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**U.S. Department of Education’s  
Student Aid Internet Gateway  
Application For  
State Grant Agencies**

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**Federal Student Aid**  
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## 9 Student Aid Internet Gateway Application for State Grant Agencies

### 10 Introduction

11 The *Student Aid Internet Gateway (SAIG)* was established to allow authorized entities, including State Grant Agencies  
12 (the Agency) to exchange data electronically with the *U.S. Department of Education (ED, Department)*. In order to  
13 participate in the SAIG, each Agency must enroll for SAIG access. The SAIG Application for State Grant Agencies is  
14 comprised of two parts, an SAIG Enrollment Application and the SAIG Participation Agreement for State Grant  
15 Agencies.

- 16 1. **Part One – SAIG Enrollment Application for State Grant Agencies** (pages 8 – 15), which is comprised of  
17 five sections: Section One – Information about the State Grant Agencies – Instructions, including a description  
18 of whether the form is being used for an initial application, adding a new *Primary Destination Point*  
19 *Administrator* (Primary DPA) or *Non-Primary Destination Point Administrator* (Non-Primary DPA), or  
20 changing information about the Primary DPA or Non-Primary DPA; Section Two – Tell us about the services for  
21 which the Primary DPA wants to enroll for the DPA in Section One – this is where the DPA identified in Section  
22 One is enrolling in SAIG services; Section Three – Responsibilities of the Primary and Non-Primary Destination  
23 Point Administrator; Section Four – Certification of the President/CEO or Designee; and Section Five – Federal  
24 Student Aid User of Electronic Services Statement.
- 25 2. **Part Two – SAIG Participation Agreement for State Grant Agencies** (pages 16 – 22), is the legally binding  
26 agreement between the Department and the Agency. The SAIG Participation Agreement establishes the  
27 conditions under which the Department will provide the Agency with certain data received or generated by the  
28 Department concerning applicants for the *Title IV, Higher Education Act (HEA) student financial aid programs*  
29 (*Free Application for Federal Student Aid [FAFSA®] Applicants*). In addition, the SAIG Participation  
30 Agreement provides the authority for the agreement, as well as authorized uses and disclosures of data, data  
31 security, and reporting of unauthorized disclosures.

### 32 Information about the Enrollment Process to Participate in the U.S. Department of Education’s SAIG

33 The enrollment process will enable the Agency to select services to receive, and/or view, student financial aid data  
34 either online or by batch processing using ED provided software – *EDconnect* (PC-based software) or *TDClient*  
35 (client software for multiple environments).

36 Each Agency must designate one individual as its Primary Destination Point Administrator (Primary DPA). Each  
37 Agency is also provided with a Primary Destination Point (an *SAIG mailbox*, which is identified by a *TG Number*).  
38 The Primary DPA is the only person within the Agency who may enroll other agency staff as Non-Primary DPAs  
39 with *Destination Points* assigned for specific SAIG services. Upon completing the enrollment process, the Primary  
40 DPA can add or remove users, edit information about the Agency, or change the Agency’s enrollment in various  
41 SAIG services.

42 To maintain access to *Federal Student Aid (FSA)* systems, the Primary DPA must validate the individuals enrolled  
43 for a SAIG Mailbox and *Electronic Services* for the Agency on a schedule determined by ED. If validation is not  
44 completed via the SAIG Enrollment Web site within the prescribed timeframe, all services assigned to the Agency  
45 and the Agency’s individuals could be deactivated.

#### 46 Notes about the SAIG Application –

47 The first usage of a term in this document is italicized and can be found in the glossary located in  
48 Attachment A. The glossary will assist in understanding the many technical terms and acronyms commonly  
49 used in the *Title IV, HEA student financial aid programs* and in connection with the SAIG system.



51 **Available Services for State Grant Agencies**

52 The services that a State Grant Agency can access over the SAIG are:

- 53 • Automatic ISIR processing: A State Grant Agency can receive processed *FAFSA* applicant data in the form of  
54 an *Institutional Student Information Record (ISIR)* from the Department’s *Central Processing System (CPS)*. An  
55 Agency may receive data for *Residents* (Title IV applicants who indicate on their FAFSA, as their state of legal  
56 residence, the state where the Agency is located) and/or *Non-Residents* (Title IV applicants who included on  
57 their FAFSA a post-secondary institution that is in the state where the Agency is located but not the applicant’s  
58 state of legal residence). With this service, ISIRs are automatically transmitted to the State Grant Agency when  
59 students submit FAFSA applications and corrections to ED. The ISIR contains information submitted by the  
60 student, as well as CPS processing results. The DPA is automatically enrolled for *Financial Aid Administrator*  
61 (*FAA*) *Access to CPS Online* and EDconnect as part of enrolling for ISIR processing. Only one person at the  
62 Agency can be enrolled in the Automatic ISIR Processing.
  
- 63 • *National Student Loan Data Systems (NSLDS) Online: View Only:* The Agency may request that a DPA have  
64 online access to NSLDS to view Title IV, HEA loan, grant, and enrollment history.

65 **Agency Personnel Involved in the SAIG Enrollment Application Process**

66 There are four categories of users at the Agency who may obtain data from the Department’s systems and who must  
67 complete parts of the SAIG Application:

- 68 • **President/CEO or Designee:** The President/CEO is the individual responsible for identifying a Primary DPA for  
69 the Agency, and who is legally authorized to execute the SAIG Participation Agreement in Part Two on behalf of  
70 the Agency. This person is also responsible for signing the Enrollment Application in Section Four –  
71 Certification of the President/CEO or Designee on behalf of the State Grant Agency and to authorize the  
72 enrollment for the Primary DPA or Non-Primary DPA. The President/CEO may also assign a Designee in  
73 Section Four to act as the Authorizing Official on behalf of the President/CEO for future enrollments; however,  
74 only the President/CEO is authorized to sign the SAIG Participation Agreement in Part Two.
  
- 75 • **Primary DPA:** The Primary DPA is the individual at the Agency who is responsible for the administration of  
76 the Agency’s SAIG participation which includes assigning access to the Agency’s mailboxes and services and  
77 determining the Agency’s *Electronic Services Users*. The Primary DPA is the only individual within the Agency  
78 who may enroll Agency staff as Non-Primary DPAs. The Primary DPA is required to complete and submit  
79 Sections One through Three of the SAIG Enrollment Application to the Coralville, Iowa address provided.  
80 When enrolling Non-Primary DPAs, a portion of Section Three of the Enrollment Application must be  
81 completed by the Primary DPA indicating that the Primary DPA has reviewed the responsibilities of DPAs with  
82 the Non-Primary DPA, including the responsibility to protect the privacy of the information obtained or provided  
83 via SAIG. The Primary DPA is also responsible for obtaining the signature of the President/CEO or Designee in  
84 Section Four for every enrollment of a Primary or Non-Primary DPA.
  
- 85 • **Non-Primary DPA:** When a Primary DPA enrolls a Non-Primary DPA in the SAIG, ED will assign the Non-  
86 Primary DPA a SAIG Mailbox with a unique TG number. The Non-Primary DPA, in collaboration with the  
87 Primary DPA, is required to complete and submit Sections One through Three of the Enrollment Application.
  
- 88 • **Electronic Services Users:** Electronic Services Users are enrolled for *FAA Access to CPS Online* or EDconnect  
89 by the Primary DPA. These Electronic Services Users are associated with the Primary Destination Point and do  
90 not require individually assigned mailboxes to access FAA Access or EDconnect. To protect the integrity and  
91 security of the data being transmitted, all Electronic Services Users must complete and submit Section Five –  
92 Federal Student Aid User of Electronic Services Statement to their Primary DPA. Section Five must also be  
93 signed by and maintained by the Primary DPA at the Agency. Section Five User Statements must be available for  
94 inspection by the Department.

95 **Part One: SAIG Enrollment Application for State Grant Agencies – Instructions**

96 **Completing the SAIG Enrollment Application**

97 **General Reminder:**

98 The SAIG Enrollment Application may be completed online at <https://fsawebenroll.ed.gov>. As an alternative, the  
99 enrollment application can be printed on paper, completed, and submitted to the address on page 7 of these  
100 instructions. **Note: The Department will not accept photocopied signatures or stamped signatures. Applications**  
101 **submitted after the Office of Management and Budget (OMB) Expiration Date noted on the bottom of each**  
102 **page will not be accepted.**

103 **Help and Questions on Completing and Submitting the Enrollment Application**

104 If you have any questions about completing the SAIG Enrollment Application, call CPS/SAIG Technical Support at  
105 **1-800-330-5947**. Technical support representatives are available 7 A.M. – 7 P.M. Central Time, Monday through  
106 Friday, excluding federal holidays. If you prefer, you can e-mail inquiries to [CPSSAIG@ed.gov](mailto:CPSSAIG@ed.gov). A technical support  
107 specialist will respond to your e-mail within one business day.

