

## nal Post-Acute and Long-Term Care Study 2022 Residential Care Community Questionnaire

The Centers for Disease Control and Prevention conducts the National Post-Acute and Long-Term Care Study (NPALS). Please complete this questionnaire about the residential care community at the location listed below.

- Due to the COVID-19 pandemic, we understand services at this residential care community may be temporarily or permanently suspended, reduced, or offered through alternative methods. Although some questions may be difficult to answer at this time, please complete the survey to the best of your ability.
- If this residential care community is associated with another residential care community or is part of a facility or campus that offers multiple levels of care, please answer only for the residential care community portion operating at the location listed below.
- Please consult records and other staff as needed to answer questions.
- If you need assistance or have questions, go to <u>https://www.cdc.gov/nchs/npals/index.htm</u> or call 1-XXX-XXX-XXXX.
- Thank you for taking the time to complete this questionnaire.

CASE ID
DIRECTOR'S NAME
FACILITY NAME, LICENSE NUMBER
FACILITY PHYSICAL STREET ADDRESS
CITY, ST, ZIP

Residential care places are known by different names in different states. We refer to all of these places and others like them as residential care communities. Just a few terms used to refer to these places are assisted living, personal care, and adult care homes, facilities, and communities; adult family and board and care homes; adult foster care; homes for the aged; and housing with services establishments.

We would like to keep your name, telephone number, work e-mail address, and job title for possible contact related to participation in current and future NPALS waves. Your contact information will be kept confidential and will not be shared with anyone outside this project team. PLEASE PRINT

Your name	First Name	Last Nam	
Your work telephone number, with		E t.	X
Your work e-mail address			
Your job title			

information, including suggestions for reducing this burden to CDC/ATSDR Information Collection Review Office, 1600 Clifton Road, MS D-74, Atlanta, GA 30333; ATTN: PRA (0920-0943). Assurance of Confidentiality – We take your privacy very seriously. All information that relates to or describes identifiable characteristics of individuals, a practice, or an establishment will be used only for statistical purposes. NCHS staff, contractors, and agents will not disclose or release responses in identifiable form without the consent of the individual or establishment in accordance with section 308(d) of the Public Health Service Act (42 U.S.C. 242m(d)) and the Confidential Information Protection and Statistical Efficiency Act of 2018 (CIPSEA Pub. L. No. 115-435, 132 Stat. 5529 § 302). In accordance with CIPSEA, every NCHS employee, contractor, and agent has taken an oath and is subject to a jail term of up to \$250,000, or both if he or she willfully discloses ANY identifiable information about you. In addition to the above cited laws, Complies with the Federal Cybersecurity Enhancement Act of 2015 (6 U.S.C. §§ 151 and 151 note) which protects Federal information systems from cybersecurity risks by screening their networks.

1.	What is the type of ownership of this residential care community? MARK ONLY ONE ANSWER  Private—nonprofit Private—for profit Publicly traded company or limited liability company (LLC)	4.	What is current care co whom a hospital	tly living in this ommunity? Included bed is being held bed is being held bed is being held. If you have results, please include	ude residents for d while in the oite care
2.	Government—federal, state, county,  Is this residential care community currently licensed, registered, certified, or otherwise regulated by the State?		41	Number of residual name	kip to <b>question</b>
<b>↓</b> 3.	Yes No → Skip to question 41  At this residential care community, what is the number of licensed, registered, or certified residential care beds? Include both occupied and unoccupied beds. If this residential care community is licensed, registered, or certified by apartment or unit, please count the number of single resident apartments or units as one bed each, two bedroom apartments or units as two beds each and so forth.	6.	offer at resider Yes No -  Does the offer MARK  a.help wathing bathing	t least 2 meals  nts?  Skip to question	care community  ACH ROW  YesNo  daily help with y or
<ul><li>→</li><li>7.</li></ul>	If none, enter "0."  Number of beds  If you answered fewer than 4 beds, skip  Is this residential care community pe adults with an intellectual or develop both? Do not include Alzheimer's disease MARK ONLY ONE ANSWER  Yes, permitted, licensed, or regulated	rmitte menta or othe	admini remind medica If you a skip to d, licens al disabil er demen	stration of medication lers, or provide central ations?  answered "No" to question 41  sed or regulated ity, severe mentias.	ns, give all storage of both 6a and 6b, d to only serve
	intellectual or developmental disability  Yes, permitted, licensed, or regulated  Yes, permitted, licensed, or regulated intellectual or developmental disability  No, none of the above  Does this residential care community types of staff to meet any resident neare located in the same building, in an attacampus. MARK ONE RESPONSE IN EACH	to servent to servent	e only posevere mode or arional may	ersons with seve ersons with ental illness range for <u>any</u> o arise? On-site m	quest ion 41  f the following neans the staff
	a.Personal care aide or staff caregiver		taff are te 24/7	available as needed or on	No

