

## Instrument 5. Service receipt tracking - revised

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**Service Receipt Tracking – Screens in the Random Assignment, Participant Tracking Enrollment, and Reporting, or RAPTER®, system  
(this data is only collected for participants assigned to the treatment group)**

**C1. Participant summary**

The screenshot displays the 'Participant Case Overview' interface. At the top left, it shows 'UAT Next Generation of Enhanced Employment Strategies' and a user profile icon labeled 'USER NAME'. The main content is divided into two columns. The left column contains two tables: 'Event History' and 'Case Records'. The right column displays participant details for Hermina Crang, including her profile picture (a blue circle with 'HC'), name, case status (Active and Completed), registered date (2019-03-12), program staff (Kendra Haislip), and contact information (EMAIL: fjones@gmail.com, PHONE: 602-255-1133). Below the details are management options like 'EDIT CASE STATUS', 'ASSIGN CASE STAFF', and 'EDIT PROFILE'. Buttons for 'ADD COURSE', 'SCHEDULE EVENT', and 'RECORD SERVICE' are also visible.

**Event History**

| EVENT        | WHEN              | WHERE  |
|--------------|-------------------|--------|
| Enrollment   | 3/17/19, 3:00 PM  | Office |
| Workshop     | 4/30/19, 11:00 AM | Office |
| Course Event | 5/4/19, 3:00 PM   | Office |

[ADD COURSE](#) [SCHEDULE EVENT](#)

**Case Records**

| RECORD          | WHEN              | WHERE  |
|-----------------|-------------------|--------|
| Service Contact | 3/11/19, 1:00 PM  | Phone  |
| Service Contact | 2/22/19, 10:00 AM | Office |

[RECORD SERVICE](#)

**Participant Profile: Hermina Crang**

**PARTICIPANT**  
Hermina Crang

**CASE STATUS**  
Active Completed

REGISTERED DATE: 2019-03-12

PROGRAM STAFF:  
Case Manager - Kendra Haislip

EMAIL: fjones@gmail.com  
PHONE: 602-255-1133

**CASE MANAGEMENT**

Change participant case status  
[EDIT CASE STATUS](#)

Assign case worker staff  
[ASSIGN CASE STAFF](#)

Edit participant case profile and details  
[EDIT PROFILE](#)

## C2. Assign program staff to participant case

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### Assign Program Staff

Add or remove staff from this case

PROGRAM STAFF TYPE 1

- Name 1
- Name 2
- Name 3

PROGRAM STAFF TYPE 2

- Name 1
- Name 2

PROGRAM STAFF TYPE 3

- Name 1
- Name 2
- Name 3


PROGRAM STAFF TYPE 4

- Name 1
- Name 2

[← BACK](#) [SAVE](#)

### C3. Add service contact

#### Service Contact Details

Who provided this service? \* 



**This field is a drop-down list that will include program staff names.**

Date of service \*

MM/DD/YYYY

#### Mode

- Phone
- Virtual/Video Conference
- Email
- Text
- In-person

Where did the in-person service happen?



**This question will display when the "in-person" option above is selected.**

- At program office
- At employer
- At jail
- At another location

Length of service (minutes) \*

- 1-5
- 6-15
- 16-30
- 31-45
- 46-60
- Other Please Specify

Who else participated?

- Program Staff #1
- Program Staff #2
- Program Staff #3
- Program Staff #4

Service Content

Service Type 1:

- Service 1
- Service 2
- Service 3
- Service 4
- Service 5
- Service 6
- Service 7
- Service 8
- Service 9
- Service 10
- Service 11
- Other Please specify \_\_\_\_\_

Service Type 2:

- Service 1
- Service 2
- Service 3
- Service 4
- Service 5
- Service 6
- Service 7
- Service 8
- Service 9
- Service 10
- Service 11
- Other Please specify \_\_\_\_\_

Service Type 3:

- Service 1
- Service 2
- Service 3
- Service 4
- Service 5
- Service 6
- Service 7
- Service 8
- Service 9
- Service 10

#### C4. Record collaboration with employer and other partners

UAT

Next Generation of Enhanced Employment Strategies

### Engaged with employers and partners

Met with employer about this participant

Program staff name \*

Employer Name

Was participant present?

