

Part D Model EOB Crosswalk				
2022 (old version)	2023 (new version)	Type of Change	Reason for change	Burden Change
Throughout	Throughout: Updated contract year from 2022 to 2023.	Rev	Accuracy	No
Cover page	Reorganized how beneficiary information and resources are presented.	Rev	Clarity	No
Phone number for non-English speaking beneficiaries located to left of page	Phone number for non-English speaking beneficiaries moved to bottom right of page	Rev	Clarity, accessibility	No
Beneficiary name and address information located on left margin	Centered beneficiary name and address information. Beneficiary Medicare Number and Date of Claims Processed added into grey box	Rev	Clarity, visibility	No
Helpline number for plan located on first page	Added “ If you have questions , please call...” to footer from 2 nd page of EOB on to the end of the document.	Add	Clarity	No
Chart 1 Your prescriptions for covered Part D drugs	Reformatted as: Chart 1 Your MONTHLY prescriptions for covered Part D drugs	Rev	Clarity	No

Type of Change: Rev = Revision, Del = Deletion, Add = Addition, and Red = Redesignation.

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“What happens next?” located after chart	Reformatted “What happens next?” as separate box and placed on same page as payment stage chart	Rev	Clarity	No
<p>CHART 2. Your prescriptions for drugs covered by our plan’s Supplemental Drug Coverage</p> <ul style="list-style-type: none"> This chart shows your prescriptions for drugs that are <u>not</u> generally covered by Medicare. <p>These drugs are covered for you under our plan’s Supplemental Drug Coverage.</p>	<p>Reformatted to read as: <u>CHART 1A</u> <u>Your prescriptions for drugs covered by your plan’s Supplemental Drug Coverage</u> <u>Your Supplemental Drug Coverage pays for some drugs not generally covered by Medicare. Any prescriptions you filled for these drugs this month are listed in the chart below. The amounts paid for these drugs do not count toward your out-of-pocket costs* or total drug costs.</u></p>	Rev	Clarity, consistency	No
Year-to-date totals	<p>Moved location from after Chart 1 to after Chart 1A and reformatted to read as: CHART 2 Your YEARLY spending totals for covered Part D drugs</p>	Rev	Clarity, consistency	No

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Definitions of Yearly Deductible Initial Coverage Coverage Gap Catastrophic Coverage located within drug payment stage chart	Moved definitions of Yearly Deductible Initial Coverage Coverage Gap Catastrophic Coverage after Chart 3 and reformatted to read as bullet points	Rev	Clarity	No
SECTION 4. Updates to the plan’s Drug List that affect drugs you take	Revised to read: Chart 4 Changes to our Drug List that affect drugs you take	Rev	Clarity, consistency	No
Type of change: in bullet point form.	Reformatted Type of Change to text in grey box	Rev	Consistency	No
“ We are changing.... ” in bullet form	Relocated as shorter bullet point after Chart 4 with bold line separation	Rev	Clarity	No

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<ul style="list-style-type: none"> - SECTION 5. If you see mistakes on this summary or have questions, what should you do? - If you have questions, call us <p>located before:</p> <ul style="list-style-type: none"> - Section 6. Important things to know about your drug coverage and your right 	<p>Moved to display before revised language that reads in grey box as:</p> <ul style="list-style-type: none"> - See mistakes or have questions? <p>Reformatted and relocated to read as:</p> <p>Important things to know about your drug coverage and your rights</p>	Rev	Visibility	No
Help box language	Revised language in help box	Rev	Visibility, clarity	No
Your “Evidence of Coverage” has the details about your drug coverage and costs	<p>Revised to read as:</p> <p>Get more details in the <i>Evidence of Coverage</i> with dividing line. Condensed information about evidence of coverage</p>	Rev	Clarity	No

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<p>Language for extra help in Section 6:</p> <p>Did you know there are programs to help people pay for their drugs?</p> <ul style="list-style-type: none"> • “Extra Help” from Medicare • Help from your state’s pharmaceutical assistance program 	<p>Removed bullet point from “Extra Help” and revised to state:</p> <p>Get help paying for your drug coverage</p> <p>“Extra Help” from Medicare.</p> <p>Removed bullet point from:</p> <p>Help from your State Pharmaceutical Assistance Program</p>	Rev	Consistency	No
<p>Section 6 subheading: What if you have problems related to coverage or payments for your drugs?</p>	<p>Revised to read as: Where to go for help with coverage problems with dividing black line to mark off section</p>	Rev	Clarity	No
<p>What about possible fraud? : located after: If you have questions, call us</p>	<p>Removed: What about possible fraud as separate section and included similar language in See mistakes or have questions?</p>	Del	Organization	No
<p>INFORMATION NOT RELEASABLE TO THE PUBLIC UNLESS AUTHORIZED BY LAW: This pre-decisional, privileged, and confidential information is for internal government use only, and must not be disseminated, distributed, or copied to persons not authorized to receive the information. For Preliminary discussion only, pending review of all public comments. Unauthorized disclosure may result in prosecution to the full extent of the law.</p>				

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