

Screenshots of Help Desk Form (e-Support page)  
Estimated time per response: .14 hours per response (rounded up)

OMB Control Number: 3060-1042

First half of page:

Submit Help Request

Not yet Approved by OMB  

FCC: Wireless Telecommunications Bureau

All fields are required to submit your request, unless otherwise noted.

**Your Contact Information**

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First Name

Last Name

Email Address

Phone (format 9999999999 or 999-999-9999)

Phone Ext (optional)

Phone - International (if applicable)  
More information

FRN(FCC Registration Number)

Call Sign

ASR # (Antenna Structure Registration Number)

## Second half of page:

Facility ID # (Broadcast Licenses)

Application File #

### Your Question or Issue

Subject

Description (include a detailed explanation of your question or issue)

FCC System (optional)

Company (required for ULS Electronic Batch Filing (EBF))

Radio Service Code (optional)

### Your Computer

Operating System (optional)

Web Browser (optional)

To include attachments, please see below the Submit button.

Submit

Submit Attachments

Attachments

## Drop Down Menu #1

FCC System (optional)

-- None --

- 3.5 GHz FSS ARS
- 3650 Protection Zone Filings
- ARMIS - Automated Management Reporting Information System
- ASR - Antenna Structure Registration
- CDBS - Consolidated Database System
- CLS - Consolidated Licensing System
- COALS - Cable Operations and Licensing System
- CORES - Commission Registration System
- COSER - Canadian CoChannel Serial Coordination System
- E-106 - Electronic Section-106 System
- EAS - Equipment Authorization System
- EBF - ULS Electronic Batch Filing
- ELS - Experimental Licensing System
- ETRS - EAS Test Reporting System
- Form 477
- Genesis Core Financial System
- GenMen - General Menu Reports
- HAC - Hearing Aid Compatibility Status Report
- IA/1876 Form
- IBFS - International Bureau Filing System
- ISAS - Integrated Spectrum Auction System
- KDB - OET Knowledge Database and Inquiry
- Legacy Databases
- License View
- LMS - Licensing and Management System
- MFI Geospatial Data Collection
- OFACS - OET Frequency Assignment Coordination System
- OPIF - Online Public Inspection Files
- Programmatic Environmental Assessment for ASR

## Drop Down Menu #2

Radio Service Code (optional)

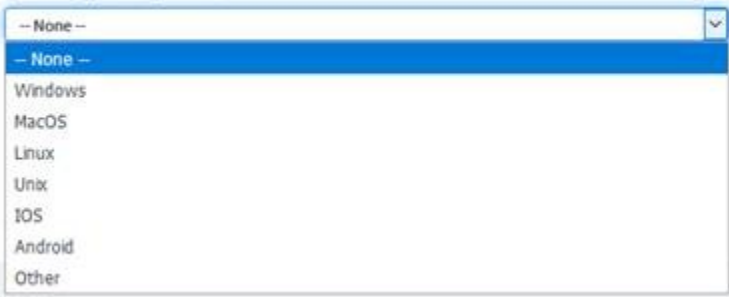
-- None --

- NA - Not Applicable
- AA - Aviation Auxiliary Group
- AB - Aural Microwave Booster
- AC - Aircraft
- AD - AWS-4
- AF - Aeronautical and Fixed
- AH - AWS-H Block (1915-1920 MHz and 1995-2000 MHz)
- AI - Aural Intercity Relay
- AL - ALL
- AN - Antenna Structure Registration
- AR - Aviation Radionavigation
- AS - Aural Studio Transmitter Link
- AT - AWS-3 (1695-1710 MHz, 1755-1780 MHz, and 2155-2180 MHz)
- AW - AWS 1710-1755/2110-2155 MHz
- BA - 1390-1392 MHz Band, Market Area
- BB- 1392-1395 and 1432-1435 MHz Bands, Market Area
- BC - 1670-1675 MHz Band Market Area
- BR - Broadband Radio Service
- CA - Commercial Air-ground Radiotelephone
- CB - BETRS
- CD - Paging and Radiotelephone
- CE - Digital Electronic Message Service - Common Carrier
- CF - Common Carrier Fixed Point to Point Microwave
- CG - General Aviation Air-ground Radiotelephone
- CJ - Commercial Aviation Air-Ground Radiotelephone (800 MHz band)
- CL - Cellular Radiotelephone
- CM - Commercial Operator
- CN - PCS Narrowband
- CO - Off-peak Radiotelephone

### Drop Down Menu #3

Your Computer

Operating System (optional)



-- None --

-- None --

Windows

MacOS

Linux

Unix

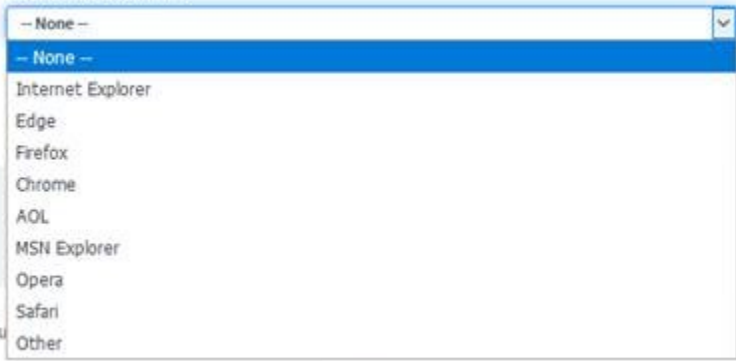
IOS

Android

Other

### Drop Down Menu #4

Web Browser (optional)



-- None --

-- None --

Internet Explorer

Edge

Firefox

Chrome

AOL

MSN Explorer

Opera

Safari

Other

Browse... No file selected. Attach

## OMB Control Number 3060-1042

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