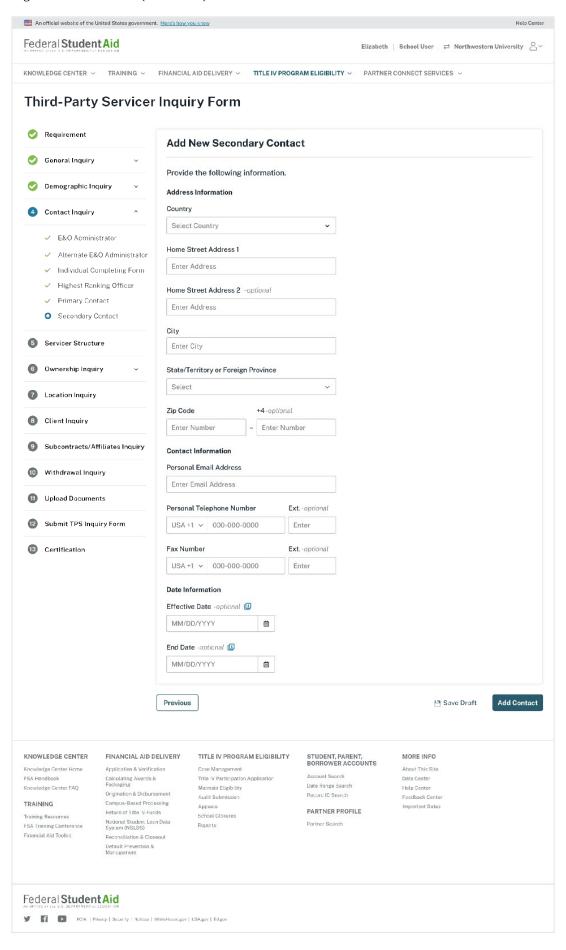




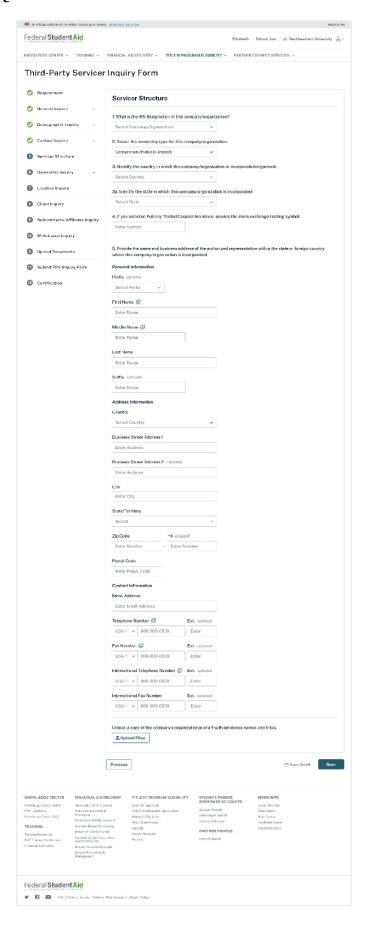


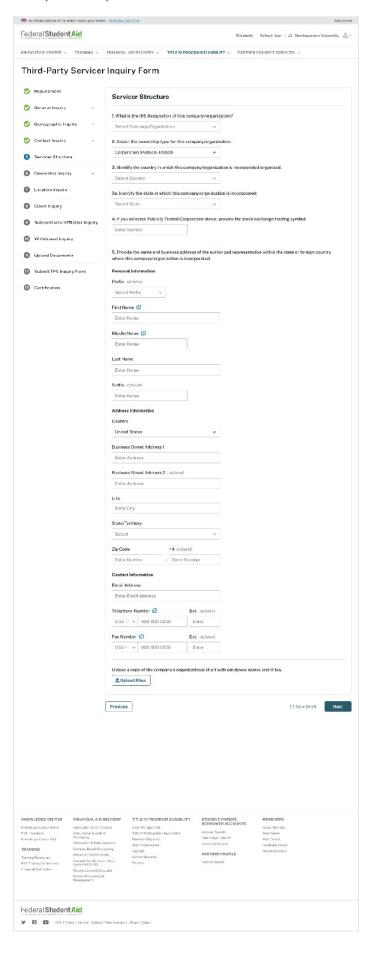


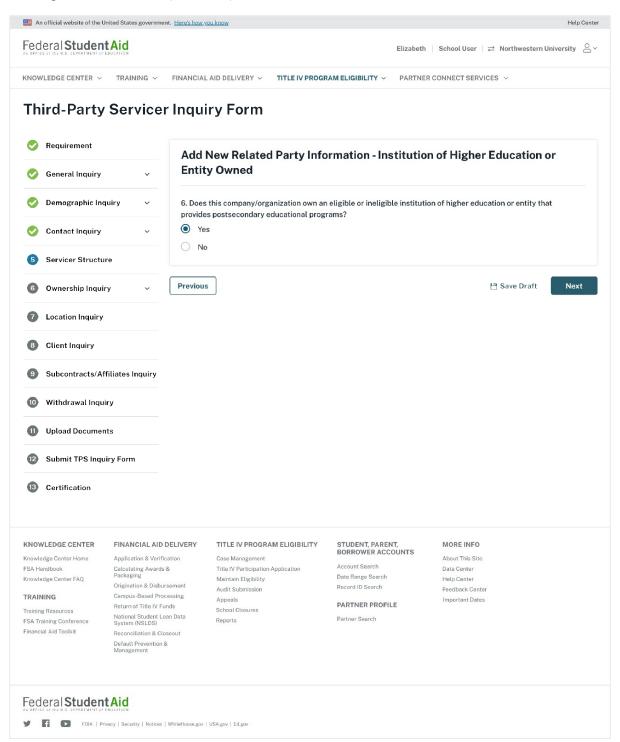


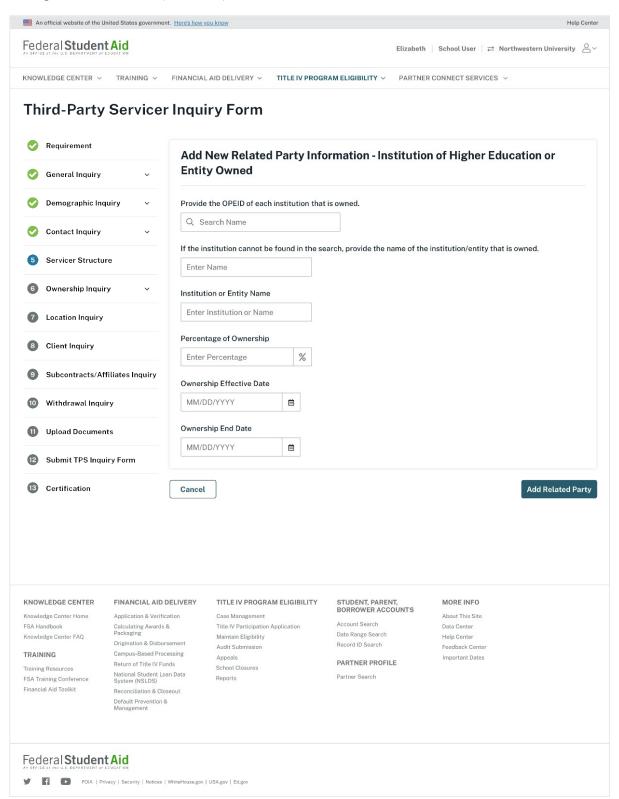


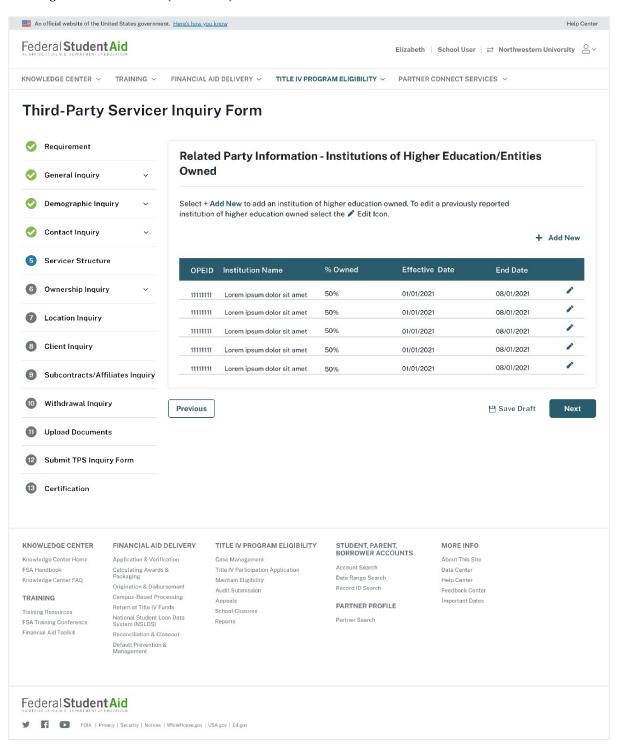
## **Servicer Structure**

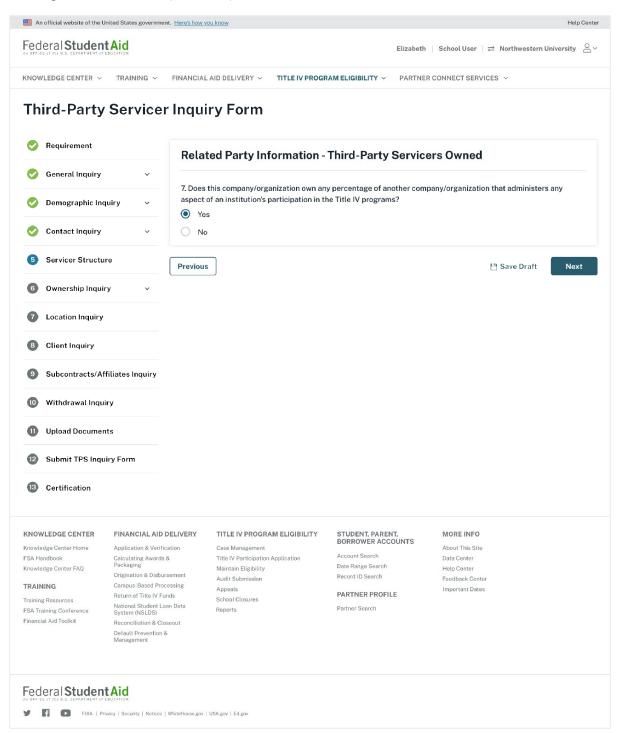


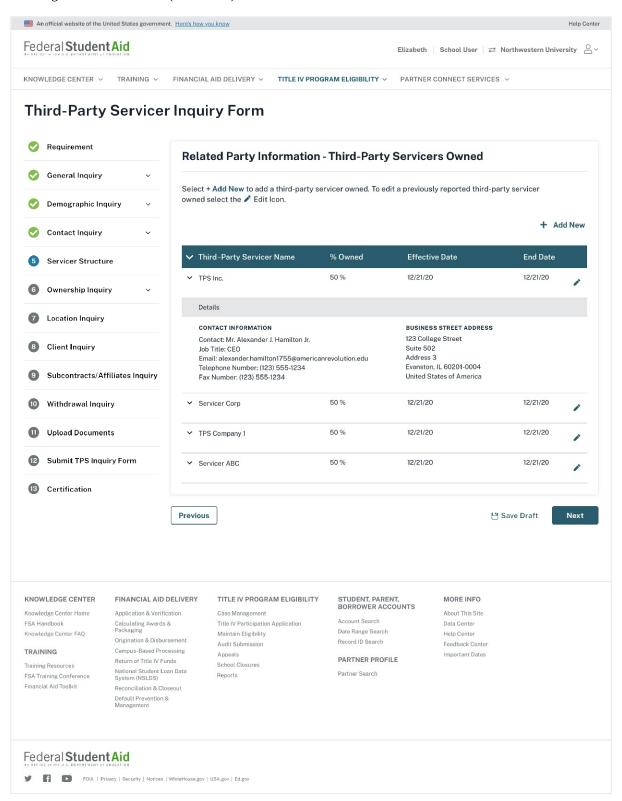


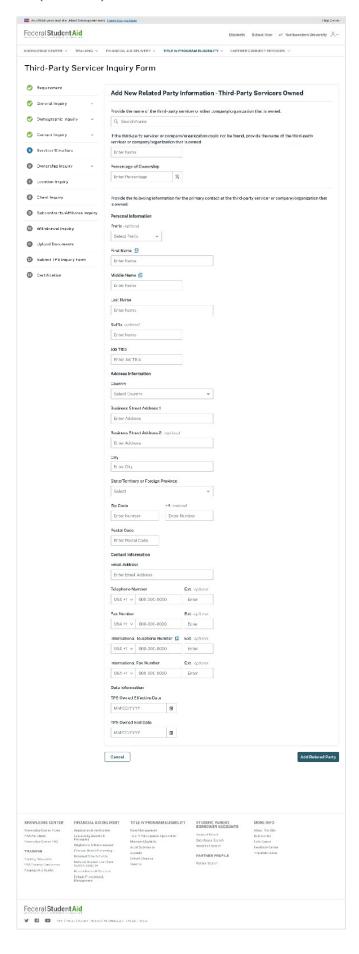


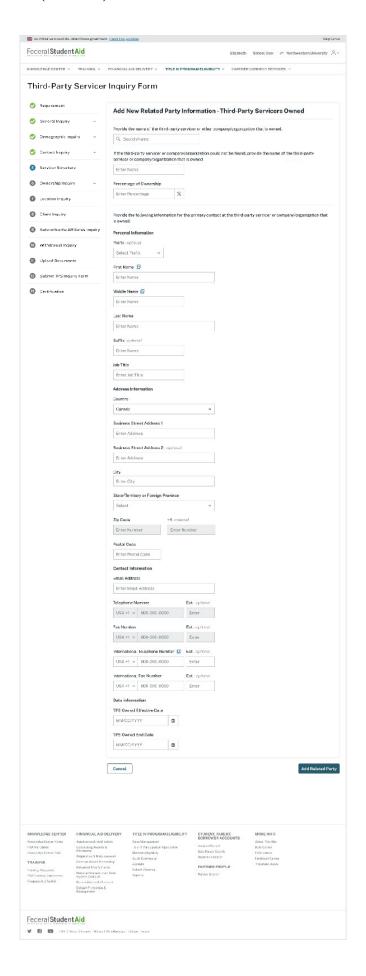


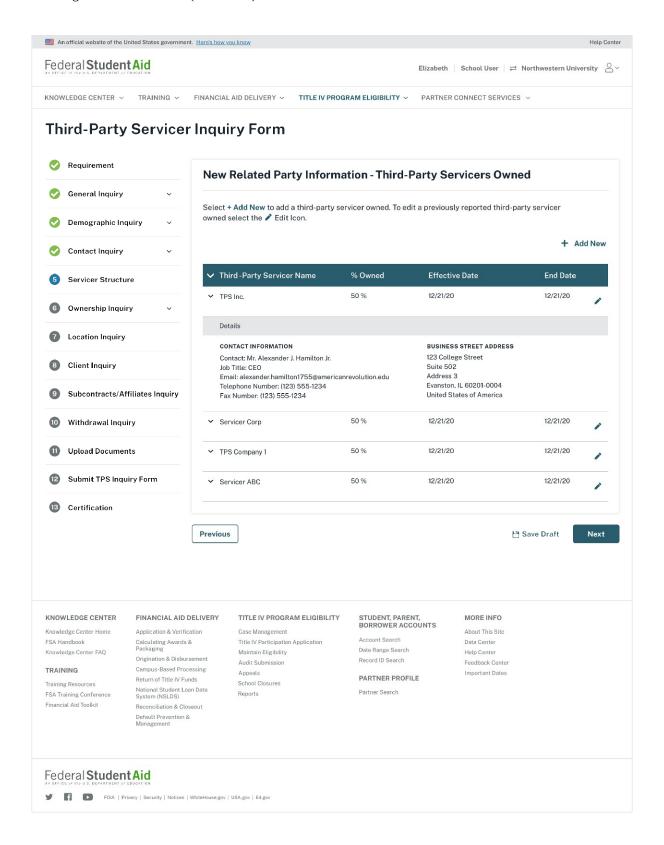




