



Sanako User Satisfaction Survey (student)

Burden Estimate: 10 minutes

Expiration Date: 3-31-2024

Public reporting burden for this collection of information is estimated to average 10 minutes per response, including time required for searching existing data sources, gathering the necessary documentation, providing the information and/or documents required, and reviewing the final collection. You do not have to supply this information unless this collection displays a currently valid OMB control number. If you have comments on the accuracy of this burden estimate and/or recommendations for reducing it, please send them to: fsidldreq@state.gov.

We value your participation in this evaluation and will use results for continuous quality improvement. All feedback is confidential and will be presented in aggregate. Completion should take no more than 10 minutes.

Question 1.

Accessing Sanako Connect was easy.

Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree

Question 2.

The DLD Sanako training materials provided the information I needed to learn how to use Sanako Connect.

Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree

Optional comment: Please provide feedback on other Sanako Connect features you would like to learn more about.

Question 3.

Sanako Connect is easy to navigate.

Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree

Question 4.

Sanako Connect is effective in helping me improve my language skills.

Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree | Don't Know

If DISAGREE or STRONGLY DISAGREE pop up:

Optional comment: Please provide feedback regarding your experience.

Question 5.

Sanako Connect is effective in submitting assignments.

Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree | Don't Know

If DISAGREE or STRONGLY DISAGREE pop up:

Optional comment: Please provide feedback regarding your experience.

Question 6.

Sanako Connect is effective in communicating with the mentor/instructor.

Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree | Don't Know

If DISAGREE or STRONGLY DISAGREE pop up:

Optional comment: Please provide feedback regarding your experience.

Question 7.

Sanako Connect assignments integrate well with the classroom syllabus.

Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree | Don't Know

If DISAGREE or STRONGLY DISAGREE pop up:

Optional comment: Please provide feedback regarding your experience.

Question 8.

What additional features would you like to see included in Sanako Connect?

Question 9.

Please rate Sanako Connect.

5 = Outstanding | 4 = Good | 3 = Satisfactory | 2 = Poor | 1 = Unsatisfactory

If 2 or 1 pop up:

Optional comment: Please provide feedback regarding your experience.

Question 10.

Please share any additional comments or suggestions about your experience with Sanako Connect.

Question 11.

Which of the following best describes your role in relation to the Department of State (DOS)?*

- Foreign Service Generalist (DOS)
- Foreign Service Specialist (DOS)
- Other Agency at DOS Post
- Civil Service
- Eligible Family Member
- Locally Employed Staff
- Re-employed Annuitant / When Actually Employed
- Personal Services Contractor
- Contractor
- Other (please specify)