Survey:
Medicaid.go
v
IA#: 30724
Date: 7/24/2020

SURVEY TYPE: Website, desktop

Survey Q#	Type#	Topic Type
1	Model	Look and Feel – Appeal
2	Model	Look and Feel – Balance
3	Model	Look and Feel – Readability
4	Model	Site Performance – Loading
5	Model	Site Performance – Consistency
6	Model	Site Performance - Completeness
7	Model	Navigation - Organized
8	Model	Navigation - Options
9	Model	Navigation - Layout
10	Model	Information Browsing - Sort
11	Model	Information Browsing - Narrow
12	Model	Information Browsing - Features
13	Model	Site Information - Thoroughness
14	Model	Site Information - Understandable
15	Model	Site Information - Answers
16	Model	Satisfaction – Overall
17	Model	Satisfaction – Expectations
18	Model	Satisfaction – Ideal
19	Model	Return
20	Model	Recommend
21	Model	Primary Resource
22	Custom	Primary Reason

23	Custom	Primary Reason - Other
24	Custom	Info Found
25	Custom	Info Useful
26	Custom	OE_Info Not Found
27	Custom	OE Info Not Useful
28	Custom	Role
29	Custom	Organization
30	Custom	OE Organization Other
31	Custom	Navigation Method
32	Custom	Navigation Method - Other
33	Custom	Search Experience
34	Custom	Search Issue - Other
35	Custom	Search or Nav First
36	Custom	Search Help Locate
37	Custom	Search Detail OE
38	Custom	Navigation Experience
39	Custom	Navigation Experience - Other
40	Custom	Navigation Not Expected OE
41	Custom	Nav Links and Labels OE
42	Custom	Navigation Technical Issue OE
43	Custom	Information Issues
44	Custom	Other Information Issues
45	Custom	Information Looking For
46	Custom	State
47	Custom	Visit Frequency Overall
48	Custom	Mobile Visit Frequency
49	Custom	Native Tribe Affiliation
50	Custom	Improve
51	Custom	Contact