

Survey: US NRC Satisfaction Survey v3

IA#: 30723

Date: 3/10/2022

SURVEY TYPE: Visitor Satisfaction (Desktop Site)

Survey Q#	Type#	Topic Type
1	MODEL	Look and Feel - Appeal
2	MODEL	Look and Feel - Balance
3	MODEL	Look and Feel - Readability
4	MODEL	Site Performance - Loading
5	MODEL	Site Performance - Consistency
6	MODEL	Site Performance -Completeness
7	MODEL	Navigation - Organized
8	MODEL	Navigation - Options
9	MODEL	Navigation - Layout
10	MODEL	Site Information - Thoroughness
11	MODEL	Site Information - Understandable
12	MODEL	Site Information - Answers
13	MODEL	Search-Relevance
14	MODEL	Search-Organization
15	MODEL	Search-Selection Help
16	MODEL	Search-Narrow
17	MODEL	Satisfaction - Overall
18	MODEL	Satisfaction - Expectations
19	MODEL	Satisfaction - Ideal
20	MODEL	Return (NPS)
21	MODEL	Recommend (NPS)
22	CUSTOM	Visit Frequency
23	CUSTOM	Role
24	CUSTOM	Other Role
25	CUSTOM	Reason
26	CUSTOM	Other Primary Reason
27	CUSTOM	Site Area Visited
28	CUSTOM	How Useful
29	CUSTOM	OE_More Useful
30	CUSTOM	Did You Find
31	CUSTOM	OE_Unable
32	CUSTOM	Unable Report
33	CUSTOM	Other_Unable Report
34	CUSTOM	Source
35	CUSTOM	Other Source

36	CUSTOM	NRC SM Frequency
37	CUSTOM	Search Used
38	CUSTOM	General Search Experience
39	CUSTOM	OE_General Search Exp
40	CUSTOM	ADAMS Search Experience
41	CUSTOM	OE_ADAMS Search Issue
42	CUSTOM	Other Info Wanted
43	CUSTOM	One Improvement
44	CUSTOM	Other Improvements
45	CUSTOM	Other Comments About Site