2022 Post-Election Voting Survey of State Election Officials

**// Include section header “2022 Post-Election Voting Survey of State Election Officials” //**

**Welcome**

Security Protection Advisory [OMB Control Number: 0704-XXXX]

[Expiration Date: XX/XX/XXXX]

You have been selected to take a survey about your experience as a state election official and your use of FVAP products and services in the 2022 General Election. Most people take about 15 minutes to complete the survey.

This survey covers three main topics, including:

* Your office’s experience with five FVAP voting assistance resources
* Your office’s experience with FVAP outreach materials
* Your state’s standard procedures for processing registration and ballot requests for *UOCAVA* citizens.

After you enter your ticket number and click the Next button below, you will be asked to:

* Read the Agency Disclosure Notice and Privacy Advisory Statement
* Take the brief survey

Please **enter your ticket number** and click *Next* to begin the survey.

|  |  |
| --- | --- |
| Ticket number |  |

We also have some additional information available to you about this survey and website privacy. Select the additional pages you would like to read below, if any, before proceeding with the survey.

 Frequently Asked Questions
 Security Protection Advisory (i.e., website privacy and cookies)

If you would like to view all survey questions before you start this online survey, a printable pdf version of the survey can be found here: [insert url for pdf of full survey here]

Thank you for your time and participation.



Bottom of Form

For questions or concerns about this survey, e-mail: SEO-Survey@forsmarshgroup.com

***// Display if respondent checks “Frequently Asked Questions” checkbox on Welcome Screen. Include section header “2022 Post-Election Voting Survey of State Election Officials” //***

|  |
| --- |
|   |

**How to Contact Us**

If you have questions or concerns about this survey, please emailSEO-Survey@forsmarshgroup.com.

**Frequently Asked Questions**

[What is the Federal Voting Assistance Program (FVAP)?](#FVAP)
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 **What is the Federal Voting Assistance Program (FVAP)?** [Top](#FAQ_FVAP)

* FVAP administers the *Uniformed and Overseas Citizens Absentee Voting Act (UOCAVA)* on behalf of the Secretary of Defense. FVAP works to ensure that all Service members, their eligible family members, and overseas citizens are aware of their right to vote and have the tools and resources to successfully do so from anywhere in the world.

**What is the Post-Election Voting (PEV) Program?** [Top](#FAQ_PEV)

* Post-Election Voting (PEV) surveys are sponsored by the Director of the Federal Voting Assistance Program (FVAP) as the presidential designee to administer the *Uniformed and Overseas Citizens Absentee Voting Act (UOCAVA) of 1986*. *UOCAVA*, as amended by *the Military and Overseas Voter Empowerment (MOVE) Act*, requires FVAP to provide to Congress an assessment of voter registration and participation by absent Uniformed Services voters and the effectiveness of FVAP activities. The PEV surveys are designed to assist FVAP in administering *UOCAVA* and are used to develop ways to further improve the absentee voting process for military personnel and overseas citizens.

**What is *UOCAVA*?** [Top](#FAQ_UOCAVA)

* The *Uniformed and Overseas Citizens Absentee Voting Act (UOCAVA)* was enacted in 1986 and permits members of the Uniformed Services and Merchant Marines, their eligible family members, and U.S. citizens residing overseas to register and vote absentee in elections for federal offices. The Federal Voting Assistance Program (FVAP) administers the federal requirements of the law and works to ensure *UOCAVA*-covered citizens are aware of their right to vote and have the tools and resources to successfully do so from anywhere in the world.

**How do I know this is an official, approved DoD survey?** [Top](#FAQ_OFFICIAL)

* In accordance with [DoD Instruction 8910.01](http://www.dtic.mil/whs/directives/), all data collection in DoD must be licensed and show that license as an Office of Management and Budget (OMB) control number with an expiration date. The OMB control number for this survey is 0704-XXXX, expiring XX/XX/XXXX.

**How did you pick me?** [Top](#FAQ_PICK_ME)

* FVAP has you in our records as the state election official for your state or territory. Our survey contacts every state election office from each state and attempts to survey the head of the office or the person most knowledgeable about *UOCAVA* voters.

**Why should I participate?** [Top](#FAQ_PARTICIPATE)

* This survey will provide the Federal Voting Assistance Program (FVAP) with critical information to help improve the services and information they provide you and other state election officials. Your input will be used to shape the absentee voting program in ways that directly affect your office.

**What is SEO-Survey@forsmarshgroup.com?** [Top](#FAQ_EMAIL)

* SEO-Survey@forsmarshgroup.com is the official e-mail address for communicating with state election officials about Post-Election Voting (PEV). The SEO in "SEO-Survey@forsmarshgroup.com" is short for State Election Officials survey.

**Why am I being asked to use the web?** [Top](#FAQ_WEB)

* Web administration enables us to get survey results out faster.

**Do I have to answer all questions?** [Top](#FAQ_AnswerAll)

* No, it is not necessary to answer every question. We know you are very busy, so the survey will let you start and stop as necessary while continuing to save your progress.
* Within the survey screen, you have two control buttons: *Continue* (→) and *Previous* (←). Use these buttons to navigate through the survey or skip questions. When you return to the survey website, enter your ticket number to get to the place in the survey where you had stopped.

**Will my answers be kept private?** [Top](#FAQ_PRIVATE)

* Data you provide may be identifiable to DoD or the Federal Voting Assistance Program (FVAP). Please review the Privacy Advisory.
* We encourage you to safeguard your Ticket Number to prevent unauthorized access to your survey. In addition, to ensure your privacy, be aware of the environment in which you take the survey (e.g., take the survey when no one else is home; take care to not leave the survey unattended).

**Can I withdraw my answers once I have started the survey?** [Top](#FAQ_WITHDRAW)

* If you wish to withdraw your answers, please notify the survey helpdesk prior to February 28, 2023 by sending an email to SEO-Survey@forsmarshgroup.com. Include your name and Ticket Number.