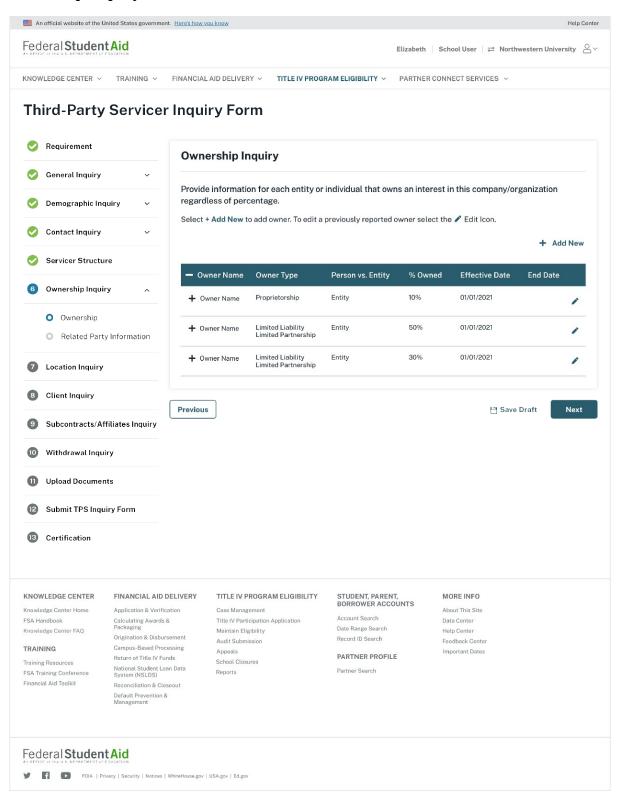


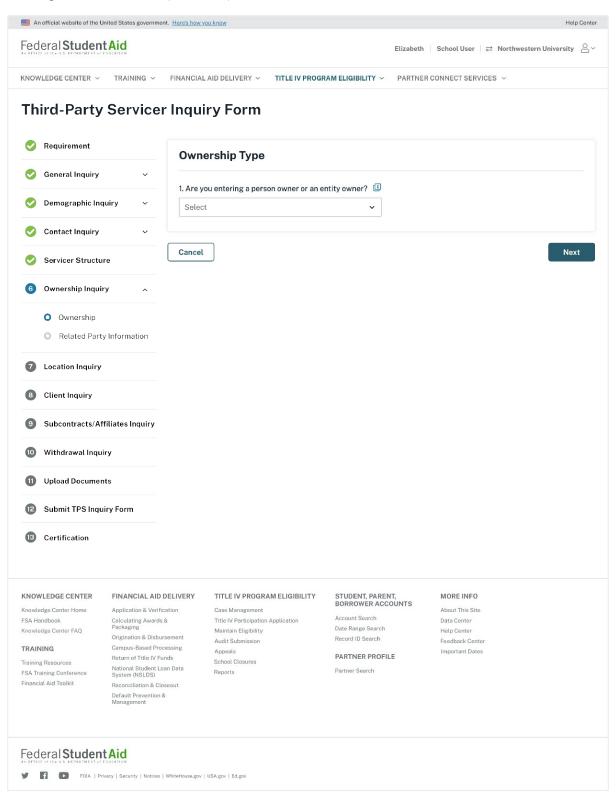


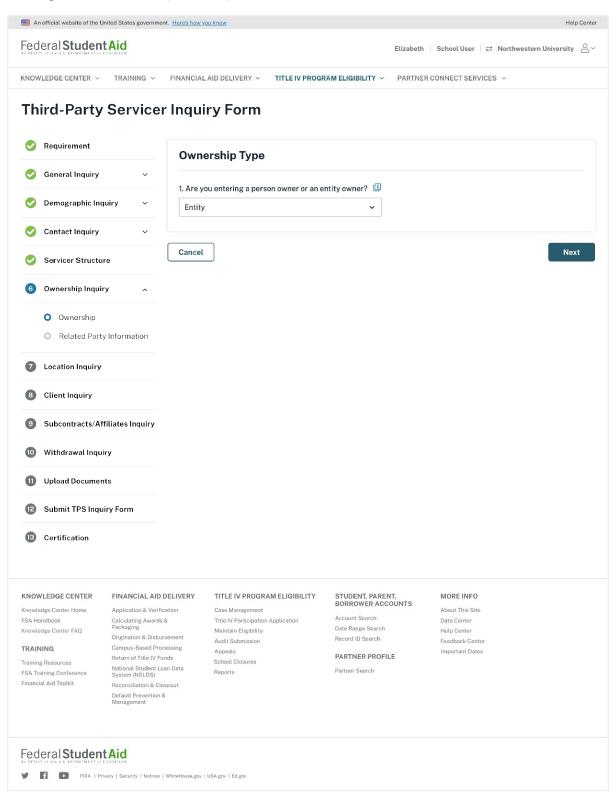


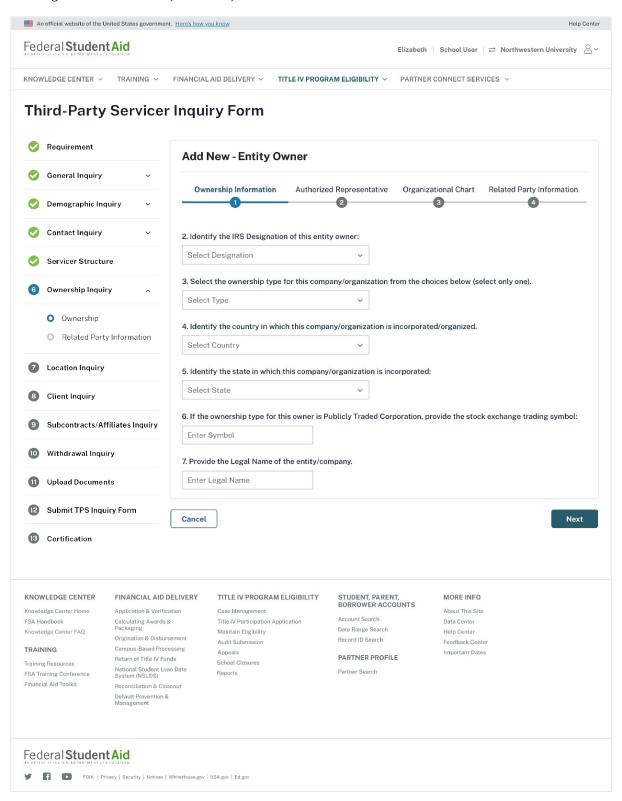


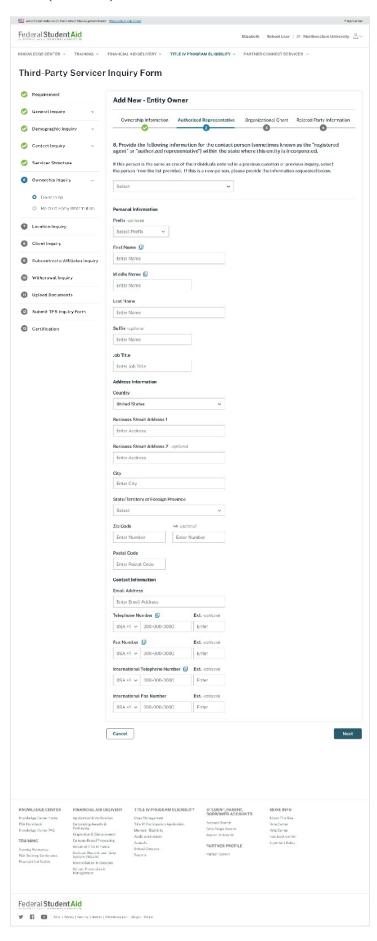
## **Ownership Inquiry**

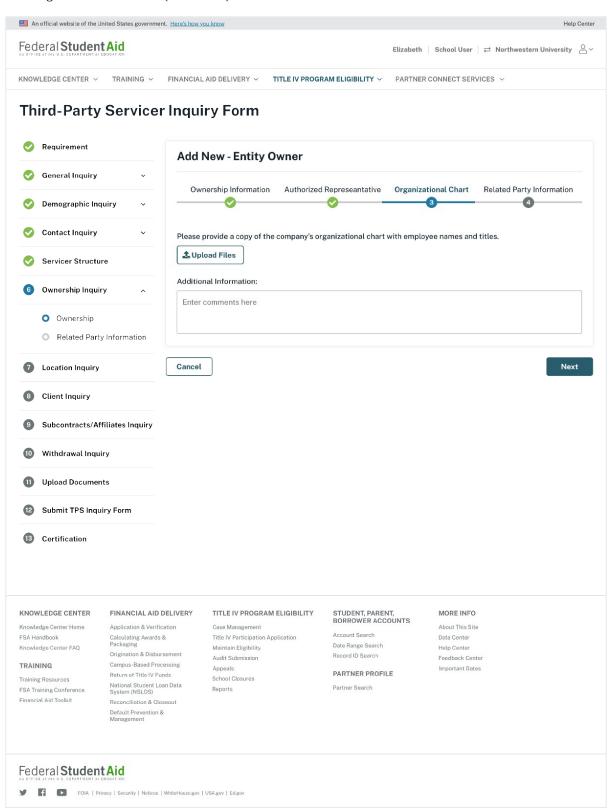


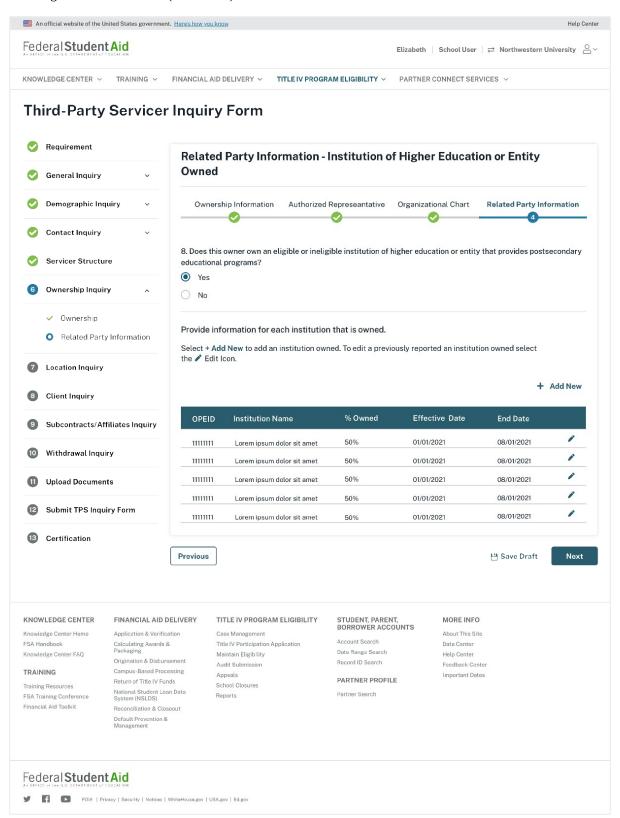


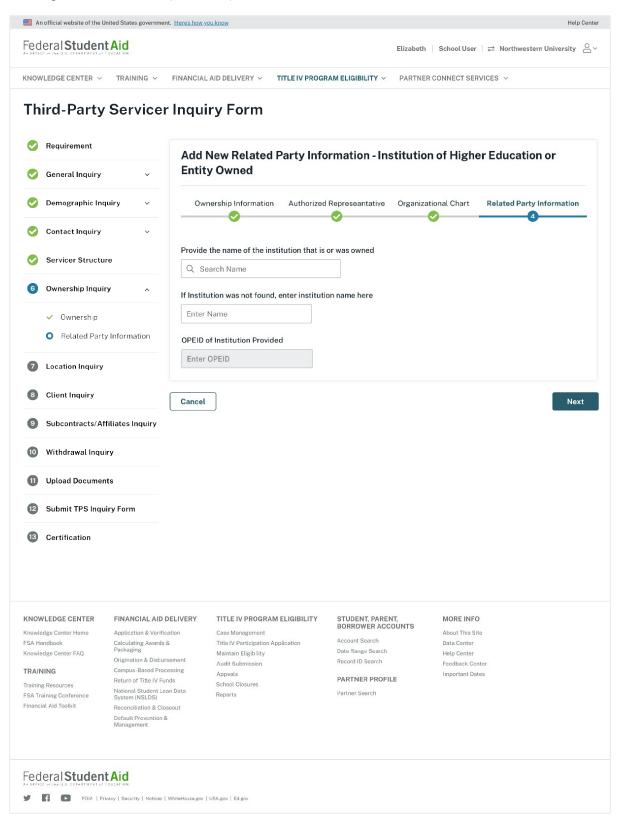


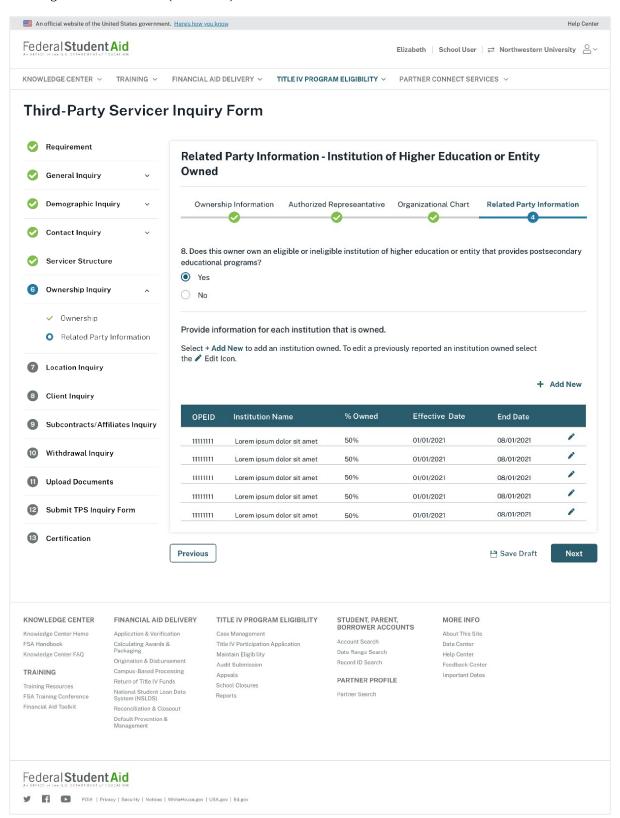


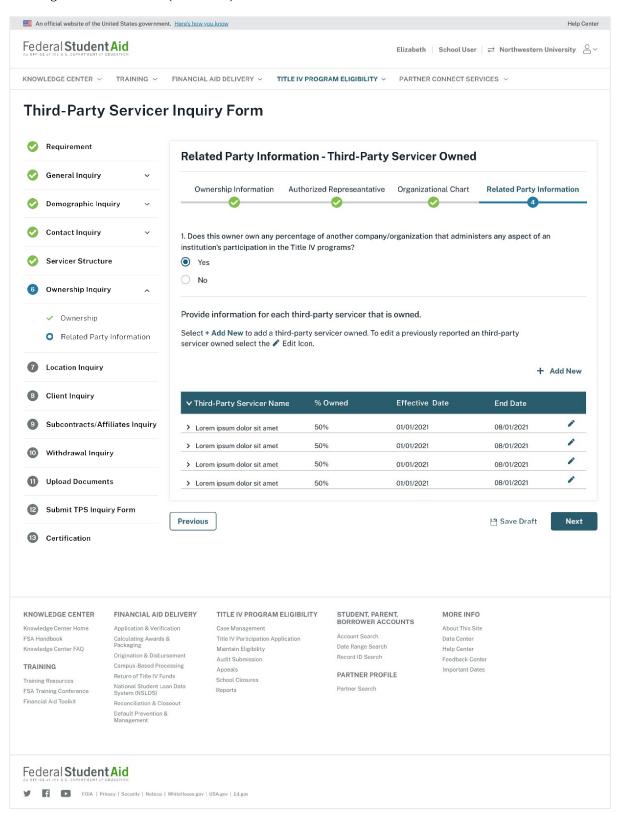


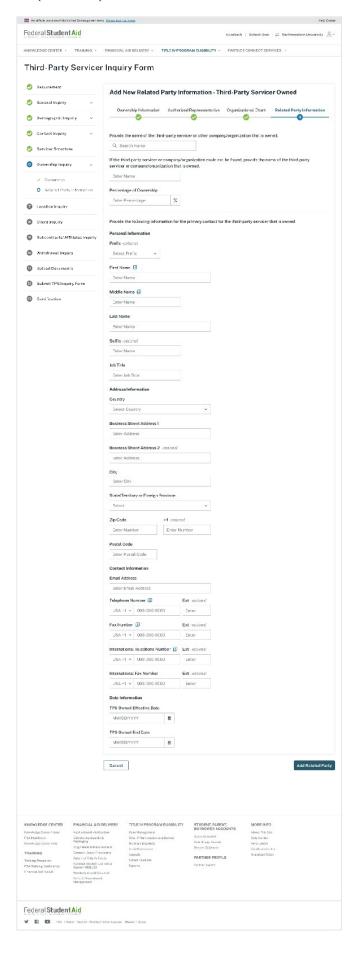


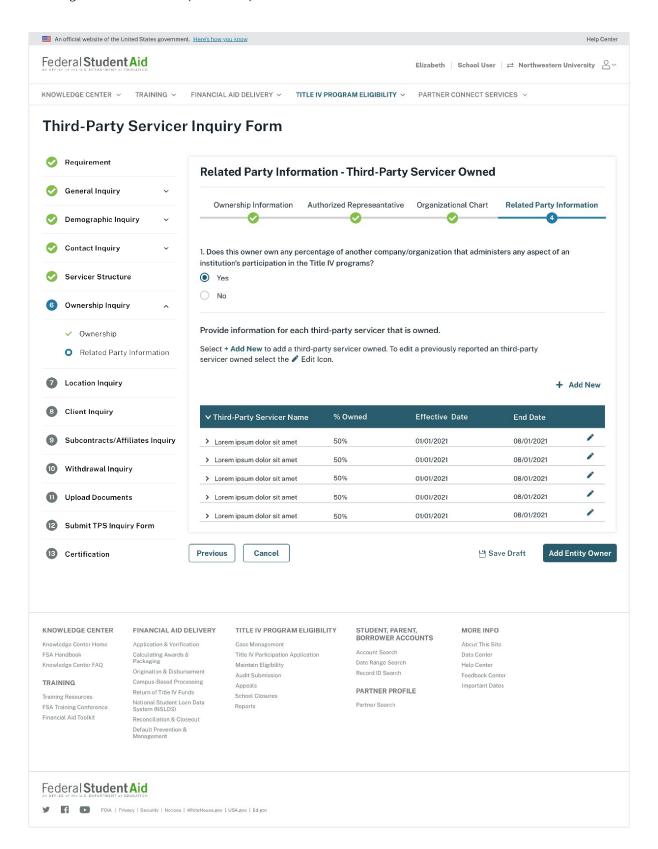