108 **Section One (General Information) – must be completed by the Primary DPA for all DPAs**

109 Section One collects information about the type of enrollment, as well as information about the Agency and the DPA  
110 you want to enroll or for whom you are changing or adding information.

111 Item 1. This SAIG Enrollment Application can be used for multiple purposes. As the Primary DPA, you may use  
112 the application to enroll new participants in the SAIG and you can use the application to change or add  
113 information about an existing DPA or Destination Point.

114 A. Check Box A for “Initial application” if the Agency is a first-time SAIG participant and the Agency does  
115 not have a Destination Point. The President/CEO of the Agency will be designating the individual who will  
116 serve as the Agency’s Primary DPA. This enrollment will establish this user as the Primary DPA of the  
117 Primary Destination Point for the Agency. Note: If item 1A is selected, then enrollees must also complete  
118 items 2 and 4.

119 B. Check Box B for “Adding a new user for an additional Destination Point” if the Agency is currently  
120 enrolled in the SAIG and you want to add a Non-Primary DPA and an additional Destination Point.  
121 Fill in the Primary TG Number for the Destination Point. Note: If item 1B is selected, then enrollees must  
122 also complete items 2 and 4.

123 C. Check Box C for “Changing information for an existing Destination Point” if the Agency is currently  
124 enrolled in the SAIG and you want to change or add any information about an existing user or Destination  
125 Point. Fill in the TG Number for the Destination Point. Also, complete the information that has changed  
126 for any items in Sections One and Two; and complete Sections Three and Four. Note: If item 1C is  
127 selected, then enrollees must also complete items 2 and 4.

128 **If you are uncertain of which box to check, call CPS/SAIG Technical Support at 1-800-330-5947.**

129 Item 2. Provide the name of the Agency, as you would like it to appear on all SAIG correspondence.  
130 (The limit is 40 characters, including letters and spaces.)

131 Item 3. This item is pre-filled with “*State Grant Agency.*”

132 Item 4. Check whether the information being provided is for the Primary DPA (only one Primary DPA per Agency)  
133 or for a Non-Primary DPA (the Agency may have more than one Non-Primary DPA enroll for NSLDS  
134 Online service). A separate application must be used for each Non-Primary DPA enrolling for NSLDS  
135 Online service. All information must be provided for the DPA enrolling for the Agency identified in Item  
136 2. **Note: Do not use a group e-mail address.**

137 **Section Two (Selection of Services) – must be completed by the Primary DPA when adding or**  
138 **changing services**

139 Section Two allows you to add or change services for the Agency and the Primary DPA or Non-Primary DPA  
140 identified in Section One.

141 Item 5. If the Agency would like the DPA identified in Item 4 to have access to receive ISIRs check the “Yes,”  
142 box and answer the remaining questions for this section. If not check the “No” box and skip to Item 6.

143 A. Check either or both boxes for the appropriate Automatic ISIR Processing.

144 B. Check either or both boxes for the *award years* this DPA should receive the applicant data. If the 2022-  
145 2023 Award Year is selected then the Agency will only receive 2022-2023 ISIRs. If the 2023-2024 Award  
146 Year is selected the Agency’s enrollment will be rolled over automatically to include subsequent award  
147 years.

148 C. Choose the preferred delivery option, Daily or By Request. Daily is the default ISIR delivery method. If  
149 “By Request” is checked, the DPA must use FAA Access to CPS Online to request and receive ISIRs. The  
150 ISIRs are then sent to the DPA’s SAIG Mailbox through the SAIG.

151 Item 6. If you would like NSLDS Online access to view Title IV, HEA loan, grant, and enrollment history, check  
152 the “Yes” box, check the “NSLDS Online-View Only” box, specify the state that the Agency is located, and  
153 select all applicable job functions.

154 **Section Three (Primary DPA & Non-Primary DPA Responsibilities) – must be completed by all**  
155 **Primary and Non-Primary DPAs**

156 Section Three collects the required agreements and signature pages from the Primary DPA or the Non-Primary DPA  
157 identified in Section One.

158 Each Primary and Non-Primary DPA must read and sign the “Responsibilities of the Primary and Non-Primary  
159 Destination Point Administrators” statement.

160 **Section Four – must be completed by the Agency President/CEO or Designee**

161 Section Four collects the required authorization from the Agency to process the enrollment information for the Primary  
162 DPA or Non-Primary DPA identified in Section One.

163 If the President/CEO wishes to designate another person to be the responsible authorizing official (the Designee), then  
164 Section Four, Box 1 must be completed. **This designation needs to be completed only once.**

165 For each Destination Point, the President/CEO or Designee must sign the Certification of the President/CEO or  
166 Designee on behalf of the State Grant Agency in Section Four, Box 2.

167

168 **Submitting Enrollment Application and Signature Pages**

169 Send your completed SAIG State Grant Agency enrollment application and original, signed signature pages to:

170 **CPS/SAIG Technical Support**  
171 **2450 Oakdale Blvd., Second Floor**  
172 **Coralville, Iowa 52241**

173 **Before mailing signature pages, confirm the following:**

- 174 ✓ The President/CEO or Designee name and signature match the information on file with the Department.
- 175 ✓ Signature pages for both *Section Three: Responsibilities of the Primary and Non-Primary Destination Point*  
176 *Administrators* and *Section Four: Certification of the President/CEO or Designee* are enclosed.
- 177 ✓ All signatures are original. Signatures are not photocopied or stamped.

178 Once the Department receives all necessary signature documents, the Department will process the enrollment.

179



180 **Part One: SAIG Enrollment Application for State Grant Agencies**

181 **Section One: Provide the following information**

182 1. Is this an initial application or are you adding a new DPA or changing information on a Destination Point?

183 Check the applicable box below.

184 A.  Initial application

185 B.  Adding a new user for an additional Destination Point under Primary TG \_\_\_\_\_

186 C.  Changing information for an existing Destination Point with TG \_\_\_\_\_

187 **(Read instructions on page 5 carefully.)**

188 2. What is the name of your Agency? \_\_\_\_\_  
189 (maximum 40 characters – Required)

190 3. Confirm your type of organization.

191  State Grant Agency

192 4. Complete the following information for the Primary or Non-Primary Destination Point Administrator (DPA) you wish to designate at the Agency for this enrollment. The DPA will be assigned a Destination  
193 Point with an identification number (TG number).

194 Check one (Required):

195  Primary DPA

Non-Primary DPA

196 First Name \_\_\_\_\_ Last Name \_\_\_\_\_

197 Business address \_\_\_\_\_

198 Business address \_\_\_\_\_

199 City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

200 Area code/phone (\_\_\_\_\_) \_\_\_\_\_ Area code/fax (\_\_\_\_\_) \_\_\_\_\_

201 E-mail Address \_\_\_\_\_  
202 (maximum 70 characters)

203 Social Security Number \_\_\_\_\_ Date of Birth \_\_\_\_\_  
204 (month) (day) (year)

205 Mother's maiden name \_\_\_\_\_

206 **Go to Section Two**

**Office Use Only**

Customer Number \_\_\_\_\_

TG Number \_\_\_\_\_

27

# SAIG Enrollment Application for State Grant Agencies

## Section Two: Tell us about the services for which the Primary DPA wants to enroll for the DPA in Section One

212 5. Do you want this DPA to have access to ISIR services?

213  Yes  No, Go to Item 6

214 A. If yes, select the appropriate service(s):

215  Automatic ISIR Processing: Residents

216  Automatic ISIR Processing: Non-Residents

217 B. For which award years? (Check one or both.)

218  2022-2023 only  2023-2024 and all subsequent years

219 C. Choose delivery option:

220 2022-2023  Daily  By Request

221 2023-2024  Daily  By Request

222 6. Do you want this DPA to have access to NSLDS Online? (Note: Paper enrollment for this service is not available. You must enroll online at <https://fsawebenroll.ed.gov>.)

223  Yes  No, Go to Item 6

**IMPORTANT:** Only the DPA is permitted to use his or her Destination Point for online access to NSLDS. Permission to use this Destination Point for online NSLDS access CANNOT be granted to anyone else.

226  NSLDS Online-View Only

227 Specify State\_\_\_\_\_

228 Indicate your job functions (check all that apply):

229  100% of job responsibilities related to State Scholarship and Grant Agency functions

230  Less than 100% of job responsibilities related to State Scholarship and Grant Agency functions

231  Default/Overpayment Status

232  Enrollment

233  Loan Forgiveness

234  Other\_\_\_\_\_

235  Comments\_\_\_\_\_

## Section Three

237 **Office Use Only**

238 Customer Number\_\_\_\_\_

239 TG Number\_\_\_\_\_

240

## 241 Section Three: Responsibilities of the Primary and Non-Primary Destination Point 242 Administrators

243 Each Destination Point Administrator (DPA) must read, sign, and submit this statement (with original signatures, stamped signatures will not be accepted) and must keep a copy for the Agency's records.