**Will I ever see the results of the survey?** [Top](#FAQ_RESULTS)

* The Federal Voting Assistance Program (FVAP) will post survey results and a corresponding post-election report to Congress at <http://www.FVAP.gov/>.

**[Next]**

***// Display if respondent checks “Security Protection Advisory” checkbox on Welcome Screen. Include section header “2022 Post-Election Voting Survey of State Election Officials” //***

***[Next]***

**Security Protection Advisory**

**WEBSITE PRIVACY:** The Department of Defense (DoD) will not collect personal information about you when you visit this website unless you choose to provide it yourself. Data you provide may be identifiable to DoD or the Federal Voting Assistance Program (FVAP).

**Use of "Cookies:"** Our system uses two types of "cookies," which are files placed on your computer's hard drive in order to monitor your use of the site or the web. We use session "cookies" for performance and load balancing issues.

For more information about your privacy rights, please read the Privacy Advisory at the start of the survey. This website does collect certain data from your visit but does not store it in a way that it can be linked to you. This non-personal information helps us make the site more useful by recognizing the types of technology being used. The data collected are listed below:

1. The Internet Protocol (IP) address for the computer and the server being used on the Internet (for example, www.verizon.com, www.comcast.com, 122.3.55.34). Depending on your Internet service provider, IP addresses may identify your computer; in other cases, they identify no more than your Internet service provider (such as Verizon or Comcast).

2. The type and version of the browser and operating system used to access our site.

3. The date and time this site was accessed.

4. Number of bytes sent and received.

5. The pages visited.

This information is stored permanently for troubleshooting technical problems and for future capacity planning. It cannot be linked to any survey response data and resides in a completely different database. It may be shared with DoD as required for troubleshooting connections from DoD computers. None of this information will be revealed publicly or used to identify you.

**[Next]**

For questions or concerns about this survey, e-mail: SEO-Survey@forsmarshgroup.com.

***// Display pop-up if respondent clicks welcome screen OMB Number link. Include section header “2022 Post-Election Voting Survey of State Election Officials” //***

 **How do I know this is an official, approved DoD survey?**

* The Federal Voting Assistance Program (FVAP) is part of the DoD.
* In accordance with [DoD Instruction 8910.01](http://www.dtic.mil/whs/directives/), all data collection in the Department must be licensed and show that license as an Office of Management and Budget (OMB) Control Number with an expiration date. The OMB Control Number for this survey is 0704-XXXX, expiring XX/XX/XXXX.

Top of Form

***// Include section header “2022 Post-Election Voting Survey of State Election Officials” //***

**Agency Disclosure Notice**

The public reporting burden for this collection of information, 0704-XXXX, is estimated to average 15 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or burden reduction suggestions to the Department of Defense, Washington Headquarters Services, at whs.mc-alex.esd.mbx.dd-dod-information-collections@mail.mil. Respondents should be aware that notwithstanding any other provision of law, no person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently valid OMB control number.

**Privacy Notice**

**This survey does not collect or use personally identifiable information. Therefore, the information collected is not subject to the Privacy Act of 1974, as amended (5 U.S.C. § 552a). Responding to this survey is voluntary. There is no penalty to you or your office if you choose not to respond. However, maximum participation is encouraged so that the data will be complete. This notice informs you of the purpose of the 2022 Post-Election Voting Surveys and how the findings of these surveys will be used. Please read it carefully.**

**AUTHORITY:** The authority to solicit the information requested in this survey is contained in the *Uniformed and Overseas Citizens Absentee Voting Act (UOCAVA)* 52 USC 20301.

**PRINCIPAL PURPOSE:** This survey is conducted by the Federal Voting Assistance Program (FVAP), which works to ensure that all Service members, their eligible family members, and overseas citizens are aware of their right to vote and have the tools to do so - from anywhere in the world. Information collected in this survey will provide FVAP with critical information to help improve the services and information available for state election officials. Data could be used in future research.

**ROUTINE USES:** None.

**DISCLOSURE:** Providing information on this survey is voluntary. Most people can complete the survey in 15 minutes. There is no penalty to you or your office if you choose not to respond. However, maximum participation is encouraged so that the data will be complete and representative. This survey is being conducted for program evaluation at the DoD level. Your responses will not be treated as confidential. Identifying information may be used by government and contractor staff engaged in, and for the purposes of, program evaluation. In addition, FVAP will receive data which will identify your election office. Any comments you leave on the survey will be provided verbatim (i.e., exactly as submitted) to FVAP. Do not include any personally identifiable information (PII) in your comments.

**SURVEY ELIGIBILITY AND POTENTIAL BENEFITS:** A census of state election officials representing all voting jurisdictions, including the District of Columbia and the U.S. territories, were selected to participate in the survey. There is no direct benefit for your individual participation, however your responses, when taken together with the responses from other state election officials, will make a difference by helping to identify areas where FVAP's products and services can be improved.

**STATEMENT OF RISK:** The data collection procedures involve disclosure of data which will identify you to the Federal Voting Assistance Program (FVAP).

**If you experience any difficulties taking the survey, please contact the Survey Processing Center by sending an e-mail to** SEO-Survey@forsmarshgroup.com**. If you have concerns about your rights as a research participant, please contact the OUSD (P&R) Research Regulatory Oversight Office at 703-575-2677/703-575-3536 or e-mail** R2O2@tma.osd.mil**.

Once you start answering the survey, if you desire to withdraw your answers, please notify the survey helpdesk prior to February 28, 2023. Please include in the e-mail your name and Ticket Number. Unless withdrawn, partially completed survey data may be used after that date.**

**Click *Next* if you agree to do the survey.**

**[Next]**

# FVAP Products and Services

**// Include running section header “FVAP Products and Services” //**

**// Display all resources descriptions together on one page. Format each resource inside a separate box with a light blue background //**

The first section of this survey will ask about your experience using five different Federal Voting Assistance Program (FVAP) products and services in 2022.