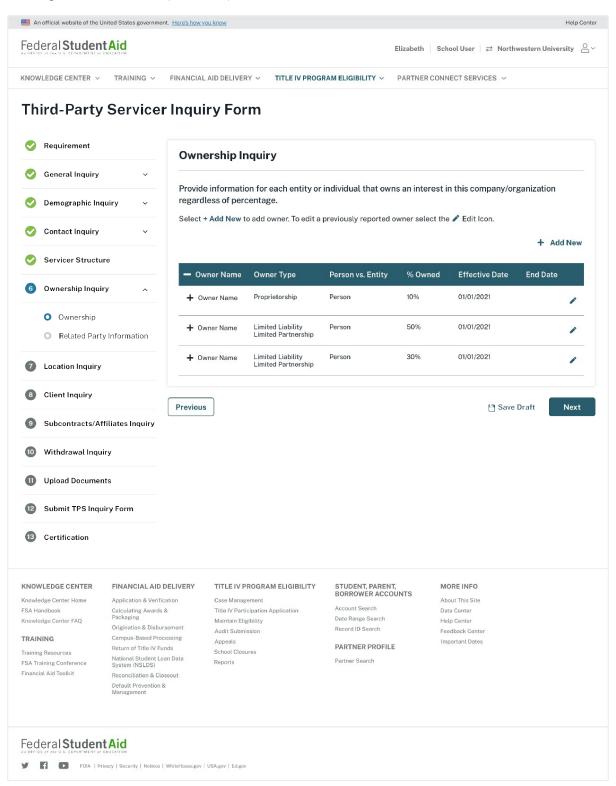


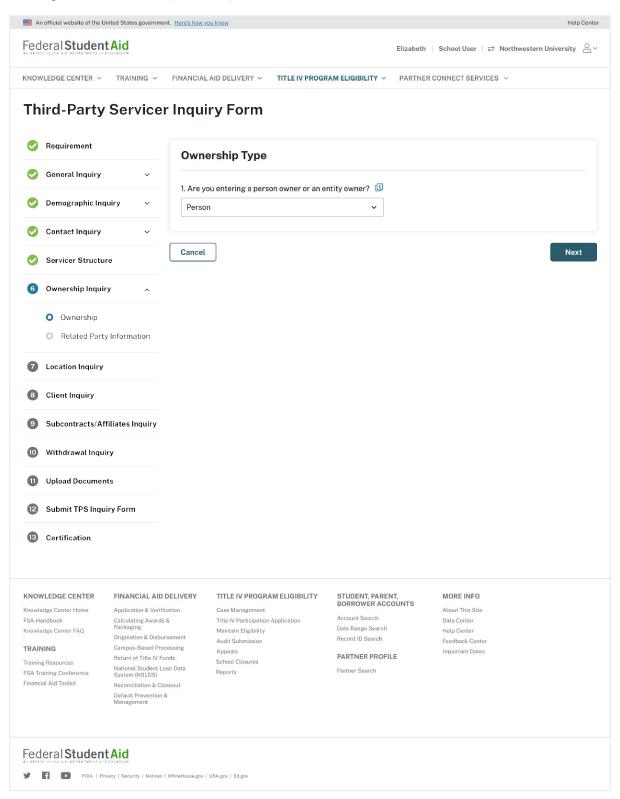


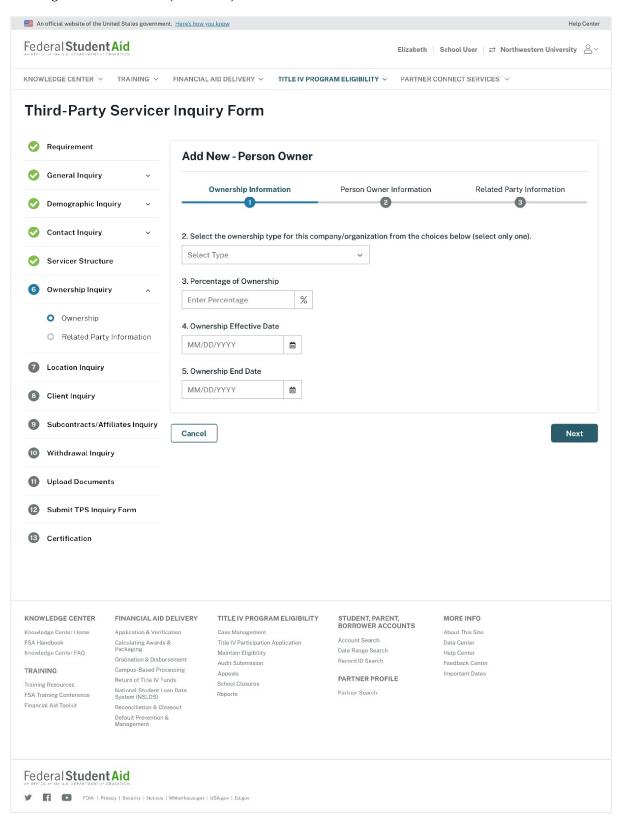


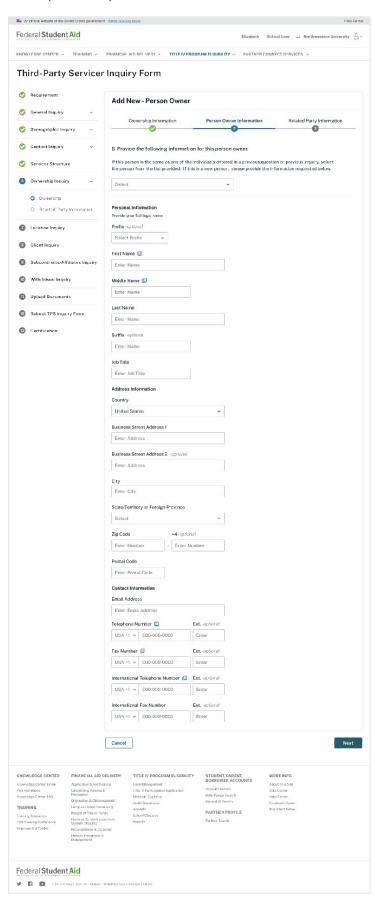


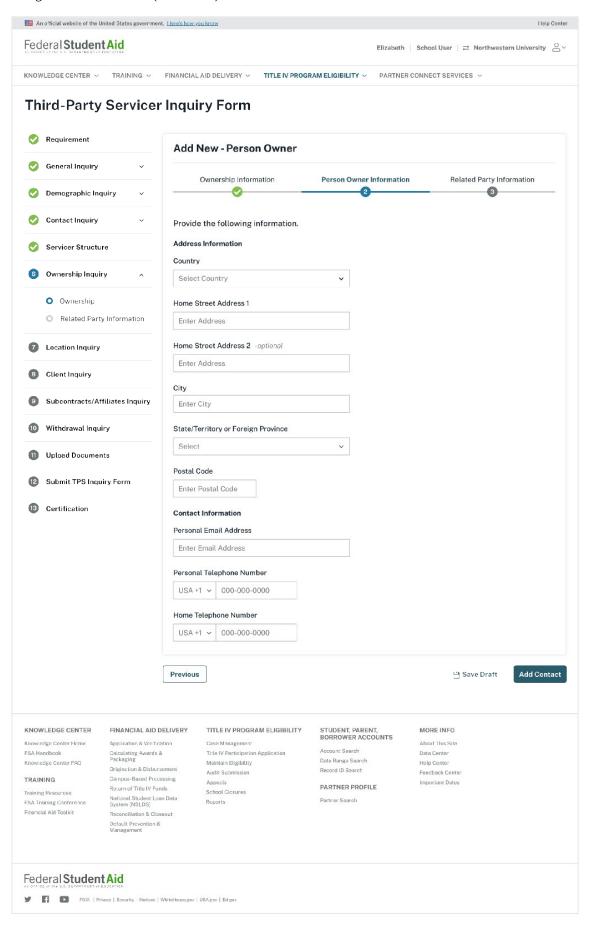


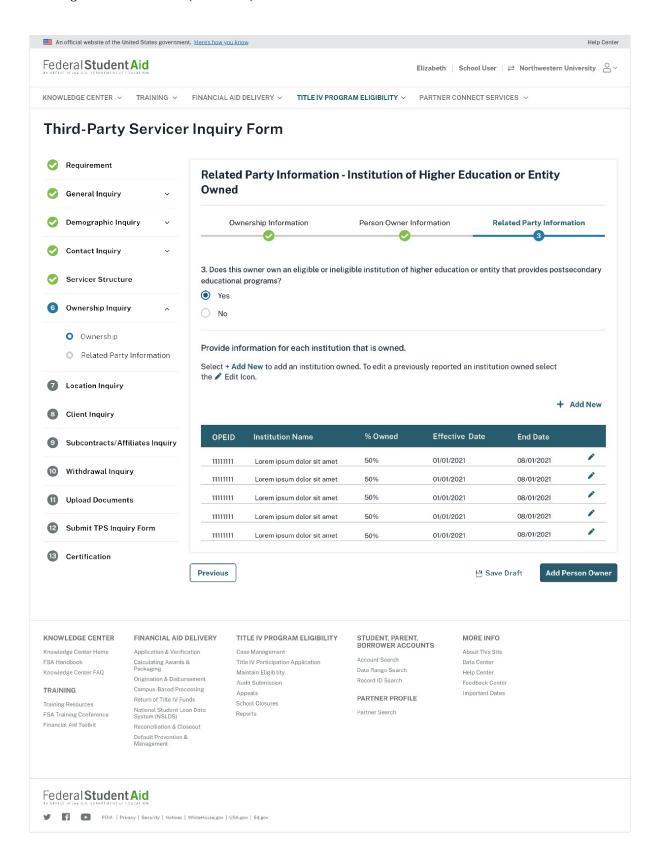


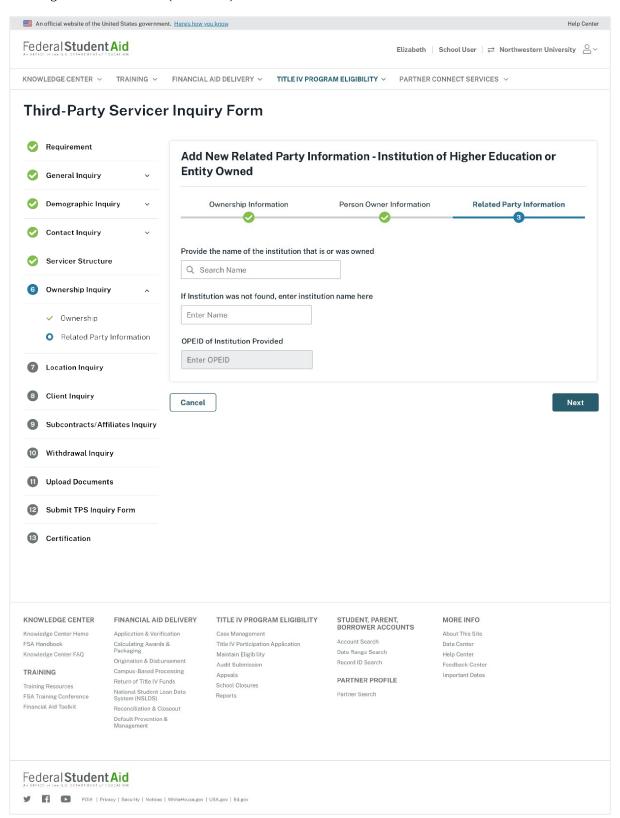


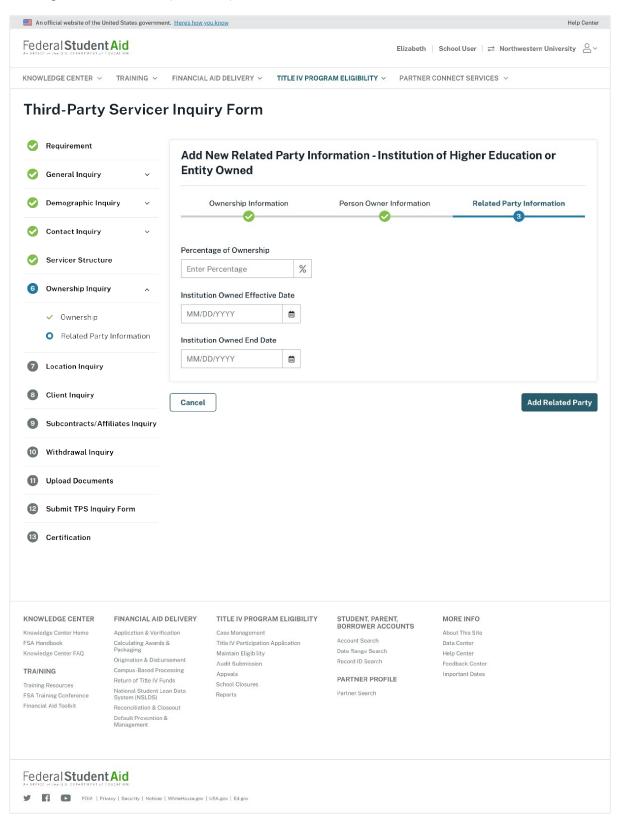


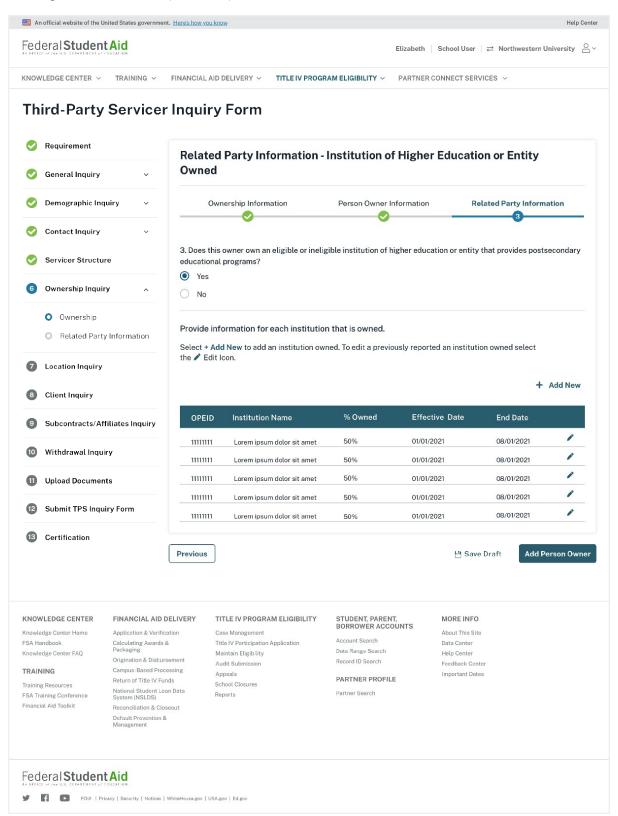


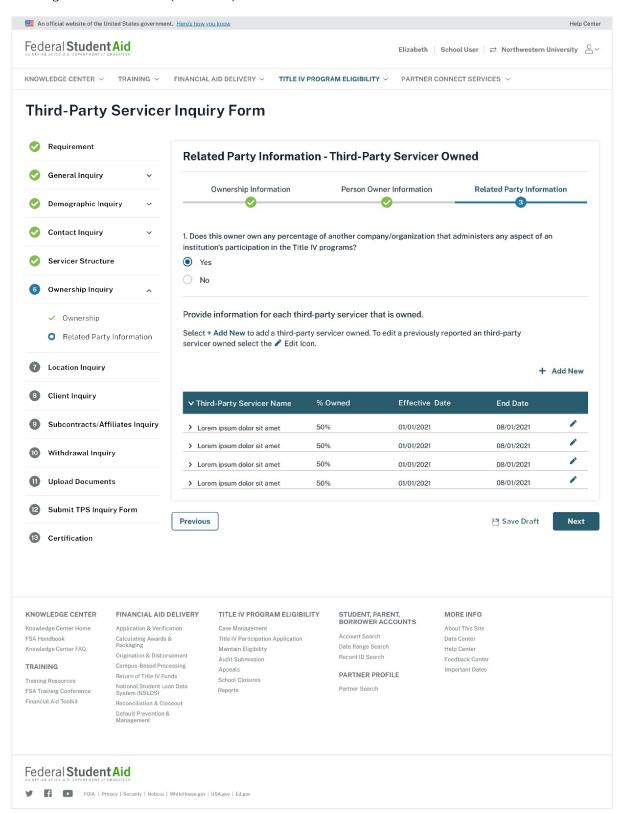


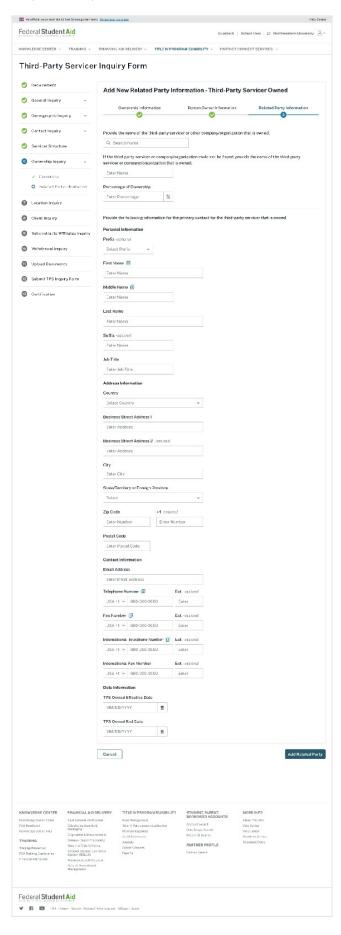


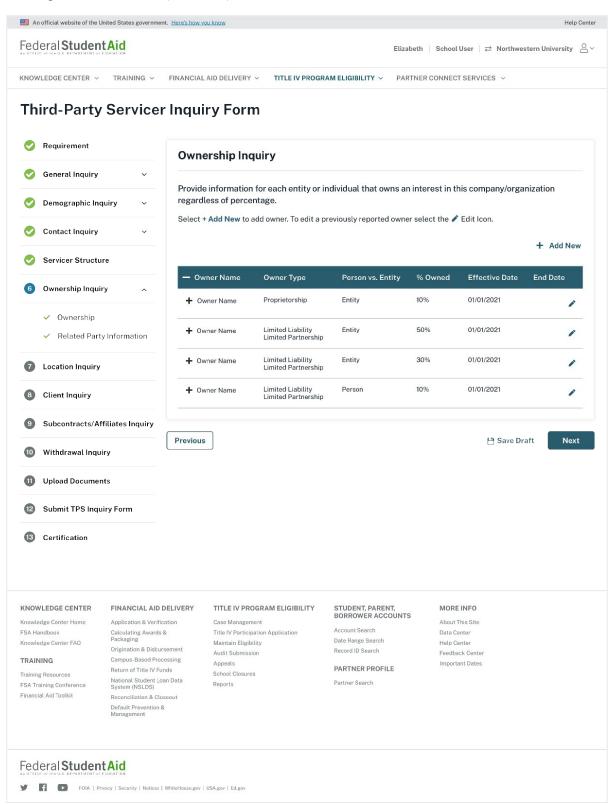




