



OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
1500 DEFENSE PENTAGON
WASHINGTON, D.C. 20301-1500

MANPOWER AND
RESERVE AFFAIRS

MEMORANDUM FOR INSTALLATION LEADERSHIP

SUBJECT: Family Advocacy Program (FAP) Initial Entry Point Environmental Scan

1. The 2022 National Defense Authorization Act (NDAA) requires the Secretary of Defense to identify initial entry points through which military family members may seek information or support relating to domestic abuse and child abuse and neglect. This includes an assessment of points where military family members interact with the Armed Forces or the Department of Defense and the identification of other existing or potential routes through which such family members may seek information or support.
2. The Office of the Deputy Assistant Secretary of Defense for Military Community and Family Policy (MC&FP) has contracted with Deloitte Consulting to support the Military Community Advocacy Directorate in conducting the environmental scan to identify initial entry points as well as potential entry points where military dependents interact with military services.
3. Deloitte will conduct the environmental scan at nine installations: Camp Lejeune, NC; Twentynine Palms, CA; Naval Air Station Fallon, NV; Naval Station Great Lakes, IL; Ramstein AB, Germany; Eglin AFB, FL; Schofield Barracks, HI; Joint Base Myer-Henderson Hall, VA; Fort Irwin, CA. Deloitte will contact government employees by telephone at installation service points that can be accessed by military dependents to ask questions regarding any available information at that location related to domestic abuse and child abuse and neglect services. Examples installation service points are attached. Conversations will take place between 16 May 2022 and 10 June 2022, will last 5-10 minutes, be limited to attached questions and will be considered non-attributional.

To meet the Congressional requirement, we request your support for this outreach. Please let me know if you have questions.

Sincerely,

Lee Kelley

- 2 Encls
1. Example of Installation Service Points
 2. Stakeholder Questions

Lee Kelley Director, Military Community
Advocacy Directorate
(Military Community and Family Policy)



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EXAMPLE INSTALLATION SERVICE POINTS

DEERS Enrollment Office
ID Card Office
Temporary Lodging
Housing Office
Retirement Services Office
Vehicle Registration
Child Development Centers
Child and Youth Services Office
Parent and Outreach Services
DoDEA Schools
Youth Center
Lending Closet
Family Readiness Groups/Ombudsman Program
Community Service Office
Volunteer Program/Center
Financial Management Support Center
Main Exchange
Fitness & Sports Center
Religious Support Office
Equal Employment Opportunity Program
Integrated Incident Management Center
Legal Assistance Office
Commissaries
Food Court
Library
Fire and Emergency Services Office
Installation Law Enforcement
New Parent Support Program
Substance Abuse Prevention Team/Program
Exceptional Family Member Program
Suicide Prevention Program
Military and Family Life Counselor Program
Women, Infants and Children (WIC) Office
Clinic
Hospital
Pharmacy
Mental Health Clinic



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STAKEHOLDER QUESTIONS

1. Approximately how many military family members does your office/department/program serve daily?
 - 1-10 military family members
 - 10-25 military family members
 - 25-100 military family members
 - 100+ military family members

2. Do you know where you could refer a military family member for information about domestic abuse and child abuse and neglect?

3. The Family Advocacy Program, or FAP, is the Department of Defense program designated to address domestic abuse, child abuse and neglect, and problematic sexual behavior in children and youth. Does your office/facility distribute or have information available regarding FAP?

If so:

- How is the information shared with military family members? (Examples: Flyers, brochures, posters, handouts, branded pens, employee knowledge of program, etc.)
- Is the information presented to everyone or do people request it?
- Did military family members' have access to your office/program during Covid? Were services in person or virtual?

If not:

- Do you know how to reach the Family Advocacy Program?
- Does your office distribute or have information available regarding domestic abuse and child abuse and neglect?
- Would it be possible to make FAP-specific materials available where you work/in your program? (Examples: FAP's flyers, brochures, posters, handouts, etc.; can provide an example by email.)
- Would it be possible to include information about FAP in your materials? (Examples: Providing FAP phone number or website on your brochures, website, posters, etc.; can provide sample communication by email.)

4. The New Parent Support Program helps military parents, including expectant parents, transition successfully into parenthood and provide a nurturing environment for their children. Does your office/facility distribute or have information available regarding the New Parent Support Program?



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5. Have you seen or heard information about domestic abuse and child abuse and neglect available elsewhere on the installation?
 - If so, where?

6. Have you seen or heard information about FAP available elsewhere on the installation?
 - If so, where?