Date of meeting/interaction   
MM/DD/YYYY

Mode

- Phone
- Virtual/Video Conference
- Email
- Text
- In-person

Where did the in-person service happen?

- At program office
- At employer
- At jail
- At another location



**This question will display when the "in-person" option above is selected.**


Length of meeting (minutes) \*

- 1-5
- 6-15
- 16-30
- 31-45
- 46-60
- Other Please Specify

Reasons

- Reason 1
- Reason 2
- Reason 3

Engaged with health care provider about this participant:

Program staff name \* 

Health care provider name 

Was participant present?

Date of meeting/interaction  
MM/DD/YYYY

Mode

- Phone
- Virtual/Video Conference
- Email
- Text



Length of meeting (minutes) \*

1-5

6-15

16-30

31-45

46-60

Other Please Specify


Reasons

Reason 1

Reason 2

Reason 3

Engaged with other partner about this participant

Program staff name \* 

Other partner name 

Was participant present?

Date of meeting/interaction 

MM/DD/YYYY

Mode

- Phone
- Virtual/Video Conference
- Email
- Text
- In-person

Length of meeting (minutes) \*

- 1-5
- 6-15
- 16-30
- 31-45
- 46-60
- Other Please Specify

Reasons

- Reason 1
- Reason 2
- Reason 3

CANCEL

NEXT →

C5. Record work-based experiences and wage subsidies

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## Work-based experiences and wage subsidies

Start Date

Date

---

MM/DD/YYYY

Stop Date

Date

---

MM/DD/YYYY

Work Based Experience Type 1

Work Based Experience Type 2

Work Based Experience Type 3

Work Based Experience Type 4

Work Based Experience Type 5

Employer/agency/site name

---

Number of hours worked per week

---

Number of weeks worked

---

\$ Amount paid to participant

---

- per hour
- per day
- total stipend
- other Please Specify

Was the wage subsidized by your program?

- Yes
- No

\$ Amount of wage paid by program

---

CANCEL

NEXT →

## C6. Record education or training programs

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### Education or Training Programs

Add Education or Training Program Provided by [Name of Study Program]

Start Date

Date   
MM/DD/YYYY

Stop Date

Date   
MM/DD/YYYY

Has the participant enrolled in:

- Type 1
- Type 2
- Type 3
- Type 4

Has participant completed the program?

- Yes
- No

Did participant receive a credential?

- Yes
- No

What type of Credential?

- Credential Type #1
- Credential Type #2
- Credential Type #3

Did study program pay some of the costs of the education or training program?

- Yes
- No
- N/A

\$ Total Cost

---

\$ Cost Paid by Program

---

CANCEL

C7. Add financial or in-kind support

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## Add Financial or In-Kind Support

### Support Information

Date provided \*



MM/DD/YYYY

Reason for providing support \*



Type \*



Frequency \*



Value \*

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## C8. Add referral

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### Add Referral

#### Referral Information

Date of Referral \* 

MM/DD/YYYY

Select Referral Agency \* 

Select Purpose of Referral \* 

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NEXT 



## C9. Update participant case status

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### Status Management

Edit existing case status(es)

Active X

Completed X

UPDATE STATUS

Add Status  
Active  
Dropped out  
Removed from Program  
Non-responsive  
No longer eligible  
Completed  
Program specific code 1  
Program specific code 2



Program staff will select a status from the drop down menu when they are exiting a participant from the program.

