SURVEY QUESTIONS

FMCS STAKEHOLDER SURVEY FOR QUALITATIVE FEEDBACK ON AGENCY SERVICE DELIVERY OMB NO. 3076-0017

Collective Bargaining Mediation Survey Questions

Link to survey questions can be found <u>here</u>.

Questions:

- 1. Please indicate how satisfied were you with the services provided by your FMCS mediator(s) overall.
- 2. How likely are you to recommend working with FMCS to colleagues and associates?

Grievance Mediation Survey Questions

Link to survey questions can be found <u>here</u>.

Questions:

- 1. How likely are you to recommend working with FMCS to colleagues and associates?
- 2. Please indicate how satisfied were you with the services provided by your FMCS mediator(s) overall.

Relationship Development Facilitation Survey Questions

Link to survey questions can be found <u>here</u>.

Questions:

- 1. Please indicate how satisfied were you with the services provided by your FMCS mediator(s) overall.
- 2. Did the recent FMCS facilitation help your group's participants achieve their objectives and/or preserve or improve their working relationship?
- 3. How likely are you to recommend working with FMCS to colleagues and associates?

Relationship Development and Training Survey Questions

Link to survey questions can be found <u>here</u>.

Questions:

1. Please indicate how satisfied were you with the services provided by your FMCS mediator(s) overall.

- 2. Did the recent FMCS assistance or training program help your group's participants achieve their objectives and/or build their knowledge and skills?3. How likely are you to recommend working with FMCS to colleagues and associates?