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| **Survey: DLA Desktop Browse** | |  |  | | |  |
| **IA#: 30802** | |  |  | | |  |
| **Date: 01/20/2022** |  | |  | | |  |
|  | |  | |  |  |
| **SURVEY TYPE:** | | desktop | |  | |
|  | |  | |  |  |
| **Survey Q#** | | **Type#** | **Topic Type** | | |  |

1 Model Look and Feel - Appeal

2 Model Look and Feel - Balance

3 Model Look and Feel - Readability

4 Model Site Performance - Loading

5 Model Site Performance - Consistency

6 Model Site Performance - Completeness

7 Model Navigation - Organized

8 Model Navigation - Options

9 Model Navigation - Layout

10 Model Information Browsing – Sort Information

11 Model Information Browsing – Narrow Information

12 Model Information Browsing - Features

13 Model Site Information - Thoroughness

14 Model Site Information - Understandable

15 Model Site Information - Answers

16 Model Satisfaction - Overall

17 Model Satisfaction - Expectations

18 Model Satisfaction - Ideal

19 Model Return

20 Model Trust - Level

21 Model Primary Resource

22 Custom Primary Reason

23 Custom Primary Reason - Other

24 Custom DLA system issues

25 Custom Accomplish

26 Custom Why Not Accomplish

27 Custom Accomplish Experience

28 Custom Not Easy Accomplish

29 Custom Acquisition Source

30 Custom Acquisition Source - Other

31 Custom Role

32 Custom Logistician Y/N

33 Custom Navigation Experience

34 Custom Navigation Experience - Other

35 Custom Navigation Not Expected OE

36 Custom Technical Problems

37 Custom Technical Problems Other

38 Custom Technical Error Messages

39 Custom Information Issues

40 Custom Other Information Issues

41 Custom Information Looking For

42 Custom Visit Frequency

43 Custom Improve