OMB CONTROL NUMBER: 0704-XXXX

OMB EXPIRATION DATE: XX/XX/XXXX

AGENCY DISCLOSURE NOTICE

The public reporting burden for this collection of information, 0704-XXXX, is estimated to average 50 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or burden reduction suggestions to the Department of Defense, Washington Headquarters Services, at whs.mc-alex.esd.mbx.dd-dod-information-collections@mail.mil. Respondents should be aware that notwithstanding any other provision of law, no person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently valid OMB control number.

Thank you for your continued participation in the Navy New Parent Support Program (NPSP) Evaluation. Your responses and feedback are an important part of examining NPSP home visitation programing effectiveness. Your participation will help to ensure that families with children 0-3-years-old can rely on high quality home visitation programs.

Your responses will remain confidential, so please answer as openly and honestly as possible. Your participation is voluntary, so you may skip any question that you do not want to answer. If you are an active duty service member, please be sure to complete this survey while you are off duty.

You can move through the survey using the green [**NEXT**] button. Once you click the **[NEXT**] button, you will not be able to return to the previous page.

For some of the pages, you might have to scroll down to answer all the questions. For all questions. Select your answer choice by clicking on it. Please be sure to read the instructions on each page of the survey, as the answer choices are not the same on each page.

Please click the [NEXT] button to begin the survey.

Please answer the following demographic questions to the best of your ability.

Has your relationship status changed since you took the last survey (within the last 3 months)?

◯ Yes

○ No	
Display This Question:	
If Has your relationship status changed since you took the last survey (within the last 3 months)? = Yes	

What is your relationship status?

Ο	Single,	not in	а	relationship
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- Single, in a relationship
- O Married
- O Divorced
- Separated
- ◯ Widowed

Display This Question:	
If What is your relationship status? = Single, in a relationship	
Or What is your relationship status? = Married	

What is your partner's military status?

\bigcirc	Active	Duty	Member
------------	--------	------	--------

- Family Member, Spouse
- O Unmarried Partner
- O Retired Military

Other (SPECIFY, please do not include any personally identifiable information such as	3
names in your response):	

If What is your partner's military status? = Active Duty Member

Is your partner currently deployed, away for training, or on TDY?

Yes, deployed
Yes, away for training
Yes, on TDY
No

Display This Question:
If Is your partner currently deployed, away for training, or on TDY? = Yes, deployed
If syour partner currently deployed, away for training, or on TDY? = Yes, away for training
If Is your partner currently deployed, away for training, or on TDY? = Yes, on TDY

How long will your partner be away due to deployment, training, or TDY?

	Please only enter numbers. For months only, enter 0 years.
Years	
Months	

If Is your partner currently deployed, away for training, or on TDY? = No

Is your partner expected to be deployed, go away for training, or go on TDY in the next three months?

Yes, deployment	
◯ Yes, training	
○ Yes, TDY	
\bigcirc No	
Display This Question:	
If Is your partner expected to be deployed, go av months? = Yes, deployed	way for training, or go on TDY in the next three
If Is your partner expected to be deployed, go aw months? = Yes, away for training	way for training, or go on TDY in the next three
If Is your partner expected to be deployed, go aw months? = Yes, on TDY	way for training, or go on TDY in the next three
How long is your partner expected to be away for	or their upcoming deployment, training, or TDY?
	Please only enter numbers. For months only, enter 0 years.

Years

Months

Display This Question: If What is your relationship status? = Single, in a relationship Or What is your relationship status? = Married

Has your partner received New Parent Support Services before (such as with another child or at a prior duty station)?

◯ Yes

○ No

O Unsure

Display This Question: If What is your relationship status? = Single, in a relationship Or What is your relationship status? = Married

What is you partner's age in years?

Display This Question:

If What is your relationship status? = In a relationship

Or What is your relationship status? = Married

What is your partner's sex?

