Model ID	o0cFM4JgE05kFhYVVYwsIA4C			Underlined & Italic	zed: Re-order FORESEE
artitioned	NO PARTITIONING			Pink: Addition	TOKE
ate	7/1/2016			Blue: Reword	by Answers
Label	Element Questions	Label	Satisfaction Questions	Label	Future Behaviors
LLook and Feel - Appeal 2Look and Feel - Balance 3Look and Feel - Readability 4Site Performance - Loading 5Site Performance - Consistency	sook and feet (La-Poor, Self-scellent, Dan't Know) Please rate the visual appeal of the site. Please rate the visual appeal of the site. Please rate the halance of graphics and text on this site. Please rate the readability of the pages on this site. Site Performance (La-Poor, Jac-Scellent, Don't Know) Please rate how quickly pages load on this site. Please rate thow quickly pages load on this site. Please rate the consistency of speed from page to page on this site.	20 Satisfaction - Overall 21 Satisfaction - Expectations 22 Satisfaction - Ideal	What is your overall satisfaction with this site? (I=\text{ey} Dissatisfied, I,0=\text{Vey} Satisfied) How well does this site meet your expectations? (I=\text{Falls Short, I0=Exceeds) How does this site compare to your idea of an ideal website? (I=\text{Vey} Close, I0=\text{Vey} Close)	23 Return 24 Recommend 25 Trust	Return (Extery Unition), 13-1/ery Litely) Soly are you for return to this site? Recommend (Extery Unitarity, 10-1/ery Litely) You likely are you to recommend this site to someone else? Trust (Estrongly Bosagne, 10-3-1/ery) I trust the information on his web site.
6 Site Performance - Completeness 7 Navigation - Organized	Please rate how completely the page content loads on this site. Nevigation (1=Poor, 10=Excellent, Don't Know) Please rate how well this late is organized.				
B Navigation - Options 9 Navigation - Layout	Please rate the options available for navigating this site. Please rate how well the site layout helps you find what you need. Site Information (1=Poor, 1=Excellent, Door Know)				
10 Site Information - Thoroughness 11 Site Information - Understandable 12 Site Information - Answers	Please rate the thoroughness of information provided on this site. Please rate how understandable this site: information is. Please rate how well the site's information provides answers to your questions. Online Transparency (1-3Por., 2015-excellent, Dornt Know)				
13 Online Transparency - Discloses 14 Online Transparency - Quick 15 Online Transparency - Access	Please rate how thoroughly this webtile discloses information about what the Nuclear Regulatory Commission is doing. Please rate how thoroughly Mich Regulatory Commission information is made available on this verbale. Please rate how well information about the Nuclear Regulatory Commission's actions can be accessed by the public on this verbale. Please rate how well information about the Nuclear Regulatory Commission's actions can be accessed by the public on this verbale. Search 18—1907. 196-Excellent DON't Known				
16 Search - Relevance 17 Search - Organization 18 Search - Selection Help 19 Search - Narrow	Please rate the refevemence of search results on this site. Please rate the organization of search results on this site. Please rate how well the search results help you decide what to select. Please rate how well the search results help you decide what to select. Please rate how well the search results help you to narrow the results to find what you want.				

Satisfaction - Overall
Satisfaction - Expectations
Satisfaction - Ideal
Recommend (NPS)

Model Name U.S. NRC Satisfaction Survey V3

/lodel Name	U.S. NRC Satisfaction Survey V3	Red & Strike-Through: Delete
/lodel ID	o0cFM4JgE05kFhYVVYwsIA4C	Underlined & Italicized: Re-order
Partitioned	NO PARTITIONING	Pink: Addition
Date	7/1/2016	Blue: Reword

