INBOUND	If inbound, else go to TW
INTERVIEWER NOTE: SELECT LOOKUP ON CATI-CMS MENU AND READ BELOW TEXT.]	

INTERVIEWER NOTE: SELECT LOOKUP ON CATI-CMS MENU AND READ BELOW TEXT.]

Thank you for calling The Ask U.S. Panel. My name is [FI Name]. So that I can assist you, would you please tell me if you have access to your Ask U.S. Panel PIN found on the mailings you have received?

[INTERVIEWER NOTE: IF PIN KNOWN ASK: "Great. What is your pin?"

[INTERVIEWER NOTE: IF PIN UNKNOWN: "That's okay. Would you tell me your mailing address to help me assist you instead?"

[INTERVIEWER NOTE: ENTER CASE INFORMATION IN TO APPROPRIATE LOOKUP FIELD. AFTER SUCCESFULLY LOOKING UP THE CASE, EXIT LOOKUP AND ENTER PRODUCTION ON CATI-CMS MENU AND ENTER THE CASE ID TO START THE INTERVIEW.]

NOTE	The PIN is found approximately halfway down the page in bold in the Invitation Letter and Reminder Latter that were sent to the respondent.
TW	
ASK	All respondents

WHAT DO YOU WANT TO DO?

<1> CONTINUE WITH THIS CASE [SELECT FOR OUTBOUND]
<2> REVIEW RECORD OF EVENTS
<3> VIEW ROSTER OR NUMBERS AND NAMES
<4> REVIEW/ENTER CASE LEVEL COMMENT
<6> SAVE THE CURRENT CASE; GET ANOTHER CASE OR EXIT CATI-CMS
<7> SCHEDULE A CALLBACK
<9> CALL-IN CASE [SELECT FOR INBOUND]
<17> GO TO SYMPHONY

NEXT	1: AUTO_DIAL 2: CASE HISTORY 3: ROSTER LINES 4: CASE COMMENTS 6: EXIT CASE 7: SCHEDULER 9: CALL_IN 17: CASETOOLS 90: SPECIAL OPTIONS
NOTE	

AUTODIAL

ASK	If TW=1
<1> AUTOMATICALLY DIAL THE NUMBER <2> DO NOT DIAL THE NUMBER, RETURN TO TW <3> TEST/TRAIN ONLY <9> CALL-IN CASE (SELECT FOR INBOUND)	
NEXT	1: SCREENER_INTRO (WITH DIALER) 2: TW 3: SCREENER_INTRO (NO DIALER) 9: CALL_IN
NOTE	

CALL_IN	
ASK	If TW=9 or AUTODIAL=9
[PROGRAMMER NOTE: IF NAME<>BLANK, FILL WITH "[NAME] or" Thank you. Am I speaking with a member of the household that is 18 years of age or older? <1> YES, SPEAKING WITH SUBJECT OR OTHER HOUSEHOLD MEMBER <2> NO, SOMEONE ELSE	
NEXT	1: If Screener caseID go to SCREENER_INTRO, else go to BASELINE_INTRO1 2: EARLYEND
NOTE	

EARLYEND	
ASK	If CALL_IN=2
Thank you for your time. You are not currently eligible for Ask U.S. Panel pilot. I hope you have a great day. Goodbye.	
NEXT	EXIT CASE
NOTE	Sets status 1320: pending ineligible
SCREENER_INTRO	
ASK	If CALL_IN=1 and Screener caseID; else go to BASELINEINTRO_1

[PROGRAMMER NOTE: IF CALL_IN=1, SHOW "Thank you."]

[PROGRAMMER NOTE: IF TW <>9, SHOW "Hello, my name is [FI NAME]."]

Our records indicate that you or someone in your household may be eligible to participate in the Ask U.S. Panel led by the U.S. Census Bureau. The panel consists of individuals and households living across the U.S. that have agreed to be contacted and invited to participate in surveys led by the U.S. Census Bureau and other statistical agencies.

These questions will take approximately 5 minutes to complete. [IF EARLY BIRD DATE HAS NOT PASSED: As a token of appreciation, you will receive $5 for completing this short screener.]

Would you like to complete the screener to determine your eligibility?