On the next page, please **read the following descriptions** of these FVAP products and services carefully. You can reference these descriptions during the survey by using the links at the bottom of your screen.

**FVAP.gov**

Provides customized, voting-related information and resources for all *Uniformed and Overseas Citizens Absentee Voting Act* (*UOCAVA)* voters and election officials. FVAP.gov supplies state-specific election information, including dates, deadlines, and contact information that voters can rely on to adhere to their state’s absentee voting process. Other products and services, such as the election official online training module, are available at FVAP.gov.

**Staff Support**

FVAP staff is available to provide support to election officials, including voting information, voter outreach materials, and state-specific updates that can be communicated with voters. FVAP staff can be reached by email at vote@fvap.gov or by using a toll-free telephone service.

**State Affairs Specialists**

These specialists work closely with election officials and states on legislation and regulations related to *UOCAVA* voters. Their goal is to strengthen the relationship between states and FVAP. They are the primary FVAP points of contact for state election officials (SEO) and local election officials (LEO). These specialists provide *UOCAVA* training and conference briefs. They are also available to answer questions on *UOCAVA* policy, election official best practices, and *UOCAVA*-related problems.

**Address Look-Up Service**

Election officials can contact FVAP when a ballot sent to a military Service member is returned and FVAP will attempt to find the member’s current address information.

**Election Official (EO) Online Training**

A short, interactive course created for election officials. It provides information on *UOCAVA*-related laws, clarifies the absentee voting process, and includes an overview of FVAP’s role in assisting your office with *UOCAVA* voters.

**// Page Break //**

**// At the bottom of QUSE-QSATSPSP, display link to pop up descriptions of FVAP.gov, state affairs specialists, address look-up service, and EO online training with above descriptions //**

**Item #:** 1

**Question Type**:Grid

***// Soft Prompt:* “You did not answer all questions; we would like your response to the question above.”*//***

**QUSE**. In 2022, did your office use any of the following FVAP products or services? *Mark “Yes” or “No” for each item.*

|  |  |  |
| --- | --- | --- |
| **Variable Name** | **Variable Text** | **Variable Label** |
| QUSEWEB | FVAP.gov | Q1a: FVAP.gov use |
| QUSESTF | FVAP staff support | Q1b: FVAP staff support use |
| QUSESAS | FVAP state affairs specialists | Q1c: FVAP state affairs specialist use |
| QUSETRN | FVAP EO online training | Q1d: FVAP EO online training use |

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 1 | Yes |
| 0 | No |
| 98 | Not applicable; my office was not aware of this FVAP product/service |
| -99 | Refused |

**Item #:** Q2

**Question Type**:Grid

***// For each subitem, ask if matching* QUSE= 1. If all QUSE subitems ≠ 1, skip to QREF //**

**QSAT**. How satisfied was your office with the following FVAP products or services?

|  |  |  |
| --- | --- | --- |
| **Variable Name** | **Variable Text** | **Variable Label** |
| QSATWEB | FVAP.gov | Q2a: FVAP.gov satisfaction |
| QSATSTF | FVAP staff support | Q2b: FVAP staff support satisfaction |
| QSATMAL | FVAP military address look-up | Q2c: FVAP military address satisfaction |
| QSATTRN | FVAP EO online training | Q2d: FVAP EO online training satisfaction |

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 5 | Very satisfied |
| 4 | Satisfied |
| 3 | Neither satisfied nor dissatisfied |
| 2 | Dissatisfied |
| 1 | Very dissatisfied |
| -99 | Refused |
| -100 | Valid Skip |

**Item #:** Q2sp

**Question type:** Open End Essay

***//* Ask if QSATWEB = 1|2 OR QSATSTF = 1|2 OR QSATMAL = 1|2 OR QSATTRN = 1|2, else skip to QREF //**

**QSATSP:** Please explain why you were not satisfied with the following products or services from FVAP: **[INSERT “FVAP.gov” if QSATWEB = 1|2, INSERT “FVAP staff support” if QSATSTF = 1|2, INSERT “FVAP military address look-up service” if QSATMAL = 1|2, INSERT “FVAP EO online training” if QSATTRN = 1|2].** *Do not provide any personally identifiable information (PII).*

**Variable Label:** Q2sp: FVAP products dissatisfied reason

**// At the bottom of QREF, display link to pop up descriptions of FVAP staff support, state affairs specialists, address look-up service, and EO online training //**

**Item #:** Q3

**Question Type**:Grid

***// Soft Prompt:* “You did not answer all questions; we would like your response to the question above.”*//***

**QREF**. In 2022, did your office refer any local election officials (LEO) to the following FVAP products or services? *Mark “Yes” or “No” for each item.*

|  |  |  |
| --- | --- | --- |
| **Variable Name** | **Variable Text** | **Variable Label** |
| QREFWEB | FVAP.gov | Q3a: FVAP.gov referred LEO |
| QREFSTF | FVAP staff support | Q3b: FVAP staff support referred LEO |
| QREFADD | FVAP military address look-up service | Q3c: FVAP military address referred LEO |
| QREFTRN | FVAP EO online training | Q3d: FVAP EO online training referred LEO |

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 1 | Yes |
| 0 | No |
| 98 | Not applicable; my office was not aware of this FVAP product/service |
| -99 | Refused |

# FVAP.gov

**// Include running section header “FVAP.gov” //**

**// At the bottom of QWEBNOT-QWEBNOTSP, display link to pop up description of FVAP.gov //**

**Item #:** Q4

**Question type:** Single punch

**// Ask if QUSEWEB = 0|1 AND QREFWEB = 0, else skip to QWEBNOTSP //**

**QWEBNOT:** In 2022, what was the main reason your office did not share information about FVAP.gov with local election officials (LEO)?