QID	QUESTION META TAG	Skip From	Question Text	Answer Choices	Skip To	Required Y/N	Туре
AN6799Q001			How frequently do you visit this site?	First time		Y	Dropdown (Select-one)
				More than once a day			
				Daily			
				About once a week			
				About once a month			
				Every 6 months or less			
AN6799Q002			Which role/affiliation best describes you?	NRC licensee		Y	Dropdown (Select-one)
			Trinor Toloranimation book decombed you.	State or local government		1 '	Bropasiii (Goldat Gile)
				International regulatory community		-	
						-	
				Public interest group			
				NRC employee/contractor			
				Other federal employee			
				Nuclear industry			
				Member of the public			
				News media			
						-	
				Congress		-	
				Researcher			
				Consultant			
				Student			
				Teacher			
				Other	Α		
N6799Q003		A	If you answered "Other" above, what other role best describes you?		_ ^	N	Text area, no char limit
N6799Q003			For which of the following reasons did you visit the site today? (Please select all that	Learn about NRC		Y	Checkbox One Up Vertical
40799Q004						Y	Checkbox One up vertical
			apply.)	Read event reports			
				Research about nuclear reactors			
				Find information on nuclear materials			
				Research information on radioactive waste			
						-	
				Find out about public involvement/meetings		-	
				Learn about current rulemakings			
				Report a safety concern			
				Learn about emergency preparedness			
				Know about radiation protection			
				Find employment at NRC			
				Contact NRC		-	
						-	
				Get information on license fees			
				Download NRC forms			
				Electronically submit documents			
				News and info			
				Find out what's new on the website			
				Find 10CFR information		1	
						-	
				Research or review current regulatory requirements, regulations and			
				rules			
				Find or download NUREG reports			
				Obtain inspection reports			
				Find a specific document			
				Other	Α		
N6799Q005		A	What is your other primary reason for visiting the site?	Out.o.	^	N	Text area, no char limit
A0353129		A	Which area of the cite did you visit?	Nuclear Reactors			Chockbox One Un Vertical
10353129			Which area of the site did you visit?		Α	Υ	Checkbox One Up Vertical
				Nuclear Materials	Α		
				Radioactive Waste	A		
				Nuclear Security	A	1	
						-	
				Public Meetings & Involvement	A		
				NRC Library	Α		
				About NRC	Α		
				Facility Locator	Α		
				Student Corner	Α		
				None of the above			
A0353641		Α	How useful did you find the information in the section you visited?	1 = Not at all useful	В	Y	Radio button, scale, no don't know
10000041		_ ^	inow ascial ala you into the information in the section you visited:	1 - Not at an ascial			Tradio button, scale, no don't know
				2	В		
				3			
				4			
				5 = Very useful			
A0353130		В	Please let us know what we can do to make this section better.	s., social		N	Text area, no char limit
N67000006		-		Voc		Y	
N6799Q006			Did you find what you were looking for?	Yes		Y	Radio Button One Up Vertical
				No No	F, C		
				Partially	F, C		
N6799Q007		F	What were you looking for? Please be brief and specific.			N	Text area, no char limit
N6799Q008		С	If you were unable to obtain a specific report/document, which of the following best	I was not looking for a specific report/document.		N	Radio Button One Up Vertical
			describes why:				
			···· ··· ·· · · · · · · · · · · · · ·	The report/document I am looking for is not yet posted on the site			
				(The document is not posted quickly enough)			