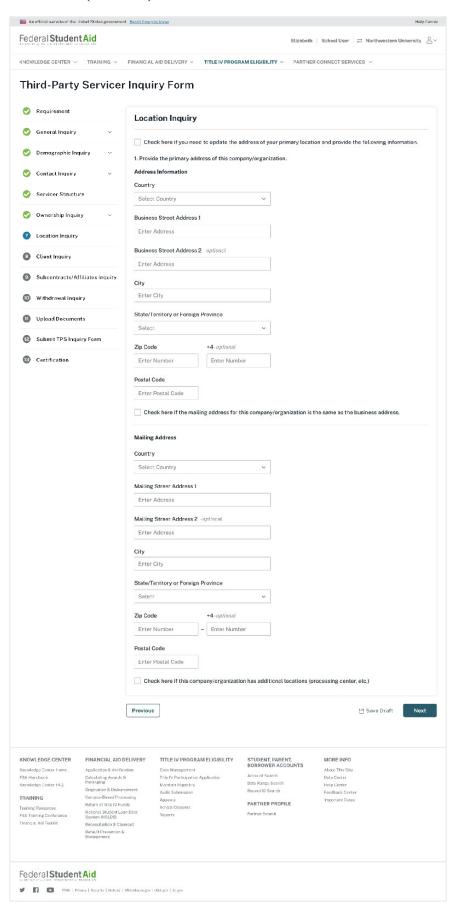


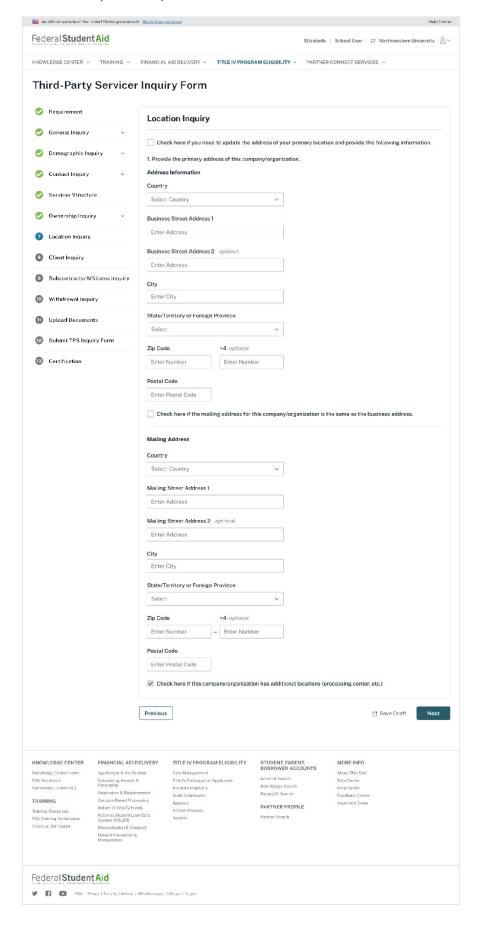


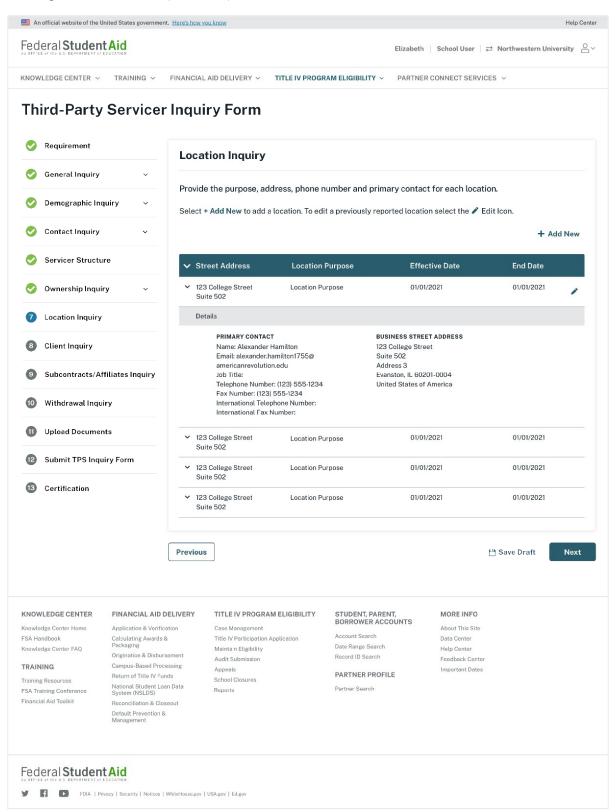


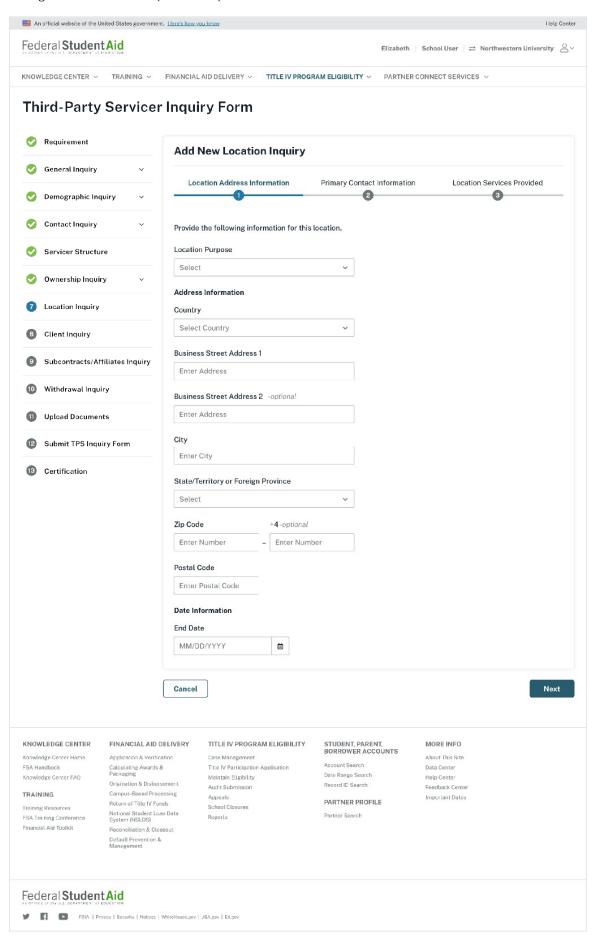


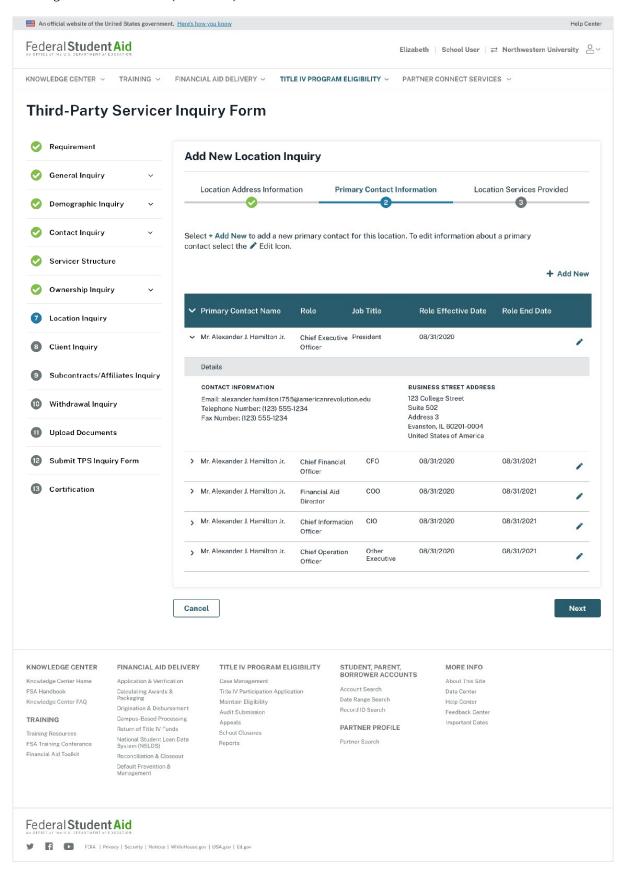
# **Location Inquiry**

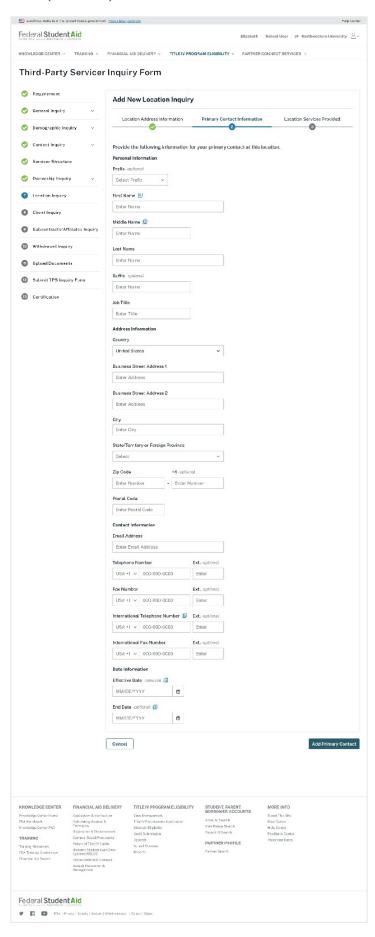


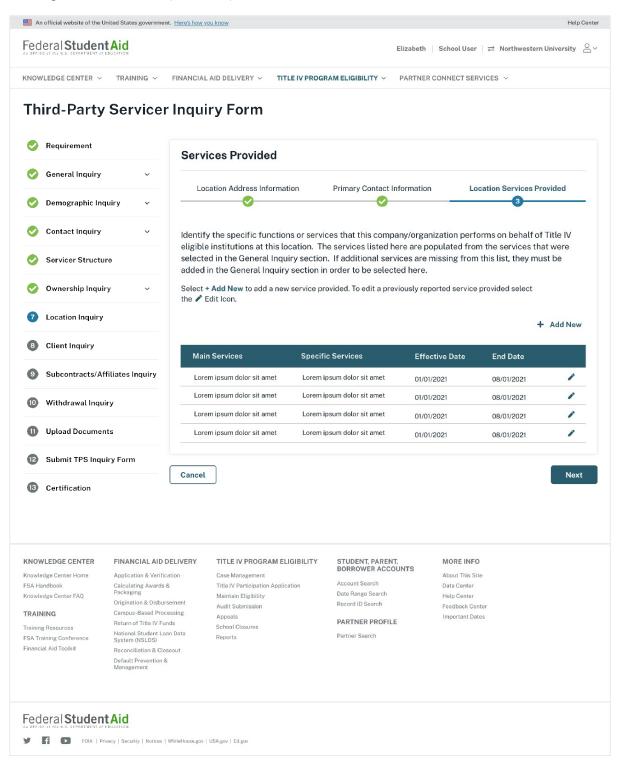


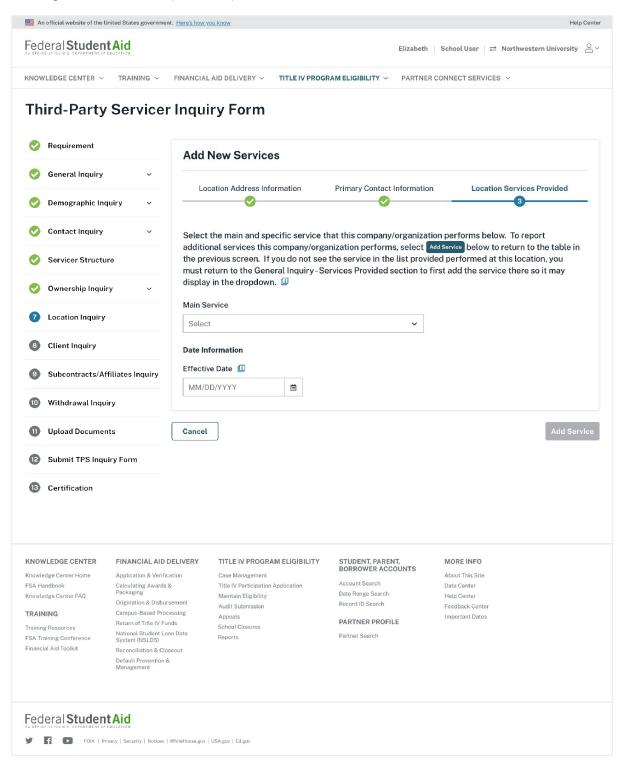


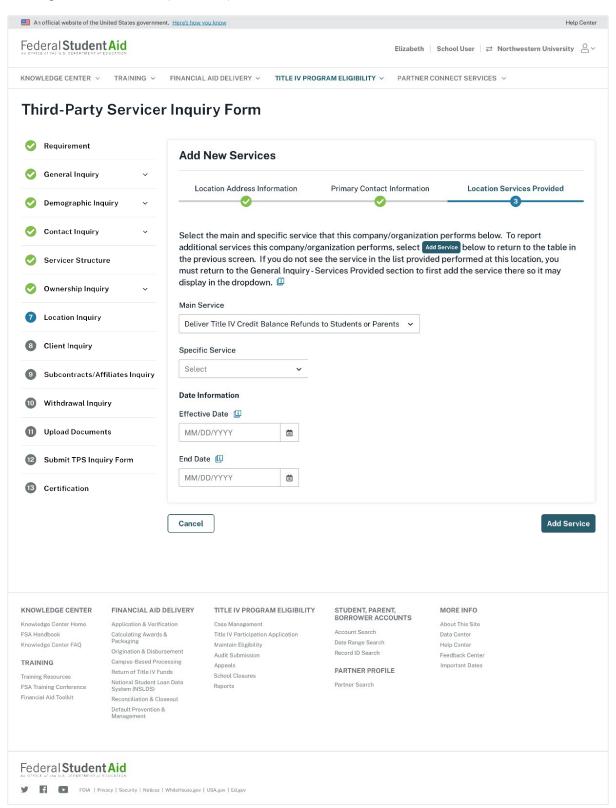


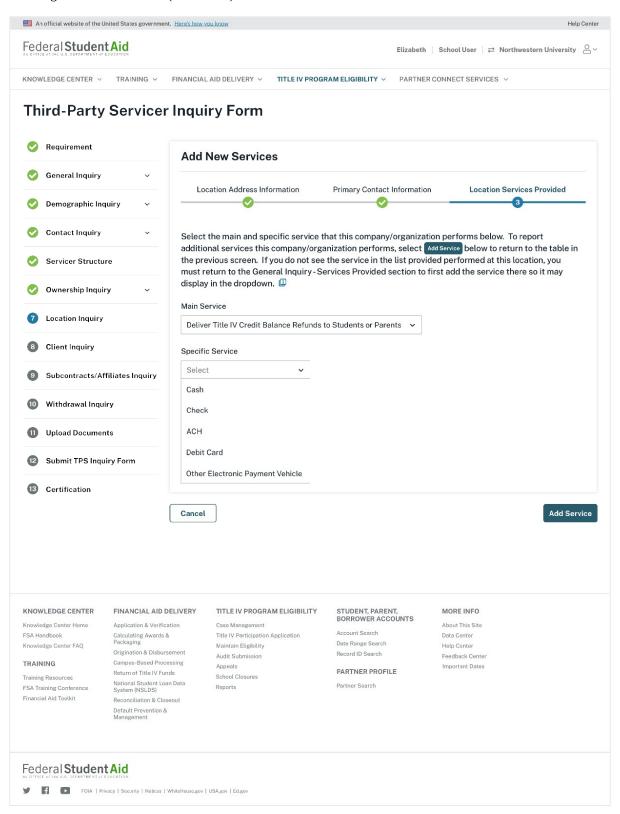


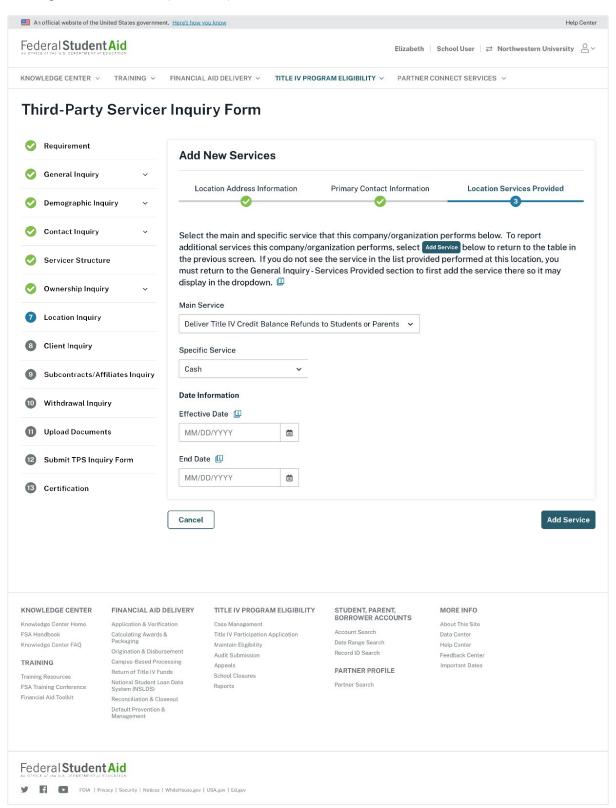


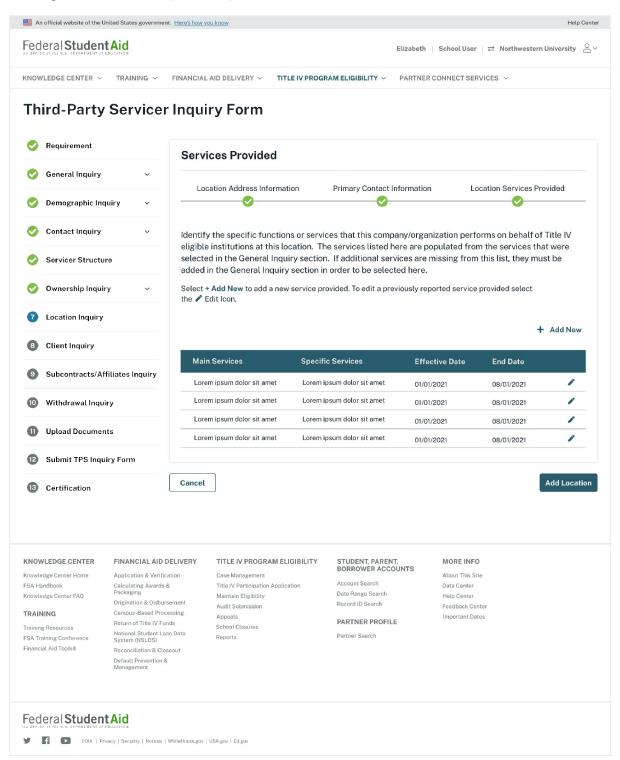