	tered Nurse (RN), Licensed cal Nurse (LPN), or Licensed	d						
Admir	Director, Assistant Director, histrator or Operator (if they de personal care or nursing	/			•			
→ If you an	nswered "No" to 8a, 8b, <u>and</u>	<u>l</u> 8c, skip	to <b>questi</b>	on	41			
Backgr	round Information	n		a.ŀ	High staff-to-resid	lent		
9. Of the r	esidents <u>currently living</u>	<u>in</u>			Staff specially tra dementia care	ined in		
	idential care community	,		c. E	Dementia-specific			
	low many have been				activities or progr		$  \vee  $	
	sed with dementia or ner's disease?			d.L	ocked exit doors			
_	enter "0."			e.E	Doors with alarms	5		
	Number of residents			f. [	Doors with key			
					oads/electronic ke	eys	$\cup$	
	is residential care comm			_	Security cameras	in		
	rve adults with dementia ner's disease?	a or			common areas			
_	Skip to <b>question 13</b>				Personal monitori devices for reside			
' O No				i. <i>F</i>	An enclosed court	vard		
→ 11 Doe	s this residential care					,		
	munity have a distinct ι	ınit.						
	g, or floor that is design							
	dementia, Alzheimer's,							
	mory care unit?							
	Yes							
( ) [	No → skip to <b>question 14</b>							
<b>12. How</b>	v many licensed <u>beds</u> are	e in						
	dementia, Alzheimer's,							
	mory care unit, wing, or							
	is residential care communi nsed, registered, or certified							
	rtments or units, please cou							
	nber of single resident apart							
	nits as one bed each, two							
	room apartments or units a							
	s each and so forth. If none	≘,						
ente	er "0."							
	Number of beds							
13. Doe	s this residential care							
	nmunity or the dementia	,						
	neimer's, or memory care							
	t, wing, or floor have eac							
	following? MARK YES OF ACH ROW	V IVO						
		e No						

14	Is this residential care community owned by a person, group, or organization that owns or manages	
	two or more residential care	Opn't know
	communities? This may include a	) Boil Ckilow
	corporate chain.	
	Yes	
	$\subseteq$	
	○ No	
15	Is this residential care community authorized or otherwise set up to participate in Medicaid?	
	Yes	
	No → Skip to question 17	
_	• One is complete question as	
	16. During the <u>last 30 days</u> , for how many of the residents <u>currently living in</u> this residential care community did Medicaid pay for some or all of their services	
	received at this community?	
	If none, enter "0."	
	Number of residents	
	Number of residents	
<b>17</b>	An Electronic Health Record (EHR) is a computerized version of the resident's health and personal information used in the management of the resident's health care. Other than for accounting or billing purposes, does this residential care community use Electronic Health Records?	
-	Yes No → Skip to <b>question 21</b>	
	18. What is the name of your Electronic Health Records	
	system?	
	MARK ALL THAT APPLY. IF	
	OTHER IS CHECKED, PLEASE	
	SPECIFY THE NAME.	
	SPECIFY THE NAME.  American HealthTech	
	SPECIFY THE NAME.  American HealthTech  CADCARE (RTZ Systems)	
	SPECIFY THE NAME.  American HealthTech  CADCARE (RTZ Systems)  Eldermark	
	SPECIFY THE NAME.  American HealthTech  CADCARE (RTZ Systems)  Eldermark  MatrixCare	
	SPECIFY THE NAME.  American HealthTech  CADCARE (RTZ Systems)  Eldermark  MatrixCare  PointClickCare	
	SPECIFY THE NAME.  American HealthTech  CADCARE (RTZ Systems)  Eldermark  MatrixCare	
	SPECIFY THE NAME.  American HealthTech  CADCARE (RTZ Systems)  Eldermark  MatrixCare  PointClickCare  Storricare  WellSky (formerly ADS data	
	SPECIFY THE NAME.  American HealthTech  CADCARE (RTZ Systems)  Eldermark  MatrixCare  PointClickCare  Storricare	