### 244 1. Responsibilities of the Primary DPA and the Non-Primary DPA:

- 245 • Must ensure that SAIG computing resources are used only for official government business.
- 246 • Must ensure that the FAFSA<sup>®</sup> applicant is a resident of the state where the Agency is located or has included on the  
247 FAFSA a postsecondary institution that is located in the state where the Agency is located.
- 248 • Only the DPA listed in Section One, Item 4, page 8 is permitted to sign up and use the National Student Loan Data  
249 System (NSLDS) as indicated in Item 6, page 9.
- 250 • Must use software provided by the Department to monitor SAIG mailbox activity. This software will keep track of who  
251 is using the SAIG Mailbox, what information is being accessed, the date and time of access, and the batch number (if  
252 applicable).
- 253 • By applying for access to Federal Student Aid systems, must consent to monitoring, recording, and auditing; and  
254 acknowledge that information obtained under this consent may be disclosed by the Department to an appropriate third-  
255 party (e.g., law enforcement personnel).
- 256 • Must ensure that all Federal Student Aid applicant information is protected from access by or disclosure to unauthorized  
257 personnel. In the event of an unauthorized disclosure or an actual or suspected breach of applicant information or other  
258 sensitive information (such as personally identifiable information), the DPA must notify Federal Student Aid within 1  
259 hour of becoming aware of the breach at [CPSSAIG@ed.gov](mailto:CPSSAIG@ed.gov).
- 260 • Must ensure that password sharing, the sharing of system access, and the use of any tools that allow access to the SAIG  
261 are strictly prohibited. (These tools are called “authenticators.”)
- 262 • Must ensure that access is provided only to systems, networks, data, control information, and software for which the  
263 DPA is authorized.
- 264 • Must ensure that procedures for sanitizing stored information are followed (e.g., overwriting electronic media that  
265 contain sensitive information before reuse).
- 266 • The Non-Primary DPA must inform the Agency's Primary DPA when access to a Federal Student Aid system is no  
267 longer required (i.e. the individual is leaving a position or his or her job responsibilities have changed).
- 268 • The information provided to the Primary and Non-Primary DPA by the U.S. Department of Education is protected by the  
269 Privacy Act of 1974, as amended. Protecting this information, once it is entrusted to the Primary and Non-Primary DPA,  
270 becomes his or her responsibility. Therefore, the Primary and Non-Primary DPA must protect the privacy of all  
271 information that has been provided by the U.S. Department of Education. The Primary and Non-Primary DPA  
272 understand that any person, including himself or herself, who knowingly and willfully requests or obtains any record  
273 concerning an individual from an agency under false pretenses shall be guilty of a misdemeanor and is subject to a fine  
274 of up to \$5,000 (5 U.S.C. 552a(i)(3)). The Primary and Non-Primary DPA further understand that any person, including  
275 him or herself, who knowingly and willfully use an access device (18 U.S.C. 1029(e)(1)) issued to another person or  
276 obtained by fraud or false statement to access the U.S. Department of Education information technology systems for  
277 fraud, commercial advantage, or private financial gain shall be guilty of a felony and is subject to a fine of up to  
278 \$20,000, imprisonment for up to five years, or both, under provisions of the United States Code (20 U.S.C. 1097(e)).

### 279 2. Additional Requirements of the Primary DPA:

- 280 • Must ensure that all users are aware of and comply with all of the requirements to protect and secure data from  
281 Departmental sources using SAIG.
- 282 • Must maintain copies of all SAIG enrollment documents submitted to the Department, including the signed  
283 “Responsibilities of the Primary and Non-Primary Destination Point Administrators” application for all DPA's and the  
284 certification signed by the Agency's President/CEO or Designee.
- 285 • Must maintain a signed Federal Student Aid User of Electronic Services Statement (see Section Five) for anyone who is  
286 enrolled in Electronic Services (FAA Access to CPS Online or EDconnect).
- 287 • At least on an annual basis, must validate all DPA and user access rights for the Agency.

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- 288 • At least on an annual basis, must monitor the Agency’s NSLDS user access by creating reports using the NSLDS Web  
289 site
- 290 • Must ensure that the Agency has a process to inform the Primary DPA of any changes in a user’s need for access to FSA  
291 systems because of changes to job responsibilities or termination of employment. The Primary DPA must immediately  
292 deactivate or delete user access rights for Agency employees who no longer require access.

### 293 3. Agreements

294 The Primary DPA and/or the Non-Primary DPA agree(s) and understand(s) that intentional submission of false or  
295 misleading information to the U.S. Department of Education is subject to a fine of up to \$10,000, imprisonment for up to  
296 five years, or both, under provisions of the United States Code (including 18 U.S.C. 1001). The Primary DPA and/or the  
297 Non-Primary DPA also agree(s) to comply with all provisions of Section 483 of the Higher Education Act of 1965, as  
298 amended.

299 The STOP Student Debt Relief Scams Act (Public Law 116-251) amended Section 490 of the Higher Education of 1965,  
300 and established criminal penalties for any person, including him or herself, who knowingly and willfully use an access  
301 device (18 U.S.C. 1029(e)(1)) issued to another person or obtained by fraud or false statement to access the U.S.  
302 Department of Education information technology systems for fraud, commercial advantage, or private financial gain. As  
303 such, The Primary DPA and/or the Non-Primary DPA agree(s) and understand(s) that intentional use an access device (18  
304 U.S.C. 1029(e)(1)) issued to another person or obtained by fraud or false statement to access the U.S. Department of  
305 Education information technology systems for fraud, commercial advantage, or private financial gain shall be guilty of a  
306 felony and is subject to a fine of up to \$20,000, imprisonment for up to five years, or both, under provisions of the United  
307 States Code (20 U.S.C. 1097(e)).

### 308 4. Privacy Act Statement

309 We use the information that you provide on this application to enroll your Agency and its users for services with Federal  
310 Student Aid systems.

#### 311 **AUTHORITY FOR MAINTENANCE OF THE SYSTEM AND DISCLOSURE OF SOCIAL SECURITY** 312 **NUMBERS:**

313 Title IV of the Higher Education Act of 1965, as amended (HEA); 20 U.S.C. 1070 *et seq.* Section 31 U.S.C. 7701 and  
314 Executive Order 9397 (November 23, 1943), as amended by Executive Order 13478 (November 18, 2008) authorize the  
315 collection of *Social Security Numbers* of users of this system. The Social Security Number is voluntary in order to identify  
316 individuals for Federal purposes, but you will not be provided with access to or use of the system if you do not provide a  
317 Social Security Number.

#### 318 **PURPOSE(S):**

319 The information in this system entitled “Student Aid Internet Gateway (SAIG), Participation Management System”  
320 (18-11-10) is maintained for the purposes of: (1) Processing stored data from the SAIG Enrollment Forms (Web and paper  
321 versions); (2) maintaining the SAIG Enrollment Web site (titled <https://fsawebenroll.ed.gov>); (3) managing the assignment of  
322 individual electronic SAIG mailbox numbers, known as “TG numbers”; and (4) authorizing users of the CPS, NSLDS,  
323 Common Origination and Disbursement (COD) System, Financial Management System (FMS), and the Access and Identity  
324 Management System (AIMS).

#### 325 **ROUTINE USES OF RECORDS MAINTAINED IN THE SYSTEM, INCLUDING CATEGORIES OF USERS** 326 **AND THE PURPOSES OF SUCH USES:**

327 The Department may disclose information contained in a record in this system of records under the routine uses listed in  
328 the system of records notice, which was published on March 1, 2018 (83 FR 8855-8859)  
329 (<https://www.federalregister.gov/documents/2018/03/01/2018-04141/privacy-act-of-1974-system-of-records>) without the  
330 consent of the individual if the disclosure is compatible with the purposes for which the record was collected. These  
331 disclosures may be made on a case-by-case basis or, if the Department has complied with the computer matching  
332 requirements of the Privacy Act of 1974, as amended (Privacy Act), under a computer matching agreement.

333 (1) **Program Disclosures.** The Department may disclose records maintained in the SAIG, Participation Management  
334 System, to other Federal agencies’ systems for the purpose of allowing authorized users who are eligible to participate in  
335 the electronic exchange of data with the Department to transmit files to and from the following Department systems and  
336 access the Department’s websites online for the purposes of administering or assisting in administering programs  
337 authorized under Title IV of the HEA:

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- 338 (a) COD System;
- 339 (b) CPS;
- 340 (c) NSLDS;
- 341 (d) FMS;
- 342 (e) Enterprise Complaint System (ECS) [now known as Customer Engagement Management System (CEMS)];
- 343 (f) FSA Partner Connect;
- 344 (g) AIMS; and
- 345 (h) Other Federal agencies' systems for the purposes of administering the HEA programs.

346 The Department will only disclose records from this system to other Federal agencies' systems for purposes of administering  
 347 or assisting in administering programs authorized under Title IV of the HEA and only after the Department has approved in  
 348 writing a request from other Federal agencies' systems to access these records.