**Variable Label:** Q4: Reason not shared FVAP.gov

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 1 | Did not believe FVAP.gov offered the assistance LEOs needed. |
| 2 | Did not believe FVAP.gov offered accurate information. |
| 3 | LEOs received comparable assistance from another resource. |
| 4 | LEOs did not need assistance or information available on FVAP.gov. |
| 5 | Some other reason |
| -99 | Refused |
| -100 | Valid Skip |

**Item #:** Q5

**Question type:** Single punch

**// Ask if QREFWEB = 1, else skip to QWEBNOTSP //**

**QFVAPNAV:** How much do you agree or disagree with this statement: LEOs found it easy to navigate and find information on FVAP.gov

**Variable Label:** Q5: Easy to Navigate FVAP.gov

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 5 | Strongly agree |
| 4 | Agree |
| 3 | Neither agree nor disagree |
| 2 | Disagree |
| 1 | Strongly disagree |
| -99 | Refused |
| -100 | Valid Skip |

**Item #:** Q5sp

**Question type:** Open End Essay

**QWEBNOTSP:** How can FVAP improve FVAP.gov? *Do not provide any personally identifiable information (PII).*

**Variable Label:** Q5sp: How to improve FVAP.gov

# FVAP Staff Support

**// Include running section header “FVAP Staff Support” //**

**// At the bottom of QSTFRE-QSTFNOTSP, display link to pop up description of FVAP staff support //**

**Item #:** Q6

**Question Type**:Grid

**// Ask if QUSESTF = 0|1 AND QREFSTF = 1, else skip to QSTFNOT //**

**QSTFRE**. In 2022, did your office refer any local election officials (LEO) to FVAP staff support for any of the following reasons? *Mark “Yes” or “No” for each item.*

|  |  |  |
| --- | --- | --- |
| **Variable Name** | **Variable Text** | **Variable Label** |
| QSTFREA | To request FVAP voting supplies or outreach materials | Q6a: Request voting supplies |
| QSTFREB | To receive information about training and/or other FVAP resources | Q6b: Receive training or resources |
| QSTFREC | To resolve a problem for an LEO | Q6c: Resolve LEO problem |
| QSTFRED | To suggest changes to FVAP publications or programs | Q6d: Suggest FVAP changes |
| QSTFREE | To update contact information for a local election office | Q6e: Update LEO contact info |
| QSTFREF | To obtain clarification about *UOCAVA* laws | Q6f: Obtain *UOCAVA* clarification |
| QSTFREG | Some other reason | Q6g: Some other reason |

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 1 | Yes |
| 0 | No |
| -99 | Refused |
| -100 | Valid Skip |

**Item #:** Q6sp

**Question type:** Open End Essay

**// Ask if QSTFREG = 1, else skip to QSTFNOT //**

**QSTFRESP:** Please specify the other reason(s) your office referred LEOs to FVAP staff support in 2022. *Do not provide any personally identifiable information (PII).*

**Variable Label:** Q6sp: Other reasons referred to staff support

**Item #:** Q7

**Question type:** Single punch

**// Ask if QUSESTF = 0|1 AND QREFSTF = 0, else skip to QSTFNOTSP //**

**QSTFNOT:** In 2022, what was the main reason your office did not refer local election officials (LEO) to FVAP staff support for assistance?

**Variable Label:** Q7: Reason not referred staff support

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 1 | Did not believe FVAP staff offered the assistance LEOs needed. |
| 2 | Did not believe FVAP staff offered accurate information. |
| 3 | Did not believe FVAP staff provided timely responses. |
| 4 | LEOs received comparable assistance from another resource. |
| 5 | LEOs did not need assistance or information from FVAP staff. |
| 6 | Some other reason |
| -99 | Refused |
| -100 | Valid Skip |

**Item #:** Q7sp

**Question type:** Open End Essay

***// Soft Prompt: “We would like your response to the question above. If you have no comments, please enter ‘N/A’”//***

**QSTFNOTSP:** How can FVAP improve the assistance provided by FVAP staff support? *Do not provide any personally identifiable information (PII).*

**Variable Label:** Q7sp: How to improve staff support

# FVAP Policy and Research

**// Include running section header “FVAP Policy and Research” //**

**Item #:** Q8

**Question type:** Grid

**QSASP:** During 2022, did your office use any of the following FVAP policy-related products? *Mark “Yes” or “No” for each item.*

|  |  |  |
| --- | --- | --- |
| **Variable Name** | **Variable Text** | **Variable Label** |
| QSASPA | Public policy papers | Q8a: Public policy papers used |
| QSASPB | FVAP research (e.g., Post-Election Voting Survey or comparisons of military and civilian voting rates) | Q8b: FVAP research used |
| QSASPC | FVAP congressional reports | Q8c: Congressional reports used |
| QSASPD | Monthly EO newsletter | Q8d: EO newsletter used |

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 1 | Yes |
| 0 | No |
| -99 | Refused |

**Item #:** Q9

**Question type:** Open End Essay

**QRESTOP:** FVAP conducts periodic research on important election topics. On what policy topic(s) would you most want FVAP to disseminate new research? *Do not provide any personally identifiable information (PII).*

**Variable Label:** Q9: Research topics

# FVAP Election Official (EO) Online Training

**// Include running section header “FVAP Election Official (EO) Online Training” //**

**// At the bottom of QTRNNOT-QTRNNOTSP, display link to pop up descriptions of EO online training //**

**Item #:** Q10

**Question type:** Single punch

**// Ask if QUSETRN = 0|1 AND QREFTRN = 0, else skip to QTRNNOTSP //**

**QTRNNOT:** In 2022, what was the main reason your office did not refer local election officials (LEO) to the FVAP EO online training?