				I had a technical issue when trying to access the report/document			
				(e.g. File would not open, pages to access document would not load, etc.)			
BAN6799Q009		G	Mhat athay yacaan ugua yay yaabla ta ahtain a anasifia yanayt/daaymant?	Other, please specify:	G	N	Tout area no shor limit
BAN6799Q009 BAN6799Q010		G	What other reason were you unable to obtain a specific report/document? What source brought you to our site?	Past experience/familiarity with the site		Y	Text area, no char limit Dropdown (Select-one)
PHIA0199Ó010			what source brought you to our site?	Search engine		,	Diopuowii (Select-orie)
				NRC Blog, NRC Tweet, NRC YouTube Channel, etc.			
				Other government site	_		
				Site bookmarked			
				Referral			
				Printed materials			
				Media/news story			
				Other	J		
BAN6799Q011		J	What other source brought you to our site?			N	Text area, no char limit
BAN6799Q012		L	How often do you get information about the Nuclear Regulatory Commission from NRC	First time		Υ	Dropdown (Select-one)
			social media sites?	Every 6 months or less			
				About once a month			
				About once a week			
				Daily			
				More than once a day			
BAN6799Q013			The NRC website has two different search features. Which search feature(s) did you use	I used the general site search feature	К	Y	Dropdown (Select-one)
,			during your visit today?	I used the ADAMS search feature			, ,
				I used the ADAMS search feature I used both the general site and ADAMS search features	K,L		
				I did not use either	N,L		
				Don't recall			
BAN6799Q014		К	Please tell us about your experience with the general site search feature today.	Results were not relevant/not what I wanted		Y	Checkbox, one-up vertical
D/1140733Q014			(Please select all that apply.)				Checkbox, one up vertical
			(· · · · · · · · · · · · · · · · · · ·	Too many results/I needed to refine my search			
				Not enough results			
				Returned NO results			
				Received error message(s)			
				Search speed was too slow			
				I experienced a different search issue	KK		
				Search results were helpful			
BAN6799Q015		KK	Please tell us about the search issue you experienced.			N	Text area, no char limit
BAN6799Q017		L	Please tell us about your experience with the ADAMS search feature today. (Please select all that apply.)	Results were not relevant/not what I wanted		Υ	Checkbox, one-up vertical
			Select all triat apply.)	Too many results/I needed to refine my search			
				Not enough results			
				Returned NO results			
				Received error message(s)			
				Search speed was too slow			
				I experienced a different search issue	L		
				Search results were helpful			
BAN6799Q018		LL	Please tell us about the ADAMS search issue you experienced.			N	Text area, no char limit
BAN6799Q020			What other information would you like to see on the NRC site? (Please specify)			N	Text area, no char limit
BAN6799Q021			If you could make one improvement to the site, what would it be?	No improvements are necessary		Υ	Dropdown (Select-one)
				Improve the ADAMS search engine			
				Improve the regular or advance search feature			
				Have better search criteria			
				Provide better search results			
				Improve the direct links, make them more intuitive			
				Enhance the navigation of the site, make it more user friendly			
				Make available more detailed information			
				Make the terminology more understandable			
				Update information more frequently			
				Provide better 10CFR information			
				Provide more documents, specific documents			
				Offer older NUREGs, regulatory reports, guidelines, rules and			
				regulations			
				Supply all documents electronically or in PDF format			
				Have a better site organization, better site map			
				Other	Α		
BAN6799Q022 BAN6799Q023		Α	What other improvements would you make to this site?			N	Text area, no char limit
	I .		Do you have any other comments about our site? (Please specify)	I .		N	Text area, no char limit



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Special Instructions	CQ Label
	Visit Frequency
Skip Logic Group	Role
Randomize	Role
Anchor Answer Choice	
Skip Logic Group	Other role
Skip Logic Group	Reason
Randomize	
Anchor Answer Choice	
Skip Logic Group	Other Primary Reason Site Area Visited
Skip Logic Group Randomize	Site Afea Visiteu
randomize	
Anchor Answer Choice	How Useful
	How Oseitil
Skin Logio Croup	OE_More Useful
Skip Logic Group	Did you find
Skip Logic Group	OE_Unable
Skip Logic Group	Unable Report

Skip Logic Group	Other_Unable Report
Skip Logic Group	Source
Skip Logic Group	Other Source
Skip Logic Group	NRC SM Frequency
Skip Logic Group	Search Used
Skip Logic Group	Search Osed
Skip Logic Group	General Search Experience
Skip Logic Group	OE_General Search Exp
Skip Logic Group	ADAMS Search Experience
Skip Logic Group	OE_ADAMS search issue
	Other info wanted
Skip Logic Group	One Improvement
Skip Logic Group	Other Improvements
	Other comments about site