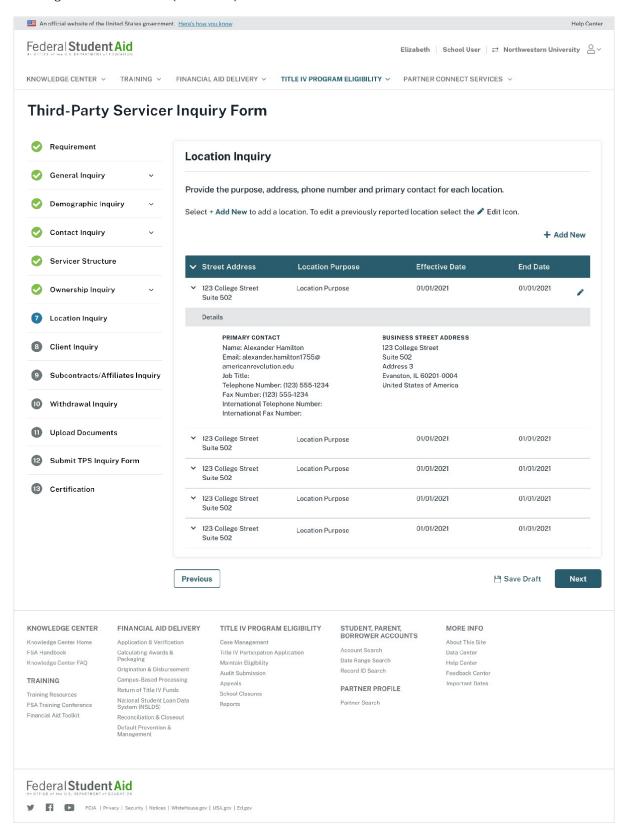




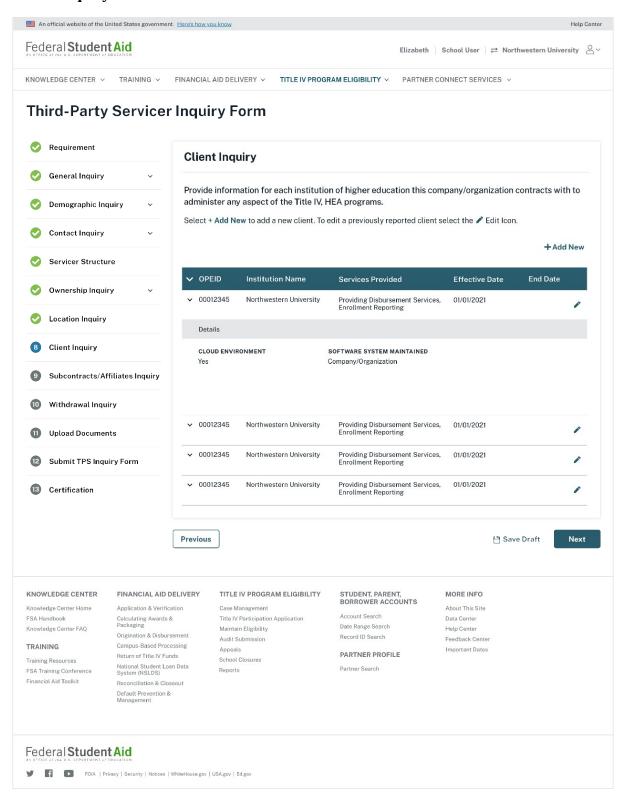


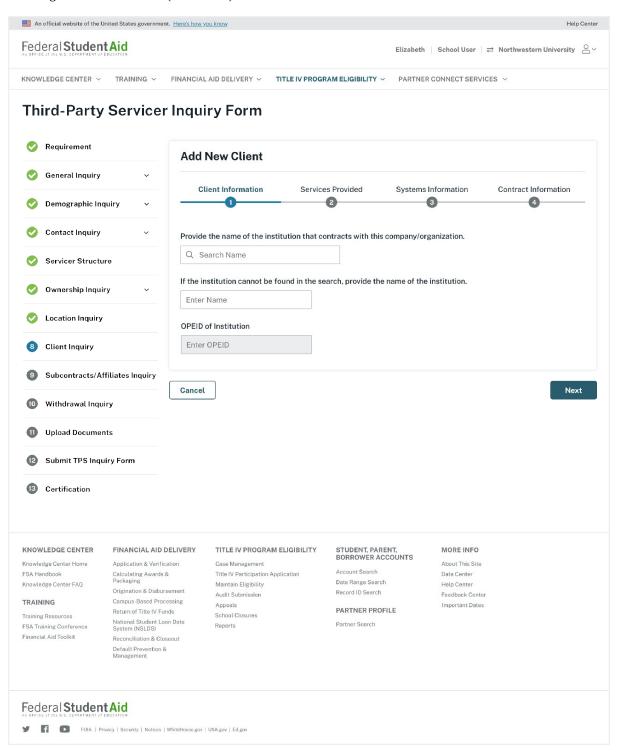


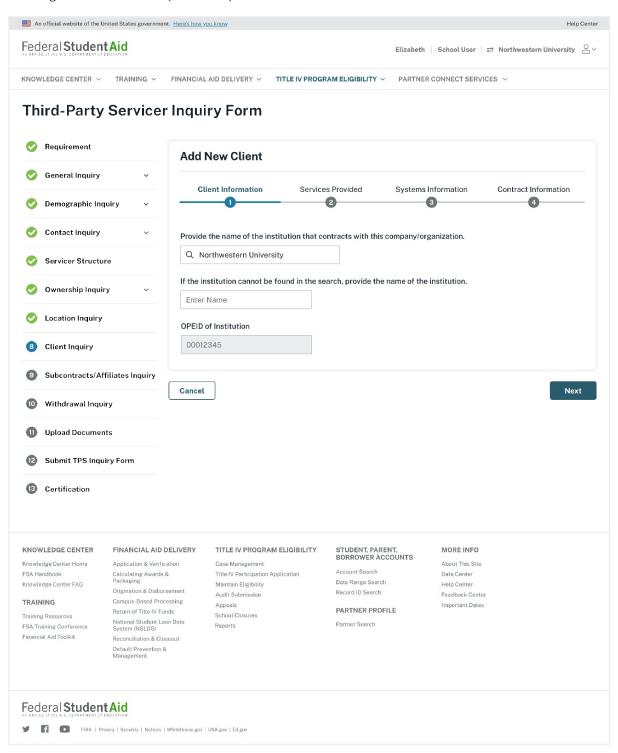


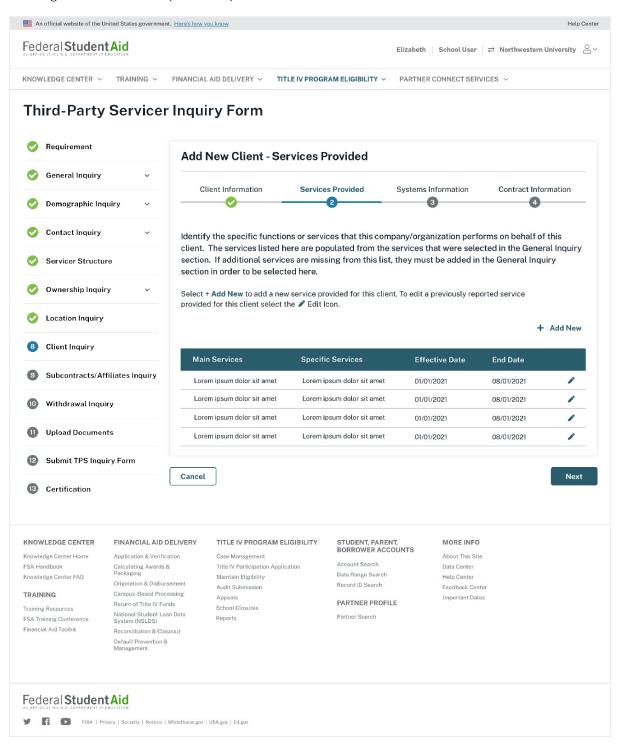


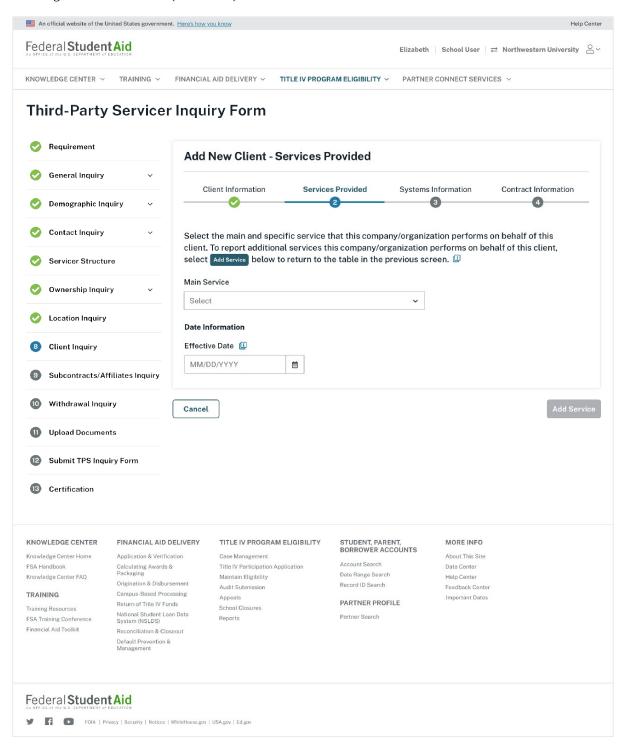
# **Client Inquiry**

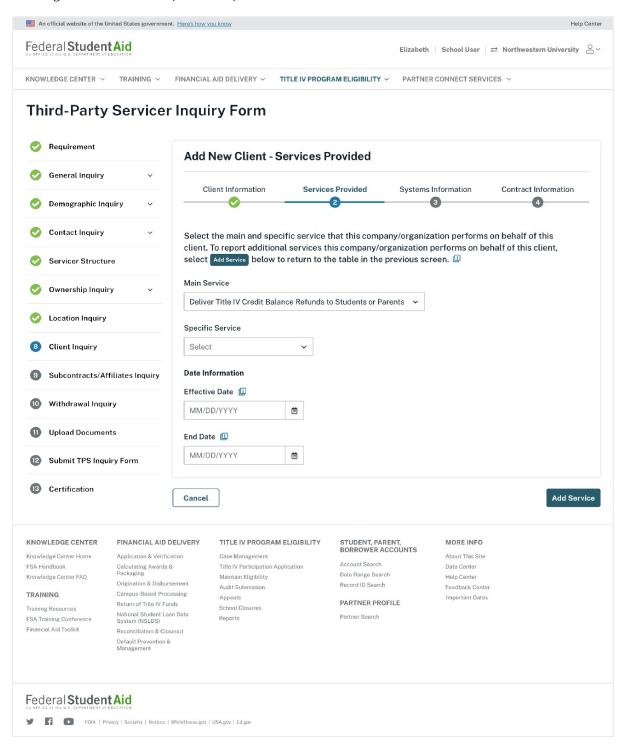


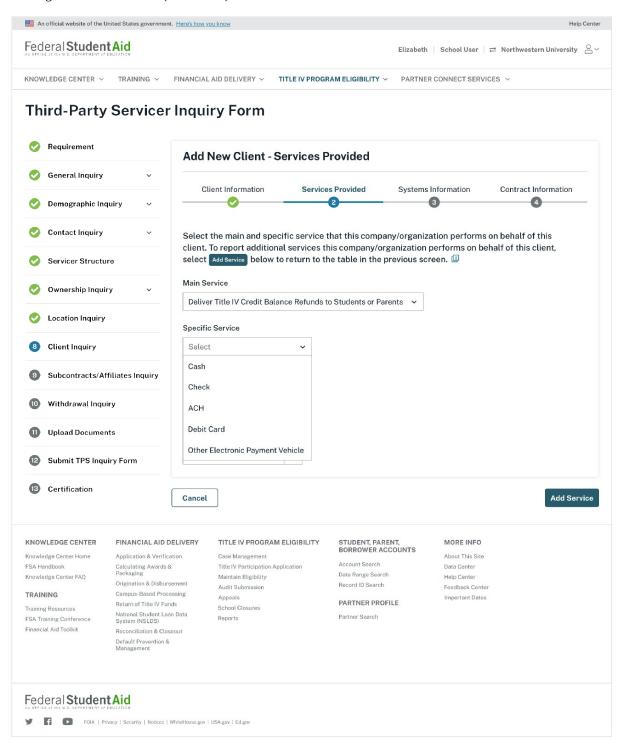


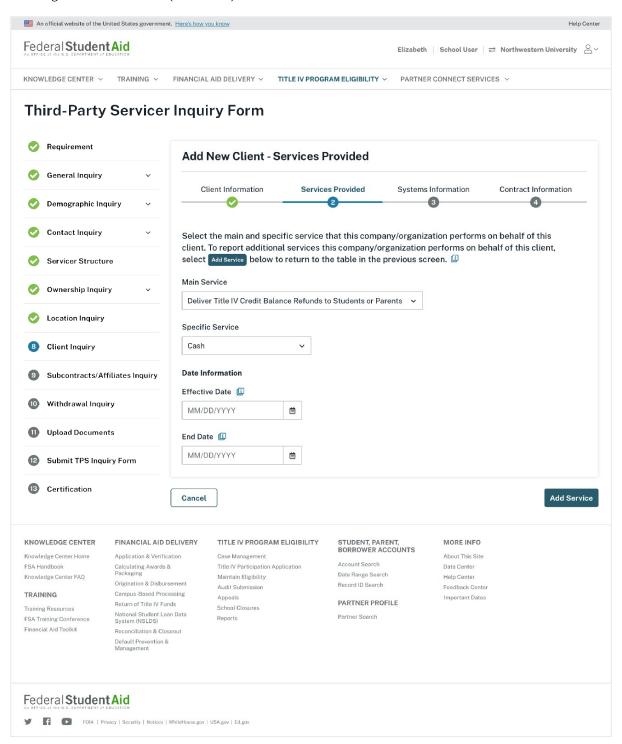


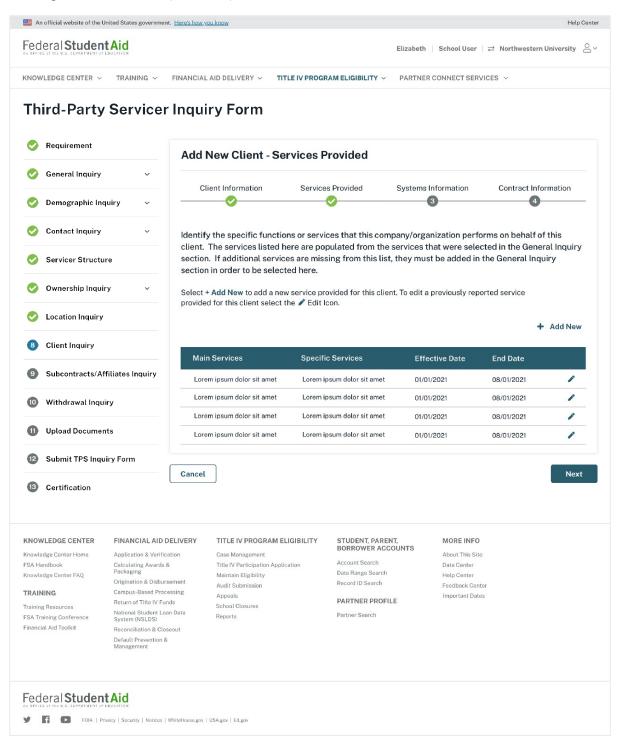


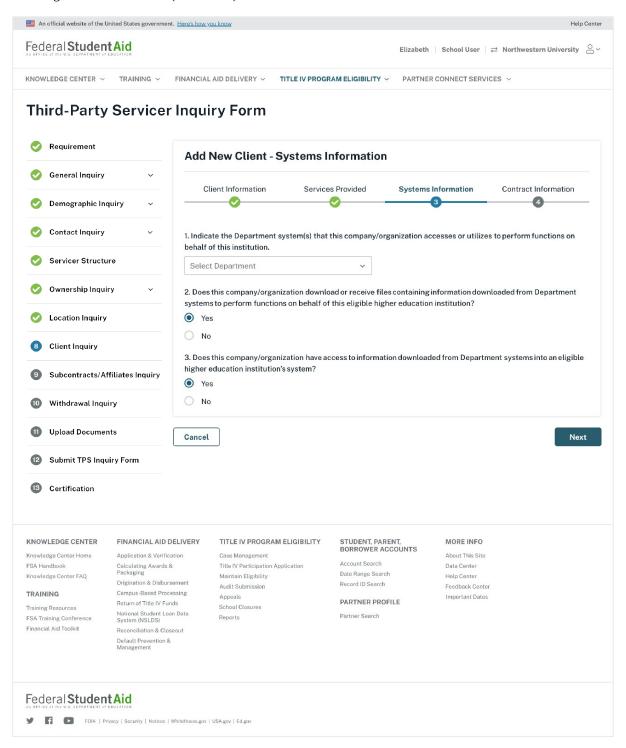