<1> YES
<2> NO, WISHES TO RESCHEDULE
<3> NO, REFUSES TO PARTICIPATE

NEXT	1: Open Screener 2: RESCHEDULE 3: PREREF
NOTE	

PREREF	
ASK	If SCREENER_INTRO=3

INTERVIEWER: SPECIFY THE STRENGTH OF THE REFUSAL.

<1> MILD
<2> FIRM
<3> HOSTILE

NEXT	REFUSAL_DESCRIPTION
NOTE	

REFUSAL_DESCRIPTION	
ASK	After PREREF

INTERVIEWER: DESCRIBE WHAT HAPPENED DURING THE REFUSAL. (CHECK ALL THAT APPLY.)

<1> HUNG UP BEFORE INTRO
<2> HUNG UP DURING INTRO (BEFORE AFFILIATION)
<3> HUNG UP DURING INTRO (AFTER AFFILIATION)
<4> "TOO BUSY" / "NO TIME"
<5> "NOT INTERESTED"
<6> ASKED ABOUT PURPOSE OF THE STUDY
<7> ASKED HOW LONG SURVEY WILL TAKE
<8> ASKED HOW WE GOT TELEPHONE NUMBER

NEXT	Code as pending or final refusal depending on refusal history and strength
NOTE	

BASELINE_INTRO1

ASK	If CALL_IN=1 and Baseline caseID

Thank you. Our records indicate that you or someone in your household has completed the Ask U.S. Panel pilot screener and provided information suggesting that you are eligible to participate in the Ask U.S. Panel. The Ask U.S. Panel is a large nationally representative survey panel led by the U.S. Census Bureau. The purpose of the panel is to track public opinion on a variety of topics. The panel consists of individuals and households living across the U.S. that have agreed to be contacted and invited to participate in surveys led by the U.S. Census Bureau and other statistical agencies.

To complete your enrollment in the panel, we need to collect some information from you. These questions will take approximately 20 minutes of your time to answer. If you complete the panel enrollment survey you will receive $20 as a token of our appreciation. If you choose to join the panel, you will also have the chance to receive an additional payment for participating in an upcoming Ask U.S. Panel survey. Would you like to begin your enrollment survey now?

<1> YES
<2> NO, WISHES TO SCHEDULE A CALL-BACK AT A LATER TIME
<3> NO, REFUSES TO PARTICIPATE

NEXT	1: Open Baseline 2: RESCHEDULE 3: PREREF
NOTE	

RESCHEDULE

ASK	If SCREENER_INTRO =2 or if BASELINE_INTRO1 = 2

I understand and am happy to schedule a time to call you back to complete the questionnaire. [IF PHONE KNOWN] So that I can make sure to call you at the correct number, could you verify that the best number to reach you will be **[fill: Phone]?** [IF PHONE UNKNOWN] What is the best phone number to reach you on? INTERVIEWER: Click NO TO OPEN ROSTERLINES SCREEN <1> YES - SET APPOINTMENT <2> NO - OPEN ROSTERLINES	
NEXT	1: SET APPOINTMENT 2: CHECK/ADD ROSTERLINE
NOTE	

THANK_EVT	
ASK	After RESCHEDULE (rosterlines/setting appointment)
Thank you for your time and for your interest in the Ask U.S. Panel pilot. I hope you have a great day. Goodbye.	
NEXT	Exit
NOTE	

ANSPROMPT1	
ASK	If dial result is answering machine
Hello, my name is [TI NAME]. I'm calling on behalf of the Ask U.S. Panel. The Ask U.S. Panel is a large nationally representative survey panel led by the U.S. Census Bureau to track public opinion on a variety of topics. I'm calling today to ask that you submit the survey information in the next week if possible. Please call us back at 866-558-0774 if you need your username and password resent or to receive more information about the survey. Thank you for your time and for your interest in the Ask U.S. Panel pilot. I hope you have a great day. Goodbye. <1> LEFT MESSAGE <2> SOMEONE PICKED UP <3> UNABLE TO LEAVE MESSAGE	

NEXT	1: Answering machine status, exit
	2: Go to appropriate INTRO screen
	3: Ring-no-answer status, exit
NOTE	