

# LTU Survey

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## Start of Block: Block 5

Q41

Thank you very much for taking the time to complete this exit survey about your experience with your most recent FSI test. In the FSI Language Testing Unit (LTU), we would like to ensure that:

1. Test scheduling and logistics are easy to accomplish.
2. Test preparation activities offered by the LTU are useful.
3. Interaction with LTU administrative and testing staff helps examinees show their best performance on the test.
4. Technical issues such as sound or image quality are addressed.

**Please note that your comments here are anonymous.** If you wish to receive a response from the LTU to any comments about your testing experience, please complete the LTU Language Test Comment Form in addition to this survey. The link is available in your Score Report e-mail.

OMB Control Number: XXXX-XXXX

Expiration Date: XX-XX-XXXX

Burden Estimate: 10 minutes

Public reporting burden for this collection of information is estimated to average 10 minutes per response, including time required for searching existing data sources, gathering the necessary documentation, providing the information and/or documents required, and reviewing the final collection.

You do not have to supply this information unless this collection displays a currently valid OMB control number. If you have comments on the accuracy of this burden estimate and/or recommendations for reducing it, please send them to FSILTU@state.gov.

## End of Block: Block 5

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## Start of Block: Overall Experience

### Q3 Overall Experience

**This section of the survey asks about your overall impressions and experiences with the test.**

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Please indicate which test you took

- Speaking only (1)
  - Reading only (2)
  - Both Speaking and Reading (3)
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Q2 Did you take this test following FSI language training?

- Yes (1)
  - No (2)
- 

*Display This Question:*

*If Did you take this test following FSI language training? = Yes*

Q39 Overall, how well did FSI training prepare you for the test?

- Extremely well (1)
  - Very well (2)
  - Moderately well (3)
  - Slightly well (4)
  - Not well at all (5)
-

Q4 Overall, how satisfied are you with your language testing experience?

- Extremely satisfied (1)
- Very satisfied (2)
- Moderately satisfied (3)
- Slightly satisfied (4)
- Not satisfied (5)

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Page Break \_\_\_\_\_

*Display This Question:*  
*If Did you take this test following FSI language training? = Yes*

**Q7 "The test I just took reflects the language proficiency I will need at post."**

Please indicate the degree to which you agree/disagree with this statement.

- Strongly agree (1)
- Agree (2)
- Disagree (3)
- Strongly disagree (4)
- Not sure (5)
- N/A (6)

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*Display This Question:*  
*If Did you take this test following FSI language training? = Yes*

Q8 Please provide comments to help us better understand your response to the question above, including details about the modality (speaking and/or reading).

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Q9 How stressful was your overall testing experience?

- Extremely stressful (1)
- Very stressful (2)
- Moderately stressful (3)
- Slightly stressful (4)
- Not stressful (5)

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End of Block: Overall Experience

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Start of Block: Preparation, Scheduling, and Logistics

**Q12 Preparation, Scheduling, and Logistics**

**This section of the survey asks about your test-related experiences leading up to and following your test.**

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Q11 How useful were the following resources in preparing for your test?

	Very useful (1)	Useful (2)	Minimally useful (3)	Not useful (4)	N/A (5)
Communication with LTU administrative staff (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
LTU website (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Brown bag sessions on testing (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
LTU brochures about testing (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Resilience activities aimed at reducing test anxiety (e.g. therapy dog) (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Learning Consultation Service in the School of Language Studies (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Communication with my Language Training Supervisor about the test (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Communication with my language instructor(s) about the test (8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>





Q13 How easy was it to do the following?

	Very easy (1)	Easy (2)	Difficult (3)	Very difficult (4)	N/A (5)
Schedule language test (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Request and obtain accommodations (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Communicate with LTU administrative staff about the test (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Q14 Who scheduled the FSI test that you just took?

- My Language Training Supervisor (LTS) (1)
  - My post language officer (2)
  - Myself (3)
  - Other: (4) \_\_\_\_\_
- 

Q15 Did you find your surroundings conducive to taking the test?

- Yes (1)
  - No (2)
- 

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Q16 Where did you take your test?

- In the Language Testing Unit (LTU) (1)
- At an overseas post (2)
- At a domestic U.S. government facility (not FSI) (3)

*Skip To: Q19 If Where did you take your test? = At an overseas post*

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Display This Question:

*If Where did you take your test? = In the Language Testing Unit (LTU)*

Q17 What was the format of your test?