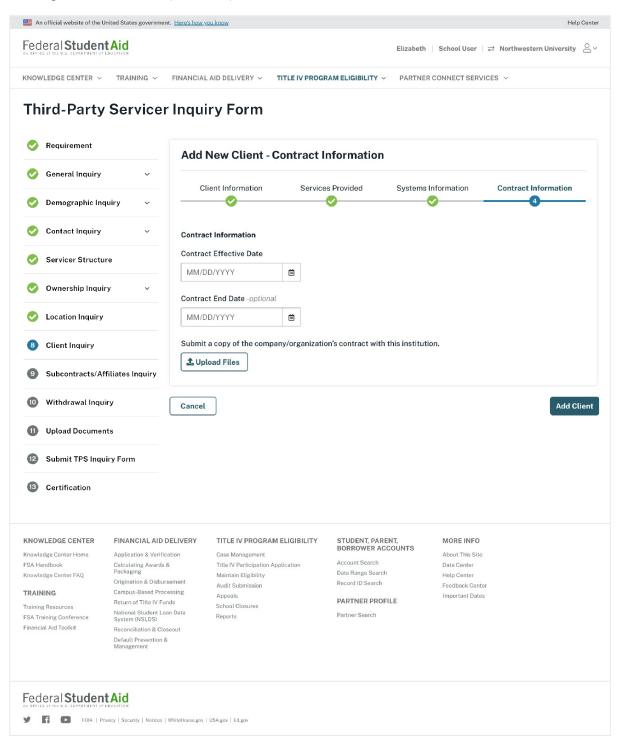


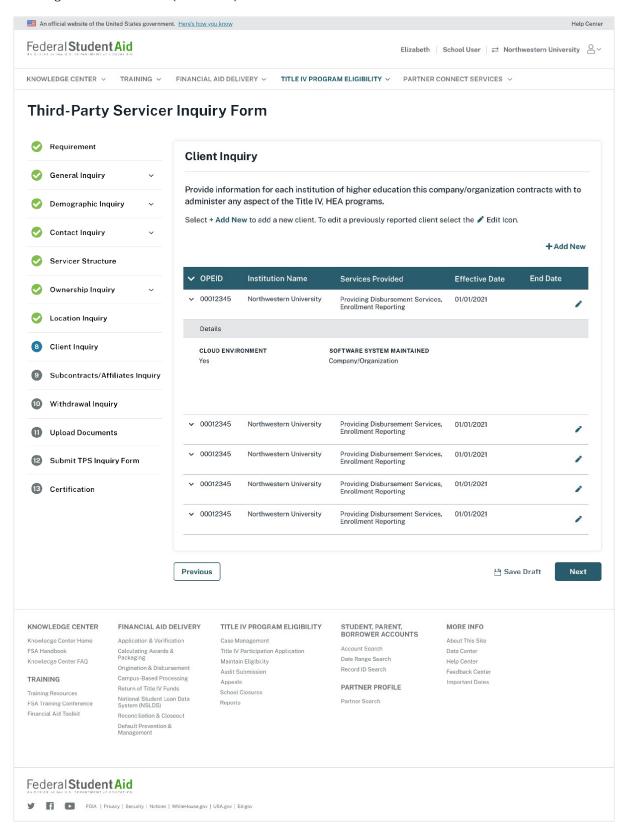




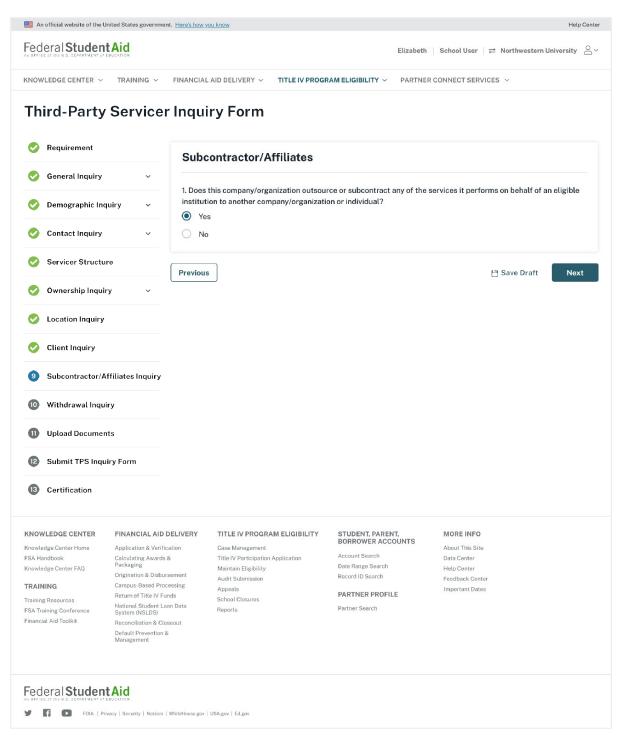


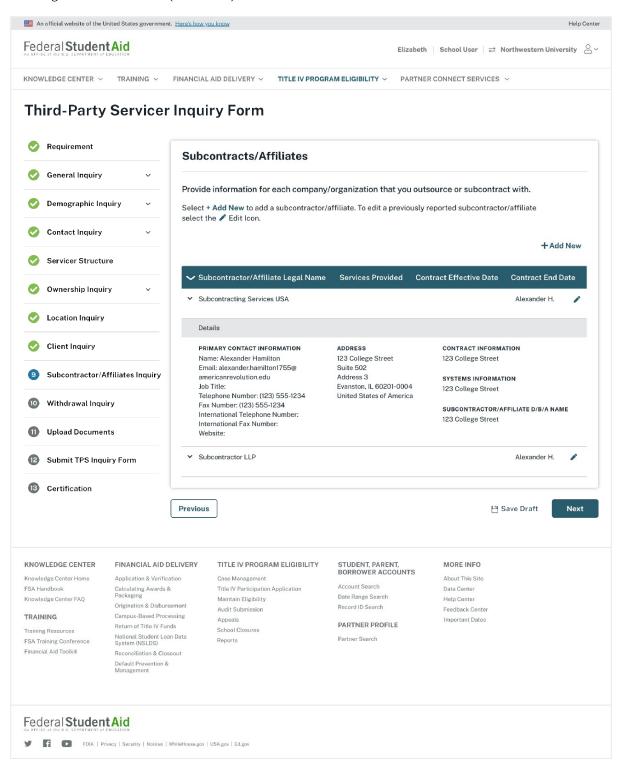


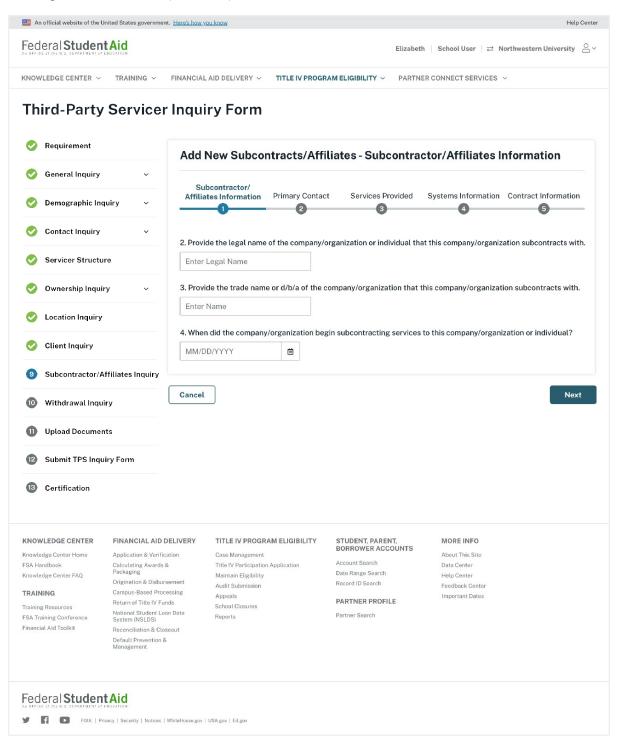


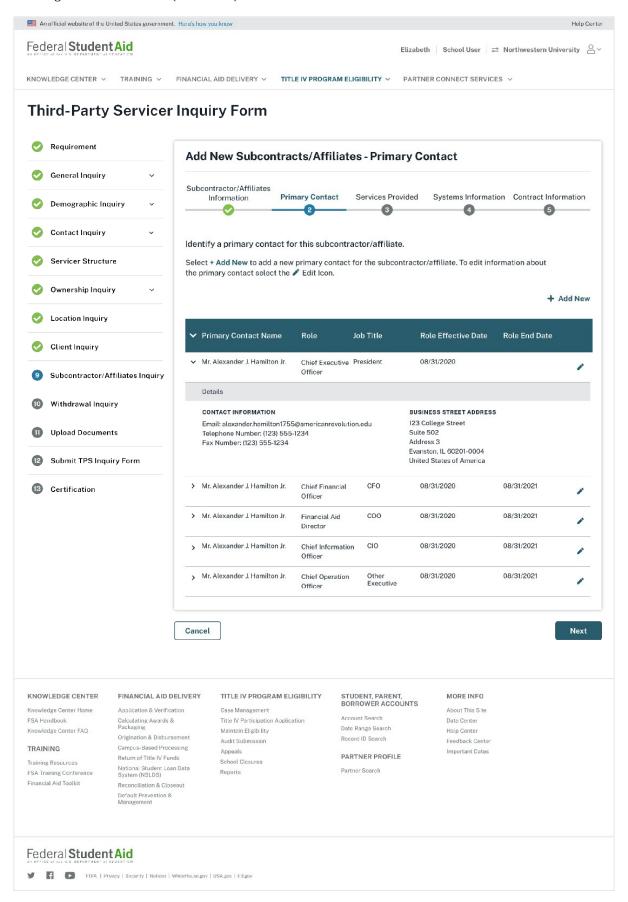


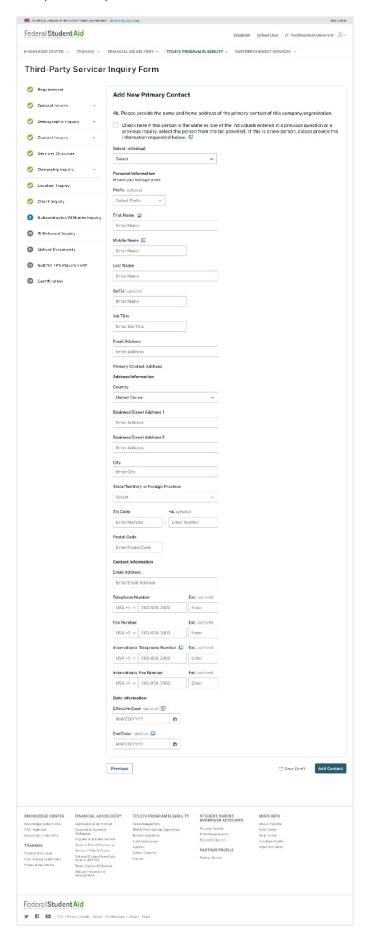
## Subcontractor/Affiliates

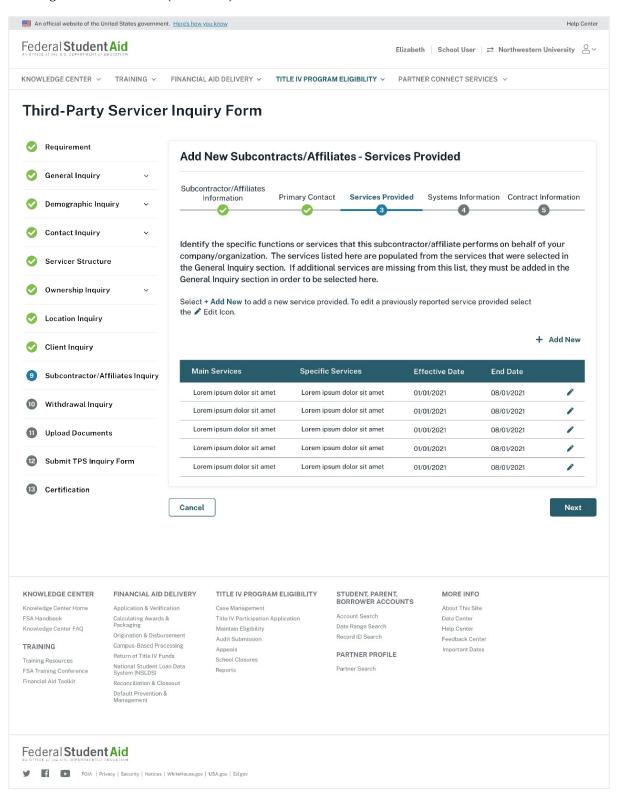


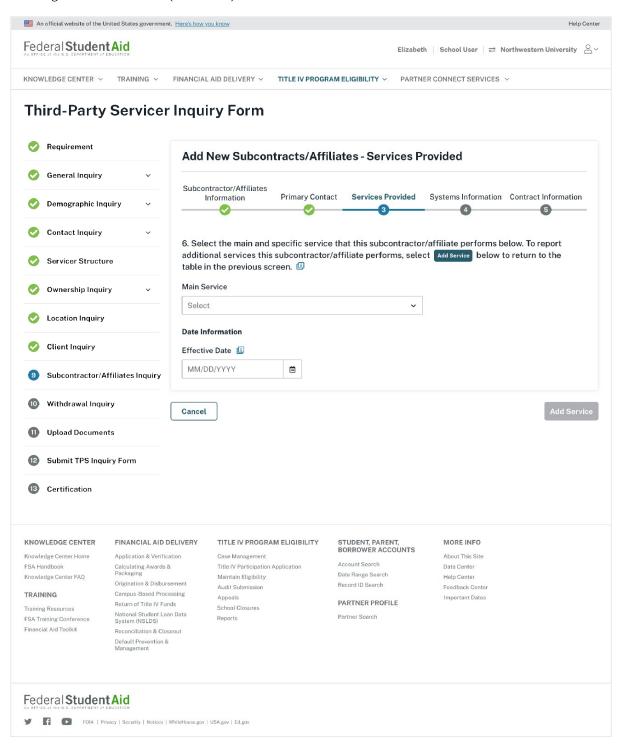


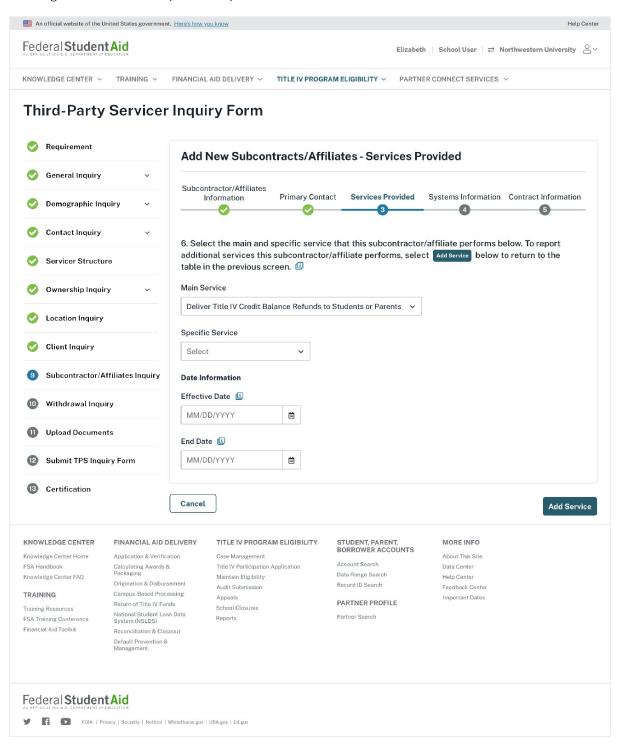


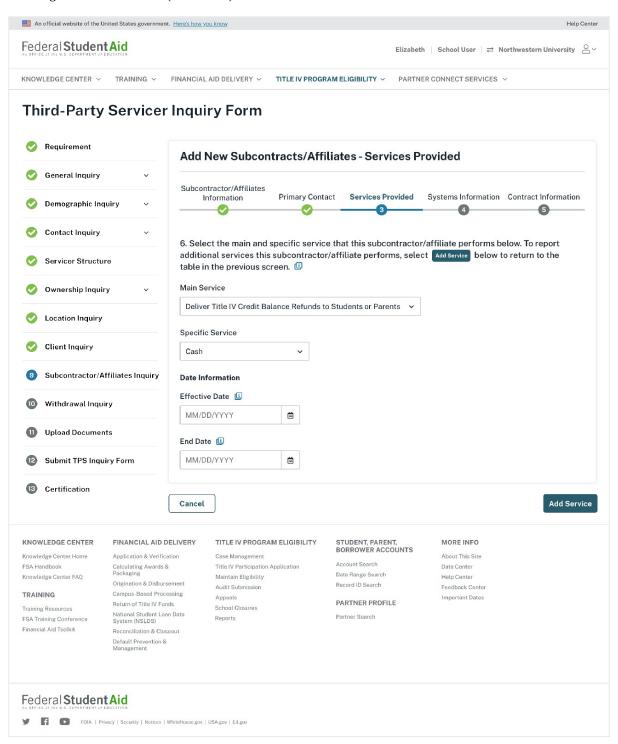


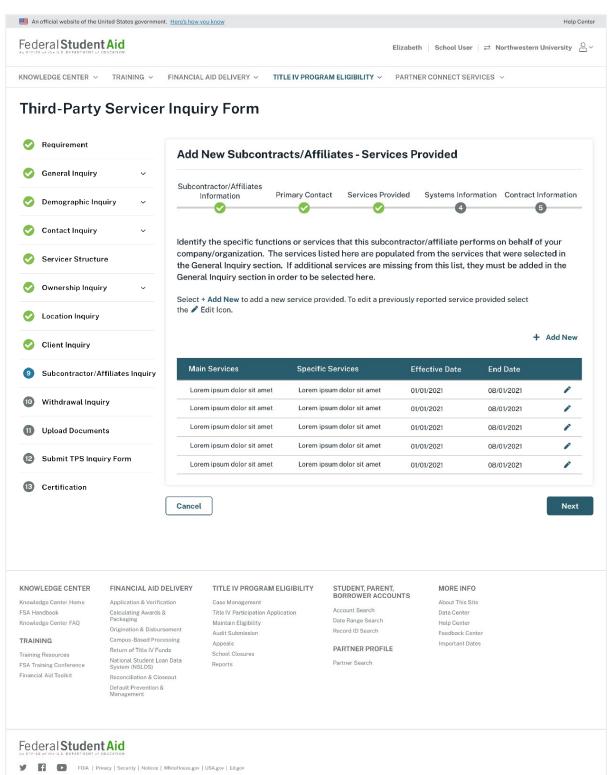


