

Survey: US Treasury - IRS

I/A#: 30689

Date: 11/17/2020

SURVEY TYPE: Feedback

Survey Q#	Type#	Topic Type
1	Custom	Overall satisfaction
2	Custom	Role
3	Custom	Previous appeal
4	Custom	Compare to secure messaging
5	Custom	Satisfaction with informed
6	Custom	Satisfaction with process
7	Custom	Agree with outcome
8	Custom	Decision
9	Custom	Satisfaction with signing up
10	Custom	Satisfaction with using to communicate
11	Custom	Method of communicating
12	Custom	Reason for using other method
13	Custom	Satisfaction with ease of submitting docs
14	Custom	Why use another method
15	Custom	Suggestions to improve
16	Custom	Influenced decision