

CFI/FCG OMB CLEARANCE SURVEY MAP

Survey: VHA - Mobile survey
IA#: 30820 Amend 0
Date: 1/7/2022

SURVEY TYPE: Mobile

Survey Q#	Type#	Type Topic
1	Standard	Look and Feel - Appeal
2	Standard	Look and Feel - Balance
3	Standard	Look and Feel - Readability
4	Standard	Site Performance - Loading
5	Standard	Site Performance - Consistency
6	Standard	Site Performance - Completeness
7	Standard	Navigation - Organized
8	Standard	Navigation - Options
9	Standard	Navigation - Layout
10	Standard	Site Information - Thoroughness
11	Standard	Site Information - Understandable
12	Standard	Site Information - Answers
13	Standard	Task Process - Time
14	Standard	Task Process - Procedures
15	Standard	Task Process - Efficiency
16	Standard	Satisfaction - Overall
17	Standard	Satisfaction - Expectations
18	Standard	Satisfaction - Ideal
19	Standard	Return
20	Standard	Recommend
21	Standard	Trust - Level MHV
22	Standard	Trust - Level VA
23	Standard	Use Web Channel Over Others
24	Custom	ANAge
25	Custom	ANGender
26	Custom	State
27	Custom	OE_Topics
28	Custom	ANMHVFreq
29	Custom	ENDRequest
30	Custom	Track Health
31	Custom	Vitals Use
32	Custom	Vitals Info Tracked
33	Custom	Vitals Discuss CP
34	Custom	Vitals Share CP
35	Custom	Vitals Impact