**Variable Label:** Q10: Reason not referred FVAP EO online training

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 1 | Did not believe FVAP EO online training offered the assistance LEOs needed. |
| 2 | Did not believe FVAP EO online training offered accurate information. |
| 3 | LEOs received comparable assistance from another resource. |
| 4 | LEOs did not need any training. |
| 5 | Some other reason |
| -99 | Refused |
| -100 | Valid Skip |

**Item #:** Q10sp

**Question type:** Open End Essay

**QTRNNOTSP:** How can FVAP improve the FVAP EO online training? *Do not provide any personally identifiable information (PII).*

**Variable Label:** Q10sp: How to improve FVAP EO online training

**Item #:** Q11

**Question Type**:Grid

**QTRNTYPE**. FVAP provides training to election officials in various formats. How useful would each of the following types of training formats be for local election officials (LEO) in your state? *Mark one answer for each statement.*

|  |  |  |
| --- | --- | --- |
| **Variable Name** | **Variable Text** | **Variable Label** |
| QTRNTYPEA | Online training modules | Q11a: Online training modules |
| QTRNTYPEB | In-person training | Q11b: In-person training |
| QTRNTYPEC | Presentation at your state’s conference | Q11c: Presentation at your state’s conference |
| QTRNTYPED | Webinar | Q11d: Webinar |
| QTRNTYPEE | Some other training format | Q11e: Some other training format |
| **Value** | **Value Label** |
| 4 | Very useful |
| 3 | Useful |
| 2 | Somewhat useful |
| 1 | Not useful |
| -99 | Refused |

**Item #:** Q11sp

**Question type:** Open End Essay

**// Ask if QTRNTYPEE = 3|4, else skip to QHELPS //**

**QTRNTYPESP:** Please describe the other training format(s) that would be valuable to your office. *Do not provide any personally identifiable information (PII).*

**Variable Label:** Q11sp: Other training formats

# Improvement of Services

**// Include running section header “Improvement of Services” //**

**// Display below description on same page. Format all inside a separate box with a light blue background //**

The following questions ask about how FVAP can improve communication with your office and improve FVAP products and services.

**Item #:** Q12

**Question Type**:Grid

**QHELPS**. Across all of FVAP’s products and services, how much do you agree or disagree with each of the following statements about the information provided by FVAP? *Mark one answer for each statement.*

|  |  |  |
| --- | --- | --- |
| **Variable Name** | **Variable Text** | **Variable Label** |
| QHELPSA | It helps my office increase our understanding of *UOCAVA* laws. | Q12a: Helps with *UOCAVA* laws |
| QHELPSB | It helps resolve questions my office receives from LEOs. | Q12b: Helps resolves LEO questions |
| QHELPSC | It helps my state’s LEOs be more effective at their jobs. | Q12c: Helps LEOs be more effective |

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 5 | Strongly agree |
| 4 | Agree |
| 3 | Neither agree nor disagree |
| 2 | Disagree |
| 1 | Strongly disagree |
| -99 | Refused |

**ITEM #:** Q13

**Question type:** Open End Essay

**QIMPRVCOMM:** How can FVAP help improve communication between SEOs and LEOs? *Do not provide any personally identifiable information (PII).*

**Variable Label:** Q13: How to improve SEO and LEO communication

# Registration and Ballot Requests

**// Include running section header “Registration and Ballot Requests” //**

**// Display below description and the two definitions on one separate page. Format all inside a separate box with a light blue background //**

The following questions will help us better understand your state’s standard procedures for processing registration and ballot requests during the 2022 General Election. Most of these questions ask about *UOCAVA* citizens and the Federal Post Card Application (FPCA), described below:

***UOCAVA* Citizens:** U.S. citizens who are active members of the Uniformed Services, their eligible family members or U.S. citizens residing outside of the United States.

**FPCA:** The FPCA is a single form that can be used to register to vote and/or request an absentee ballot for federal elections.

Each state has unique policies, so you might not see an answer that exactly represents your state’s procedures. **Please select the answer to each question that best represents your state’s procedures.** If you would like to add any additional comments about your state’s procedures, please do so in your answer to the open-end question at the end of the survey.

**Item #:** Q14

**Question type:** Single punch

**QFPCADATE:** States have varying dates for when they begin accepting FPCAs before the current federal election year. Did your state accept FPCAs for the 2022 General Election before January 1, 2022?

**Variable Label:** Q14: Date state began accepting FPCAs

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 1 | Yes, my state began accepting FPCAs before January 1, 2022. |
| 0 | No, my state only accepted FPCAs received after January 1, 2022. |
| -99 | Refused |

**Item #:** Q15

**Question type:** Single punch

**QONREG:** In 2022, did your state allow *UOCAVA* voters to register online?

**Variable Label:** Q15: State online voter registration

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 1 | Yes |
| 0 | No |
| 2 | It varies by jurisdiction within my state |
| -99 | Refused |

**Item #: Q15sp**

**Question type:** Open End Essay

**// Ask if QONREG = 3, else skip to QFPCATIME //**

**QONREGSP** : Please provide additional information about how online registration varied by jurisdiction. *Do not provide any Personally Identifiable Information (PII).*

**Variable Label:** Q15sp: State online voter registration other

**Item #:** Q16

**Question type:** Single punch

**QFPCATIME:** In 2022, did your state have a statutory requirement for processing FPCAs in a timely manner (e.g., FPCAs must be processed within 1 business day)?

**Variable Label:** Q16: State has FPCA processing requirement

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 1 | Yes |
| 0 | No |
| -99 | Refused |

**ITEM #:** Q16sp

**Question type:** Open End Numeric

**// Limit to 0 through 999, soft prompt “Please enter a number between 0 and 999.” //**

**// Ask if QFPCATIME = 1, else skip to QFPCAPERM //**

**QFPCATIMESP:** In 2022, what was the statutory time limit *in days* for processing FPCAs? *Do not provide any personally identifiable information (PII).*

**Variable Label:** Q16sp: FPCA processing day limit

**Item #:** Q17

**Question type:** Single punch

**QFPCAPERM:** In some states, if voters register using the FPCA, they are considered permanently registered under the National Voter Registration Act (i.e., the voter will be placed on your state’s voter registration roll). In other states, voters must submit a separate registration form to be permanently registered.

