

Assessment of a Pharmacist-Led Transitions of Care Service Utilizing an Admissions Enhanced Patient Risk Evaluation Approach: the ICARE Program

OMB Control Number: 0910-0847

Expiration Date: 12/31/2022

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Acceptability, Impact, and Satisfaction Survey

The following survey is anonymous. Please select the most appropriate answer for each of the following items.

What is your profession?

- Physician Nurse Practitioner Nurse Physician Assistant Pharmacist Social Worker
 Medical Assistant Other _____

What is your medical specialty? _____

In your current position do you have administrative/financial responsibilities? Yes No

How long have you worked for East Alabama Medical Center (EAMC)?

- 0-5 years 6-10 years 11-15 years 16-20 years 21+ years

1. The ICARE transitions of care (TOC) team works effectively.

- Strongly Agree Agree Disagree Strongly Disagree

2. The ICARE TOC service runs smoothly.

- Strongly Agree Agree Disagree Strongly Disagree

3. The ICARE TOC service disrupts my normal workflow.

- Strongly Agree Agree Disagree Strongly Disagree

4. The ICARE TOC service aligns with my goals for patient care.

- Strongly Agree Agree Disagree Strongly Disagree

5. I understand how the ICARE TOC service operates.

- Strongly Agree Agree Disagree Strongly Disagree

6. The ICARE TOC service saves time and money for both myself and the hospital.

- Strongly Agree Agree Disagree Strongly Disagree

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7. The ICARE TOC service reduces readmission rates.

Strongly Agree Agree Disagree Strongly Disagree

8. The ICARE TOC service improves patient care and understanding.

Strongly Agree Agree Disagree Strongly Disagree

9. The ICARE TOC service has benefited my patients.

Strongly Agree Agree Disagree Strongly Disagree

10. I am confident that I can continue to effectively work with the ICARE TOC team.

Strongly Agree Agree Disagree Strongly Disagree

11. My overall experience with the ICARE TOC team has been_____.

Excellent Good Average Poor Very Poor

12. My overall experience with the ICARE TOC service has been_____.

Excellent Good Average Poor Very Poor