Model Name U.S. NRC Satisfaction Survey V3

Model ID 00cFM4JgE05kFhYVVywsIA4C

Partitioned NO PARTITIONING

Date 7/1/2016

Red & Strike Through: Delete

Underlined & Italicized: Re-order

Prik: Addition

Blue: Reword

QID	QUESTION META TAG	Skip From	Question Text	Answer Choices	Skip To	Required Y/N	Туре
BAN6799Q001			How frequently do you visit this site?	First time		Y	Dropdown (Select-one)
				More than once a day			
				Daily			
				About once a week About once a month			
				Every 6 months or less			
BAN6799Q002			Which role/affiliation best describes you?	NRC licensee		Υ	Dropdown (Select-one)
				State or local government		1	,
				International regulatory community			
				Public interest group			
				NRC employee/contractor			
				Other federal employee			
				Nuclear industry			
				Member of the public			
				News media			
				Congress			
				Researcher			
				Consultant			
				Student Teacher			
				Other			
N6799Q003		A	If you answered "Other" above, what other role best describes you?	Other	A	N	Text area, no char limit
AN6799Q003 AN6799Q004		A	For which of the following reasons did you visit the site today? (Please select all that	Learn about NRC		Y	Checkbox One Up Vertical
1140199Q004			apply.)			,	Checkbox One Op Vertical
			TF 77	Read event reports			
				Research about nuclear reactors			
				Find information on nuclear materials			
				Research information on radioactive waste Find out about public involvement/meetings			
				Learn about current rulemakings			
				Report a safety concern			
				Learn about emergency preparedness			
				Know about radiation protection			
				Find employment at NRC			
				Contact NRC			
				Get information on license fees			
				Download NRC forms			
				Electronically submit documents			
				News and info			
				Find out what's new on the website			
				Find 10CFR information			
				Research or review current regulatory requirements, regulations and			
				rules			
				Find or download NUREG reports			
				Obtain inspection reports			
				Find a specific document			
				Other	Α		
AN6799Q005		Α	What is your other primary reason for visiting the site?			N	Text area, no char limit
			Which area of the site did you visit?	Nuclear Reactors	Α	Y	Checkbox One Up Vertical
				Nuclear Materials	Α		
				Radioactive Waste	A		
				Nuclear Security	Α		
				Public Meetings & Involvement	A		
				NRC Library	A		
				About NRC	Α		
				Facility Locator	Α		
				Student Corner	A		
			Lieuwan field did one Fred the Information in the 12 to 10	None of the above			Dedictions and the second
		Α	How useful did you find the information in the section you visited?	1 = Not at all useful	В	Y	Radio button, scale, no don't know
				2	В		
				3			
				4			
				5 = Very useful			
		В	Please let us know what we can do to make this section better.			N	Text area, no char limit
80159058			Did you visit the Reactor Oversight Process (ROP) section of the site today?	Yes, I only or mainly visited the ROP section	A, B	¥	Radio Button One Up Vertical
				Yes, I visited the ROP section along with other areas of the site	A, B		
				No, I did not visit the ROP section			