19. MA	Does this residential care community use Electronic Ho Records for each of the follook YES OR NO IN EACH ROW				comn Recoi nealt	nunity's rds syste h inform	idential card Electronic lem support lation excha	lealth electro inge w	ith
		Yes	No		not in	clude fax	ollowing pro ing.		i Du
	a.Record resident			MAF	K YE	S OR NO	) IN EACH R	ow	
	b.Record clinical notes	$\bigcirc$						Ye	s No
	c. Record resident medications					sician			
	and allergies d.Record resident problem list					rmacy			
	e.Record individual service				c. Hos	•			
	f. View lab results						ng facility, e, or inpatier	nt C	
	g.View imaging results					abilitatio			
	h.Order prescriptions				e.Oth	er long to	erm care		
21.	In the <u>last 12 months</u> , did th following types of <u>telehealth</u> residents? MARK YES, NO, O	too	ls to a	assess,	diag	nose, mo		eat	Know
	a. Telephone audio					Yes	NO	Don	Know
	b. Videoconference software with	n aud	lio (e.d	a.,					
	Zoom, Webex, FaceTime)			<i>,</i>					<i></i>
	following challenges in imple KNOW, OR NOT APPLICABLE					health?	Don't Know	N	ON'T ot icabl
	a. Limited internet access and/or	spe	ed						
	b. Tools not easy to use or did no		et						
	c. Not appropriate for serving yo	ur							
	d. Limitations in access to techno smartphone, computer, tablet								
	e. Residents' difficulty using technology/telehealth platform	า		0		0			
	f. Staff difficulty using								
	g. Reimbursement or cost issues with devices or telehealth plat	form		d		0			
	h. Limited staff available to prov	ide							
23	Does this residential care co and practices? MARK YES OR NO IN EACH RO		unity	have th	e foll	lowing ii	nfection con		Ye
	a. Have a written Emergency Op-	eratio	ons Pla	an that is	s spec	ific to or	includes		s No
	pandemic response								$\mathcal{I}$
	b.Have a designated staff member infection control program	er or	cons	ultant re	spons	sible for c	oordinating t	ne (	

	c. Offer annual influenza vaccination to residents					
d.Offer annual influenza vaccination to all employees or contract staff						
	e.Offer COVID-19 vaccination to res	idents				
	f. Offer COVID-19 vaccination to all	employees or contra	ct staff			
24	Services currently offered by th offered at this physical location service listed below MARK AL	or virtually (onlin L THAT APPLY IN E	community can in	clude service ). For each		
	This residential care community	Provides the service by paid residential care community employees or Arranges for the service to be provided by	Refers residents or family to outside service providers	Does not provide, arrange, or refer for this service		
ć	a.Hospice services					
k	p. <u>Palliative care services</u> — treatment of the pain, discomfort, and symptoms of serious illness			0		
	i. Social work services—provided by licensed social workers or persons with a bachelor's or master's degree in social work, and may include an array of services such as psychosocial assessment, individual or group counseling, support groups, and referral differential or behavioral health					
	d.Mental or behavioral health services—target residents' mental, emotional, psychological, or psychiatric well-being and may include diagnosing, describing, evaluating, and treating mental conditions			0		
E	e. <u>Therapy services</u> —physical, occupational, or speech therapies					
f	. <u>Pharmacy services</u> —including filling of or delivery of			0		
Ć	g.Dietary and nutritional services					
ł	n. <u>Skilled nursing services</u> —must be performed by an RN, LPN or LVN and are medical in nature			0		
i	. Transportation services for medical or dental appointments			0		
j	. <u>Routine and emergency dental</u> <u>services</u> by a licensed dentist					