- Traditional test with both the Examinee and the testing team in-person in the Language Testing Unit (LTU) (1)
- Hybrid test with the Examinee in-person at the Language Testing Unit (LTU) and the testing team remote (2)

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Display This Question:

*If Where did you take your test? = At an overseas post*

Q19 Where did you take your test?

Home (1)

Overseas post (embassy, consulate) (2)

Other: (3) \_\_\_\_\_

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Q20 Have you taken an FSI test before?

- No (1)
- Yes (2)

*Skip To: End of Block If Have you taken an FSI test before? = No*

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Q21 Where have you taken previous FSI language tests? Select all that apply.

- In person at FSI's Language Testing Unit (LTU) (1)
- Remotely (2)

*Display This Question:*

*If Where have you taken previous FSI language tests? Select all that apply.  
q://QID21/SelectedChoicesCount Is Greater Than 1*

Q22 Which testing method do you prefer?

- Traditional test with both the Examinee and the testing team in-person in the Language Testing Unit (LTU) (1)
- Hybrid test with the Examinee in-person at the Language Testing Unit (LTU) and the testing team remote (2)
- Remote test with the Examinee not in the Language Testing Unit (LTU) (3)
- No preference (4)

*Display This Question:*

*If Which testing method do you prefer? = Traditional test with both the Examinee and the testing team in-person in the Language Testing Unit (LTU)*

*Or Which testing method do you prefer? = Hybrid test with the Examinee in-person at the Language Testing Unit (LTU) and the testing team remote*

*Or Which testing method do you prefer? = Remote test with the Examinee not in the Language Testing Unit (LTU)*

Q23 If you prefer one testing method over the other, please explain your preference below.

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End of Block: Preparation, Scheduling, and Logistics

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Start of Block: Block 2

**Q24 Interactions with LTU Staff**

**This section of the survey asks about your experience interacting with LTU staff before and during the test, including instructions, procedures, and testing environment.**

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Q25 When scheduling the test and arranging logistics, how clear were the instructions provided by the Language Testing Unit (LTU) staff?

- Extremely clear (1)
  - Very clear (2)
  - Moderately clear (3)
  - Slightly clear (4)
  - Not clear at all (5)
- 

Q26 On the day of the test, how clear was the guidance from the LTU administrative staff about test procedures?

- Extremely clear (1)
  - Very clear (2)
  - Moderately clear (3)
  - Slightly clear (4)
  - Not clear at all (5)
- 

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Q27 How helpful were the written instructions during the test?

- Extremely helpful (1)
  - Very helpful (2)
  - Moderately helpful (3)
  - Slightly helpful (4)
  - Not helpful at all (5)
- 

Q28 How clearly did the testing team explain your tasks (what you need to do) during the test?

- Extremely clearly (1)
  - Very clearly (2)
  - Moderately clearly (3)
  - Slightly clearly (4)
  - Not clearly at all (5)
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Q29 To what extent did the testing team create an environment that allowed you to show your best performance?

- Extremely well (1)
- Very well (2)
- Moderately well (3)
- Slightly well (4)
- Not well at all (5)

End of Block: Block 2

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Start of Block: Block 5

#### Q34 Test Taker Characteristics

**This section of the survey asks about your job-related experience and role.**

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Q35 Which of the following describes you?

- Consular Fellows Program candidate (4)
- Department of State (DOS) contractor (5)
- Department of State (DOS) Employee (1)
- Employee of other federal agency (2)
- Recently passed Foreign Service Oral Assessment (3)
- Other: (6) \_\_\_\_\_

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Display This Question:

If Which of the following describes you? = Department of State (DOS) Employee

Q36 Department of State (DOS) employees, which of the following best describes you?

- Civil Service (4)
- Consular Fellow (3)
- Foreign Service Generalist (1)
- Foreign Service Specialist (2)
- Other: (5) \_\_\_\_\_

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Display This Question:

*If Department of State (DOS) employees, which of the following best describes you? = Foreign Service Generalist*

Q37 Foreign Service Generalists, which of the following best describes you?

- Consular (1)
- Economic (2)
- Management (3)
- Political (4)
- Public Diplomacy (5)
- Other: (6) \_\_\_\_\_

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Display This Question:

If Department of State (DOS) employees, which of the following best describes you? = Foreign Service Specialist

Q38 Foreign Service Specialists, which of the following best describes you?

- Administration (1)
- Construction Engineering Facilities Management Information Technology (2)
- Diplomatic Security or Law Enforcement (6)
- International Information and English Language Programs (3)
- Medical and Health (4)
- Office Management (5)
- Other: (7) \_\_\_\_\_

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Q39 Please provide us with any additional comments you may have about your testing experience.

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End of Block: Block 5

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