

Survey: SSA Mobile Wage Reporting 2021

IA#:

Date: 01-27-2021

SURVEY TYPE: Customer

Survey Q#	Type#	Topic Type
1	MODEL	SATISFACTION - OVERALL
2	MODEL	SATISFACTION - EXPECTATIONS
3	MODEL	SATISFACTION - IDEAL
4	MODEL	RECOMMEND
5	CUSTOM	A11 - SATISFIED
6	CUSTOM	A11 - TRUST
7	CUSTOM	A11 - QUALITY
8	CUSTOM	A11 - EASE
9	CUSTOM	A11 - SPEED
10	CUSTOM	REPORTING WAGES FOR
11	CUSTOM	OE_RELATIONSHIP
12	CUSTOM	REPORTING MULTIPLE EMPLOYERS
13	CUSTOM	FIRST TIME USING APP
14	CUSTOM	RECEIVE INSTRUCTION PACKET
15	CUSTOM	INSTRUCTIONS PACKET
16	CUSTOM	CAMERA FEATURE
17	CUSTOM	FILE UPLOAD TOOL
18	CUSTOM	USE OTHER APPS WITH MOBILE
19	CUSTOM	OE_OTHER APP USED
20	CUSTOM	ACCOMPLISH

21	CUSTOM	DO NEXT
22	CUSTOM	OE_OTHER PLAN NEXT
23	CUSTOM	OE_IMPROVE