O Male

○ Female

If What is your relationship status? = In a relationship

Or What is your relationship status? = Married

Did your partner immigrate to the United States?

○ Yes

O No

Display This Question:

If What is your relationship status? = In a relationship

Or What is your relationship status? = Married

Is your partner Spanish/Hispanic/Latino?

○ Yes, Mexican, Mexican-American, Chicano, Puerto Rican, Cuban, or other Spanish/Hispanic/Latino

O No, not Spanish/Hispanic/Latino

What is your partner's race? (select all that apply)

 American Indian or Alaskan Native

 Asian

 Black or African American

 Native Hawaiian or Other Pacific Islander

 White

If What is your relationship status? = In a relationship

Or What is your relationship status? = Married

What is the last year of school your partner completed?

\bigcirc	7th	grade	or	less
\sim		grade	۰.	

- 0 8th grade
- Some high school/GED
- O High school graduate
- Vocational school training
- Some college
- O College graduate
- O Post-B.A. Training
- O Advanced Degree

Display This Question:

If Wave 1 What is your military status? = Active Duty Member

Has your deployment, training, or TDY status changed since the last time you took the survey (within the last 3 months)?

• Yes, my deployment status changed.

○ Yes, my training status changed	\bigcirc	Yes,	my	training	status	changed.
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- Yes, my TDY status changed.
- O No.

If Has your deployment, training, or TDY status changed since the last time you took the survey (within the last 3 months)? = Yes, my deployment status changed.

	Yes	No	Length of Deployment
Are you currently deployed?	\bigcirc	\bigcirc	
Are you expected to be deployed in the next three months?	\bigcirc	0	

Display This Question:

If Has your deployment, training, or TDY status changed since the last time you took the survey (within the last 3 months)? = Yes, my training status changed.

	Yes	No	Length of Training
Are you currently away for training?	\bigcirc	\bigcirc	
Are you expected to be away for training in the next three months?	\bigcirc	\bigcirc	

Display This Question:

If Has your deployment, training, or TDY status changed since the last time you took the survey (within the last 3 months)? = Yes, my TDY status changed.

	Yes	No	Length of TDY
Are you currently on TDY?	\bigcirc	0	
Are you expected to go on TDY in the next three months?	\bigcirc	\bigcirc	

Did your living situation change since the last time you took the survey (within the last 3 months)?

○ Yes, where I live changed.

- Yes, who I lived with changed.
- Yes, where I live and who I live with changed.
- O No.

Skip To: Pregnancy If Did your living situation change since the last time you took the survey (within the last 3 months)? = No.

Skip To: Live With If Did your living situation change since the last time you took the survey (within the last 3 months)? = Yes, who I lived with changed.

Skip To: Live on Installation If Did your living situation change since the last time you took the survey (within the last 3 months)? = Yes, where I live changed.

Skip To: Live With If Did your living situation change since the last time you took the survey (within the last 3 months)? = Yes, where I live and who I live with changed.

Who do you currently live with?

O Living together with	n your partner/sp	ouse
------------------------	-------------------	------

- Living alone (or with children only)
- O Living with your parents, grandparents, or other family members
- Living with other adults

Other (SPECIFY, please do not include any personally identifiable information such as names in your response):

If Did your living situation change since the last time you took the survey (within the last 3 months)? = Yes, who I lived with changed.

Do you live on the installation?

◯ Yes

O No

Display This Question:

If Did your living situation change since the last time you took the survey (within the last 3 months)? = Yes, who I lived with changed.

What is your current living situation?

Own

O Rent

○ Shared housing with relatives or friends

O Temporary (Shelter, temporary with friends or relatives)

Homeless

	Yes	No
Did you PCS in the last three months?	0	0
Are you planning for a PCS in the next three months?	\bigcirc	\bigcirc

Are you or your partner currently pregnant?

◯ Yes

O No

If Are you or your partner currently pregnant? = Yes

How many weeks pregnant?

