

# Gold Star and Surviving Family Member Representatives

The survivor representatives are available to provide support and address issues or concerns by spouses and other dependents of deceased service members regarding casualty assistance or receipt of military survivor benefits authorized by law. If you are a survivor and not satisfied with the casualty assistance provided by your service, contact your Gold Star and Surviving Family Member Representative. They are there to help, regardless of how and where your loved one died.

## The Representatives

### U.S. Army

Installation Management Command, G9, ACS, Survivor Outreach Services

Telephone number: 210-834-0494

E-mail: [usarmy.jbsa.imcom-hq.mbx.sos-survivor-advocate@mail.mil](mailto:usarmy.jbsa.imcom-hq.mbx.sos-survivor-advocate@mail.mil)

### U.S. Marine Corps

Long Term Assistance Program Office

Phone number: 866-210-3421, ext. 2

Email: [Gold.Star.Advocate@usmc.mil](mailto:Gold.Star.Advocate@usmc.mil)

### U.S. Navy

Long Term Assistance Program Office

Phone number: 901-874-0083

Email: [MILL\\_LTAP@navy.mil](mailto:MILL_LTAP@navy.mil)

### U.S. Air Force

USAF/A1SAA, Airman and Family Care Division Phone number: 703-693-0683

Email: [usaf.pentagon.af-a1.mbx.af-a1saa@mail.mil](mailto:usaf.pentagon.af-a1.mbx.af-a1saa@mail.mil)

### U.S. Coast Guard

Coast Guard Casualty Matters Office

Phone number: 202-795-6637

If you are not satisfied with the casualty assistance provided by your service representative, you may contact the Department of Defense's Gold Star and Surviving Family Member Representative program manager:

### Department of Defense

Casualty and Mortuary Affairs and Military Funeral Honors

Phone number: 571-372-5319

Email: [osd.pentagon.rsrcmgmt.list.ousd-p-r-gold-star-advocate-mbx@mail.mil](mailto:osd.pentagon.rsrcmgmt.list.ousd-p-r-gold-star-advocate-mbx@mail.mil)