Septimination of the control was delinated to those of through Press account 1 and 1			1	h.			
March Marc				Not sure			
March Marc	HB0159059	A	How useful was the Reactor Oversight Process section?	1 = Not at all useful		¥	Scale, horizontal, with DK
March Marc				2			
March Marc				3			
March Marc				4			
Base							
September Sept	HR0159060	R	How could the NRC improve the Reactor Oversight Process section?	DOT I KITOW		N	Text area no char limit
Procedure Proc				Vec			
Formation Form	DAN0193Q000		Did you find what you were looking for :		F, C	'	radio Battori Orie op Vertical
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Service of the servic			describes why.	The report/document I am looking for is not yet posted on the site			
Part Second property Part Par							
The NPC weeke has two different search features with the general afte search feature rolls. ANATHROCIAL ANA							
ANATOSQUI C what other resson were you unable to deten a specific exposition/unern? C C C C C C C C C				(e.g. File would not open, pages to access document would not load,			
EANF797QCD1 ANY STATE AND A S				-			
BANOTRICOLD What source brought you to our site? BANOTRICOLD AND MAIL Other source brought you to our site? BANOTRICOLD AND MAIL Other source brought you to our site? BANOTRICOLD AND MAIL Other source brought you to our site? BANOTRICOLD AND MAIL Other source brought you to our site? BANOTRICOLD AND MAIL Other source brought you to our site? BANOTRICOLD AND MAIL Other source brought you to our site? BANOTRICOLD AND MAIL Other source brought you to our site? BANOTRICOLD AND MAIL Other source brought you to our site? BANOTRICOLD AND MAIL Other source brought you to our site? BANOTRICOLD AND MAIL Other source brought you to our site? BANOTRICOLD AND MAIL Other source brought you to our site? BANOTRICOLD AND MAIL Other source brought you to our site? BANOTRICOLD AND MAIL Other source brought you to our site? AN				Other, please specify:	G		
Seath ranges Seat		G		Pact experience/familiarity with the site			
BRC Bigs, MRC Year, Rec You Take Channel, ee. Check	PVIA0199Ö0T0		white source brought you to our site:			'	Diopatowii (Gelect-offe)
Other government alse Sets to transformation Description Descripti				NRC Blog, NRC Tweet, NRC YouTube Channel, etc.	L		
Referred materials Disclarious aboy Private materials Disclarious aboy Disclarious aboy Display				Other government site			
BAN6799Q011 3 What other source brought you to use size? ANAFY99Q012 L How effen do you get information about the Nuclear Regulatory Commesson from NEC ANAFY99Q013 L How effen do you get information about the Nuclear Regulatory Commesson from NEC ANAFY99Q013 ANAFY99Q013 ANAFY99Q013 ANAFY99Q013 ANAFY99Q014 ANAFY99Q014 ANAFY99Q014 ANAFY99Q014 ANAFY99Q014 ANAFY99Q015 ANAFY99Q015 ANAFY99Q015 ANAFY99Q015 ANAFY99Q015 ANAFY99Q016 ANAFY99Q016 ANAFY99Q016 ANAFY99Q016 ANAFY99Q016 ANAFY99Q017 ANAFY99Q017 ANAFY99Q017 ANAFY99Q017 ANAFY99Q018 ANAFY9PQ018 ANAFY9PQ018 ANAFY9PQ018 ANAFY9PQ018 ANAFY9PQ018 ANAFYPQ018							
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ANNOTSPOCOLS A What other source brought you to our site? Le Nord finds dose. A Note that the source brought you to our site? A Nord finds dose. A Nord finds dos							
EANO799Q012 L White this you get information about the Nuclear Regulatory Commission from NRC First sine Sevey 6 months or less About once a month About once a mon					J		
Social media sites? Every 6 months or ites. About once a month About once a week Libely Libe							
BAN6799Q013 The NFC website has two different search features. Which search feature(s) did you use to delivery the today? The NFC website has two different search features. Which search feature (s) did you use to delivery the today? Whose then nonce a day to use of the general site search feature is used the general site search feature. Lead both the general site search feature. K.L. Don't recall Please sell us about your experience with the general site search feature today. (Please select all that apply.) MUTUALLY EXCLUSIVE Search results were not relevantion what I wanted to the company results. Received or or message(s). Search results were not relevantion what I wanted. BAN6799Q015 KK Please tell us about the search issue you experienced. MUTUALLY EXCLUSIVE Search results were holpful. BAN6799Q017 L. Please tell us about the search issue you experienced. BAN6799Q017 L. Please tell us about the search issue you experienced. MUTUALLY EXCLUSIVE Search results were not relevantion what I wanted. Too many results. No Text area, no char limit. Too many results. Too many results. No Text area, no char limit. Too many results. Too many results. Too many results. No Text area, no char limit. Too many results. No Text area, no char limit. Too many results. Too many results. No Text area, no char limit. Too many results. No Text area, no char limit. Too many results. No Text area, no char limit. Too many results. No Text area, no char limit. Too many results. No Text area, no char limit. Too many results. No Text area, no char limit. Too many results. No Text area, no char limit. Too many results. No Text area, no char limit. Too many results. No Text area, no char limit. Too many results. No Text area, no char limit. Too many results. No Text area, no char limit. Too many results. No Text area, no char limit. Too many results. No Text area, no char limit. Too many results. No Text area, no char limit. Too many results. No Text area, no char limit. Too man	BAN6799Q012	L				Υ	Dropdown (Select-one)
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Daily More than none a day More than none a day More than none a day Note than none a day Not							
BAN6799Q013 The NRC website has two different search features. Which search feature(s) did you use It seaf the general site search feature Unting your visit today? K Please tell us about your experience with the general site search feature today. Please select all that apply.) K Please tell us about your experience with the general site search feature today. Please select all that apply.) K Please tell us about the search search feature today. Please tell us about the search search feature today. Please tell us about the search search feature today. Please tell us about the search search feature today. Please tell us about the search search feature today. Please tell us about the search search feature today. Please tell us about the search search feature today. Please tell us about the search search feature today. Please tell us about the ADAMS search feature today. (Please search							
during your visit today? used the ADAMS search feature L used the MDAMS search feature L Used to the search L Please sell us about your experience with the general site search feature today. Please Reviewed for or message(s) Search speed was too slow Reviewed for Osealts Reviewed				More than once a day			
Isolate the Authors Search Restures L Leader Death Restance L Leader Death R	BAN6799Q013			I used the general site search feature	К	Υ	Dropdown (Select-one)
BAN6799Q014 K Please tell us about your experience with the general site search feature today. P(Peede select all that apply.) Results were not relevant/not what I wanted Results were not relevant/not want. Received error message(s) Received			during your visit today?		_		
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			Have a better site organization, better site map			
			Other	Α		
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BAN67990023		Do you have any other comments about our site? (Please specify)			N	Text area no char limit