349 (2) **Freedom of Information Act (FOIA) or Privacy Act Advice Disclosure.** The Department may disclose records to  
 350 the Department of Justice (DOJ) or the Office of Management and Budget (OMB) if the Department seeks advice regarding  
 351 whether records maintained in the system of records are required to be disclosed under the FOIA or the Privacy Act.

352 (3) **Disclosure to the DOJ.** The Department may disclose records to the DOJ to the extent necessary for obtaining DOJ  
 353 advice on any matter relevant to an audit, inspection, or other inquiry related to the programs covered by this system.

354 (4) **Contract Disclosure.** If the Department contracts with an entity to perform any function that requires disclosing  
 355 records to the contractor's employees, the Department may disclose the records to those employees. As part of such a  
 356 contract, the Department shall require the contractor to agree to establish and maintain safeguards to protect the security  
 357 and confidentiality of the records in the system.

358 (5) **Litigation and Alternative Dispute Resolution (ADR) Disclosures.**

- 359 (a) *Introduction.* In the event that one of the following parties is involved in judicial or administrative litigation or  
 360 ADR, or has an interest in judicial or administrative litigation or ADR, the Department may disclose certain  
 361 records to the parties described in paragraphs (b), (c), and (d) of this routine use under the conditions specified in  
 362 those paragraphs:
  - 363 i. The Department, or any of its components;
  - 364 ii. Any Department employee in his or her official capacity;
  - 365 iii. Any Department employee in his or her individual capacity where the DOJ agrees to or has been requested  
 366 to provide or arrange for representation of the employee;
  - 367 iv. Any Department employee in his or her individual capacity where the Department has agreed to represent  
 368 the employee;
  - 369 v. The United States where the Department determines that the litigation is likely to affect the Department or  
 370 any of its components.
- 371 (b) *Disclosure to DOJ.* If the Department determines that disclosure of certain records to the DOJ is relevant and  
 372 necessary to judicial or administrative litigation or ADR, and is compatible with the purpose for which the records  
 373 were collected, the Department may disclose those records as a routine use to the DOJ.
- 374 (c) *Adjudicative Disclosures.* If the Department determines that disclosure of certain records to an adjudicative body  
 375 before which the Department is authorized to appear or to a person or entity designated by the Department or  
 376 otherwise empowered to resolve or mediate disputes, is relevant and necessary to the judicial or administrative  
 377 litigation or ADR, the Department may disclose those records as a routine use to the adjudicative body, person, or  
 378 entity.
- 379 (d) *Parties, Counsel, Representatives, and Witnesses.* If the Department determines that disclosure of certain records  
 380 to a party, counsel, representative, or witness is relevant and necessary to the judicial or administrative litigation or  
 381 ADR, the Department may disclose those records as a routine use to the party, counsel, representative, or witness.

382 (6) **Research Disclosure.** The Department may disclose records to a researcher if the appropriate official serving or  
 383 acting as the Chief Operating Officer of Federal Student Aid determines that the individual or organization to which the  
 384 disclosure would be made is qualified to carry out specific research related to functions or purposes of this system of  
 385 records. The official may disclose records from this system of records to that researcher solely for the purpose of carrying  
 386 out that research related to the functions or purposes of this system of records. The researcher shall be required to agree to  
 387 maintain safeguards to protect the security and confidentiality of the disclosed records.

388 (7) **Congressional Member Disclosure.** The Department may disclose records to a Member of Congress in response to  
 389 an inquiry from the Member made at the written request of the individual whose records are being disclosed. The  
 390 Member's right to the information is no greater than the right of the individual who requested it.

## SAIG Enrollment Application for State Grant Agencies

391 (8) **Enforcement Disclosure.** In the event that information in this system of records indicates, either on its face or in  
 392 connection with other information, a violation or potential violation of any applicable statute, regulation, or order of a  
 393 competent authority, the Department may disclose the relevant records to the appropriate agency, whether foreign, Federal,  
 394 State, Tribal, or local, charged with the responsibility of investigating or prosecuting that violation or charged with  
 395 enforcing or implementing the statute, Executive Order, rule, regulation, or order issued pursuant thereto.

396 (9) **Employment, Benefit, and Contracting Disclosure.**

397 (a) *For Decisions by the Department.* The Department may disclose a record to a Federal, State, or local agency  
 398 maintaining civil, criminal, or other relevant enforcement or other pertinent records, or to another public authority  
 399 or professional organization, if necessary to obtain information relevant to a Department decision concerning the  
 400 hiring or retention of an employee or other personnel action, the issuance of a security clearance, the letting of a  
 401 contract, or the issuance of a license, grant, or other benefit.

402 (b) *For Decisions by Other Public Agencies and Professional Organizations.* The Department may disclose a record  
 403 to a Federal, State, local, or foreign agency or other public authority or professional organization, in connection  
 404 with the hiring or retention of an employee or other personnel action, the issuance of a security clearance, the  
 405 reporting of an investigation of an employee, the letting of a contract, or the issuance of a license, grant, or other  
 406 benefit, to the extent that the record is relevant and necessary to the receiving entity's decision on the matter.

407 (10) **Employee Grievance, Complaint, or Conduct Disclosure.** If a record is relevant and necessary to an employee  
 408 grievance, complaint, or disciplinary action involving a present or former employee of the Department, the Department  
 409 may disclose a record from this system of records in the course of the investigation, fact-finding, mediation, or  
 410 adjudication, to any party to the grievance, complaint, or action; to the party's counsel or representative; to a witness; or to  
 411 a designated fact-finder, mediator, or other person designated to resolve issues or decide the matter.

412 (11) **Labor Organization Disclosure.** The Department may disclose records from this system of records to an arbitrator  
 413 to resolve disputes under a negotiated grievance process or to officials of labor organization recognized under 5 U.S.C.  
 414 chapter 71 when relevant and necessary to their duties of exclusive representation.

415 (12) **Disclosure in the Course of Responding to a Breach of Data.** The Department may disclose records from this  
 416 system to appropriate agencies, entities, and persons when (a) the Department suspects or has confirmed that there has been  
 417 a breach of the system of records; (b) the Department has determined that as a result of the suspected or confirmed breach  
 418 there is a risk of harm to individuals, the Department (including its information systems, programs, and operation), the  
 419 Federal Government, or national security; and (c) the disclosure made to such agencies, entities, and persons is reasonably  
 420 necessary to assist in connection with the Department's efforts to respond to the suspected or confirmed breach or to  
 421 prevent, minimize, or remedy such harm.

422 (13) **Disclosure in Assisting another Agency in Responding to a Breach of Data.** The Department may disclose  
 423 records from this system to another Federal agency or Federal entity, when the Department determines that information  
 424 from this system of records is reasonably necessary to assist the recipient agency or entity in (a) responding to a suspected  
 425 or confirmed breach or (b) preventing, minimizing, or remedying the risk of harm to individuals, the recipient agency or  
 426 entity (including its information systems, programs, and operations), the Federal Government, or national security,  
 427 resulting from a suspected or confirmed breach.

428

47

## SAIG Enrollment Application for State Grant Agencies

429 By signing below, I certify that I have read these responsibilities, understand them, agree to fulfill the responsibilities, and  
430 will protect all data obtained through or provided to U.S. Department of Education systems.

431

Non-Primary Destination Point Administrator's Name \_\_\_\_\_

432

(Printed name – Required)

433

Signature \_\_\_\_\_ Date \_\_\_\_\_

434

(Must match name in Question 4 – original signature must be submitted. Stamped or electronic signatures will not be accepted. Required)

435

Primary Destination Point Administrator's Name \_\_\_\_\_

436

(Printed name – Required)

437

Signature \_\_\_\_\_

438

(Original signature must be submitted. Stamped or electronic signatures will not be accepted. Required)

**Sign and send this application as instructed in  
“Submitting Enrollment Application and Signature Pages.”**

439

440

441 **Go to Section Four**

442

### Office Use Only

443

Customer Number \_\_\_\_\_

444

TG Number \_\_\_\_\_

## SAIG Enrollment Application for State Grant Agencies

### 445 Section Four: Certification of the President/CEO or Designee 446 Designation of Authorizing Official

447 If you as the President or CEO wish to designate someone other than yourself to sign SAIG Enrollment Applications, you may do  
448 so by completing the designation statement below and signing Box 1. Have your designee complete and sign Box 2.

449 I hereby designate \_\_\_\_\_ with the title \_\_\_\_\_, to be my responsible  
450 (Name of New Designee – Required) (Position Title of New Designee – Required)  
451 authorizing official for all future Federal Student Aid System Enrollment Applications. All related responsibilities of the  
452 President/CEO shall be carried out by this designee. As President/CEO, I agree to assume the responsibility for such actions  
453 associated with this and future enrollment agreements. This designation is effective as of the date signed below.