#### Case Status History

| STATUS    | CHANGED | ENTERED BY     | WHEN       |
|-----------|---------|----------------|------------|
| Active    | Added   | Kendra Haislip | 2019-03-14 |
| Completed | Added   | Harold Maude   | 2019-04-14 |

CASE SUMMARY



PARTICIPANT

Fran Jones

CASE STATUS

Active

Case status is displayed on the participant card which can be seen throughout the participant profile



REGISTERED DATE: 2019-03-12

PROGRAM STAFF:

Case Manager - Kendra Haislip

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EMAIL: [fjones@gmail.com](mailto:fjones@gmail.com)


PHONE: 602-255-1133

## Group Events Screens

### D1. Group event summary screen

UAT Next Generation of Enhanced Employment Strategies USER NAME

Events

 List of all of the Events  My Events Search Events

| EVENT                | EVENT DATE | LOCATION | PARTICIPANTS | EVENT STATUS      |
|----------------------|------------|----------|--------------|-------------------|
| Resume Writing       | 2018-12-01 | YMCA     | 0            | Scheduled         |
| Job Search           | 2018-11-29 | YMCA     | 15           | Action Needed     |
| Communication        | 2018-12-24 | Center   | 5            | Record Attendance |
| Budgets              | 2019-01-23 | Center   | 8            | Occurred          |
| Financial Well-being | 2019-02-21 | YMCA     | 29           | Action Needed     |
| Healthy Living       | 2018-10-18 | YMCA     | 3            | Scheduled         |
| Time Management      | 2018-12-01 | Center   | 0            | Occurred          |
| Job Interview Skills | 2018-11-29 | YMCA     | 1            | Scheduled         |
| Job Readiness        | 2018-12-24 | Center   | 7            | Action Needed     |
| Job training         | 2019-01-23 | YMCA     | 15           | Scheduled         |

[ADD EVENT](#) [COURSES](#) [CURRICULUM](#) [SHOW CANCELLED](#) Items per page: 10 1 - 10 of 87 < > >>

## D2. Schedule event screen

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### Schedule Event



Enter event information in the fields below

#### Event Details

Is this one-time or recurring event? \*


One-time

Recurring

Is this part of a Course? \*

Select a Course or Curriculum \* 

Select a venue for the event \*

Select a location for the Event \* 

Start Date \*



MM/DD/YYYY

End Date \*



MM/DD/YYYY

Start Time \*

hh:mm  
AM/PM

End Time \*

hh:mm  
AM/PM

### Event Notes

Notes

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### D3. Manage group event roster

**UAT** Next Generation of Enhanced Employment Strategies

## Roster Management

🔍 Search Participants ADD CLIENT

List of Event Participants

| NAME             | DATE/TIME ADDED   | REMOVE PARTICIPANT     |
|------------------|-------------------|------------------------|
| Participant Name | 4/30/19, 11:00 AM | <a href="#">REMOVE</a> |
| Participant Name | 4/30/19, 11:00 AM | <a href="#">REMOVE</a> |
| Participant Name | 4/30/19, 11:00 AM | <a href="#">REMOVE</a> |
| Participant Name | 4/30/19, 11:00 AM | <a href="#">REMOVE</a> |
| Participant Name | 4/30/19, 11:00 AM | <a href="#">REMOVE</a> |

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#### D4. Record group event attendance

**UAT** Next Generation of Enhanced Employment Strategies

### Event Attendance

List of Event Participants

| ATTENDED  | NAME             | DATE/TIME ADDED   |
|-----------|------------------|-------------------|
| ✓ ✕ Reset | Participant Name | 4/30/19, 11:00 AM |
| ✓ ✕ Reset | Participant Name | 4/30/19, 11:00 AM |
| ✓ ✕ Reset | Participant Name | 4/30/19, 11:00 AM |
| ✓ ✕ Reset | Participant Name | 4/30/19, 11:00 AM |
| ✓ ✕ Reset | Participant Name | 4/30/19, 11:00 AM |

Drop-In Participant

🔍 Search Participants  [ADD PARTICIPANT](#)

|   | NAME             | REMOVE PARTICIPANT     |
|---|------------------|------------------------|
| ✓ | Participant Name | <a href="#">REMOVE</a> |
| ✓ | Participant Name | <a href="#">REMOVE</a> |

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