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Model Name U.S. NRC Satisfaction Survey V3

Model ID 00cFM4JgE05kFhYVYwsIA4C

Partitioned NO PARTITIONING

Date 7/1/2016

Red & Strike - Through: Delete

Underlined & Italicized: Re-order

Partition Pink: Addition

Blue: Reword

QID	QUESTION META TAG	Skip From	Question Text	Answer Choices	Skip To	Required Y/N	Туре
BAN6799Q001			How frequently do you visit this site?	First time		Υ	Dropdown (Select-one)
ļ				More than once a day			
ļ				Daily		4	
ļ				About once a week		1	
ļ				About once a month		-	
24107000000			NAME : IN THE PARTY OF THE PART	Every 6 months or less			Daniel de la constant
3AN6799Q002			Which role/affiliation best describes you?	NRC licensee State or local government		Y	Dropdown (Select-one)
				International regulatory community		-	
				Public interest group		-	
				NRC employee/contractor		1	
ļ				Other federal employee		-	
J				Nuclear industry		-	
ļ				Member of the public		-	
ļ				News media		-	
				Congress		-	
				Researcher		-	
				Consultant		-	
				Student		+	
J				Teacher		-	
J				Other	Α	1	
N6799Q003		A	If you answered "Other" above, what other role best describes you?	Other	A	N	Text area, no char limit
4N6799Q003 4N6799Q004			For which of the following reasons did you visit the site today? (Please select all that	Learn about NRC		Y	Checkbox One Up Vertical
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				Read event reports			
				Research about nuclear reactors			
				Find information on nuclear materials			
J				Research information on radioactive waste			
J				Find out about public involvement/meetings			
J				Learn about current rulemakings			
J				Report a safety concern			
				Learn about emergency preparedness			
			Know about radiation protection				
				Find employment at NRC			
				Contact NRC			
			Get information on license fees				
				Download NRC forms			
				Electronically submit documents			
				News and info			
				Find out what's new on the website			
				Find 10CFR information			
				Research or review current regulatory requirements, regulations and			
ļ				rules			
				Find or download NUREG reports			
ļ				Obtain inspection reports			
ļ				Find a specific document			
				Other	Α		
AN6799Q005		Α	What is your other primary reason for visiting the site?			N	Text area, no char limit
B0159058			Did you visit the Reactor Oversight Process (ROP) section of the site today?	Yes, I only or mainly visited the ROP section	A, B	Y	Radio Button One Up Vertical
				Yes, I visited the ROP section along with other areas of the site	A, B		
				No, I did not visit the ROP section			
1				Not sure			
80159059		Δ	How useful was the Reactor Oversight Process section?			Y	Scale horizontal with DK
30159059		A	How useful was the Reactor Oversight Process section?	1 = Not at all useful		Y	Scale, horizontal, with DK
30159059		A	How useful was the Reactor Oversight Process section?			Y	Scale, horizontal, with DK
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			How useful was the Reactor Oversight Process section? How could the NRC improve the Reactor Oversight Process section?	1 = Not at all useful 2 3 4 Very useful = 5		Y	Scale, horizontal, with DK Text area, no char limit
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			(The document is not posted quickly enough)			
			I was not sure where the report/document is located on the site			
			I had a technical issue when trying to access the report/document			
			(e.g. File would not open, pages to access document would not load,			
			etc.)			
			Other, please specify:	G		
BAN6799Q009	G	What other reason were you unable to obtain a specific report/document?			N	Text area, no char limit
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			Search engine			
			NRC Blog, NRC Tweet, NRC YouTube Channel, etc.	L		
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		during your visit today?	I used the ADAMS search feature	L		
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			I did not use either	· ·		
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			Improve the ADAMS search engine Improve the regular or advance search feature Have better search criteria Provide better search results Improve the direct links, make them more intuitive Enhance the navigation of the site, make it more user friendly Make available more detailed information Make the terminology more understandable Update information more frequently Provide better 10cFR information Provide more documents, specific documents Offer older NUREGs, regulatory reports, guidelines, rules and regulations Supply all documents electronically or in PDF format	A		
BAN6799Q022 BAN67990023	A	What other improvements would you make to this site? Do you have any other comments about our site? (Please specify)	Improve the ADAMS search engine Improve the regular or advance search feature Have better search criteria Provide better search results Improve the direct links, make them more intuitive Enhance the navigation of the site, make it more user friendly Make available more detailed information Make the terminology more understandable Update information more frequently Provide better 10CFR information Provide more documents, specific documents Offer older NUREGs, regulatory reports, guidelines, rules and regulations Supply all documents electronically or in PDF format Have a better site organization, better site map	A	N N	Text area, no char limit Text area, no char limit