In 2022, did your state consider voters to be permanently registered if they registered using an FPCA?

**Variable Label:** Q17: Permanently registered if using FPCA

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 1 | Yes |
| 0 | No |
| -99 | Refused |

**Item #:** Q18

**Question type:** Single punch

**QFPCARECP:** In 2022, did your State policy require that either state election officials (SEO) or LEOs provide proactive confirmation of receipt for an FPCA or other UOCAVA registration request to UOCAVA voters (i.e., a confirmation was sent automatically without a voter inquiring about the registration or ballot request status)?

**Variable Label:** Q18: Confirmation of receipt if using FPCA

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 1 | Yes |
| 0 | No |
| -99 | Refused |

**Item #:** Q19

**Question type:** Single punch

**QFPCAPROC:** In 2022, if an FPCA from an unregistered voter was received after the voter registration deadline but before the absentee ballot request deadline, how was the FPCA processed in your state?

**Variable Label:** Q19: FPCA after registration before ballot request deadline

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 1 | The applicant was not registered to vote and was not sent an absentee ballot for the 2022 election. |
| 2 | The applicant was not registered to vote for future elections but was sent an absentee ballot for the 2022 election. |
| 3 | The applicant was registered for future elections but was not sent an absentee ballot for the 2022 election. |
| 4 | The applicant was registered to vote for future elections and was sent an absentee ballot for the 2022 election. |
| 5 | Not applicable; the voter registration deadline is not earlier than the absentee ballot request deadline in my state. |
| 6 | Other |
| -99 | Refused |

**Item #:** Q19sp

**Question type:** Open End Essay

**// Ask if QFPCAPROC = 6, else skip to QPROTECT //**

**QFPCAPROCSP** : If you would like to provide additional information, please do so. *Do not provide any personally identifiable information (PII).*

**Variable Label:** Q19sp: FPCA after registration before ballot request deadline other

**Item #:** Q20

**Question type:** Multi punch

**QPROTECT:** Military members and U.S. citizens residing overseas may request absentee ballots using different forms, including FPCAs and state forms. We are interested in whether these types of voters receive the same *UOCAVA* protections if they use non-FPCA forms.

From the list below, mark all types of absentee ballot request forms that would allow a military member, eligible family member, or U.S. citizen residing overseas to receive *UOCAVA* protections in your state.

|  |  |  |
| --- | --- | --- |
| **Variable Name**  | **Variable Text** | **Variable Label** |
| QPROTECTA | FPCA | Q20a: FPCA |
| QPROTECTB | State form with a *UOCAVA* classification selected | Q20b: State form with UOCAVA classification |
| QPROTECTC | State form without a *UOCAVA* classification selected, but otherwise indicates the voter is covered under *UOCAVA* (e.g., voter has an overseas mailing address) | Q20c: State form without UOCAVA classification |
| QPROTECTD | Online registration | Q20d. Online registration |
| QPROTECTE | Any other form that indicates the voter is covered under *UOCAVA* | Q20e: Other form |

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 1 | Marked |
| 0 | Not Marked |
| -99 | Refused |

**Ballot Processing**

**// Include running section header “Ballot Processing” //**

**// Display below description and the two definitions on one separate page. Format all inside a separate box with a light blue background //**

The following questions will help us better understand your state’s standard procedures for processing backup ballots during the 2022 General Election. Most of these questions ask about *UOCAVA* citizens and the Federal Write-In Absentee Ballot (FWAB), described below:

***UOCAVA* Citizens**: U.S. citizens who are active members of the Uniformed Services, their eligible family members, or U.S. citizens residing outside of the United States.

**FWAB**: The FWAB is a single form that can be used as a backup absentee ballot for *UOCAVA* voters who have not yet received their ballot. Many states have expanded use of the FWAB for other purposes, such as voter registration.

Each state has unique policies, so you might not see an answer that exactly represents your state’s procedures. **Please select the answer to each question that best represents your state’s procedures**. If you would like to add any additional comments about your state’s procedures, please do so in your answer to the open-end question at the end of the survey.

**// Display FPCA Section 5 centered above QFWABPROC on the same page //**

****

**Item #:** Q21

**Question type:** Multi punch

**QFWABPROC:** In 2022, if a FWAB was received from a voter who did NOT indicate a preference for registering and requesting a ballot for future elections in Section 5 (shown above), then how was the FWAB processed in your state? *Mark all that apply.*

|  |  |  |
| --- | --- | --- |
| **Variable Name** | **Variable Text** | **Variable Label** |
| QFWABPROCA | The FWAB was counted as a backup ballot. | Q21a: FWAB counted as backup ballot |
| QFWABPROCB | The FWAB was processed as a voter registration application. | Q21b: FWAB processed as voter registration application |
| QFWABPROCC | The FWAB was processed as an absentee ballot application. | Q21c: FWAB processed as absentee ballot application |
| QFWABPROCD | The FWAB was used to update the voter’s registration record if the voter was already registered. | Q21d: FWAB used to update registration record |
| QFWABPROCE | The FWAB was used to update the voter’s absentee ballot application record if the voter had previously submitted an application. | Q21e: FWAB used to update absentee ballot application |

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 1 | Marked |
| 0 | Not Marked |
| -99 | Refused |

**Item #:** Q22

**Question type:** Multi punch

**QCONFLVL:** In your state in 2022, confirmation of receipt for a completed ballot was provided to *UOCAVA* voters at the :