Are you or your partner currently in the process of adoption?

○ Yes

O No

Has there been a change in the number of children living with you since the last time you took the survey (within the last 3 months)?

 \bigcirc Yes, there are more children living with me.

• Yes, there are less children living with me.

O No.

Display This Question:

If Has there been a change in the number of children living with you since the last time you took the survey (within the last 3 months)? = Yes, there are more children living with me.

Did you or your partner give birth or adopt a child over the last 3 months?

◯ Yes

O No

Display This Question:

If Has there been a change in the number of children living with you since the last time you took the survey (within the last 3 months)? = Yes, there are more children living with me

If Has there been a change in the number of children living with you since the last time you took the survey (within the last 3 months)? = Yes, there are less children living with me

How many children are living with you?

If How many children are living with you? Text Response Is Greater Than or Equal to 1

Do you have any children living with you who are from a prior relationship? (either yours or your partner's)

◯ Yes

○ No

Display This Question:

If Has there been a change in the number of children living with you since the last time you took the survey (within the last 3 months)? = Yes, there are more children living with me.

Please provide the following information for any child who started living with you since the last time you took the survey (within the last 3 months).

Child	Age (Please only enter numbers. For months only, enter 0 years.)	Sex	Any special needs or a disability?
1	Years: Months:	MaleFemale	○ Yes○ No
2	Years: Months:	MaleFemale	○ Yes ○ No
3	Years: Months:	MaleFemale	○ Yes ○ No
4	Years: Months:	O Male O Female	○ Yes ○ No

If Are you or your partner currently pregnant? = Yes

Please read the following statements and choose the best response.

	Strongly disagree	Disagree	Agree	Strongly agree
My partner is very supportive of this pregnancy.	0	0	0	0
This is an unplanned pregnancy.	\bigcirc	0	0	0
This is not a good time for me to have a baby.	\bigcirc	0	0	0

[NEXT]

Display This Question:

If What is your relationship status? = Single, in a relationship

Or What is your relationship status? = Married

Please read the following statements and choose the best response.

	Strongly disagree	Disagree	Agree	Strongly agree
My partner treats me well.	0	0	0	0
My partner and I have a very good relationship.	\bigcirc	\bigcirc	\bigcirc	0
I wish my partner and I got along better.	\bigcirc	\bigcirc	\bigcirc	0
I have thought seriously about ending my relationship with my partner.	0	0	0	0
My partner sometimes drinks five or more drinks at a	\bigcirc	\bigcirc	\bigcirc	0

time, but mostly on weekends.

	Strongly disagree	Disagree	Agree	Strongly agree
This is a very stressful time for me.	\bigcirc	0	0	0
At times I feel out of control, like I'm losing it.	\bigcirc	\bigcirc	\bigcirc	0
Uncontrolled anger can be a problem in my family.	\bigcirc	0	0	0
l only have a few friends/family to help with the baby (my children).	\bigcirc	0	0	0
l feel very isolated.	\bigcirc	0	\bigcirc	0
I sometimes drink enough to feel really high or drunk.	\bigcirc	\bigcirc	0	0
I sometimes drink five or more drinks of alcohol at a time, but mostly on weekends.	\bigcirc	0	0	0
It is sometimes necessary to discipline a child with a good, hard spanking.	\bigcirc	\bigcirc	0	0
I can think of a situation when I	\bigcirc	\bigcirc	\bigcirc	0

would approve of a wife slapping a husband's face.				
	Strongly disagree	Disagree	Agree	Strongly agree
I can think of a situation when I would approve of a husband slapping a wife's face.	\bigcirc	0	\bigcirc	0
It is sometimes necessary for parents to slap a teen who talks back or is getting into trouble.	\bigcirc	\bigcirc	\bigcirc	0
When I was a child I was spanked or hit a lot by my mother or father.	\bigcirc	0	0	0
When I was a teenager, I was hit a lot by my mother or father.	\bigcirc	0	\bigcirc	0
When I was growing up, I saw my mother or father hit or throw something at their partner.	0	0	0	0
My parents helped me when I had problems.	\bigcirc	0	\bigcirc	0
l have unhappy memories of my childhood.	\bigcirc	0	\bigcirc	0
My parents did not comfort me when I was upset.	\bigcirc	0	\bigcirc	0

