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| **Survey: DoDEA EAS Functional Desktop** |  | | |  | | | | |  |
| **IA#: 32010** |  | | |  | | | | |  |
| **Date: 11/3/2021** | |  |  | | | |  |
|  |  | | | |  |  |
| **SURVEY TYPE: desktop** |  | | | |  | |
|  |  | | | |  |  |
| **Survey Q#** | **Type#** | | | **Topic Type** | | | | |  |

1 Model Satisfaction - Overall

2 Model Satisfaction - Expectations

3 Model Satisfaction - Ideal

4 Custom Visit Frequency

5 Custom Referral Source

6 Custom Login success

7 Custom Why no login success

8 Custom OE Other login problem

9 Custom Complete application

10 Custom Why no completion

11 Custom OE Other completion problem

12 Custom Site Performance

13 Custom OE Other performance problem

14 Custom Navigation

15 Custom OE Other navigation problem

16 Custom Application visuals

17 Custom OE Other visuals problem

18 Custom Instructions

19 Custom OE Instructions improvement

20 Custom Improve