454 <b>Box 1</b> President/CEO _____ Title _____ 455 (Printed name of President/CEO – Required) (Position title – Required)	
456 Signature _____ Date _____ 457 (Original signature must be submitted. Stamped or electronic signatures will not be accepted. Required)	

### 458 Responsibilities of the President/CEO or Designee

459 As the President/CEO or Designee I certify that:

- 460 • I or my designee will notify CPS/SAIG Technical Support within one business day, by e-mail at [CPSSAIG@ed.gov](mailto:CPSSAIG@ed.gov) or call 1-800-330-5947 when any person  
461 no longer serves as a designated authorizing official, Primary DPA or Non-Primary DPA.
- 462 • I will not permit unauthorized use or sharing of SAIG passwords or codes that have been issued to anyone at my Agency.
- 463 • Each person who is a SAIG DPA for my agency has read and signed a copy of this application at “Section Three: Responsibilities of the Primary and Non-  
464 Primary DPA.”
- 465 • Each person who is a SAIG DPA for my agency has made a copy of the signed Section Three document for his or her own files and a copy is maintained at my  
466 Agency.
- 467 • My Agency has provided security due diligence and verifies that administrative, operational, and technical security controls are in place and are operating as  
468 intended. Additionally, my Agency verifies that it performs appropriate due diligence to ensure that, at a minimum, any employee who has access to FSA ISIR  
469 data meets applicable state security requirements for personnel handling sensitive personally identifiable information.
- 470 • I have signed this certification below and sent the original to the Department. I have retained a copy of this certification at the Agency. My signature below  
471 affirms that I have read these responsibilities and agree to abide by them.
- 472 • I have ensured that the Standards for Safeguarding Student Financial Aid Information, 16 C.F.R. Part 314, issued by the Federal Trade Commission (FTC), as  
473 required by the Gramm-Leach-Bliley (GLB) Act, P.L. 106-102 have been implemented and understand that these Standards provide, among other things, that I  
474 implement the following:
  - 475 - Designate an employee or employees to coordinate our information security program.
  - 476 - Identify reasonably foreseeable internal and external risks to the security, confidentiality, and integrity of student financial aid Information that could  
477 result in the unauthorized disclosure, misuse, alteration, destruction or other compromise of such information, and assess the sufficiency of any  
478 safeguards in place to control these risks. At a minimum, such a risk assessment includes consideration of risks in each relevant area of our operations,  
479 including employee training and management; information systems, including network and software design, as well as information processing, storage,  
480 transmission and disposal; and detecting, preventing and responding to attacks, intrusions, or other systems failures.
  - 481 - Design and implement information safeguards to control the risks I identify through risk assessment, and regularly test or otherwise monitor the  
482 effectiveness of the safeguards' key controls, systems, and procedures.
  - 483 - Oversee service providers by taking reasonable steps to select and retain service providers that are capable of maintaining appropriate safeguards for the  
484 student financial aid Information at issue and requiring our service providers by contract to implement and maintain such safeguards.
  - 485 - Evaluate and adjust our information security program in light of the results of the testing and monitoring required above; any material changes to our  
486 operations or business arrangements; or any other circumstances that I know or have reason to know may have a material impact on our information  
487 security program.

488 <b>Box 2</b> State Scholarship and Grant Agency President/CEO or New Designee 489 _____ Title _____ 490 (Printed name – Required) (Position title – Required)	
491 Signature _____ Date _____ 492 (Original signature must be submitted. Stamped or electronic signatures will not be accepted. Required)	
493 Name of Agency (Required) _____	

494 **Sign and send this application as instructed in**  
495 **“Submitting Enrollment Application and Signature Pages.”**

<b>Office Use Only</b>  Customer Number _____ TG Number _____
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## SAIG Enrollment Application for State Grant Agencies

### 500 Section Five: Federal Student Aid User of Electronic Services Statement

501 Any individual who is not a Destination Point Administrator and who accesses Federal Student Aid systems and/or uses resources that  
502 access Federal Student Aid systems, whether by batch or online, must read and sign this statement. The original Federal Student Aid  
503 User of Electronic Services Statement must be maintained by the Agency. The user should keep a copy of the signed statement for his or  
504 her records.

505 The user understands that intentional submission of false or misleading information to the U.S. Department of Education is subject to a  
506 fine up to \$10,000, imprisonment for up to five years, or both, under provisions of the United States Criminal Code (including 18 U.S.C.  
507 1001). The user also agrees to comply with all provisions of section 483 of the Higher Education Act of 1965, as amended.

508 The user understands that the information provided by the U.S. Department of Education is protected by the Privacy Act of 1974, as  
509 amended. Protecting this information, once it is entrusted to the user, becomes his or her responsibility. Therefore, the user agrees to  
510 protect the privacy of all information provided to him or her by the U.S. Department of Education. The user understands that any person,  
511 including himself or herself, who knowingly and willfully requests or obtains any record concerning an individual from an agency under  
512 false pretenses, shall be guilty of a misdemeanor and is subject to a fine of up to \$5,000 (5 U.S.C. 552a(i)(3)).

513 The user understands the intentional use of an access device (18 U.S.C. 1029(e)(1)) issued to another person or obtained by fraud or false  
514 statement to access the U.S. Department of Education information technology systems for fraud, commercial advantage, or private  
515 financial gain shall be guilty of a felony and is subject to a fine of up to \$20,000, imprisonment for up to five years, or both, under  
516 provisions of the United States Code (20 U.S.C. 1097(e)).

### 517 Responsibilities of the Electronic Services User

518 Appropriate uses of Federal Student Aid systems by an Electronic Services User:

- 519 • Must use Electronic Services computing resources only for official government business.
- 520 • Must ensure that the FAFSA<sup>®</sup> applicant is a resident of the state where the Agency is located or has included on the FAFSA a  
521 postsecondary institution that is located in the state where the Agency is located, before accessing Federal Student Aid systems to  
522 obtain privacy protected information about the student.
- 523 • Must know the name of the Primary DPA and how to contact that individual.
- 524 • Must protect all Federal Student Aid systems from access by or disclosure to unauthorized personnel.
- 525 • Must report immediately to the Primary DPA any security incidents, potential threats, or vulnerabilities that involve Electronic  
526 Services.
- 527 • Must report to the Primary DPA any compromise, suspected compromises, or incidents of sharing of a password or any other  
528 authenticator.
- 529 • Must access only those systems, networks, data, control information, and software for which he or she is authorized.
- 530 • Must ensure that all Electronic Services information is marked according to its sensitivity and is properly controlled and stored.
- 531 • Must inform the Agency's Primary DPA that the Electronic Services User no longer needs access to a Federal Student Aid system  
532 (i.e., the individual is leaving his or her position or his or her job responsibilities have changed).
- 533 • Must not add code that might be harmful to the SAIG or Electronic Services.

534 My signature below affirms that I have read this Statement and agree to abide by these rules.

535 TG# \_\_\_\_\_

536 Electronic Services User's Name \_\_\_\_\_  
537 (Print)

538 Electronic Services User's Job Title \_\_\_\_\_

539 Phone # (\_\_\_\_) \_\_\_\_\_

540 Electronic Services User's Signature \_\_\_\_\_ Date \_\_\_\_\_

541 Primary DPA Signature \_\_\_\_\_ Date \_\_\_\_\_

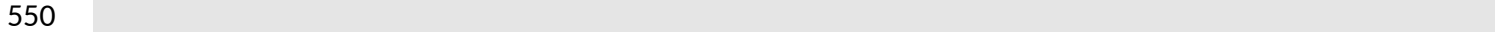
542 **(This statement with an original signature [not a stamped signature] must be maintained by the Primary DPA.)**

**Do Not Submit This User Statement to the Department of Education.  
The Original Must Be Retained By The Agency.**

545 **Part Two: SAIG Participation Agreement for State Grant Agencies**

546 **Instructions for Signing the SAIG Participation Agreement**

547 In order to participate in the SAIG to access data electronically that resides in the U.S. Department of Education’s data  
548 systems (including receiving data on Institutional Student Information Records [ISIRs]), the President/CEO of the  
549 State Grant Agency must complete and sign this SAIG Participation Agreement (Agreement).



551 **Terms of the Agreement**

552 **A. Parties to the Agreement**

553 1. The U.S. Department of Education (referred to as the Department) administers certain Federal  
554 programs, authorized under the Higher Education Act of 1965 as amended (the HEA), that provide  
555 financial assistance to students attending institutions of higher education.

556 2. The Agency \_\_\_\_\_  
557 *(Name of State Grant Agency administering State higher education financial aid program, referred to as the Agency)*

558 located at \_\_\_\_\_  
559 *(Street address, City, State, ZIP Code)*

560 in the State of \_\_\_\_\_ administers State programs that provide  
561 financial assistance to students attending institutions of higher education.

562 **B. Purpose of the Agreement**

563 1. The purpose of this Agreement is to establish the conditions under which the Department will provide  
564 to the Agency certain data received or generated by the Department concerning FAFSA® applicants in  
565 order to: (i) facilitate and improve the awarding of financial assistance under State financial aid  
566 programs to students attending institutions of higher education; (ii) coordinate the awarding of such  
567 assistance with financial aid provided by the Federal government under the HEA; (iii) facilitate and  
568 improve the awarding of financial assistance awarded by eligible institutions; and (iv) permit the  
569 Agency to disclose limited ISIR information to local educational agencies (LEAs), secondary schools,  
570 or other entities that have been designated by the U.S. Secretary of Education (as a Designated Entity),  
571 to determine the completion status of a student’s Free Application for Federal Student Aid (FAFSA)  
572 and facilitate providing assistance to such students in completing the FAFSA.