	Strongly disagree	Disagree	Agree	Strongly agree
My income is often inadequate for basic needs.	\bigcirc	\bigcirc	\bigcirc	\bigcirc
I feel that I have a number of good qualities.	\bigcirc	\bigcirc	\bigcirc	\bigcirc
I feel that I am a person of worth, at least on an equal basis with others.	0	0	0	\bigcirc
I frequently feel as if I am not as good as others.	\bigcirc	0	0	\bigcirc
I feel I do not have much to be proud of.	\bigcirc	0	\bigcirc	\bigcirc
All in all, I am inclined to feel that I am a failure.	0	0	0	\bigcirc
Someone I'm close to makes me feel confident in myself.	0	0	0	\bigcirc
There is someone I can talk to openly about anything.	\bigcirc	0	\bigcirc	\bigcirc
There is someone I can talk to about problems in my relationship.	\bigcirc	\bigcirc	\bigcirc	0
I have someone to borrow money from in an emergency.	0	0	0	0

	Strongly disagree	Disagree	Agree	Strongly agree
I have someone to take care of my child/children for several hours if needed.	\bigcirc	\bigcirc	0	0
I have someone who helps me around the house.	\bigcirc	\bigcirc	0	0
I have someone I can count on in times of need.	0	\bigcirc	0	0
l usually wake up feeling pretty good.	0	0	0	0
I think good things will happen to me in the future.	0	0	0	0
There are times when I feel life is not worth living.	0	0	0	\bigcirc
l feel sad quite often.	\bigcirc	\bigcirc	\bigcirc	\bigcirc

Have you or your partner been involved in a suspected or verified case of child abuse or neglect?

◯ Yes

◯ No

Have you or your partner been involved in a suspected or verified case of spouse abuse?

◯ Yes

 \bigcirc No

Part I. Please select the response that describes how often the statements are true for you or your family.

	Never	Very Rarely	Rarely	About Half the Time	Frequently	Very Frequently	Always
1. In my family, we talk about problems.	0	0	\bigcirc	0	\bigcirc	\bigcirc	0
2. When we argue, my family listens to "both sides of the story."	0	0	\bigcirc	0	\bigcirc	\bigcirc	0
3. In my family, we take time to listen to each other.	\bigcirc	0	\bigcirc	0	\bigcirc	\bigcirc	0
4. My family pulls together when things are stressful.	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0	\bigcirc
5. My family is able to solve our problems.	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc

Part II. Please select the response that best describes how much you agree or disagree with the statement.

	Strongly Disagree	Mostly Disagree	Slightly Disagree	Neutral	Slightly Agree	Mostly Agree	Strongly Agree
6. I have others who will listen when I need to talk about my problems.	0	0	0	0	0	0	0
7. When I am lonely, there are several people I can talk to.	\bigcirc	0	\bigcirc	0	0	0	0

8. I would have no idea where to turn if my family needed food or housing.	\bigcirc	0	\bigcirc	0	\bigcirc	0	\bigcirc
9. I wouldn't know where to go for help if I had trouble making ends meet.	\bigcirc	\bigcirc	0	0	0	0	0
10. If there is a crisis, I have others I can talk to.	\bigcirc	0	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
11. If I needed help finding a job, I wouldn't know where to go for help.	0	\bigcirc	\bigcirc	\bigcirc	0	0	\bigcirc

Part III. This part of the survey asks about parenting and your relationship with your child. For this section, please focus on the child (0-3-years-old) for which you are currently receiving NPSP services. Please select the response that best describes how much you agree or disagree with the statement.

