


Screenshots of Help Desk Form (e-Support page)
Estimated time per response: .14 hours per response (rounded up)

OMB Control Number: 3060-1042

First half of page:

Submit Help Request

Not yet Approved by OMB 

FCC: Wireless Telecommunications Bureau

All fields are required to submit your request, unless otherwise noted.

Your Contact Information

First Name

Last Name

Email Address

Phone (format 9999999999 or 999-999-9999)

Phone Ext (optional)

Phone - International (if applicable)
More information

FRN(FCC Registration Number)

Call Sign

ASR # (Antenna Structure Registration Number)

Second half of page:

Facility ID # (Broadcast Licenses)

Application File #

Your Question or Issue

Subject

Description (include a detailed explanation of your question or issue)

FCC System (optional)

Company (required for ULS Electronic Batch Filing (EBF))

Radio Service Code (optional)

Your Computer

Operating System (optional)

Web Browser (optional)

To include attachments, please see below the Submit button.

Submit

Submit Attachments

Attachments

Drop Down Menu #1

FCC System (optional)

-- None --
3.5 GHz FSS ARS
3650 Protection Zone Filings
ARMIS - Automated Management Reporting Information System
ASR - Antenna Structure Registration
CDBS - Consolidated Database System
CLS - Consolidated Licensing System
COALS - Cable Operations and Licensing System
CORES - Commission Registration System
COSER - Canadian CoChannel Serial Coordination System
E-106 - Electronic Section-106 System
EAS - Equipment Authorization System
EBF - ULS Electronic Batch Filing
ELS - Experimental Licensing System
ETRS - EAS Test Reporting System
Form 477
Genesis Core Financial System
GenMen - General Menu Reports
HAC - Hearing Aid Compatibility Status Report
IA/1876 Form
IBFS - International Bureau Filing System
ISAS - Integrated Spectrum Auction System
KDB - OET Knowledge Database and Inquiry
Legacy Databases
License View
LMS - Licensing and Management System
MFI Geospatial Data Collection
OFACS - OET Frequency Assignment Coordination System
OPIF - Online Public Inspection Files
Programmatic Environmental Assessment for ASR
...

Drop Down Menu #2

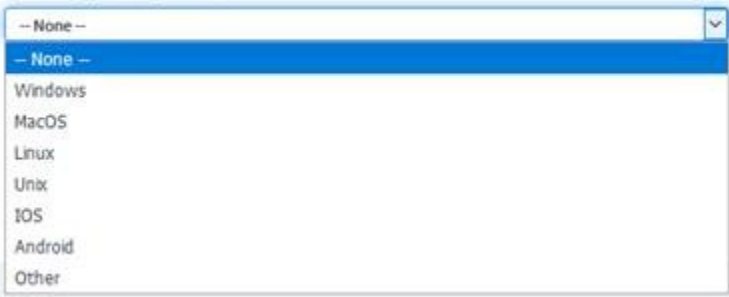
Radio Service Code (optional)

-- None --
NA - Not Applicable
AA - Aviation Auxiliary Group
AB - Aural Microwave Booster
AC - Aircraft
AD - AWS-4
AF - Aeronautical and Fixed
AH - AWS-H Block (1915-1920 MHz and 1995-2000 MHz)
AI - Aural Intercity Relay
AL - ALL
AN - Antenna Structure Registration
AR - Aviation Radionavigation
AS - Aural Studio Transmitter Link
AT - AWS-3 (1695-1710 MHz, 1755-1780 MHz, and 2155-2180 MHz)
AW - AWS 1710-1755/2110-2155 MHz
BA - 1390-1392 MHz Band, Market Area
BB- 1392-1395 and 1432-1435 MHz Bands, Market Area
BC - 1670-1675 MHz Band Market Area
BR - Broadband Radio Service
CA - Commercial Air-ground Radiotelephone
CB - BETRS
CD - Paging and Radiotelephone
CE - Digital Electronic Message Service - Common Carrier
CF - Common Carrier Fixed Point to Point Microwave
CG - General Aviation Air-ground Radiotelephone
CJ - Commercial Aviation Air-Ground Radiotelephone (800 MHz band)
CL - Cellular Radiotelephone
CM - Commercial Operator
CN - PCS Narrowband
CO - Off-peak Radiotelephone
...

Drop Down Menu #3

Your Computer

Operating System (optional)



-- None --

-- None --

Windows

MacOS

Linux

Unix

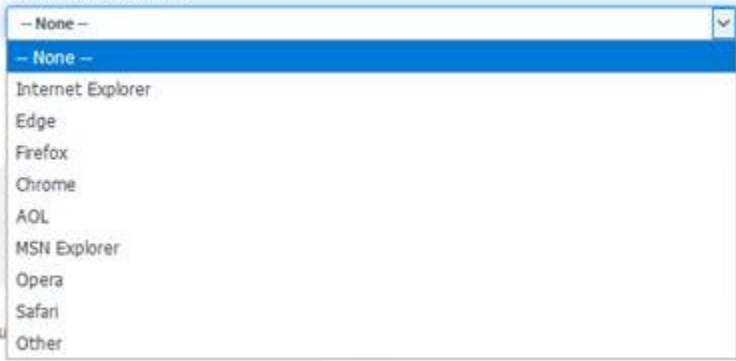
IOS

Android

Other

Drop Down Menu #4

Web Browser (optional)



-- None --

-- None --

Internet Explorer

Edge

Firefox

Chrome

AOL

MSN Explorer

Opera

Safari

Other

Browse... No file selected. Attach

OMB Control Number 3060-1042

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