**Office Use Only**

Customer Number \_\_\_\_\_

TG Number \_\_\_\_\_

**C. Definitions** – For purposes of this Agreement, the following definitions apply:

1. **Authorized Personnel** – (i) Employees of the Agency who require access to the ISIR Data to meet any of the purposes provided in Section B of this Agreement, including both paid and non-paid staff and authorized agents such as contractors, subcontractors, volunteers, or other parties to whom the Agency has outsourced any of its services or functions. With respect to and consistent with the authorized use and maintenance of FAFSA Filing Status Information as described in Part Two, Sections F and G of this Agreement, all *Authorized Personnel* must be under the direct control of or bound by written agreement to the Agency. (ii) Employees of an LEA, secondary school, or Designated Entity who require access to the FAFSA Filing Status Information to determine the completion status of a student’s Free Application for Federal Student Aid (FAFSA) and facilitate providing assistance to such students in completing the FAFSA, including both paid and non-paid staff and authorized agents such as contractors, subcontractors, volunteers, or other parties to whom the LEA, secondary school, or Designated Entity has outsourced any of its services or functions. All Authorized Personnel must be under the direct control of the LEAs, secondary schools, or Designated Entity with respect to the use and maintenance of ISIR Data.

2. **Designated Entity** – A public or non-profit entity that has an Established Relationship with the student that the U.S. Secretary of Education has designated as eligible to receive FAFSA Filing Status Information from an Agency.

3. **Destination Point Administrator** – The one Primary Destination Point Administrator (Primary DPA) at each Agency as appointed and enrolled into the SAIG by the Agency President/CEO or Designee. Each Agency may have as many Non-Primary Destination Point Administrators (Non-Primary DPAs) as it needs who are appointed and enrolled into the SAIG by the Primary DPA.

4. **Established Relationship** – A relationship between a student FAFSA applicant and an LEA, secondary school, or Designated Entity. In the case of an LEA, an Established Relationship exists where the student FAFSA applicant is enrolled in a secondary school under the legal authority of the LEA or the LEA otherwise is providing services to the FAFSA applicant. In the case of a secondary school, an Established Relationship exists where the student FAFSA applicant is enrolled in the secondary school itself or the secondary school otherwise is providing services to the FAFSA applicant. In the case of a Designated Entity, an Established Relationship exists when the student FAFSA applicant is enrolled in or has registered with or is receiving services from the Designated Entity in order for the Designated Entity to assist the student in pursuit of postsecondary education.

5. **FAFSA** – The Free Application for Federal Student Aid form, authorized by HEA section 483, which is the Department’s common application for determining the need and eligibility of a student for Federal student aid.

6. **FAFSA Filing Status Information** – Information from an ISIR that the Agency may disclose to LEAs, secondary schools, and Designated Entities on the completion status of a student’s FAFSA. FAFSA Filing Status Information includes: Student’s first name; Student’s last name; Student’s date of birth; Student’s ZIP Code; FAFSA submitted date (the date the FAFSA was submitted to the Department); FAFSA processed date (the date the Department processed the FAFSA); a Selected for Verification flag; and a FAFSA completion flag, as determined by the Agency (e.g., FAFSA not submitted, FAFSA complete, or FAFSA incomplete).

7. **ISIR** – The Institutional Student Information Record (ISIR) is the output document resulting from the submission of a FAFSA to the Department and includes the data received, system generated data results and FAFSA Filing Status Information.

## Part Two: SAIG Participation Agreement for State Grant Agencies (Continued)

- 621 8. **LEA** – A Local Educational Agency is a public board of education or other public authority legally  
 622 constituted within a State for either administrative control of or direction of, or to perform service  
 623 functions for, public elementary or secondary schools in a city, county, township, school district, or  
 624 other political subdivision of a State; or such combination of school districts or counties a State  
 625 recognizes as an administrative agency for its public elementary and secondary schools; or any other  
 626 public institution or agency that has administrative control and direction of a public elementary or  
 627 secondary school.
- 628 9. **Secondary School** – A day or residential school that provides secondary education as determined  
 629 under State law. In the absence of State law, the Secretary may determine, with respect to that State,  
 630 whether the term secondary school applies.

631 **D. Authority**

- 632 1. Section 483 (a)(10) of the HEA, 20 U.S.C. 1090(a)(10) authorizes the Department to disclose FAFSA  
 633 (ISIR) data. The Department’s routine uses in the applicable System of Records Notice published  
 634 under the Privacy Act of 1974, as amended, (5 U.S.C. 552a) permits this disclosure of FAFSA data to  
 635 the Agency in order to permit the Agency to determine an applicant’s eligibility for financial  
 636 assistance under State financial aid programs. Further, in order to encourage and assist students with  
 637 the completion of a FAFSA, the Agency may disclose the FAFSA Filing Status Information of a  
 638 student to an entity with an Established Relationship with the student, including an LEA, a secondary  
 639 school, or a Designated Entity. (Federal Student Aid Application File Systems of Record Notice (Aug.  
 640 3, 2011, 76 Fed. Reg. 46774, 46777-78.)

641 **E. Disclosure of ISIR Data**

- 642 1. At the agency’s request, the Department will provide student ISIR data to the Agency if the student is a  
 643 resident of the State where the Agency is located or the student has included on the FAFSA a  
 644 postsecondary institution that is located in the State where the Agency is located.

645 **F. Authorized Uses**

- 646 1. The Agency must limit access, disclosure, and use of ISIR data provided to it under this Agreement to  
 647 the Agency’s Authorized Personnel and for the authorized uses described in this section and the  
 648 Authorized Re-Disclosure of FAFSA Filing Status Information in the next section.
- 649 2. The Agency agrees to comply with all provisions of the Higher Education Act of 1965, as amended  
 650 (HEA), 20 U.S.C. 1001 et seq., including HEA section 483(a)(3)(E), 20 U.S.C. 1090(a)(3)(E), which  
 651 provides that ISIR data (including FAFSA Filing Status Information) may be used “only for the  
 652 application, award, and administration” of student aid awarded by the Department, States, and  
 653 institutions eligible to participate in the Federal student financial assistance programs, and other entities  
 654 that the Secretary may designate.
- 655 3. The Agency may use the ISIR data furnished to it under this Agreement only with regard to the  
 656 administration of a State’s and the Federal government’s programs of financial assistance to students  
 657 attending institutions of higher education, including calculation of State student financial aid awards,  
 658 research necessary for the proper administration of a State student aid program, and verification of data  
 659 provided by the applicant on State student aid applications.
- 660 4. The Agency may use the ISIR data to disclose to the public statistical summary data obtained from the  
 661 information furnished by the Department, provided that the identity of individual Federal student aid  
 662 applicants cannot be ascertained from such summary data.
- 663 5. Consistent with applicable law, the Secretary of Education may designate, through an addendum to this  
 664 agreement, additional authorized uses of ISIR data furnished by the Department.

665 **G. Disclosure of FAFSA Filing Status Information**

- 666 1. The Agency may disclose a student's FAFSA Filing Status Information to an LEA, secondary school,  
667 and Designated Entity that has been approved by the Secretary, if the LEA, secondary school, or  
668 Designated Entity has an Established Relationship with the student.
- 669 2. Before an Agency discloses FAFSA Filing Status Information to an LEA, secondary school, or  
670 Designated Entity, it must execute a written agreement with the LEA, secondary school, or Designated  
671 Entity. The agreement must, at a minimum, include:
- 672 (i) Procedures for oversight by the Agency of the LEA's, secondary school's, or Designated Entity's  
673 compliance with the provisions of the written agreement;
  - 674 (ii) Appropriate privacy, data security, and information safeguarding provisions consistent with the  
675 Agency's obligations under this Agreement, including the requirements specified in Section J –  
676 Data Security below;
  - 677 (iii) Assurances that the FAFSA Filing Status Information will be used by the LEA, secondary school,  
678 or Designated Entity only for purposes consistent with section 483(a)(3)(E) of the HEA;
  - 679 (iv) Assurances that the LEA, secondary school, or Designated Entity will comply, as applicable, with  
680 the requirements of the Family Educational Rights and Privacy Act (FERPA) (20 U.S.C. 1232g and  
681 its regulations codified at 34 CFR part 99) in disclosing any personally identifiable information  
682 from students' education records to the Agency or its agents;
  - 683 (v) Assurances that the disclosures will only be made to Authorized Personnel, as defined in section C.  
684 of this Agreement, of the LEA, secondary school, or Designated Entity and for authorized purposes  
685 described in Section B –Purpose of the Agreement above; and
  - 686 (vi) Assurances that the LEA, secondary school, or Designated Entity will not re-disclose or share the  
687 FAFSA Filing Status information obtained from the Agency in personally identifiable form other  
688 than (1) to the FAFSA applicant and to the FAFSA applicant's parents if the applicant is under age  
689 18, to the applicant if the applicant is age 18 or older or enrolled in a post-secondary institution, or  
690 to any other party with the consent of the FAFSA applicant or the consent of the FAFSA applicant's  
691 parents if the FAFSA applicant is under the age of 18, or (2) if required to do so by law and if such  
692 use is consistent with all applicable privacy laws, including the privacy provisions of section 483(a)  
693 (3)(E) of the HEA, 20 U.S.C. 1090(a)(3)(E) and the Family Educational Rights and Privacy Act (20  
694 U.S.C. 1232g).
- 695 3. The written agreements must be made available to the Department upon request.