	Strongly Disagree	Mostly Disagree	Slightly Disagree	Neutral	Slightly Agree	Mostly Agree	Strongly Agree
12. There are many times when I don't know what to do as a parent.	0	0	0	0	0	0	0
13. I know how to help my child learn.	\bigcirc	\bigcirc	0	0	\bigcirc	0	0
14. My child misbehaves just to upset me.	\bigcirc	\bigcirc	\bigcirc	0	\bigcirc	\bigcirc	0

	Never	Very Rarely	Rarely	About Half the Time	Frequently	Very Frequently	Always
15. I praise my child when he/she behaves well.	0	0	\bigcirc	0	0	0	0
16. When I discipline my child, I lose control.	\bigcirc	0	\bigcirc	\bigcirc	\bigcirc	0	\bigcirc
17. I am happy being with my child.	\bigcirc	0	\bigcirc	\bigcirc	\bigcirc	0	\bigcirc
18. My child and I are very close to each other.	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0	\bigcirc
19. I am able to soothe my child when he/she is upset.	0	0	\bigcirc	\bigcirc	\bigcirc	0	0
20. I spend time with my child doing what he/she likes to do.	0	0	\bigcirc	\bigcirc	\bigcirc	0	0

Part IV. Please tell us how often each of the following happens in your family.

The following questionnaire includes a series of statements which may be applied to yourself. Read each of the statements and determine if you AGREE or DISAGREE with the statement. If you agree with a statement, select A for agree. If you disagree with a statement, select DA for disagree. Remember to reach each statement; it is important not to skip any statement.

	Agree A	Disagree DA
1. I am a happy person.	\bigcirc	
2. I know what is the right and wrong way to act.	\bigcirc	0
3. I sometimes act without thinking.	0	0
4. I am often lonely inside.	\bigcirc	
5. My family fights a lot.	0	0
	\bigcirc	\bigcirc
6. Everything in a home should always be in its place.	\bigcirc	\bigcirc
7. I often feel very upset.	\bigcirc	\bigcirc
8. Sometimes I have bad	0	\bigcirc
thoughts.	\bigcirc	\bigcirc
 I sometimes worry that I will not have enough to eat. 	\bigcirc	\bigcirc
10. I am easily upset by my problems.	\bigcirc	\bigcirc
11. Sometimes I feel all alone in the world.	\bigcirc	\bigcirc
12. My family has problems getting along.	\bigcirc	\bigcirc
13. Children should never disobey.	\bigcirc	\bigcirc
14. I sometimes lose my temper.	\bigcirc	\bigcirc
15. I often feel worthless.	\bigcirc	\bigcirc
16. My family has many	\bigcirc	\bigcirc
problems.	\bigcirc	\bigcirc
17. It is okay to let a child stay in dirty diapers for a while.	\bigcirc	\bigcirc
18. I am often upset and do not know why.	\bigcirc	\bigcirc

	Agree A	Disagree DA
19. Children should be quiet and listen.	0	0
20. I sometimes fail to keep all of my promises.	\bigcirc	\bigcirc
21. I often feel very alone.	\bigcirc	\bigcirc
22. My life is good.	\bigcirc	\bigcirc
23. I am often upset.		0
24. Other people have made	0	\bigcirc
my life unhappy.	\bigcirc	\bigcirc
25. I sometimes say bad words.	\bigcirc	\bigcirc
26. I am often depressed.	\bigcirc	0
27. Children should not learn how to swim.	\bigcirc	\bigcirc
28. My life is happy.	\bigcirc	\bigcirc
29. I sometimes worry that my needs will not be met.	0	0
30. I often feel alone.	\bigcirc	\bigcirc
31. A child needs very strict	\bigcirc	\bigcirc
rules. 32. Other people have made	0	\bigcirc
my life hard.	\bigcirc	\bigcirc
33. People sometimes take advantage of me.	\bigcirc	\bigcirc

The following statements describe feelings and perceptions about the experience of being a parent. Think of each of the items in terms of how your relationship with your child or children typically is. Please select the response that best describes how much you agree or disagree with each statement.