Skip Logic Group Randomize Anchor Answer Choice Skip Logic Group Other role Skip Logic Group Randomize Reason Reason
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Model Name U.S. NRC Satisfaction Survey V3
Model ID 00cFM4JgE05kFhYVYywsIA4C
Partitioned NO PARTITIONING
Date 7/1/2016

Red & Strike Through: Delete
Underlined & Italicized: Re-order
Prink: Addition
Blue: Reword

QID	QUESTION META TAG	Skip From	Question Text	Answer Choices	Skip To	Required Y/N	Туре
BAN6799Q001			How frequently do you visit this site?	First time		Y	Dropdown (Select-one)
				More than once a day			
				Daily		4	
				About once a week		_	
				About once a month		_	
DANICZ00.000			NAME:	Every 6 months or less			Duran day on (Coloret and)
BAN6799Q002			Which role/affiliation best describes you?	NRC licensee State or local government		Y	Dropdown (Select-one)
				International regulatory community		-	
				Public interest group		-	
				NRC employee/contractor		-	
				Other federal employee		-	
				Nuclear industry		-	
				Member of the public		-	
				News media		-	
				Congress Researcher		-	
				Consultant		-	
				Student		-	
						-	
				Teacher		-	
************			If any and the second s	Other	Α		Total and a state final
AN6799Q003			If you answered "Other" above, what other role best describes you?	Loarn shout NDC		N	Text area, no char limit
AN6799Q004			For which of the following reasons did you visit the site today? (Please select all that	Learn about NRC		Y	Checkbox One Up Vertical
			apply.)	Read event reports			
				Research about nuclear reactors			
				Find information on nuclear materials			
				Research information on radioactive waste			
				Find out about public involvement/meetings			
				Learn about current rulemakings			
				Report a safety concern			
				Learn about emergency preparedness			
				Know about radiation protection			
				Find employment at NRC			
				Contact NRC			
				Get information on license fees			
				Download NRC forms			
				Electronically submit documents		1	
				News and info			
				Find out what's new on the website			
				Find 10CFR information		1	
				Research or review current regulatory requirements, regulations and			
				rules			
				Find or download NUREG reports		1	
				Obtain inspection reports			
				Find a specific document			
				Other	Α		
AN6799Q005		A	What is your other primary reason for visiting the site?			N	Text area, no char limit
711407332003		-	What is your outer primary reason for visiting the site:	Yes. I only or mainly visited the ROP section	A. B	Y	Text died, no cha min
			Did you visit the Reactor Oversight Process (ROP) section of the site today?	, , , , , , , , , , , , , , , , , , , ,	.,, 5		Radio Button One Up Vertical
			Yes, I visited the ROP section along with other areas of the site	A, B			
				No, I did not visit the ROP section			
				Not sure			
		Α	How useful was the Reactor Oversight Process section?	1 = Not at all useful		Y	Scale, horizontal, with DK
				2			
				3			
				4			
				Very useful = 5			
				Don't know			
		В	How could the NDC improve the Peacter Oversight Process contion?	DOIT KNOW		NI NI	Text area no char limit
		-	now could the tyric improve the reactor oversight Process section?			N	rest area, no char illilli
N6799Q006			Did you find what you were looking for?	Yes		Y	Radio Button One Up Vertical
				No	F, C		
				Partially	F, C		
AN6799Q007 AN6799Q008		F C	What were you looking for? Please be brief and specific. If you were unable to obtain a specific report/document, which of the following best	I was not looking for a specific report/document.		N N	Text area, no char limit Radio Button One Up Vertical