	Routinely at or after	Routinely when	Case by case	Does not screen
a.Cognitive impairment				
b.Fall risk				

<b>26.</b> The Long-Term Care Ombudsman	c. 75-84 years
Program is an advocacy program that	
serves people living in long-term care facilities. The program works to resolve	d.85 years or older
resident problems, and provides	TOTAL
information to residents, their families	NOTE: Total should be the same as
and facility staff about resident rights,	the number of residents
care and quality of life. <b>During the last</b>	provided in question 4.
<u>12 months,</u> how often did a Long- Term Care Ombudsman Program	
representative assist or visit this	
residential care community?	
MARK ONLY ONE ANSWER	
At least once every three months	
Less than once every three months	
A representative assisted or visited,	
but unsure how often A representative did not	
assist or visit in the last 12	
Don't know if a → Skip to	
representative assisted or question	
visited in the last 12	
→27. During the <u>last 12 months</u> , what	
did the representative do for this	
residential care community?	
MARK YES OR NO IN EACH ROW	
Ye No	
a. Visited residents in-person	
b.Contacted or interacted	
with residents remotely c. Responded to resident	
d. Worked with resident or	
family councils—including	
attending meetings	
e.Responded to staff requests	
for help with resident issues	
or resident advocacy	
f. Provided information or education to staff on	
resident issues, such as	
g.Recommended processes to	
improve resident rights,	
care or quality of life	
h.Other	
Dogidont Brofile	
Resident Profile	
28. Of the residents currently living in	
this residential care community,	
what is the age breakdown? Enter	
"0" for any categories with no	
residents. Number of	
Residents	
a.Under 65 years	

b.65-74 years

29	O. Of the residents currently this residential care comm what is the racial-ethnic be Count each resident only once Hispanic resident falls under none category, please include "Two or more races" category Enter "O" for any categori residents.	nui re e. mo the /. es	nity, akdown? If a non- ore than em in the with no
			umber of esidents
	a. Hispanic or Latino, of any race		
	b.Two or more races, not Hispanic or Latino		
	c. American Indian or Alaska Native, not Hispanic or		
	d.Asian, not Hispanic or Latino		
	e.Black, not Hispanic or Latino		
	f. Native Hawaiian or Other Pacific Islander, not		
	g.White, not Hispanic or Latino		
	h.Some other category reported in this residential care community's system		
	i. Not reported (race and ethnicity unknown)		
	TOTAL		
30	NOTE: Total should be the number of reside provided in question.  In the <u>last 12 months</u> , how coronavirus disease (COVI did this residential care contained have among residents? Ennone.	en 14 7 n D- om	ts nany 19) cases munity
-	Number of residents  → If you answered "0", skip to	qu	estion 32
	31. Of the COVID-19 cresidential care comments in the comments of the country in	nui na e f ele ow r	nity in the ny cases following? ect don't
	a.		