	Strongly disagree	Disagree	Undecided	Agree	Strongly agree
I am happy in my role as a parent.	\bigcirc	0	0	0	0
There is little or nothing I wouldn't do for my child(ren) if it was necessary.	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Caring for my child(ren) sometimes takes more time and energy than I have to give.	0	\bigcirc	0	0	\bigcirc
I sometimes worry whether I am doing enough for my child(ren).	0	\bigcirc	0	0	\bigcirc
I feel close to my child(ren).	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
l enjoy spending time with my child(ren).	\bigcirc	0	\bigcirc	\bigcirc	0
My child(ren) is (are) an important source of affection for me.	\bigcirc	0	\bigcirc	\bigcirc	0
Having children gives me a more certain and	\bigcirc	0	\bigcirc	\bigcirc	0

optimistic view for the future.					
	Strongly disagree	Disagree	Undecided	Agree	Strongly agree
The major source of stress in my life is my child(ren).	\bigcirc	0	\bigcirc	0	0
Having children leaves little time and flexibility in my life.	\bigcirc	\bigcirc	\bigcirc	0	0
Having children has been a financial burden.	\bigcirc	0	\bigcirc	0	0
It is difficult to balance different responsibilities because of my child(ren).	\bigcirc	0	\bigcirc	0	0
The behavior of my child(ren) is often embarrassing or stressful to me.	0	\bigcirc	0	0	0
If I had to do it over again, I might decide not to have children.	\bigcirc	0	\bigcirc	0	0
l feel overwhelmed by the responsibility of being a parent.	\bigcirc	\bigcirc	0	0	0

	Strongly disagree	Disagree	Undecided	Agree	Strongly agree
Having children has meant having too few choices and too little control over my life.	\bigcirc	\bigcirc	\bigcirc	0	0
l am satisfied as a parent.	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
l find my child(ren) enjoyable.	\bigcirc	\bigcirc	0	\bigcirc	\bigcirc

Below is a list of some of the ways you may have felt or behaved.

Please indicate how often you have felt this way **during the past week** by using the scale provided.

	Rarely or none of the time (less than 1 day)	Some or a little of the time (1-2 days)	Occasionally or a moderate amount of time (3-4 days)	Most of the time (5-7 days)
1. I was bothered by things that usually don't bother me.	0	0	0	0
2. I had trouble keeping my mind on what I was doing.	\bigcirc	0	\bigcirc	0
3. I felt depressed.	0	\bigcirc	0	0
4. I felt that everything I did was an effort.	\bigcirc	\bigcirc	\bigcirc	0
5. I felt hopeful about the future.	\bigcirc	\bigcirc	\bigcirc	0
6. I felt fearful.	\bigcirc	\bigcirc	\bigcirc	0
7. My sleep was restless.	\bigcirc	\bigcirc	\bigcirc	0
8. I was happy.	\bigcirc	\bigcirc	\bigcirc	0
9. I felt lonely.	\bigcirc	\bigcirc	\bigcirc	0
10. I could not "get going."	\bigcirc	\bigcirc	\bigcirc	0

We're interested in your feelings about your involvement with NPSP. There are no right or wrong answers to any of our questions. Please answer as honestly and openly as you can. Here are some of the ways families may feel about having NPSP in their lives. Some are positive and some are negative. You may have both positive and negative feelings at the same time. Please read the following statements carefully. Then, thinking about how you feel right now about your involvement with NPSP, please indicate how much you agree or disagree with each.

