U.S. Department of Commerce National Institute of Standards and Technology Generic Clearance for Community Resilience Data Collections OMB CONTROL NO. 0693-0078

For each proposed request using this generic clearance, NIST will submit the actual instrument and related documents (letters, emails to respondents, scripts, etc.), as well as proposed statistical methods to be employed to OMB along with responses to the following questions:

- 1. Explain who will be surveyed and why the group is appropriate to survey.
- 2. Explain how the survey was developed including consultation with interested parties, pretesting, and responses to suggestions for improvement.
- 3. Explain how the survey will be conducted, how customers will be sampled if fewer than all customers will be surveyed, expected response rate, and actions your agency plans to take to improve the response rate.
- 4. Describe how the results of the survey will be analyzed and used to generalize the results to the entire customer population.