*Mark all that apply.*

|  |  |  |
| --- | --- | --- |
| **Variable Name** | **Variable Text** | **Variable Label** |
| QCONFLVLA | State level | Q22a: Ballot receipt notification by state |
| QCONFLVLB | Local level | Q22b: Ballot receipt notification by local |

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 1 | Marked |
| 0 | Not Marked |
| -99 | Refused |

**Item #:** Q23

**Question type:** Multi punch

**// Selecting QBALCONFF=1 automatically deselects all other subitems //**

**QBALCONF:** In your state in 2022, which methods did state or local election officials use to provide confirmation of receipt for a completed ballot to *UOCAVA* voters? *Mark all that apply.*

|  |  |  |
| --- | --- | --- |
| **Variable Name** | **Variable Text** | **Variable Label** |
| QBALCONFA | Email | Q23a: Ballot receipt notification by email |
| QBALCONFB | Mail | Q23b: Ballot receipt notification by mail |
| QBALCONFC | Website or online system | Q23c: Ballot receipt notification by website or online system |
| QBALCONFD | Phone | Q23d: Ballot receipt notification by phone |
| QBALCONFE | Other | Q23e: Ballot receipt notification by other |
| QBALCONFF | None; no ballot confirmation is provided | Q23f: Ballot receipt notification - none |

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 1 | Marked |
| 0 | Not Marked |
| -99 | Refused |

**Item #:** Q24

**Question type:** Single punch

**QPROCONF:** In 2022, did your state policy require that either state or local election officials provide proactive confirmation of receipt for a completed ballot to *UOCAVA* voters (i.e., a ballot confirmation was sent automatically without a voter inquiring about the ballot status)?

**Variable Label:** Q24:State required proactive confirmation

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 1 | Yes |
| 0 | No |
| -99 | Refused |

**Item #:** Q25

**Question type:** Single punch

**QBALSEC:** In 2022, if a voter returned a voted ballot without enclosing it in a ballot secrecy envelope, how did your state process the ballot?

**Variable Label:** Q25: Processed without ballot secrecy envelope

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 1 | The ballot was accepted. |
| 2 | The ballot was rejected. |
| 3 | The ballot was rejected, unless it was a FWAB. |
| -99 | Refused |

**CSG Overseas Voting Initiative**

**// Include running section header “CSG Overseas Voting Initiative” //**

**// Display description on a separate page. Format inside a separate box with a light blue background //**

This section of this survey will ask about your state’s awareness and implementation in 2022 of several key recommendations from the Council of State Governments (CSG).

On the next page, please read the following descriptions of these recommendations.

**// Display below description and the three definitions all on a separate page. Format all inside a separate box with a light blue background //**

In December 2016, the CSG Overseas Voting Initiative Technology Working Group released [recommendations](https://www.csg.org/OVI/documents/KKOVITechRecs.pdf) for improvements to state policies regarding the *UOCAVA* voting process, beyond *UOCAVA* and the *Military and Overseas Voter Empowerment (MOVE) Act* requirements, in three key areas:

**1. Unreadable/Damaged Ballot Duplication**—Recommend that states use a ballot duplication process for unreadable and damaged ballots appropriate for the number of paper ballots they process, and that states establish clear audit procedures.

**2. Common Access Card (CAC)/Digital Signature Verification**—Recommend that states allow the use of CAC digital signatures in the election process for *UOCAVA* voters and that states develop materials to facilitate their acceptance and use.

**3. Data Standardization/Performance Metrics**—Recommend that states adopt the Election Administration and Voting Survey (EAVS) Section B Data Standard, that states identify methods and partners to support automated data collection and validation, and that states establish data repositories.

**ITEM #:** Q26

**Question Type**:Grid

**QCSGDUPL:** The CSG Overseas Voting Initiative Technology Working Group made several [recommendations](https://www.csg.org/OVI/documents/KKOVITechRecs.pdf) regarding unreadable/damaged ballot duplication. Does your state plan to implement any of the following before the November 2024 election? *Mark one answer for each statement.*

|  |  |  |
| --- | --- | --- |
| **Variable Name** | **Variable Text** | **Variable Label** |
| QCSGDUPLA | Select a ballot duplication process that is appropriate for the number of paper ballots your state processes. | Q26a: Appropriate ballot duplication process |
| QCSGDUPLB | Establish clear procedures to ensure auditability. | Q26b: Clear auditability procedures |
| QCSGDUPLC | Make technologies for ballot duplication easy to use for state and local jurisdictions. | Q26c: Technologies to improve duplication process |
| QCSGDUPLD | Ensure that technologies for ballot duplication promote transparency for election officials and external observers. | Q26d: Technologies to promote transparency |

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 1 | Yes |
| 0 | No |
| 2 | Already implemented |
| -99 | Refused |

**ITEM #:** Q27

**QCSGDUPLNOT**: What are the main reasons your State may not implement the CSG Overseas Voting Initiative Technology Working Group recommendations regarding unreadable/damaged ballot duplication by the November 2024 election? *Do not provide Personally Identifiable Information (PII).*

**Variable Label:** Q27: Reasons to not implement CSG duplication recommendations

**ITEM #:** Q28

**Question Type**:Grid

**QCSGSIG:** The CSG Overseas Voting Initiative Technology Working Group made several [recommendations](https://www.csg.org/OVI/documents/KKOVITechRecs.pdf) regarding common access card (CAC)/digital signature verification. Does your state plan to implement any of the following before the November 2024 election? *Mark one answer for each statement.*

|  |  |  |
| --- | --- | --- |
| **Variable Name** | **Variable Text** | **Variable Label** |
| QCSGSIGA | Allow the use of a digital signature to complete election-related activities (e.g., register to vote, request an absentee ballot). | Q28a: Allow digital signature to complete absentee ballot activities |
| QCSGSIGB | Provide an option for military personnel to designate their *UOCAVA* voting status using your state’s online election portal. | Q28b: Provide military option to designate *UOCAVA* status |
| QCSGSIGC | Allow the use of digital signatures in the election process for *UOCAVA* voters (e.g., treat digital signatures equally to handwritten ones). | Q28c: Allow use of digital signatures in election |
| QCSGSIGD | Develop procedures and training materials regarding acceptance and use of digital signatures. | Q28d: Develop procedures for using digital signature |
| QCSGSIGE | Develop educational resources for *UOCAVA* voters about using digital signatures. | Q28e: Develop educational resources about using digital signature |
| QCSGSIGF | Coordinate educational efforts with local military installations. | Q28f: Coordinate educational efforts with military |