696 **H. Prohibition on Unauthorized Disclosures**

- 697 1. Any use, disclosure, or re-disclosure of ISIR data or FAFSA Filing Status Information provided to the  
698 Agency under this Agreement not specified above in Section F – Authorized Uses or Section G –  
699 Disclosure of FAFSA Filing Status Information, is unauthorized and prohibited.
- 700 2. The Agency must ensure that Authorized Personnel are informed about and aware of the prohibitions  
701 regarding the use, disclosure, and re-disclosure of any data and information provided to the Agency  
702 under this Agreement.

**I. Reporting of Unauthorized Disclosures**

1. The Agency will report to the Department in writing any use, disclosure, or re-disclosure of ISIR data or FAFSA Filing Status Information not authorized by this Agreement. The Agency shall submit the report within one (1) business day after the Agency learns of such unauthorized use, disclosure, or re-disclosure to: U.S. Department of Education, Federal Student Aid, 830 First St. NE., Union Center Plaza, Room 32E1, Washington, DC 20202 or via e-mail at [FAFSACompletion@ed.gov](mailto:FAFSACompletion@ed.gov). The report must identify: (i) the nature of the unauthorized use, disclosure, or re-disclosure; (ii) the ISIR data or FAFSA Filing Status Information used, disclosed, or re-disclosed; (iii) the person or entity, if known, who made the unauthorized use or received the unauthorized disclosure, or re-disclosure; (iv) what the Agency has done or will do to notify affected FAFSA applicants and to mitigate any deleterious effect of the unauthorized use, disclosure, or re-disclosure; and (v) what corrective action the Agency has taken or will take to prevent future similar unauthorized use, disclosure, or re-disclosure.
2. The Agency shall also provide any such other information concerning the unauthorized disclosures as requested by the Department.

**J. Data Security**

1. The Agency will protect the integrity of the ISIR data and, if applicable, FAFSA Filing Status Information received under this Agreement from unauthorized access, use, or re-disclosure.
2. The Agency shall take all steps necessary to safeguard the confidentiality of the data received. The Agency will restrict access to the data provided or created under this Agreement to only those Authorized Personnel who need the data to perform their official duties in connection with the uses of the data authorized in this Agreement.
3. The Agency will advise all Authorized Personnel who have access to the data of the confidential nature of the data, the safeguards required to protect the data, and criminal sanctions for noncompliance under applicable Federal, state, or local laws.
4. The Agency must develop, implement, maintain, and use reasonable and appropriate administrative, technical, and physical security measures to preserve the confidentiality, integrity, and availability of all data electronically maintained or transmitted pursuant to this Agreement. The Agency will process the data provided or created under this Agreement under the immediate supervision and control of Authorized Personnel in a manner that will protect the confidentiality of the data, so that unauthorized persons cannot retrieve any data by computer, remote terminal, or other means. Systems personnel must enter personal identification numbers when accessing data on the Parties' systems.

**K. Liability**

1. The Agency shall be liable for the actions and omissions of its respective officers, employees, and agents. This obligation shall survive termination of this Agreement.

**L. Oversight and Compliance**

1. The Agency shall maintain copies of this Agreement and all SAIG Enrollment Applications submitted to the Department, as provided in Part 1, Sections One through Four of the SAIG Enrollment Applications for State Grant Agencies.
2. The Department may, at its discretion, monitor the Agency's records, processes, procedures, and electronic systems for compliance with the terms of this Agreement. The Department also may, at its discretion, perform on-site inspections of the Agency to monitor compliance with the terms of this Agreement.

83

## SAIG Enrollment Application for State Grant Agencies

84

Part Two: SAIG Participation Agreement for State Grant Agencies (Continued)

745

### M. Entire Agreement

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748

1. This Agreement constitutes the entire understanding of the Parties with respect to their individual rights and obligations in carrying out the terms of the Agreement, and supersedes any prior or contemporaneous agreements or understandings.

749

### N. Effective Date, Modification, Duration, and Termination of the Agreement

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1. The effective date of this agreement is upon the Department's notification to the Agency that the Agency's SAIG application has been processed and approved by the Department. The Parties of the Agreement may modify this Agreement at any time with mutual written consent.

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2. This Agreement shall remain in force until terminated by the Agency or the Department, providing that the party requesting termination provides the other party with written notice.

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3. If the Department finds that the Agency has failed to comply with this Agreement, the Agency shall, upon the request of the Department, delete or return all data received under this Agreement and copies made of such data. Furthermore, the Department may terminate this Agreement or take such other action as may be necessary and appropriate to protect the interests of the FAFSA applicants, the United States, and the Title IV, HEA Federal student aid programs.

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4. The expiration of this Agreement shall not, however, affect the obligations incurred by the Agency under this Agreement.

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*Remainder of this page intentionally left blank.*

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# SAIG Enrollment Application for State Grant Agencies

89

Part Two: SAIG Participation Agreement for State Grant Agencies (Continued)

764

## O. SIGNATURE PAGE

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1. The undersigned has caused this Agreement to be duly executed in its name and on its behalf.

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Name of the State Grant Agency

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Address of the State Grant Agency

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Printed name of the Agency President/CEO	Position Title
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Original Signature of the Agency President/CEO (Stamped or electronic signatures will not be accepted.)	Date
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**Sign and send this application as instructed in  
“Submitting Enrollment Application and Signature Pages.”**

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<b>Office Use Only</b>
Customer Number _____



93

# SAIG Enrollment Application for State Grant Agencies

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Part Two: SAIG Participation Agreement for State Grant Agencies (Continued)

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TG Number _____
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## 781 **Attachment A: Glossary**

782 *Authorized Personnel:* (i) Employees of the Agency who require access to the ISIR Data to meet any of the  
 783 purposes provided in Section B of the SAIG Participation Agreement for State Grant Agencies (Part 2 of the  
 784 SAIG Application for State Grant Agencies), including both paid and non-paid staff and authorized agents  
 785 such as contractors, subcontractors, volunteers, or other parties to whom the Agency has outsourced any of  
 786 its services or functions. With respect to and consistent with the authorized use and maintenance of FAFSA  
 787 Filing Status Information as described in Part Two, Sections F and G of this Agreement, all Authorized  
 788 Personnel must be under the direct control of or bound by written agreement to the Agency. (ii) Employees  
 789 of an LEA, secondary school, or Designated Entity who require access to the FAFSA Filing Status  
 790 Information to determine the completion status of a student's Free Application for Federal Student Aid  
 791 (FAFSA) and facilitate providing assistance to such students in completing the FAFSA, including both paid  
 792 and non-paid staff and authorized agents such as contractors, subcontractors, volunteers, or other parties to  
 793 whom the LEA, secondary school, or Designated Entity has outsourced any of its services or functions. All  
 794 Authorized Personnel must be under the direct control of the LEAs, secondary schools, or Designated Entity  
 795 with respect to the use and maintenance of ISIR Data.

796 *Award Year:* July 1 of one year through June 30 of the next year. For the Grant Services (Pell Grant, Iraq a`nd  
 797 Afghanistan Service Grant, and TEACH Grant), eligible students are paid out of funds designated for a  
 798 particular award year.

799 *Central Processing System (CPS):* The CPS manages the application and eligibility determination portion of the  
 800 federal student aid process. It gathers information from applicants via the Free Application for Federal  
 801 Student Aid (FAFSA), applies computerized edits and calculations to determine the student's eligibility,  
 802 and communicates the results to the students, schools, state agencies, third-party servicers, and other  
 803 federal computer systems.

804 *Destination Point:* An organization enrolled in the SAIG that uses an electronic mailbox to send and receive  
 805 financial aid data using the SAIG. Every Destination Point is administered by a Primary or Non-Primary  
 806 Destination Point Administrator (DPA) and has an electronic mailbox number that begins with the letters  
 807 "TG."