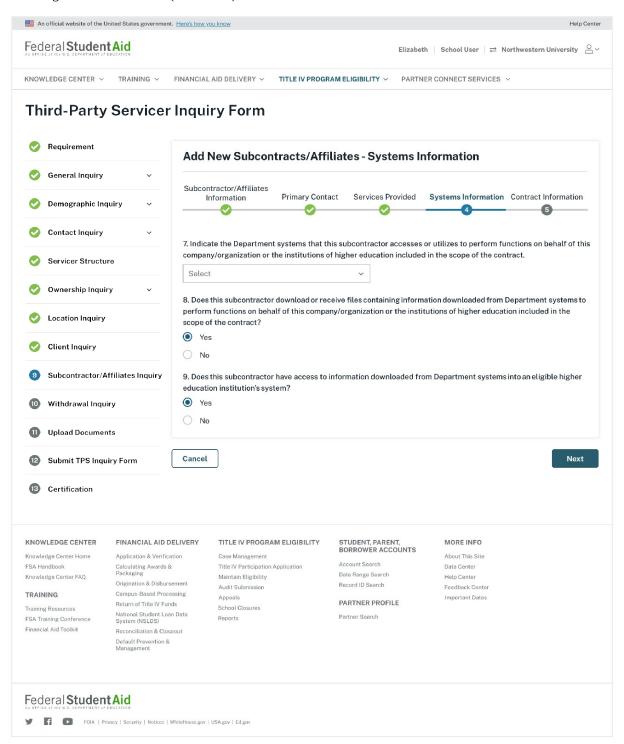


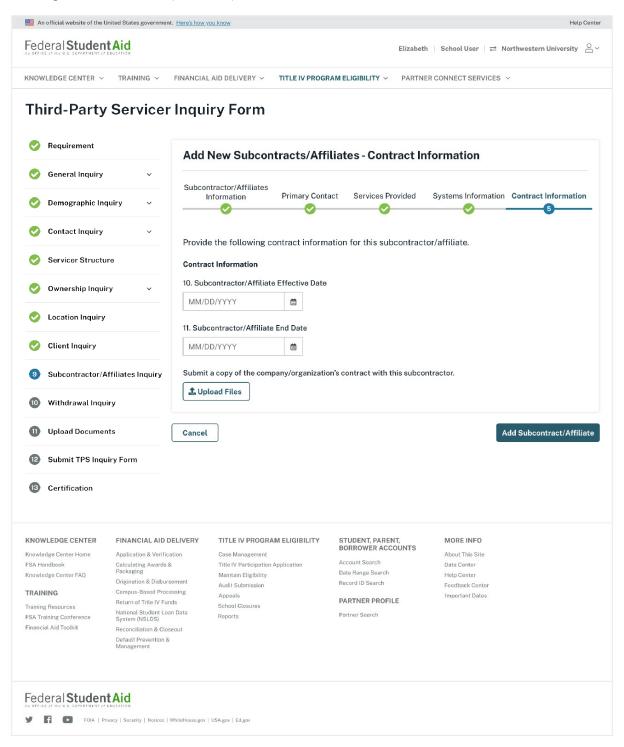


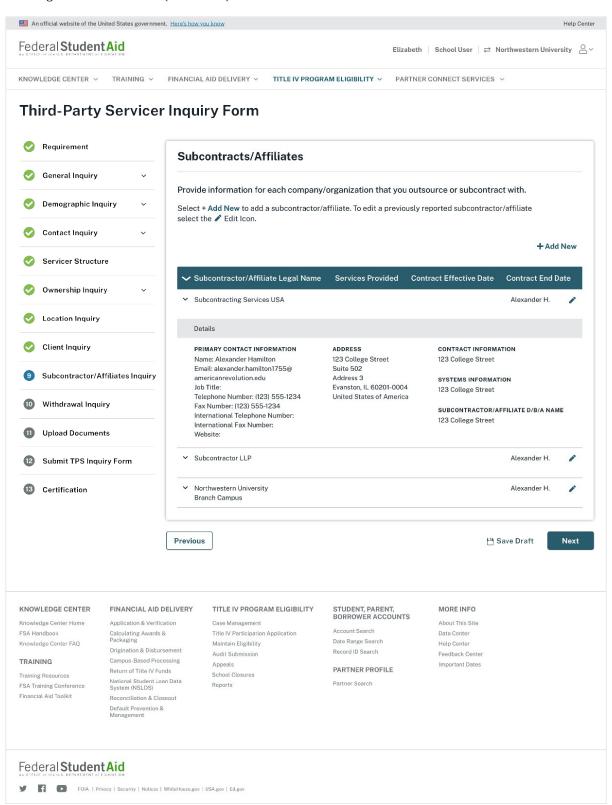




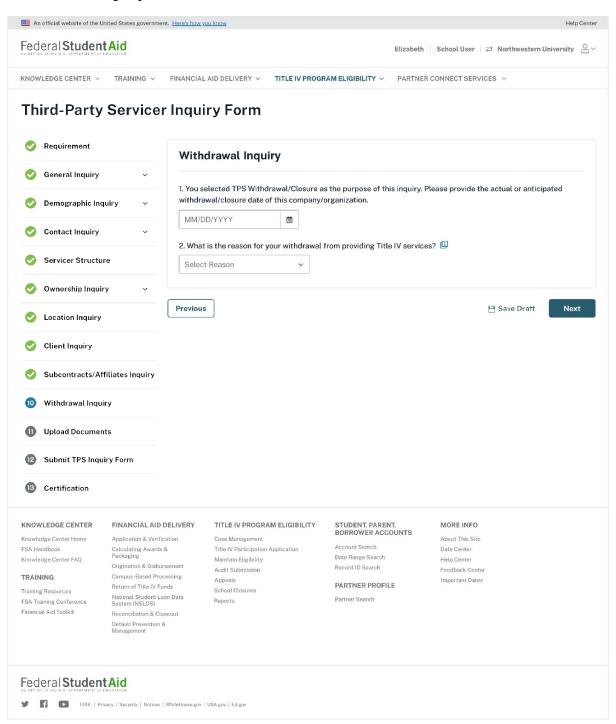


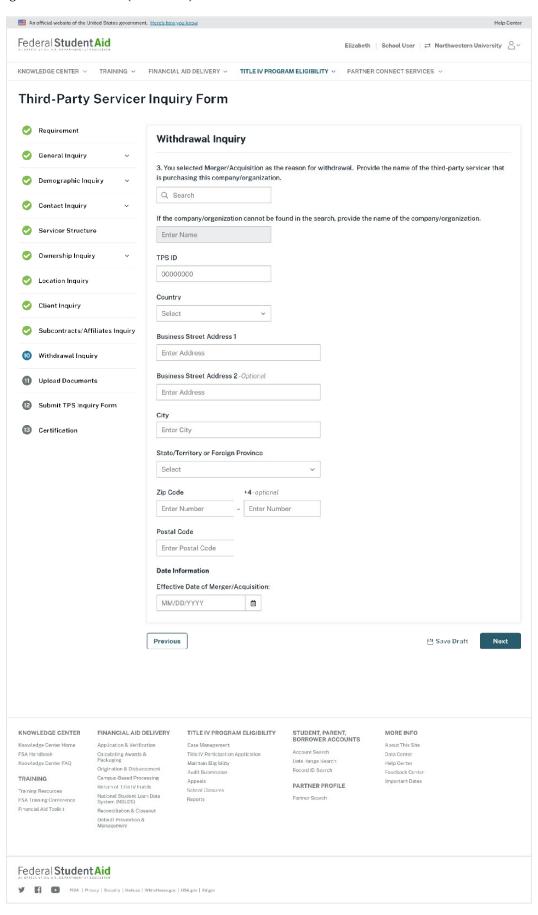


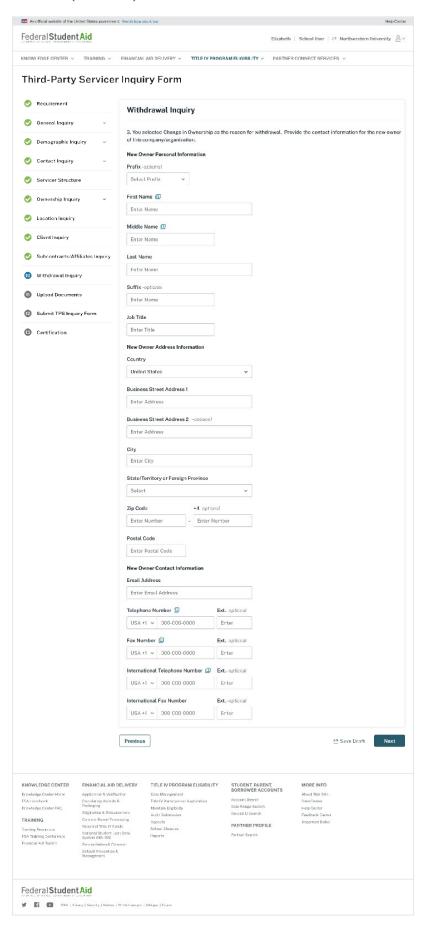


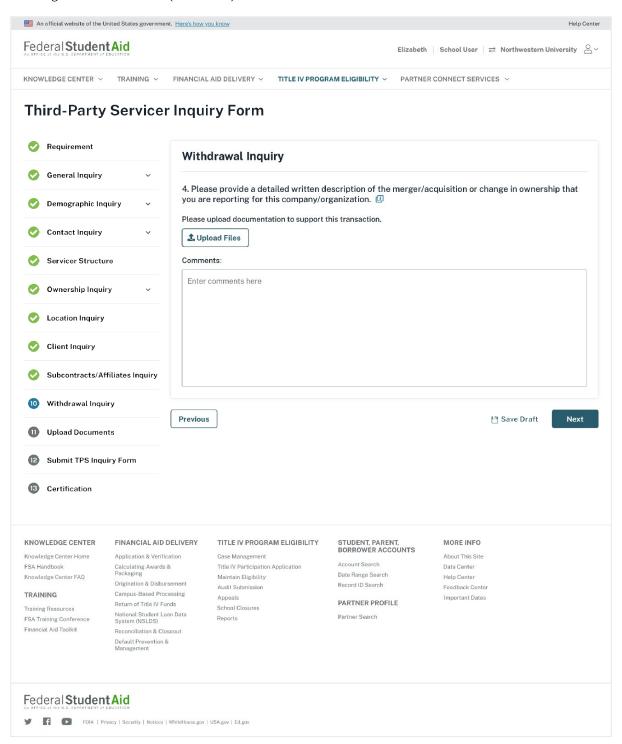


# Withdrawal Inquiry

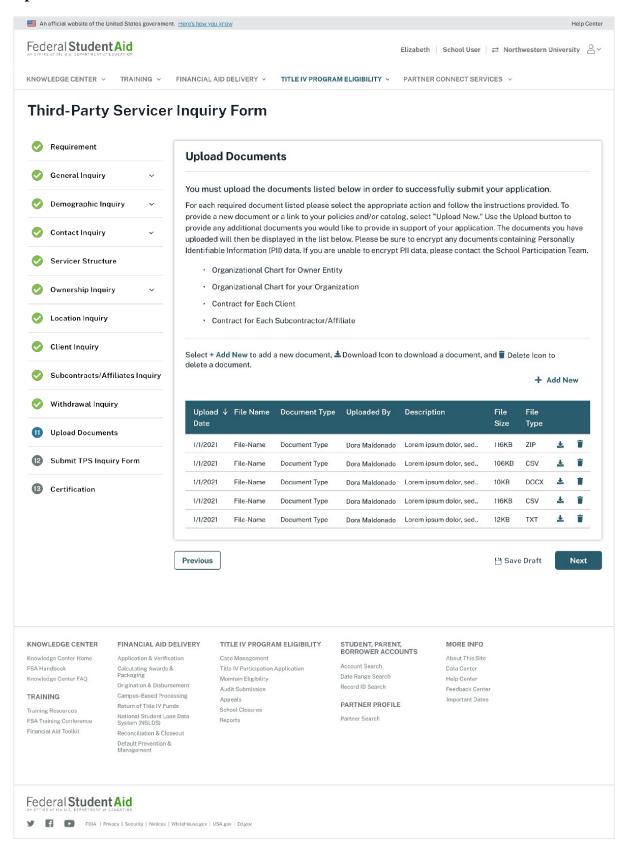






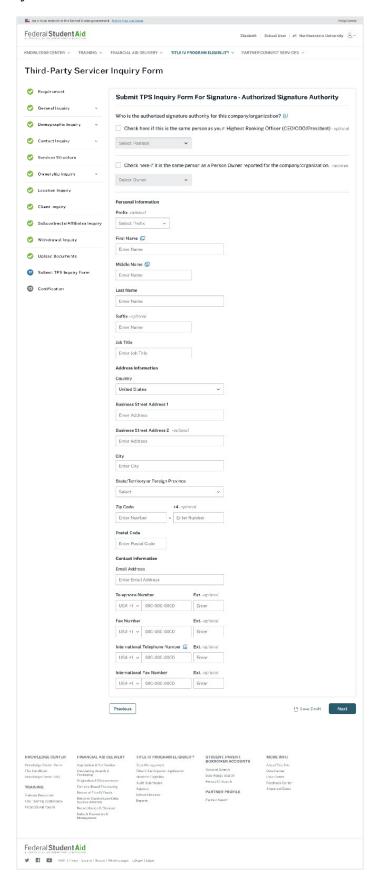


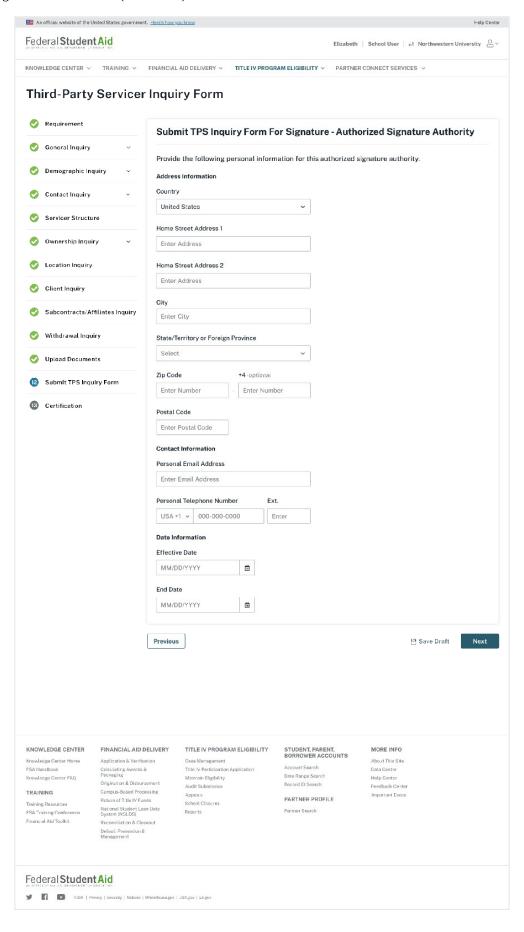
## **Upload Documents**

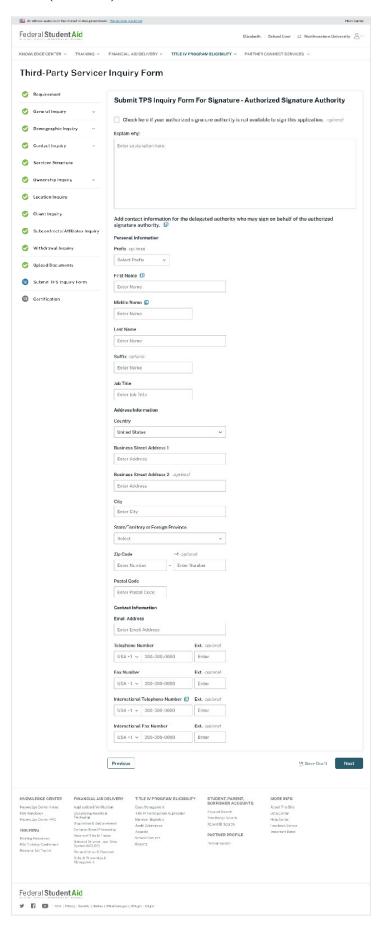