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 1 | Yes |
| 0 | No |
| 2 | Already implemented |
| -99 | Refused |

**ITEM #:** Q29

**QCSGSIGNOT**: What are the main reasons your State may not implement the CSG Overseas Voting Initiative Technology Working Group recommendations regarding common access card/digital signature verification by the November 2024 election? *Do not provide Personally Identifiable Information (PII).*

**Variable Label:** Q29: Reasons to not implement CSG signature recommendations

**ITEM #:** Q30

**Question Type**:Grid

**QCSGSTD:** The CSG Overseas Voting Initiative Technology Working Group made several [recommendations](https://www.csg.org/OVI/documents/KKOVITechRecs.pdf) regarding data standardization/performance metrics. Does your state plan to implement any of the following before the November 2024 election? *Mark one answer for each statement.*

|  |  |  |
| --- | --- | --- |
| **Variable Name** | **Variable Text** | **Variable Label** |
| QCSGSTDA | Identify a method or partner agency that can support automated data collection and validation to ensure continued use of the EAVS Section B Data Standard. | Q30a: Support automated data collection and validation for ESB |
| QCSGSTDB | Establish standards to support the long-term sustainability of the EAVS Section B Data Standard. | Q30b: Establish standards to support long-term sustainability of ESB |
| QCSGSTDC | Assist future EAC efforts to facilitate post-election reporting requirements. | Q30c: Facilitate post-election reporting requirements |
| QCSGSTDD | Ensure that the EAVS Section B Data Standard is incorporated into appropriate election technology provider contracts so that data can be exported using it. | Q30d: Incorporate ESB Data Standard into contracts |
| **Value** | **Value Label** |
| 1 | Yes |
| 0 | No |
| 2 | Already implemented |
| -99 | Refused |

**ITEM #:** Q31

**QCSGSTDNOT**: What are the main reasons your State may not implement one or more of the CSG Overseas Voting Initiative Technology Working Group recommendations regarding data standardization/performance metrics by the November 2024 election? *Do not provide Personally Identifiable Information (PII).*

**Variable Label:** Q31: Reasons to not implement CSG data standardization recommendations

**ITEM #:** Q32

**Question Type**:Single Punch

**//Ask if QCSGSTDA = 0, else skip to QFPCAINFO //**

**QCSGSIGNES:** To the best of your knowledge, does your state allow the use of a digital signature for any non election-related state activities (e.g., tax forms, real estate transactions)?

**Variable Label:** Q32: Allow use of digital signature for non election-related activities

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 1 | Yes |
| 0 | No |
| -99 | Refused |
| -100 | Valid Skip |

**Federal Post Card Application (FPCA) versus State Forms**

**// Include running section header “Federal Post Card Application (FPCA) versus State Forms //**

**// Display FPCA Section 6 centered above QFPCAINFO on the same page //**



**ITEM #:** Q32

**Question Type**: Open End Essay

**QFPCAINFO:** What additional information, if any, does your state require voters to provide in order to register to vote and request an absentee ballot using Section 6 of the FPCA (pictured above)? *Do not provide any personally identifiable information (PII).*

**Variable Label:** Q32: Additional absentee requirements

**// Display FPCA Section 1 centered above QFPCAREG on the same page //**

****

**ITEM #:** Q33

**Question Type**:Grid

**QFPCAREG:** Does your state require the following information captured in Section 1 of the FPCA (pictured above) to process voter registration?

|  |  |  |
| --- | --- | --- |
| **Variable Name** | **Variable Text** | **Variable Label** |
| QFPCAREGA | Asking voters to specify the reason for their *UOCAVA* status (e.g., military member, overseas citizen) | Q33a: Require specify *UOCAVA* status |
| QFPCAREGB | Asking voters to identify their formal title (Mr., Ms., Mrs., Miss) | Q33B: Require identify formal title |

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 1 | Yes |
| 0 | No |
| -99 | Refused |

**ITEM #:** Q34

**Question Type**:Grid

**QFPCALEO:** In 2022, did your office assist local election officials (LEO) with any of the following tasks? *Mark “Yes” or “No” for each item*.

|  |  |  |
| --- | --- | --- |
| **Variable Name** | **Variable Text** | **Variable Label** |
| QFPCALEOA | Sharing and/or referring FVAP resources | Q34a: Assist LEO sharing/referring FVAP resources |
| QFPCALEOB | Registration and ballot request issues for *UOCAVA* voters | Q34b: Assist LEO *UOCAVA* registration and ballot request issues |
| QFPCALEOC | Implementing CSG Overseas Voting Initiative Technology Working Group recommendations | Q34c: Assist LEO implementing CSG recommendations |

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 1 | Yes |
| 0 | No |
| -99 | Refused |

**Suggested Improvements**

**// Include running section header “Suggested Improvements” //**

**Item #:** Q35

**Question type:** Open End Essay

**QCHANGE:** FVAP strives to provide excellent products and services to state election officials (SEO). What changes could FVAP make to improve our products and services to better assist your office and the local election officials (LEO) you serve? *Do not provide any personally identifiable information (PII).*

**Variable Label:** Q35: Changes to improve FVAP products and services