

iAppointment In-Office Appointment Messaging Changes

Appointment Details Screen

Individuals using iAppointment to schedule an appointment receive the screen below to select their preference of “Phone or In-Office”

Schedule an Appointment

1 About You 2 Schedule an Appointment 3 Verify Selection 4 Confirmation

Appointment Details

Additional information needed to schedule your appointment

An appointment for Retirement benefits generally takes 30-60 minutes.
An appointment for Disability benefits generally takes 1-2 hours.

***Your local Social Security office can assist you over the phone or in-office. Which appointment would you prefer?**
If you select a Phone appointment, we will call you at the phone number you provide.

Phone In-Office

Phone Number:
Please provide a phone number in case we need to contact you regarding your appointment.

10-digit Number [Ext](#) Phone Type

Individuals selecting the “In-Office” option will get the following informational message.

Schedule an Appointment

1 About You 2 Schedule an Appointment 3 Verify Selection 4 Confirmation

Appointment Details

Additional information needed to schedule your appointment

An appointment for Retirement benefits generally takes 30-60 minutes.
An appointment for Disability benefits generally takes 1-2 hours.

***Your local Social Security office can assist you over the phone or in-office. Which appointment would you prefer?**
If you select a Phone appointment, we will call you at the phone number you provide.

Phone In-Office

To request an in-office appointment, please call our National 800 Number at 1-800-772-1213.

Phone Number:
Please provide a phone number in case we need to contact you regarding your appointment.

10-digit Number [Ext](#) Phone Type