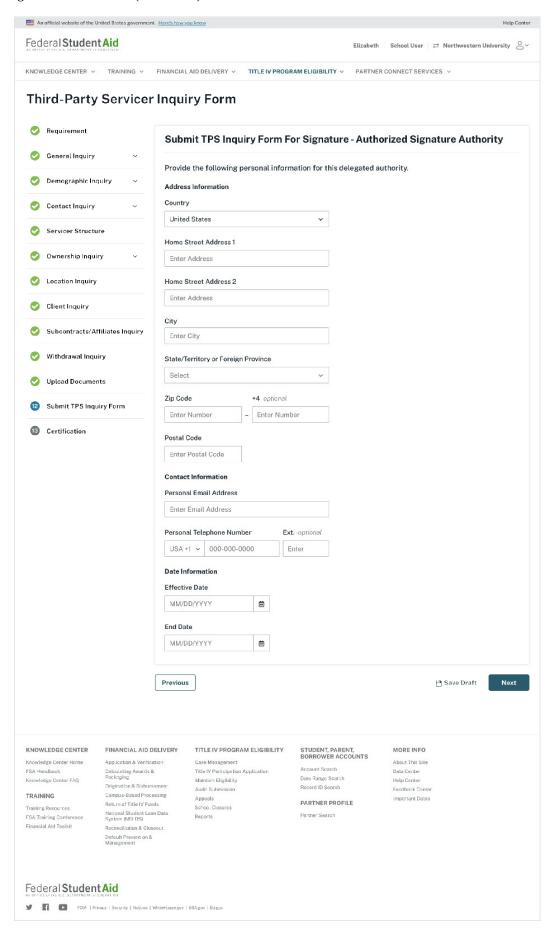
# **Documentation Upload** Please categorize your document, then click 'Upload'. Note, all uploaded documents will be permanent until modified by FSA. \* Document Category Select Document Category **Select Document L** Upload Files **Document Web Link** Enter URL Description Maximum 255 characters Contains Personally Identifiable Information (PII) Redacted/Proprietary (FOIA) **Upload** Cancel

## **Submit TPS Inquiry Form**









# Certification