		ľ	uescribes wiry.	The report/document I am looking for is not yet posted on the site			
				(The document is not posted quickly enough)			
				I was not sure where the report/document is located on the site			
				I had a technical issue when trying to access the report/document			
				(e.g. File would not open, pages to access document would not load, etc.)			
				Other, please specify:	G		
BAN6799Q009		G	What other reason were you unable to obtain a specific report/document?	Other, please specify.	G	N	Text area, no char limit
BAN6799Q010			What source brought you to our site?	Past experience/familiarity with the site		Y	Dropdown (Select-one)
`			• ,	Search engine			' ' '
				NRC Blog, NRC Tweet, NRC YouTube Channel, etc.	L		
				Other government site			
				Site bookmarked Referral			
				Printed materials			
				Media/news story			
				Other	J		
BAN6799Q011			What other source brought you to our site?			N	Text area, no char limit
BAN6799Q012	'		How often do you get information about the Nuclear Regulatory Commission from NRC	First time		Υ	Dropdown (Select-one)
			social media sites?	Every 6 months or less			
				About once a month			
				About once a week			
				Daily More than once a day			
BAN6799Q013			The NRC website has two different search features. Which search feature(s) did you use		K , K1	Y	Dropdown (Select-one)
			during your visit today?	-			(2333 010)
				I used the ADAMS search feature I used both the general site and ADAMS search features	L , L1 K , K1 ,L , L1		
				I did not use either	,, L, L.		
				Don't recall			
BAN6799Q014	H		Please tell us about your experience with the general site search feature today.	Results were not relevant/not what I wanted		Υ	Checkbox, one-up vertical
			(Please select all that apply.)	Too many results/I needed to refine my search			
				Not enough results			
				Returned NO results			
				Received error message(s)			
				Search speed was too slow			
			MUTUALLY EVOLUCIVE	I experienced a different search issue	KK		
BAN6799Q015		ΚK	Please tell us about the search issue you experienced.	Search results were helpful		N	Text area, no char limit
BAN6799Q016			If you could make one improvement to the search feature, which of the following would	Narrow results by a specific date		¥	Radio Button, one-up vertical
		_	you make:	Sort results by the most popular to least popular			
				Narrow by searching within the first set of results I receive			
				Search by document type, pdf, .wav., etc.			
				Other improvement suggestion			
BAN6799Q017			Please tell us about your experience with the ADAMS search feature today. (Please	Results were not relevant/not what I wanted		Υ	Checkbox, one-up vertical
			select all that apply.)	Too many results/I needed to refine my search			
				Not enough results			
				Returned NO results			
				Received error message(s) Search speed was too slow			
				I experienced a different search issue	LL		
			MUTUALLY EXCLUSIVE	Search results were helpful			
BAN6799Q018			Please tell us about the ADAMS search issue you experienced.			N	Text area, no char limit
BAN6799Q019	Ł	⊥1	If you could make one improvement to the ADAMS search feature, which of the following	Narrow results by a specific date		¥	Radio Button, one-up vertical
			would you make:	Sort results by the most popular to least popular			
				Narrow by searching within the first set of results I receive			
				Search by document type, pdf, .wav., etc.			
BAN6799Q020			What other information would you like to see on the NRC site? (Please specify)	Other improvement suggestion		N	Text area. no char limit
BAN6799Q020 BAN6799Q021			If you could make one improvement to the site, what would it be?	No improvements are necessary		Y	Dropdown (Select-one)
			,	Improve the ADAMS search engine			(2333 010)
				Improve the ADAMS search engine Improve the regular or advance search feature			
				Have better search criteria			
				Provide better search results			
				Improve the direct links, make them more intuitive			
				Enhance the navigation of the site, make it more user friendly			
				Make available more detailed information			
				Make available more detailed information Make the terminology more understandable			
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				Make available more detailed information Make the terminology more understandable Update information more frequently Provide better 10CFR information Provide more documents, specific documents Offer older NUREGs, regulatory reports, guidelines, rules and			
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				Make available more detailed information Make the terminology more understandable Update information more frequently Provide better 10CFR information Provide more documents, specific documents Offer older NUREGs, regulatory reports, guidelines, rules and regulations Supply all documents electronically or in PDF format Have a better site organization, better site map			
BAN6799Q022		A	What other improvements would you make to this site?	Make available more detailed information Make the terminology more understandable Update information more frequently Provide better 10CFR information Provide more documents, specific documents Offer older NUREGs, regulatory reports, guidelines, rules and regulations Supply all documents electronically or in PDF format	A	N	Text area, no char limit



Special Instructions	CQ Label
	Visit Frequency
Skip Logic Group	Role
Randomize	Role
Anchor Answer Choice	
Skip Logic Group	Other role
Skip Logic Group	Reason
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