808 *Destination Point Administrator (DPA):* An individual representing an organization involved in the administration  
 809 of Title IV, HEA student financial aid programs (such as a postsecondary institution, a State Agency, or  
 810 third-party servicer) that is enrolled in the SAIG and assigned a Destination Point. To enroll as a DPA, an  
 811 organization's representative must complete and submit for processing the SAIG Enrollment Application to  
 812 participate in the U.S. Department of Education's Student Aid Internet Gateway. The DPA is responsible  
 813 for the Agency's SAIG users' access to Federal Student Aid systems, to ensure the data provided by these  
 814 systems is protected according to the Privacy Act of 1974, as amended, as well as to ensure users do not  
 815 inappropriately access records that are not associated with their organization. The Primary DPA is  
 816 responsible for enrolling additional Non-Primary DPAs for specific SAIG services. Non-Primary DPAs are  
 817 not allowed to make SAIG enrollment changes. An Agency may only have one Primary DPA, but may have  
 818 many Non-Primary DPAs.

819 *EDconnect:* ED's telecommunications software that allows PC Windows users to send and receive data through  
 820 the SAIG.

821 *Electronic Services:* Primary Destination Point Administrators (Primary DPAs) and their Secondary Destination  
 822 Point Administrators (Secondary DPAs) for their organization may enroll users for FAA Access to CPS  
 823 Online or EDconnect Entitlement Access. An FSA User ID and password are required to log in to both  
 824 systems.

- 825 *Electronic Services Users:* Electronic Services Users are enrolled for FAA Access to CPS Online or EDconnect by  
 826 the Primary DPA. These users are associated with the Primary Destination Point and do not require  
 827 individually assigned mailboxes to access FAA Access or EDconnect. They must read and sign a Federal  
 828 Student Aid User of Electronic Services Statement that the Primary DPA must maintain.
- 829 *Federal Loan Servicer (Title IV Additional Servicer [TIVAS] or Not-For-Profit [NFP]):* An entity that services Title  
 830 IV, HEA loans owned by ED. These loans include, but are not limited to, William D. Ford Federal Direct  
 831 Loan (Direct Loan) Program loans and Federal Family Education Loan Program (FFELP) Purchased Loans.  
 832 Current listings of the Department's federal loan servicers, including each servicer's contact information, are  
 833 available on the Loan Servicing Centers for Schools and Loan Servicer Centers for Students pages located in  
 834 the Customer Service Center on FSA Partner Connect ([https://fsapartners.ed.gov/help-center/fsa-customer-](https://fsapartners.ed.gov/help-center/fsa-customer-service-center)  
 835 [service-center](https://fsapartners.ed.gov/help-center/fsa-customer-service-center)).
- 836 *Federal Student Aid (FSA):* The 1998 Reauthorization of the Higher Education Act (HEA) established a  
 837 performance-based organization at the U.S. Department of Education to administer the federal student  
 838 assistance programs authorized under Title IV of the HEA. These programs include the Federal Pell Grant  
 839 Program, the Iraq and Afghanistan Service Grant Program, the TEACH Grant Program, the Federal  
 840 Supplemental Educational Opportunity Grant Program, the William D. Ford Federal Direct Loan Programs,  
 841 the Federal Work Study Programs, and the Federal Perkins Loan Program.
- 842 *FAA Access to CPS Online:* For purposes of this document, a Web tool that State Grant Agencies use to request  
 843 ISIRs. It is located at <https://faaaccess.ed.gov>. An FSA User ID is required to access student information.
- 844 *Free Application for Federal Student Aid (FAFSA):* The application that the student must file to apply for aid from  
 845 any Title IV, HEA program. Students can apply online by using *FAFSA on the Web* (<https://fafsa.gov>). The  
 846 FAFSA is also printed and distributed free of charge by the U.S. Department of Education.
- 847 *Institutional Student Information Record (ISIR):* The term ISIR refers to all processed student information records  
 848 that are sent electronically to institutions and state grant agencies by the CPS. The ISIR contains all  
 849 information reported on the Free Application for Federal Student Aid (FAFSA), key processing results, and  
 850 NSLDS financial aid history information.
- 851 *National Student Loan Data System (NSLDS):* A national database of student loan-level information and selected  
 852 grant recipient data for loans and grants disbursed under the Title IV, HEA programs.
- 853 *Non-Primary Destination Point Administrator (Non-Primary DPA):* The Primary DPA is responsible for enrolling  
 854 additional Non-Primary DPAs for specific SAIG services assigned to the Non-Primary DPA's Destination  
 855 Points. Non-Primary DPAs are not allowed to make SAIG enrollment changes.
- 856 *Non-Resident:* Title IV applicants who indicate on their FAFSA a post-secondary institution that is located in the  
 857 state where the Agency is located, but the Title IV applicant does not reside in a state other than the state  
 858 where the Agency is located).
- 859 *Primary Destination Point Administrator (Primary DPA):* An individual who has been designated by the Agency as  
 860 the responsible party for the enrollment of the Agency's additional Non-Primary DPA's which result in the  
 861 establishment of their SAIG Mailboxes and may include FAA Access Online use. The Primary DPA is  
 862 responsible for the SAIG users' access to Federal Student Aid systems, to ensure that the data provided to  
 863 and from these systems are protected according to the Privacy Act of 1974, as amended, as well as to ensure  
 864 that users do not inappropriately access records that are not associated with their Agency. Note: The  
 865 Primary DPA is responsible for enrolling additional Non-Primary DPAs for specific SAIG services assigned  
 866 to the Non-Primary DPA's Destination Points. The Primary DPA is assigned the primary destination point.

- 867 *Resident*: Title IV applicants who indicate on their FAFSA, as their state of legal residence, the state in which the  
868 Agency is located.
- 869 *SAIG Mailbox*: An electronic mailbox that is used to send and receive financial aid data using the SAIG. It is also  
870 referred to as a Destination Point. (See *Destination Point*.)
- 871 *Social Security Number (SSN)*: The number assigned to an individual by the Social Security Administration and  
872 used as the identifying number for many Federal purposes, including identifying an SAIG participant and  
873 applicants for the Title IV, HEA programs.
- 874 *Stop Student Debt Relief Scams Act of 2019*: Public Law 116-251, explicitly makes unauthorized access to the U.S.  
875 Department of Education information technology systems and the misuse of identification devices issued by  
876 the Department a criminal act with fines up to \$20,000 and/or 5 years imprisonment. It also directs the  
877 Department to prevent improper access to the data system and any other system used to administer a  
878 program under Title IV of the Higher Education Act of 1965, as amended, by any person or entity for the  
879 purpose of assisting a student in managing loan repayment or applying for any repayment plan, consolidation  
880 loan, or other benefit authorized by this title, unless such access meets the requirements of an authorized  
881 person or entity. Furthermore, it requires the Department to take action to prevent and address the improper  
882 use of access devices, detecting common patterns of improper use; maintain a reporting system to alert the  
883 Secretary of potentially improper use of Department IT systems; and proactively contacting Federal student  
884 loan borrowers whose Federal student loan accounts likely demonstrate improper use in accordance with the  
885 provisions of this Act. It also directs Federal exit counseling to warn Federal loan borrowers about debt  
886 relief scams and to provide clean and simple disclosures in communications with borrowers who are  
887 applying for or requesting assistance with Federal Direct Loan Program.
- 888 *Student Aid Internet Gateway (SAIG)*: The SAIG links thousands of Destination Points across the United States, its  
889 territories, and certain ED-designated foreign countries to the Higher Education Act's Title IV, HEA  
890 student financial aid programs, and delivery system. DPAs are assigned Destination Points (electronic  
891 mailboxes), for receiving and transmitting data to various Title IV, HEA Federal Student Aid systems such  
892 as NSLDS and CPS. (See *Destination Point* and *Destination Point Administrator*.)
- 893 *TDClient*: ED's telecommunications software that allows Mainframe/Midrange users to send and receive data  
894 through the SAIG.
- 895 *TG Number*: A TG Number is the identifier for an electronic mailbox which is referred to as a SAIG Mailbox  
896 or Destination Point. The TG Number is a five-digit alphanumeric number, preceded by "TG."
- 897 *Title IV, HEA student financial aid programs*: Student assistance programs authorized by Title IV of the  
898 Higher Education Act of 1965, as amended, (HEA).
- 899 *U.S. Department of Education (ED, Department)*: The federal agency responsible for the administration of  
900 federal student aid programs under Title IV of the HEA through Federal Student Aid (FSA).

**902 Attachment B: Burden Statement**

903 According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of  
904 information unless such collection displays a valid OMB control number. The valid OMB control number for this  
905 information collection is 1845-0002. Public reporting burden for this collection of information is estimated to  
906 average 40 minutes per initial paper application response, 20 minutes per initial web application online, 15 minutes  
907 per updated response on paper, and 10 minutes per updated response online, including time for reviewing  
908 instructions, searching existing data sources, gathering and maintaining the data needed, and completing and  
909 reviewing the collection of information. The obligation to respond to this collection is required to obtain or retain a  
910 benefit as cited in the Higher Education Act of 1965, as amended (HEA); 20 U.S.C. 1070 et seq. If you have  
911 comments or concerns regarding the status of your individual submission of this application, please contact U.S.  
912 Department of Education, Systems Integration Division, 830 First Street NE, Washington, DC 20202 directly.