	Staff Profile				
32	2. An individual is considered an <u>employee</u> if the resider required to issue a <u>Form W-2</u> federal tax form on thei below, indicate how many full-time employees and pa	r behalf. For <u>e</u> rt-time emplo	<u>ach</u> sťaff type vees this		
	community <u>currently</u> has. Include employees who work a virtually (on-line or by telephone). Enter "0" for any category	ories with no	employees.		
		Number of Full-Time	Number of Part-Time		
	a.Registered nurses (RNs)				
	b.Licensed practical nurses (LPNs) / licensed vocational nurses (LVNs)				
	c. Certified nursing assistants, nursing assistants, home health aides, home care aides, personal care aides, personal care assistants, and medication technicians or				
	d.Social workers—licensed social workers or persons with a bachelor's or master's degree in social work				
	e.Activities directors or activities staff				
33	33. Contract or agency staff refer to individuals or organization staff under contract with and working at this residential care community but are not directly employed by the community. Does this community have any nursing, aide, social work, or activities contract or agency staff? Include contract staff who work at this physical location or virtually (on-line or by telephone).				
_	<ul> <li>Yes</li> <li>No→ Skip to question 35</li> <li>34. For each staff type below, indicate how many full-staff and part-time contract or agency staff this recurrently has. Do not include individuals directly employed community. Enter "0" for any categories with no community.</li> </ul>	esidential care oved by this res	community idential care		
	community. Enter o for any categories with no co	Number of Full-Time Contract or	Number of Part-Time		
	a.Registered nurses (RNs)				
	b.Licensed practical nurses (LPNs) / licensed vocational nurses (LVNs)				
	c. Certified nursing assistants, nursing assistants, home health aides, home care aides, personal care aides, personal care assistants, and medication				
	d.Social workers—licensed social workers or persons with a bachelor's or master's degree in social work				
	e.Activities directors or activities staff				
35	i. In the <u>last 12 months</u> , how many coronavirus disease residential care community have among employees or none.  Number of COVID-19	(COVID-19) ca contract staf	ses did this f? Enter "0" if		
-	cases If you answered "0", skip to <b>question 37</b>				

36. Of the COVID-19 cases in your residential care community in the <u>last 12</u> months, how many cases resulted in each of the following? Enter "0" if none or select don't know if you do not know the number.

_	Number of COVID-19	Don't Know
a. Hospitalization		
b.Death		

The next series of questions ask employees, which includes certi assistants, nursing assistants, he aides, home care aides, personal personal care assistants, and me technicians or medication aides. workers are not to be included in answers.  37. How many hours of training residential care communicate employees to have full the following? If none, e	ome health all care aides, edication Contract in your  ng does this ty require or each of	
a.Prior to providing care to residents		
b.On-going continuing education or annual in-		
38. Does this residential care offer the following benefit time aide employees? MARK YES OR NO IN EACH	ts to full-	

	Ye	No
a.Health insurance for the employee only		
b.Health insurance that includes family coverage	0	
c. Life insurance		
d.A pension, a 401(k), or a		
e.Paid personal time off, vacation time, or sick leave		
f. Reimburse/pay for initial		

39. How often does this residential care community offer training to prepare aide employees for each of the following aspects of their jobs? MARK ONLY ONE RESPONSE IN EACH ROW

	Training is always offered	Training is offered occasional ly or as	Training is offered rarely or never	Don't Know
a. Discussing resident care with residents'				
b. Dementia care				
c. Working with residents that act out or				
d. Preventing personal injuries at work				
e. End of life issues (advance care planning and help families cope with grief)				
and help families cope with grief) f. Relating to residents of different cultures or ethnicities, or with different values or				

40. In the <u>last 12 months</u>, how often did this residential care community use each of the following practices or policies to <u>prevent or manage</u> COVID-19 infections, whether or not there were any presumptive positive or confirmed COVID-19 cases? MARK ONLY ONE RESPONSE IN EACH ROW

	Always	the time or as	Rarely or never	Don't Know
a. Screened residents daily for fever or				
b. Limited communal dining and recreational activities in common areas			0	
c. Experienced shortages of eye protection, gloves, face masks, or isolation gowns				
d. Experienced shortages of N95 respirators				
e. Experienced shortages of test kits				
f. Imposed restrictions on family and relatives entering the building				
g.Imposed restrictions on visitors or volunteers entering the building				
h.Imposed restrictions on non-essential consultant personnel (e.g., barbers, delivery personnel) entering the building				

41. Please return your questionnaire in the enclosed return envelope or mail it to:

NPALS RTI International ATTN: Data Capture 5265 Capital Boulevard Raleigh, NC 27690 the 2022 National Post-Acute and Long-Term Care Study.

Thank you for participating in