	Strongly disagree	Disagree	Not sure	Agree	Strongly agree
I believe my family will get the help we really need from NPSP.	0	0	0	0	0
I realize I need some help to make sure my kids have what they need.	0	\bigcirc	0	0	0
I was fine before NPSP got involved. The problem is theirs, not mine.	\bigcirc	\bigcirc	0	0	0
l really want to make use of the services (help) NPSP is providing me.	\bigcirc	0	\bigcirc	\bigcirc	0
It's hard for me to work with the home visitor I've been assigned.	0	\bigcirc	0	\bigcirc	0
Anything I say they're going to turn it around to make me	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc

look bad.					
	Strongly disagree	Disagree	Not sure	Agree	Strongly agree
There's a good reason why NPSP is involved in my family.	\bigcirc	0	0	0	\bigcirc
Working with NPSP has given me more hope about how my life is going to go in the future.	\bigcirc	\bigcirc	\bigcirc	0	\bigcirc
I think my home visitor and I respect each other.	\bigcirc	0	\bigcirc	0	0
I'm not just going through the motions. I'm really involved in working with NPSP.	0	0	0	0	0
My home visitor and I agree about what's best for my child.	0	\bigcirc	\bigcirc	0	\bigcirc
I feel like I can trust NPSP to be fair and to see my side of things.	\bigcirc	0	\bigcirc	0	0
I think things will get better for my child(ren) because NPSP is involved.	\bigcirc	0	0	0	0

	Strongly disagree	Disagree	Not sure	◯ Agree	Strongly agree
What NPSP wants me to do is the same as what I want.	\bigcirc	\bigcirc	\bigcirc	0	\bigcirc
There were definitely some problems in my family that NPSP saw.	\bigcirc	0	0	0	0
My home visitor doesn't understand where I'm coming from at all.	\bigcirc	0	0	0	0
NPSP is helping me take care of some problems in our lives	\bigcirc	\bigcirc	\bigcirc	0	\bigcirc
I believe NPSP is helping my family get stronger.	\bigcirc	\bigcirc	\bigcirc	0	\bigcirc
NPSP is not out to get me.	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc

The following questions are about your experience with NPSP. We are interested in your honest opinions, whether they are positive or negative. Thank you very much; we really appreciate your help.

How would you rate the quality of service you received?

O Poor

- 🔘 Fair
- ◯ Good
- Excellent

Did you get the kind of service you wanted?

- O No, definitely not
- \bigcirc No, not really
- Yes, generally
- Yes, definitely

To what extent has NPSP met your needs?

- O None of my needs have been met
- Only a few of my needs have been met
- O Most of my needs have been met
- Almost all of my needs have been met

If a friend was in need of similar help, would you recommend NPSP to him or her?

O No, definitely not

- O No, I don't think so
- O Yes, I think so
- Yes, definitely

How satisfied are you with the amount of help you received?

- O Quite dissatisfied
- O Indifferent or mildly dissatisfied
- O Mostly satisfied
- Very satisfied

Have the services you received helped you to deal more effectively with your problems?

- O No, it seemed to make things worse
- O No, it really didn't help
- Yes, it helped
- Yes, it helped a great deal

In an overall, general sense, how satisfied are you with the service you received?

- O Quite dissatisfied
- Indifferent or mildly dissatisfied
- O Mostly satisfied
- Very satisfied

If you were to seek help again, would you come back to NPSP?

- O No, definitely not
- O No, I don't think so
- Yes, I think so
- Yes, definitely

Please share any other comments or thoughts you have about your experience with NPSP in the space below. Please do not include any personally identifiable information (PII) in your response.

Thank you for taking the time to complete this survey. Your responses have been recorded.

You will receive \$25 compensation via an Amazon gift code within the next 7 business days. This will come in an email directly from Amazon. If you have questions related to the study or your compensation, please contact the Penn State evaluation team at trhv@psu.edu. Thank you again for your continued participation in the Navy NPSP Evaluation.

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