

Survey:
ERS
Content +
Search v2
IA#: 30923
Date: 3/30/22

SURVEY desktop
TYPE:

Survey Q#	Type#	Topic Type
1	Model	Look and Feel - Appeal
2	Model	Look and Feel - Balance
3	Model	Look and Feel - Readability
4	Model	Site Performance - Loading
5	Model	Site Performance - Consistency
6	Model	Site Performance - Completeness
7	Model	Navigation - Organized
8	Model	Navigation - Options
9	Model	Navigation - Layout
10	Model	Information Browsing - Sort Information
11	Model	Information Browsing - Narrow Information
12	Model	Information Browsing - Features
13	Model	Site Information - Thoroughness
14	Model	Site Information - Understandable
15	Model	Site Information - Answers
16	Model	Satisfaction - Overall
17	Model	Satisfaction - Expectations
18	Model	Satisfaction - Ideal
19	Model	Recommend
20	Model	Primary Resource
21	Custom	Frequency of Visit

22	Custom	Describes
23	Custom	Other Best Describes
24	Custom	Primary Reason for Visit
25	Custom	Other Reason for Visit
26	Custom	Quality
27	Custom	OE Quality - Why Unable
28	Custom	Trust
29	Custom	Ease
30	Custom	Efficiency/Speed
31	Custom	Equity/Transparency
32	Custom	Employee Helpfulness
33	Custom	Improvements